

15/02/19

INS. CASE OWNER

CC 4/FWD1900

LKK

IDAC

Surveyor:

DOI:

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: (ks)

Repair Cost:

S\$ 1400

(days) Reduction:

31 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

S\$ 700

(Agreed / Assessed) BOLA S/N No.:

36

If NO or B 28, Ass. Lia

Repair Cost:

S\$ 1,400.00

OUI Loss Control #1179

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 160.00

(5 80 x 2 days)

Loss of Income (LOI):

S\$ -

(5 x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 31.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 1,691.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1,691.00

Name 1:

PROGRESSIVE AUTO PR CO

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

(08/11/2013) wef

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

Yr Regn: 1, 06

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

C.C 1794

Colour:

A/C: Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

19/11/19 11:41. 27911622 next 3378

18/11/19 cont. and H/S #1400 with MR way

(RED 19810.41 37h)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format :

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Lump Sum / I.B.I: (\$)

PROGRESSIVE AUTO P/L

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6841 9095 Email: focus.autopteltd@yahoo.com.sg

GST:201004495R RCB NO:201004495R

Not Allowed
Habit
2/5 of 1400
18/2/19
Take job after 2 day.

M/S : FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER FOUR
SINGAPORE 038986
TEL: 6727 5721
ATTN: Motor Claim Department
Your Ref No: SKH8413S
Claim Type: Third Party
Accident Date: 19-01-2019
TP Veh Reg No: FBC7164A

Estimate No: EST0000831
Date: 18 Feb 2019
Policy No: 5086594859-002
Veh Reg No: SKH8413S
Make/Model: TOYOTA WISH
Chassis No: ZNE100277572
Engine No: 1ZZ2429671
Reg. Date:

Estimate Repair Cost for Vehicle No :SKH8413S

PAGE:1/1

Description	U/Price	Quantity	List Price SS	Amount SS
TOYOTA WISH 1.8 A				
List Price				
1 Front Fender RH	706.8000	1 PC	706.80	
2 Front Fender Dust Cover RH	198.5000	1 PC	198.50	X
3 Front Fender Dust Cover Clipse	5.5000	1 PC	5.50	X
4 Front Fender Lamp RH	35.2000	1 PC	35.20	X
5 Front Door Side Mirror RH	652.4000	1 PC	652.40	
6 Front Door Side Mirror Cover RH	128.9000	1 PC	128.90	
			1,727.30	
		Less 25%	431.83	1,295.49
Labour				
7 Panel Beating	450.0000	1 PC	450.00	220
8 Check Wiring	50.0000	1 PC	50.00	20
9 Spray Painting	420.0000	1 PC	420.00	400
			920.00	920.00
		Total		SS 2,215.49

TOTAL: SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED FIFTEEN AND CENTS FORTY NINE ONLY

Focus Auto Consultants hereby notify the Repairer of the following:
 • To survey & document damage & wiring
 • To survey damaged part(s) during survey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary claim(s) must be received & and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

For FOCUS AUTO PTE LTD

Focus Auto Pte Ltd
No. 1 Kaki Bukit Ave 6 Auto Bay
#02-50 Singapore
AUTHORISED SIGNATURE
Tel: 66349895

P-14881
28
1116.07
1738.07
1404

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Business
Owner ID: 03910

Vehicle Details

Vehicle No.: SKH84135
Vehicle to be Exported: No
Intended Deregistration Date: 21 Jan 2019
Vehicle Make: TOYOTA
Vehicle Model: WISH 1.8 A
Primary Colour: Silver
Manufacturing Year: 2005
Engine No.: 1ZZ2429671
Chassis No.: ZNE100277572
Maximum Power Output: 97.0 kW (130 bhp)
Open Market Value: \$20,955.00
Original Registration Date: 03 Jan 2006
First Registration Date: 03 Jan 2006
Transfer Count: 1
Actual ARF Paid: \$23,051.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 31 Dec 2020
COE Category: B - Car (1601cc & above)
COE Period(Years): 5
PQP Paid: \$29,899.00
COE Rebate Amount: \$11,622.00
Total Rebate Amount: \$11,622.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 21 Jan 2019

OK

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Feb 2019 14:48	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
2	15 Feb 2019 14:48	Cim Created	Reg No: SKH8413S. Acct Date: 2019/01/19. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). Workshop: Progressive Auto Pte Ltd (Kaki Bukit)	[A] Lau Shu Pei
3	15 Feb 2019 14:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	15 Feb 2019 14:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/26	[A] Lau Shu Pei
5	15 Feb 2019 14:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	15 Feb 2019 14:48	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
7	15 Feb 2019 14:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	19 Feb 2019 14:22	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	[A] Lau Shu Pei
9	19 Feb 2019 14:23	Cim Registration Modified	Rep:201052->201529.	[A] Lau Shu Pei
10	19 Feb 2019 14:23	Cim Veh Model Changed	(206086) -> (201172) TOYOTA WISH 1.8 (A).	[A] Lau Shu Pei
11	19 Feb 2019 14:25	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/02/26	[A] Lau Shu Pei
12	22 May 2019 11:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	22 May 2019 11:27	Cim Dtl Modified	JPJ Reg. Date: -> 2006/01/03.	[A] JOANNE LEE KHANG MIN
14	22 May 2019 11:27	Cim Details Notified		[A] JOANNE LEE KHANG MIN
15	13 Jun 2019 11:38	Cim Registration Modified	Rep:201529->201052.	[A] Asher Sng Rong Yi
16	13 Jun 2019 11:39	Adj Mandate Request	Cur.Req:1689.00:LIABILITY: 100% B:36 OID LOST CONTROL HIT TP QUANTUM: (a) CO R w/GST : \$1,498.00 + (b) LOU : \$160.00 (2days x \$80) + (c) LTA :\$31.00 Total: a+b +c = \$1,689.00 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2061293	19/02/2019 14:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKH8413S	FBC7164A	10.70

6/25/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SKH8413S (1201900003023)**

[FBC7164A]

TP

ULTIMATE CAR RENTAL

Jan 19 2019 12:00AM

[Leo Raja]

Progressive Auto Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 20/06/2019 09:26 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1689.00) - SKH8413S - Claim Handler: Lionel Tan

Approved:1689.00.

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5086594859-02

Cover : drive PREMIUM

1. Index mark and Registration Number of Vehicle

SKHB4135

Chassis Number

ZNE100277572

2. Name of Policyholder

ULTIMATE CAR RENTAL

3. Effective Date of Insurance

19 May 2018

4. Expiry Date of Insurance

18 May 2019

5. Persons or Classes of Persons entitled to drive

(a) The Policyholder

(b) Any other person who is driving on the Policyholder's order or with his/her permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

This Policy does not cover:

(a) Use for racing, pace-making, reliability trial or speed-testing.

(b) Use for the carriage of goods (other than samples) in connection with any trade or business.

(c) Use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS (SECTION 1)

SS2,000

EXCESS (SECTION 2)

SS1,500

WINDSCREEN EXCESS

SS100

ADDITIONAL EXCESS

N/A

UNNAMED DRIVER EXCESS

PLEASE REFER OVERLEAF

REPAIR AT OWNER'S PREFERRED WORKSHOP

YES

INSURE WITH COE

YES

NCD PROTECTION

NO

TRANSPORT ALLOWANCE

NO

EXCESS WAIVER

NO

PRIMARY DRIVER

N/A

NAMED DRIVER (1)

N/A

NAMED DRIVER (2)

N/A

HIRE PURCHASE COMPANY

MAYBANK

SUM INSURED

MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

AA INTERNATIONAL INSURANCE AGENCY (00000572347)

Date of Issue

21 May 2018 16:58 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number **S1468482D**

Name **ISMAIL BIN DOLAH**

Date of Birth **31 Mar 1961**

Issue Date **07 Jun 2017**

0026912587

REPUBLIC OF SINGAPORE

IDENTITY CARD NO: **S1468482D**

Name **ISMAIL BIN DOLAH**

Gender **M**

Date of Birth **31-03-1961**

Place of Birth **SINGAPORE**

Land Transport Authority

PDVL/TDVL
21 JAN 1986
254721

VOCATIONAL LICENCE

Licence No: **S1468482D**

Name: **ISMAIL BIN DOLAH**

Issue Date: **11/7/2017**

Please visit www.lta.gov.sg to check the status of this vocational licence

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles <= 200 cc	21 Jan 1986
Class 2A	Motorcycles between 201 cc and 400 cc	21 Jan 1986
Class 2	Motorcycles > 400 cc	08 Sep 2000
Class 3	Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	10 Apr 1961
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg	02 Jan 1986
	Motor vehicles which are not constructed to carry load or passengers and the unladen weight >= 2500kg	

NP 425A



Barcode

License No: **S1468482D**

21-01-1986

APT-ELY 657 PACE HIS DRIVE 4 800 517

SINGAPORE 510487

Issue Date: 11/02/1994

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
02	TAXI VL	17/02/1994



Progressive Auto Pte Ltd
Business Reg. No. 200712509E
GST Reg. No. 200712509E
Tel: 6844 4620 Fax: 6844 4625
Email: claims@progressiveauto.sg

Date : 12/3/2019

BY E-MAIL

Your ref: FBC7164A
Our ref: SKH84135

WITHOUT PREJUDICE

M/S FWD Singapore Pte Ltd
6 Temasek Boulevard, #18-01, Suntec Tower 4
Singapore 038986

Dear Sir/Madam,

ACCIDENT INVOLVING : (SKH84135 & FBC7164A) ALONG 732 BEDOK RESERVOIR RD BASEMENT CARPARK
DOA: 19/01/2019 TIME: 1630 HOURS

We refer to the above matter and write on behalf of ULTIMATE CAR RENTAL, the registered owner of SKH84135 in respect of the above accident.

We are instructed that the above accident was caused by your insured's negligent driving/ or management of your insured vehicle. Your insured's vehicle FBC7164A collided onto the side portion of our client's vehicle SKH84135. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows:-

1. Cost of Repair (\$1400 + 7% GST)	\$	1,498.00
2. Loss of Used (2 days x \$200)	\$	400.00
3. Buy 3rd Party's GIA Report	\$	29.00
4. GIA search	\$	2.00
5. Incidentals	\$	88.00

Total Amount: \$ 2,017.00

Enclosed are the following documents for your perusal.

- 1) Driver's driving license/ Identity card
- 2) Certificate of Insurance
- 3) GIA report
- 4) GIA Search (FBC7164A)
- 5) Original repair claim
- 6) Car Rental Agreement/ Receipt (NIL)

Our company is the authorized workshop of any of the GIA member companies and we are writing in purely for amicable sake.

The demand herein is in respect of our client's for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice any claim in respect of personal injuries.

Kindly acknowledge receipt of the above said documents within 7 days and your favourable reply is deeply appreciated.

Yours faithfully,


Bereza

LETTER OF AUTHORIZATION

DATE : 21/01/2019

To : _____

RE: ACCIDENT INVOLVING VEHICLE NO. SKH 84133 & FBC 7164A

ALONG 733 Bedok Reservoir Rd Basement Carpark ON 19/01/2019

I/WE Ultimate Car Rental of (NRIC / ROC NO.) 53100391D

OF BIK 264 Tampines Street 21 #01-106 S(520264)

Owner of vehicle no. SKH 84133 in consideration of M/S **PROGRESSIVE AUTO PTE LTD**

Repairing my / our vehicle SKH 84133 at my / our instruction and hereby authorize

PROGRESSIVE AUTO PTE LTD to demand claim settle receive whatever amount settled / payable by the Insurance Company and / or third party or to commence legal proceeding. If necessary, under my name, for the cost of repairs, car rental and / or loss of use, etc and to their appointing Solicitor to act for me / us in respect of the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim cost which may arisen therewith.

Signature of Owner : _____
(Company's chop – if any)



Name of Owner : Ultimate Car Rental
53100391D

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE

Claim Reference:	1201900003023
Surveyor's Reference:	CC4/FWD19002857/Ueb3
TP Reference:	SKH 8413S

We, **PROGRESSIVE AUTO PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKH 8413S** ("Vehicle") to accept the sum of **\$1,689.00**, being the amount claimed for **\$1,498.00** (repair costs), **\$160.00** (loss of ~~rental~~ use), **\$ -** (loss of income), **\$31.00** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **19/01/2019** (date of accident) at / along **736 BEDOK RESERVOIR ROAD (WATERFRONT ISLE)** (location) involving vehicle no/s. **SKH 8413S** and **FBC 7164A**.

This is pursuant to the inspection conducted on **18/02/2019** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **FBC 7164A** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 25 day of 06 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



CKS

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

PROGRESSIVE AUTO PTE LTD

Business Reg. No: 200712509E

GST Reg. No: 200712509E

No 1 Kaki Bukit Ave 6 AutoBay

#02-48/50 Singapore 417883

Date: 12/3/2019

M/S FWD Singapore Pte Ltd

MOTOR VEHICLE NO: SKH8413S TOYOTA WISH

REPAIR CLAIM \$ 1,400.00

LUMP SUM

Sub- total \$ 1,400.00

7% GST: \$ 98.00

Total: \$ 1,498.00

SINGAPORE DOLLARS: ONE THOUSAND FOUR HUNDRED AND NINETY-
EIGHT DOLLARS ONLY

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-011503

Date of Request: 21/01/2019

Your Ref No: MSME19009593

Progressive Auto Pte Ltd
No.1 Kaki Bukit Ave 6 #02-48/50
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 19/01/2019

Place of Accident: 732 BEDOK RESERVOIR RD BASEMEN

Client Vehicle No: SKH8413S

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-013803

Date of Request: 24/01/2019

Your Ref No: MSME19009593

Progressive Auto Pte Ltd
No.1 Kaki Bukit Ave 6 #02-48/50
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Date of Accident: 19/01/2019

Vehicle No: SKH8413S

Place of Accident: 732 BEDOK RESERVOIR RD BASEMENT CARPARK

Involving Vehicle No: FBC7164A

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
FBC7164A	732 BEDOK RESERVOIR RD BASEMENT CARPARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-012285

Date of Request: 22/01/2019

Your Ref No: Online Purchase

Progressive Auto Pte Ltd
No.1 Kaki Bukit Ave 6 #02-48/50
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 22/01/2019

Enquiry By Sin Lai Mei

TP Vehicle No. FBC7164A

Accident Date 19/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2019 Edit Reg		14 Feb 2019 00:00 Edit Adj Rpt	S\$1,400.00 Edit Estimates	S\$1,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Leo Raja, ID: S1481417E								
Main Claimant:	ULTIMATE CAR RENTAL, Co. Reg. No.: 53100391D								
Vehicle Reg. No.:	SKH8413S	Date of Loss:	19/01/2019 00:00 - :59 [156 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900003023	Policy/Cover Note No.:	PNMC2018-00002434						
Vehicle Reg. No. (Insured):	FBC7164A	Policy No. (Claimant):	5086594859-02						
		Excess:							
Repairer:	Progressive Auto Pte Ltd (Kaki Bukit) No.1 Kaki Bukit Ave 6 #02-48/50, AutoBay@Kaki Bukit, 417883 Kaki Bukit - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 26/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (20/06/2019): Alert - Adj Mandate Approved (S\$1689.00) - SKH8413S - Claim Handler: Lionel Tan 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKH8413S (1201900003023)
[FBC7164A]
TP
ULTIMATE CAR RENTAL
Jan 19 2019 12:00AM
[Leo Raja]
Progressive Auto Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Thrd Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/02/19 14:25	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/06/19 11:37	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
2	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
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21	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
25	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
26	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
27	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
28	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
29	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	13/06/19 11:37	General View	1	Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	13/06/19 11:37	General View	 Load JPG	<input checked="" type="checkbox"/>
32	13/06/19 11:37	General View	 Load JPG	<input checked="" type="checkbox"/>
33	13/06/19 11:37	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 14:49	EMAIL FROM FWD DD 14022019	 Load PDF	
2	19/02/19 17:56	TP ESTIMATE- MARKED	 Load PDF	
3	19/02/19 17:56	TP GIA REPORT	 Load PDF	
4	22/05/19 11:31	GIA SEARCH	 Load PDF	
5	22/05/19 11:31	LOD	 Load PDF	
6	08/07/19 10:37	WORKSHOP INVOICE	 Load PDF	
7	08/07/19 10:37	AUTHORISATION TO ACT FORM	 Load PDF	
8	08/07/19 10:37	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	21/02/19 12:25	INSURED GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBC7164A (Insd veh)	Model:	TOYOTA WISH 1.8 (A)
	SKH8413S (TP veh)		
Date of Accident:	19/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,370.55
Final Repair Cost	:	\$	1,498.00
Loss of Use	:	\$	160.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	31.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,689.00

2.00 days at \$80.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Progressive Auto Pte Ltd	:	\$ 1,689.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

08 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19002857/UEB3Q2

Date: 08/07/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2018-00002434

Claimant Vehicle No: SKH8413S Insured Vehicle No: FBC7164A

Date of Loss: 19/01/2019 Nature of Claim: TP Claim No: 1201900003023

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKH8413S	Engine No:	1ZZ2429671
Make & Model:	TOYOTA WISH, 1.8 (A)	Chassis No:	ZNE100277572
Reg. Date:	03/01/2006 (Man. Year: 2005)	Odometer:	0 km
Colour:	Silver		
Engine Capacity:	1794 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/50Z R17	Rear Tyre Size:	215/50Z R17
Front Left Side:	Kumho 6 mm	Rear Left Side:	Kumho 6 mm
Front Right Side:	Kumho 6 mm	Rear Right Side:	Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,295.47	1,116.07	179.40	13.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	920.00	640.00	280.00	30.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,215.47	1,756.07	459.40	20.74
Approved Total (Overridden) (S\$)		1,400.00		
(S\$)	2,215.47	1,400.00	815.47	36.81
+ GST 7.00/7.00% (S\$)	155.08	98.00	57.08	36.81
Nett Amount (S\$)	2,370.55	1,498.00	872.55	36.81
+ Loss of Use (2.0 x S\$80.00/day) (S\$)		160.00		
+ Doc/Search Fee (S\$)		31.00		
Nett Liability (S\$)		1,689.00		

INSPECTION

Date of Assignment: 14/02/2019

Date Inspected: 18/02/2019 Inspected At:

Focus Auto Pte Ltd (HQ)
1 Kaki Bukit Ave 6, #02-48/50 Autobay
Singapore 417883

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 22 May 2019)
Parts: M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKH8413S)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH	Badly Dented	706.80 FL	*706.80 FL
2	1		*FRONT FENDER DUST COVER RH	Not Necessary	198.50 FL	*- FL
3	1		*FRONT FENDER DUST COVER CLIPSE	Not Necessary	5.50 FL	*- FL
4	1		*FRONT FENDER LAMP RH	Serviceable	35.20 FL	*- FL
5	1		*FRONT DOOR SIDE MIRROR RH	Cracked / Damaged	652.40 FL	*652.40 FL
6	1		*FRONT DOOR SIDE MIRROR COVER RH	Cracked	128.90 FL	*128.90 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,727.30	1,488.10
- List Item Discount on L Items 25.00/25.00% (S\$)	431.83	372.03
Total Parts (S\$)	1,295.47	1,116.07

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	450.00	220.00
2	CHECK WIRING	New	50.00	20.00
3	SPRAY PAINTING	New	420.00	400.00
Gross Labour Cost (\$\$)			920.00	640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >