

INS. CASE OWNER:

CC #/ 11 1900 2851, P1j3g IDAC

LKK: IDAC

Surveyor: Asml

DOI: 15/2/19

Date/Time: 14/2/19

Registered in Merimen: 15/2/19

Pre-assign / CCU / FTE

SHD 6731T



Insured Vehicle No. : SHD 6731T

Claim No. : NICT19020388 hr

Name of Insured : UPL

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :SS _____ D.O.A: 14/2/19

Place of Accident : PIB 7 ECP

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L- YES / NO)

Insured Liability : _____ % Final ? Yes / No

SHD 2312X



INSRS: _____
WSP: Prime Auto
Tel : _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel : _____
Liability : _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>20/2/19</u>	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
	Call OI:	<u>NA</u>
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

21-5-19 LOD IN . FOR MANDATE

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	SS _____	(_____ days) Reduction:	_____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>20/5/19</u>	Confirm with: <u>ALICE</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.:	<u>27</u>	If NO or B 28, Ass. Lia:
Repair Cost:	<u>GST</u> SS <u>4,664.79</u>			<u>REAR ONLY.</u>
Loss of Rental (LOR):	SS <u>1,029.00</u>	<u>10</u> days	<u>102.90</u>	
Loss of Use (LOU):	SS <u>-</u>	(<u>5</u> x days)		
Loss of Income (LOI):	SS <u>400</u>	(<u>5</u> x <u>10</u> days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS <u>7.45</u>			
Medical:	SS <u>-</u>			
Disbursement:	SS <u>-</u>	(e.g. Tow/ Independent)		1) Claim status: Normal/Reject/Private Settle
Legal Cost	SS <u>-</u>			2) Report Format:
Total:	SS <u>6,101.24</u>	Global Sum SS:	<u>PRIME AUTO CLA</u>	3) Survey fee:
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS <u>6,101.24</u>	Name 1:	<u>PRIME AUTO CLAIMS SERVICE PTE LTD</u>	
Payee 2: (Strike if N.A.)	SS <u>X</u>	Name 2:	<u>X</u>	
Payee 3: (Strike if N.A.)	SS <u>-</u>	Name 3:	<u>-</u>	

Page

REF:

62932

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 CID: WS / TP RES / OD RES / EVA / INV / MY
 To inspect Vehicle No: SHD 2312X
 At Workshop no: PRIME AUTO
 of: 6, Home Place
 Insured: 111
 Policy No.: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: 8 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: SHD 2312X Yr Regn: 2017 Jan
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: TOYOTA COROLLA AWD 1.5 cc 1496
 Colour: Brown A/C: Insured / Std / NI / NA
 Sp. Reading: 178 071 T/Radio: Insured / Std / NI / NA
 Eng No: _____
 C/No: NKE1657138055
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: M / S/Rim / STD A/Rim or
 Tyre Size F: 175/65R15
 R: _____
 BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front R/Bal: 6 mm Rear R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A: 14/02/19 D.O.I: 15/02/19
 Survey held at: PRIME AUTO
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 Rear o/s
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

7-3-19 4,359.62 (P/P)

R (\$1,617.75/270)

Date/Time File Pass In? : Preli. Report
 : Final Report
 Date/Time File Return In?
 Report Format :
 Lump Sum / I.B.I: \$
 Days Of Repair:
 Resurvey No. of Trip:
 Survey Fee:
 Transportation
 Add Fee: Site Insp \$
 Interview \$
 Tech Insp \$
 Weekend \$



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date 15/02/2019

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attr: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2312X TOYOTA AXIO HYBRID (2016)

To Supply

1 1pc	Rear bumper <i>DE</i>	\$	700.00
2 1set	Rear bumper clip <i>AC</i>	\$	30.00
3 1pc	Rear bumper right side retainer <i>AC</i>	\$	60.00
4 1pc	Rear bumper right bracket <i>AC</i>	\$	70.00
5 1pc	Rear boot lid <i>RT</i>	\$	680.00
6 1pc	Rear boot lid "corolla" emblem <i>PT</i>	\$	59.60
7 1pc	Rear boot lid "Axio" emblem <i>AC</i>	\$	48.60
8 1pc	Rear boot lid "Hybrid Synergy Drive" emblem <i>DEC</i>	\$	61.70
9 1pc	Rear boot lid "Toyota" emblem <i>AC</i>	\$	60.00
10 1pc	Rear boot lid weatherstrip <i>AC</i>	\$	120.00
11 1pc	Rear end panel <i>PT</i>	\$	380.00
12 1pc	Rear end panel top garnish <i>DE</i>	\$	180.00
13 1set	Rear end panel top garnish clip <i>AC</i>	\$	30.00
14 1pc	Right tail lamp <i>BR</i>	\$	450.00
15 1pc	Right tail lamp panel <i>PT</i>	\$	285.60
16 1pc	Left tail lamp <i>? x sum</i>	\$	450.00 X
17 1pc	Rear floor panel <i>repair</i>	\$	1,187.00 X

Sub total Parts	\$	4,852.50	3215.50
Less: 25% discount	\$	1,213.12	- 803.88
	\$	3,639.38	2411.62

To Supply S Nett Parts

1 1pc	"Dial -A-Cab" sticker	\$	45.00 <i>AC</i>
2 1pc	"Prime Taxi" sticker	\$	55.00 <i>AC</i>

- 3) 1pc Anti slip mat
- 4) 1pc Rear license plate no.

\$ 50.00 *no* ✓
 \$ 38.00 *lea* ✓

Sub total S.Nett Parts \$ 188.00

L/charges

- 1) To tuff kote
- 2) To remove rear boot lid trim board & mechanism parts
- 3) To remove rear bumper, cut/welding rear end panel & floor panel, replace rear boot lid, rear bumper, right & left tail lamp. Align rear boot lid & rear bumper
- 4) To putty, respray painting rear boot lid inner & outer, rear bumper, rear end panel & floor panel. To polish

\$ ~~100.00~~ 60
 \$ 50.00 ✓
 \$ ~~1,000.00~~ 800
 \$ ~~1,000.00~~ 850

Sub total L/charges \$ 2,150.00 1760.00
 Estimated Grand Total \$ 5,977.38 4359.62

8 days

From
49 900 10068
8 days
HS P/P
15/02/19 @ 1535
Resay after repair





Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 15.02.2019

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2312X TOYOTA AXIO HYBRID (2016)

To Supply

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15)	1pc	Right tail lamp panel <i>PT</i>	\$	285.60
16)	1pc	Left tail lamp <i>?</i>	\$	450.00
17)	1pc	Rear floor panel <i>repair</i>	\$	1,187.00

Sub total Parts	\$	4,852.50
Less: 25% discount	\$	1,213.12
	\$	3,639.38

To Supply S.Nett Parts

1)	1pc	"Dial -A-Cab" sticker	\$	45.00 <i>AC</i>
2)	1pc	"Prime Taxi" sticker	\$	55.00 <i>AC</i>

- 3) 1pc Anti slip mat \$ 50.00 *NO*
- 4) 1pc Rear license plate no. \$ 38.00 *CR*

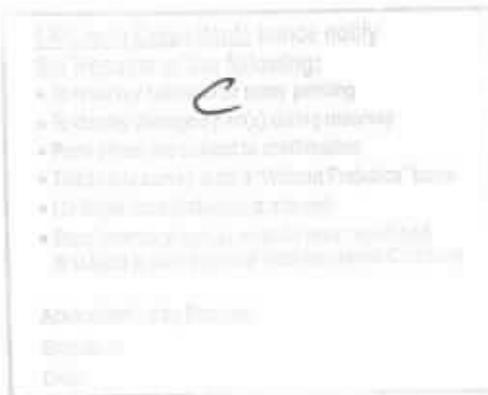
Sub total S.Nett Parts \$ 188.00

L/charges

- 1) To tuff kote \$ ~~100.00~~ *60*
- 2) To remove rear boot lid trim board & mechanism parts \$ 50.00 ✓
- 3) To remove rear bumper, cut/welding rear end panel & floor panel, replace rear boot lid, rear bumper, right & left tail lamp. Align rear boot lid & rear bumper \$ ~~1,000.00~~ *800*
- 4) To putty, respray painting rear boot lid inner & outer, rear bumper, rear end panel & floor panel. To polish \$ ~~1,000.00~~ *850*

Sub total L/charges \$ 2,150.00
 Estimated Grand Total \$ 5,977.38

Price
 4x 90010068
 8 days
 L/S
 15/02/19 @ 1535
 Resny after year



Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 14 February 2019 4:27 PM
To: Chrissy; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com; Zuhaidah Samsuri
Subject: RE: PRI REQUEST TO ACCIDENT ON 14.02.2019 INVOLVING SHD2312X & SHD6731T
Attachments: img-190214174620.pdf

10:12am @ 15/02/19
Vehicle In
Person @ Chrissy
Rate @ Rapul

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHD2312X and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Chrissy [mailto:chrissy@primeautoclaims.com]
Sent: 14 February, 2019 3:56 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com
Subject: PRI REQUEST TO ACCIDENT ON 14.02.2019 INVOLVING SHD2312X & SHD6731T
Importance: High

Hi,

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

****Please reply as soonest possible due to taxi loss of income and loss of rental per day count.**

We select: LKK Auto Consultants Pte. Ltd.

****Please inform surveyor to avoid 1:00 pm – 2:00 pm lunch hour.**

Thank you & Best regards,

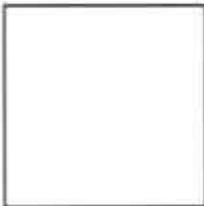


Chrissy Teo

Prime Auto Claims Service Pte. Ltd.
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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www.avast.com

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SHD2312X (MCT19020388)**
[SHD6731T]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Feb 14 2019 1:00AM

[-]

Prime Auto Claims Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/05/2019 16:47 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6101.24) - SHD2312X - Claim Handler: Zuhaidah Bte Samsuri

Approved:6101.24.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 08.03.2019

Our Ref: SHD2312X
Your Ref: SHD6731T

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Aida (Motor Claims Dept)

Dear Madam,

ACCIDENT ON 14.02.2019 INVOLVING VEHICLE NO SHD2312X & SHD6731T

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2312X in their third party claim against your insured / driver of SHD6731T negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 4,359.62
2. Loss of rental @\$102.90 x 10 days (Incl. 2 Sun)	\$ 1,029.00
3. Loss of income @\$40.00 x 10 days	\$ 400.00
4. LTA search fee	\$ 7.45

Total	\$ 5,796.07

We enclose herewith copy of our invoice no 3209, LTA search receipt, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,

.....

Alice Leong

e-mail: aliceleong@primeautoclaims.com

Encl.

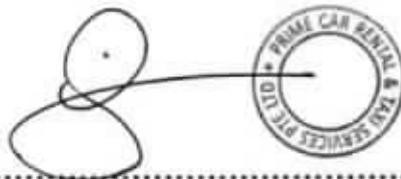
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 14.02.2019 INVOLVING SHD2312X & SHD6731T
ALONG TPE IN THE DIRECTION OF CHANGI AIRPORT

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2312X in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.

A handwritten signature consisting of several loops is written over a dotted line. To the right of the signature is a circular stamp with the text "PRIME CAR RENTAL & TAXI SERVICES PTE LTD" around the perimeter.

.....
Signature (Company's stamp if applicable)

Name:

NRIC:



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benol Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2312X

Date : 20.02.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MS. JENNY CHOW KWEE WAN

This letter serves to confirm that Ms. Jenny Chow Kwee Wan, Nric Number S01082941 is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2312X for Singapore Dollar One Hundred and Two and Cents Ninety (\$102.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



CHAN KONG LOONG
870301061
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926
Mr Chan Kong Loong
Workshop Manager

[Back to OneMotoring](#)

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : MM-0006529-2

Print Date/Time : 14 Feb 2019 / 15:19:57

Receipt Date/Time : 14 Feb 2019 / 15:19:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190214-001930

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6731T As at 14 Feb 2019/01:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD6731T Enquiry Fee 20190214151801736428	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6818		Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Alice Leong

From: LTA <LTA-VTL@lta.gov.sg>
Sent: 14 February, 2019 3:20 PM
To: aliceleong@primeautoclaims.com
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190214-001930



**Notification of Successful Vehicle Insurance Search
for Receipt No.: ITNET-00000-190214-001930**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 14 Feb 2019 was successful and the Receipt No. is ITNET-00000-190214-001930.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SHD6731T	14 Feb 2019	01:30:00	INDIA INT'L INS PTE LTD
----------	-------------	----------	-------------------------

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.

4. Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.

5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 08.03.2019

Our Ref: SHD2312X
Your Ref: SHD6731T

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Aida (Motor Claims Dept)

Dear Madam,

ACCIDENT ON 14.02.2019 INVOLVING VEHICLE NO SHD2312X & SHD6731T

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2312X in their third party claim against your insured / driver of SHD6731T negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 4,664.79
2. Loss of rental @\$102.90 x 10 days (Incl. 2 Sun)	\$ 1,029.00
3. Loss of income @\$40.00 x 10 days	\$ 400.00
4. LTA search fee	\$ 7.45
	<hr/>
Total	\$ 6,101.24

We enclose herewith copy of our invoice no 3209, LTA search receipt, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,

Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 14.02.2019 INVOLVING SHD2312X & SHD6731T
ALONG TPE IN THE DIRECTION OF CHANGI AIRPORT

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2312X in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

Jay

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19020388
Claimant Ref: SHD 2312X

We/I, PRIME AUTO CLAIMS SERVICE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,664.79 (repair cost), S\$ 1,429.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SHD 2312X that was damaged pursuant to the accident which occurred on 14.02.2019 (date) at TPE/ PIE TO AIRPORT (location) involving vehicle no. SHD 8731T (insured vehicle). This is pursuant to the inspection conducted on 15/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PRIME CAR RENTAL & TAXI SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD 2312X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD 2312X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,101.24 to PRIME AUTO CLAIMS SERVICE PTE LTD

Dated this 27th day of May 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with chop)

Shie Heng
S26.2214 H
c/o No. 6 Bew: Place
S' 628927
PR
Manager.

WITNESS:

Signature:

Name:

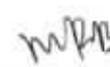
NRIC:

Address:

Nationality:

Occupation:




Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVENUE 1 #01-25

PAYA UBI INDUSTRIAL PARK (S) 408933

TAX INVOICE

NO. : 3209

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No. 201606560M

SSRS INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street
 #04/05 10B Building
 SINGAPORE 049711

DATE : 28/02/2019

WORKS ORDER NO : 3235

VEHICLE NO : SHD2312X

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/ Model : TOYOTA AXIO HYBRID		
	Repair Date : 14/02/2019		
	Terms of Payment : COD		
	<u>THIRD PARTY CLAIM TO SUPPLY</u>		
1	1PC REAR BUMPER.	\$	700.00
1	1SET REAR BUMPER CLIP.	\$	30.00
1	1PC REAR BUMPER RIGHT SIDE RETAINER.	\$	60.00
1	1PC REAR BUMPER RIGHT BRACKET.	\$	70.00
1	1PC REAR BOOT LID.	\$	680.00
1	1PC REAR BOOT LID "COROLLA" EMBLEM.	\$	59.60
1	1PC REAR BOOT LID "AXIO" EMBLEM.	\$	48.60
1	1PC REAR BOOT LID "HYBRID SYNERGY DRIVE" EMBLEM.	\$	61.70
1	1PC REAR BOOT LID "TOYOTA" EMBLEM.	\$	60.00
1	1PC REAR BOOT LID WEATHERSTRIP.	\$	120.00
1	1PC REAR END PANEL.	\$	380.00
1	1PC REAR END PANEL TOP GARNISH.	\$	180.00
1	1SET REAR PANEL TOP GARNISH CLIP.	\$	30.00
1	1PC RIGHT TAIL LAMP.	\$	450.00
1	1PC RIGHT TAIL LAMP PANEL.	\$	285.60
		\$	3,215.50
	LESS: 25% DISCOUNT	\$	-803.88
		\$	2,411.62

and interests at the rate of 1% per month
 charged on late payment.

ROUNDING ADJ \$ 0.00

PAGE ...

Manager

TAX INVOICE

NO. : 3209

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948
 GST Reg. No: 201606560M
 Reg No. 201606560M

SSRS INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street
 #04/05 10B Building
 SINGAPORE 049711

DATE : 28/02/2019

WORKS ORDER NO : 3235

VEHICLE NO : SHD2312X

NO	DESCRIPTION	UNIT PRICE	AMOUNT
	BALANCE B/F	\$	2,411.62
	Make/ Model : TOYOTA AXIO HYBRID		
	Repair Date : 14/02/2019		
	Terms of Payment : COD		
	<u>TO SUPPLY S.NETT PARTS</u>		
1	IPC "DIAL-A-CAB" STICKER.	\$	45.00
2	IPC "PRIME TAXI" STICKER.	\$	55.00
3	IPC ANTI SLIP MAT.	\$	50.00
4	IPC REAR LICENSE PLATE NO.	\$	38.00
		\$	188.00
	<u>LABOUR CHARGES</u>		
1	TO TUFF KOTE.	\$	60.00
2	TO REMOVE REAR BOOT LID TRIM BOARD AND MECHANISM PARTS.	\$	50.00
3	TO REMOVE REAR BUMPER, CUT/WELDING REAR END PANEL & FLOOR PANEL, REPLACE REAR BOOT LID, REAR BUMPER, RIGHT & LEFT TAIL LAMP. ALIGN REAR BOOT LID & REAR BUMPER.	\$	800.00
4	TO PUTTY, RESPARY PAINTING REAR BOOT LID INNER & OUTER, REAR BUMPER, REAR END PANEL & FLOOR PANEL. TO POLISH.	\$	0.00
		\$	850.00
		\$	0.00
		\$	1,760.00

ground interests at the rate of 1% per month
 charged on late payment.

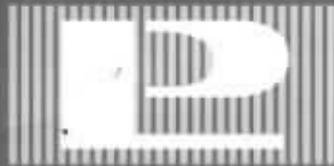
SUB TOTAL \$ 4,359.62
GST 7% \$ 305.17
ROUNDING ADJ \$ 0.00
TOTAL \$ 4,664.79



PREPARED BY



PRIME AUTO CLAIMS SERVICE
 Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Bendol Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2312X

Date : 20.02.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

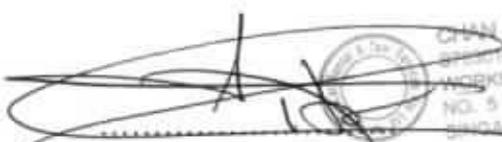
RE: LETTER OF CERTIFICATION FOR MS. JENNY CHOW KWEE WAN

This letter serves to confirm that Ms. Jenny Chow Kwee Wan, Nric Number S0108294I is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2312X for Singapore Dollar One Hundred and Two and Cents Ninety (\$102.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



Mr Chan Kong Loong
Workshop Manager

Alice Leong

From: LTA <LTA-VTL@lta.gov.sg>
Sent: 14 February, 2019 3:20 PM
To: aliceleong@primeautoclaims.com
Subject: Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-190214-001930



**Notification of Successful Vehicle Insurance Search
for Receipt No.: ITNET-00000-190214-001930**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 14 Feb 2019 was successful and the Receipt No. is ITNET-00000-190214-001930.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
--------------------	--------------------	--------------------	----------------------

SHD6731T	14 Feb 2019	01:30:00	INDIA INT'L INS PTE LTD
----------	-------------	----------	-------------------------

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Visit www.onemotoring.com.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

[> Back to OneMotoring](#)

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 14 Feb 2019 / 15:19:57

Receipt Date/Time : 14 Feb 2019 / 15:19:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190214-001930

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHD6731T As at 14 Feb 2019/01:30:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHD6731T Enquiry Fee 20190214151801736428	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxxx5815		Credit Card: Visa/MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Feb 2019 Edit Reg		14 Feb 2019 00:00 Edit Adj Rpt	S\$4,359.62 Edit Estimates	S\$4,359.62 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD , Co. Reg. No.: 199606293Z								
Vehicle Reg. No.:	SHD2312X	Date of Loss:	14/02/2019 01:00 - :59 [25 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19020388	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD6731T	Policy No. (Claimant):	5068045737-04						
		Excess:							
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 26/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (24/05/2019): Alert - Adj Mandate Approved (S\$6101.24) - SHD2312X - Claim Handler: Zuhaidah Bt... • III_SG (21/05/2019): Alert - Adj Mandate Approved (S\$0.00) - SHD2312X - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD2312X (MCT19020388)
[SHD6731T]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Feb 14 2019 1:00AM

[COMFORT TRANSPORTATION PTE LTD]

Prime Auto Claims Service Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print						
1	17/05/19 16:27	Video - Accident TV		Load MP4							
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						
2	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						
3	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						
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30	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						
31	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						
32	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						
33	18/05/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>						

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
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35	18/05/19 14:57	General View	Load JPG	<input checked="" type="checkbox"/>
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49	18/05/19 14:57	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 14:18	ACKNOWLEDGEMENT EMAIL TO III DD 15.02.2019	Load PDF	
2	15/02/19 14:18	TP GIA REPORT	Load PDF	
3	19/02/19 09:02	TP ESTIMATE - MARKED	Load PDF	
4	24/05/19 15:50	WORKSHOP INVOICE	Load PDF	
5	24/05/19 15:50	RENTAL RECEIPT	Load PDF	
6	24/05/19 15:50	LTA SEARCH	Load PDF	
7	24/05/19 15:50	LOD	Load PDF	
8	31/05/19 10:20	AUTHORISATION TO ACT FORM	Load PDF	
9	31/05/19 10:20	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/02/19 08:54	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19002851/R1JA3Q2

Date: 31/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No : SHD2312X	Insured Vehicle No :	SHD6731T
Date of Loss: 14/02/2019	Nature of Claim:	TP Claim No: MCT19020388

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD2312X	Engine No:	1NZR437127
Make & Model:	TOYOTA COROLLA AXIO, 1.5 HYBRID CVT (A)	Chassis No:	NKE1657138055
Reg. Date:	03/01/2017 (Man. Year: 2016)	Odometer:	178071 km
Colour:	Brown		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	175/65 R15	Rear Tyre Size:	175/65 R15
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,827.37	2,599.62	1,227.75	32.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,150.00	1,760.00	390.00	18.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,977.37	4,359.62	1,617.75	27.06
+ GST 7.00/7.00% (S\$)	418.42	305.17	113.25	27.07
Nett Amount (S\$)	6,395.79	4,664.79	1,731.00	27.06
+ Loss of Use (10.0 x S\$40.00/day) (S\$)		400.00		
+ Car Rental (10.0 x S\$102.90/day) (S\$)		1,029.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,101.24		

INSPECTION

Date of Assignment:	14/02/2019	
Date Inspected:	15/02/2019	Inspected At: Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place Singapore 629927
Estimated Period of Repair:	8.0 days	

Adjuster: MOHD RASUL

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 24 May 2019)
Parts: 143	TOYOTA COROLLA AXIO 1.5 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2312X)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	700.00 FL	*700.00 FL
2	1		*SET REAR BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
3	1		*REAR BUMPER RIGHT SIDE RETAINER	Necessary	60.00 FL	*60.00 FL
4	1		*REAR BUMPER RIGHT BRACKET	Necessary	70.00 FL	*70.00 FL
5	1		*REAR BOOT LID	Bent	680.00 FL	*680.00 FL
6	1		*REAR BOOT LID COROLLA EMBLEM	Bent	59.60 FL	*59.60 FL
7	1		*REAR BOOT LID AXIO EMBLEM	Necessary	48.60 FL	*48.60 FL
8	1		*REAR BOOT LID HYBRID SYNERGY DRIVE EMBLEM	Necessary	61.70 FL	*61.70 FL
9	1		*REAR BOOT LID TOYOTA EMBLEM	Necessary	60.00 FL	*60.00 FL
10	1		*REAR BOOT LID WEATHERSTRIP	Necessary	120.00 FL	*120.00 FL
11	1		*REAR END PANEL	Bent	380.00 FL	*380.00 FL
12	1		*REAR END PANEL TOP GARNISH	Deformed	180.00 FL	*180.00 FL
13	1		*SET REAR END PANEL TOP GARNISH CLIP	Necessary	30.00 FL	*30.00 FL
14	1		*RIGHT TAIL LAMP	Broken	450.00 FL	*450.00 FL
15	1		*RIGHT TAIL LAMP PANEL	Bent	285.60 FL	*285.60 FL
16	1		*LEFT TAIL LAMP	Serviceable	450.00 FL	*- FL
17	1		*REAR FLOOR PANEL	Repair	1,187.00 FL	*- FL
18	1		*DIAL-A-CAB STICKER	Necessary	45.00 FS	*45.00 FS
19	1		*PRIME TAXI STICKER	Necessary	55.00 FS	*55.00 FS
20	1		*ANTI SLIP MAT	Necessary	50.00 FS	*50.00 FS
21	1		*REAR LICENSE PLATE NO	Cracked	38.00 FS	*38.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,040.50	3,403.50
- List Item Discount on L Items 25.00/25.00% (S\$)	1,213.13	803.88
Total Parts (S\$)	3,827.37	2,599.62

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TUFF KOTE	New	100.00	60.00
2	TO REMOVE REAR BOOT LID TRIM BOARD & MECHANISM PARTS	New	50.00	50.00
3	TO REMOVE REAR BUMPER ,CUT/WELDING REAR END PANEL & FLOOR PANEL,REPLACE REAR BOOT LID ,REAR BUMPER & RIGHT & LEFT TAIL LAMP ,ALIGN REAR BOOT LID & REAR BUMPER	New	1,000.00	800.00
4	TO PUTTY,RESPRAY PAINTING REAR BOOT LID INNER & OUTER ,REAR BUMPER,REAR END PANEL & FLOOR PANEL .TO POLISH	New	1,000.00	850.00
Gross Labour Cost (S\$)			2,150.00	1,760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >