

INS. CASE OWNER:

CC 3 / ASM 1900

2846, KHA3/

LKK
IDAC

Surveyor

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$

\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If MO or B 28, Ass. Lia:

Repair Cost:

\$

449.40

(3

days)

X \$ 149.80

Loss of Rental (LOR):

\$

449.40

(3

days)

X \$ 149.80

Loss of Use (LOU):

\$

150.00

(5

x 3

days)

Loss of Income (LOI):

\$

150.00

(5

x 3

days)

LOR only ☐ LOU only ☐LOR + LOI ☐LOR + LOI ☐LOR + LOI ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$

745

Medical:

\$

-

Disbursement:

\$

-

Legal Cost:

\$

-

Total:

\$

514.85

Global Sum \$:

500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

500.00

Name 1:

Trans-car Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4) 250.00

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99) 250.00

100) 250.00

ASS. REC. BY:

REF:

15A/

Kennerth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

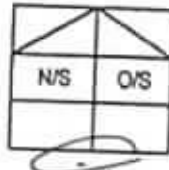
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Soon: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S140 8267 Yr Regn: 12, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Mv E220 c.c. 2143

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 400861 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 21200128 222382

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / Rim or

Tyre Size: F: 225/55.8R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Giti

Front: J

R/Bal. J mm

L/Bal. J mm

D.O.A. 12/2/19

D.O.I. 14/2/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/ File pass to

US # 4200 (old # 3607-92/ 90%)

Data/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Data/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS. \$

Flares

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Trans-cab Auto Services Pte Ltd

AAD902-083

No. 2 Ang Mo Kio Street 63

Singapore 569111

Co./GST Reg. No. 201019626G

Tel No. : 6287 6666 Fax No. : 6257 1330

SHD 826T*Not Authorised*
L/Sing S

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

SHD 826T

WDD2120012B222382

MERCEDES BENZ

E 220 BLUETEC

12.2.2019

AXA

16/12/2015

PART**LIST**

1	1	Rear Bumper	\$	<i>BULLM</i>	3,105.00	✓
2	1	Rear Bumper Lower	\$	<i>DAILE</i>	1,080.00	✓
3	1	Rear Bumper Reinforcement	\$	<i>GL</i>	910.00	X
4	1	Rear Bumper Centre Pad	\$	<i>NIP</i>	307.83	X
5	1	Rear Bumper Side Pad	\$	<i>NIP</i>	186.33	X
6	1	Rear Bumper Tow Hook Cover	\$	<i>MIT</i>	42.00	✓
7	1	Rear Bumper Bracket	\$	<i>SM</i>	22.50	X
8	1	Rear Bumper Side Retainer Bracket	\$	<i>SM</i>	132.00	X
9	1	Rear Bumper Inner Frame	\$	<i>ORA</i>	297.00	X
10	1	Rear Bumper Bottom Bracket	\$	<i>CM</i>	60.00	✓
11	1	Rear Bumper Top Bracket	\$	<i>SM</i>	129.00	X
12	1	Rear Bumper Side Holder Bracket	\$	<i>SM</i>	135.00	X
13	1	Rear Bumper Inner Bracket LH	\$	<i>SM</i>	198.00	X
14	1	Rear Bumper Inner Bracket RH	\$	<i>SM</i>	198.00	X
15	1	Rear Bumper Beam	\$	<i>NIP</i>	1,215.00	X
16	1	Rear Bumper Beam Bracket LH	\$	<i>RC</i>	307.50	X
17	1	Rear Bumper Beam Bracket RH	\$	<i>RC</i>	307.50	X
18	1	Rear Bumper Bracket Centre	\$	<i>SM</i>	461.75	X
19	1	Rear Bumper Tow Hook Cover	\$	<i>SM</i>	63.00	X
20	1	Rear Bumper Retainer Bracket LH	\$	<i>SM</i>	202.50	X
21	1	Rear Bumper Retainer Bracket RH	\$	<i>SM</i>	202.50	X
22	1	Bootlid	\$	<i>RC</i>	4,140.00	X
23	1	Bootlid 'E220' Badge	\$	<i>RC</i>	153.00	X
24	1	Bootlid 'BLUETEC' Badge	\$	<i>RC</i>	153.00	X
25	1	Bootlid Centre Logo Badge	\$	<i>RC</i>	153.00	X

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Tel No. : 6287 6666 Fax No. : 6257 1330

SHD 826T

26	1	Bootlid Protector Garnish With Chrome	\$	PL 732.00	}
27	1	Bootlid Weatherstrip	\$	PL 360.00	
28	1	Bootlid Lock - Top	\$	N 300.00	
29	1	Bootlid Lock - Bottom	\$	N 216.00	
30	1	Bootlid Lock Actuator	\$	SL 420.00	
31	1	Bootlid Weatherstrip	\$	PL 240.00	
32	1	Bootlid Third Brake Lamp	\$	SL 577.50	
33	1	Rear End Panel Outer	\$	N 1,971.00	
34	1	Rear End Panel Inner	\$	N 324.00	
35	1	Rear End Panel Inner Trim	\$	SL 630.00	
36	1	Rear End Panel Inner Trim Flap	\$	SL 360.00	
37	1	Rear Lamp RH	\$	SL 1,170.00	
38	1	Rear Lamp Panel Outer RH	\$	N 382.95	
39	1	Rear Lamp LH	\$	SL 1,170.00	
40	1	Rear Lamp Panel Outer LH	\$	N 382.95	
41	1	Rear Luggage Floor Panel Tray	\$	SL 762.00	
42	1	Rear Luggage Floor Compartment Tray	\$	SL 116.00	
43	1	Rear Luggage Floor Panel Trim Board	\$	SL 420.00	
44	1	Rear Fender RH	\$	N 3,620.00	
			\$	28,315.81	
			10% \$	2,831.58	
			\$	25,484.22	

Specical Nett

1	1 SET	Rear Bumper Parking Sensor	\$	Short 1,200.00	✓ 500.
2	1 SET	Bootlid Inner Trim Clip	\$	nn 90.00	X
3	1 SET	Rear End Panel Inner Trim Clip	\$	nn 90.00	X
4	1 SET	Rear Bumper Fastener Clip	\$	nn 101.54	✓
5	1 SET	Rear Fender Top Garnish Clip	\$	nn 90.00	X
6	1 SET	Rear Fender Inner Trim Clip	\$	nn 45.00	X
7	1 SET	License plate	\$	SL 225.00	X
8	1	Rear Windscreen Glass Sealant	\$	nn 225.00	X

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AAD902-083

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SHD 826T

9	1	Rear Windscreen Glass Inner Seal	\$	<i>nn</i>	180.00 X
10	1	Tyre Mechanical Jack	\$	<i>n</i>	605.48 X
11	1	Tyre Mechanical Jack Holder Bracket	\$	<i>n</i>	177.98 X
12	1	Rear Bootlid 'DYNASTY' Sticker	\$	<i>nn</i>	33.75 X

TOTAL \$ 3,063.74**GRAND TOTAL \$ 28,547.97****LABOUR**

Panel Beating, Knocking And Straightening The
Necessary Portion, Remove And Renewal Of
Parts, Adjust And Realign The Same

\$ 5,250.00 *3001*

To Rust-Proofing Of The Affected Areas.

\$ *nn* 170.00 X

To Check Electrical Lighting Concerned.

\$ 120.00 *151*

Putty And Spray Painting Of The Affected
Portion.

\$ 4,500.00 *4401*

To Remove And Refit Interior Fittings, Trimings,
Garnish, Fittings And Other, to Enable Repair.

\$ *nn* 270.00 X

To Transfer Of Bootlid Fittings, Attachments
And Perform Water Seepage Test.

\$ *nn* 170.00 X

To Transfer Of Tire, Rim And On Wheel
Balancing.

\$ *nn* 170.00 X

Trans-cab Auto Services Pte Ltd**AAD902-083**

No. 2 Ang Mo Kio Street 63

Singapore 569111

Co./GST Reg. No. 201019626G

Tel No. : 6287 6666 Fax No. : 6257 1330

SHD 826T

To Transfer Of Fender Fittings, Attachment And Perform Water Seepage Test.	\$	~ 170.00 X
Towing Fee	\$	~ 250.00 X
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	~ 170.00 X
To Dismantle And Refit Rear Undercarriage Parts, Final Checking And Testing.	\$	~ 380.00 X
To Repair And Realign Rear Exhaust Pipe.	\$	~ 170.00 X
To Reinstall Rear Bumper Parking Sensor.	\$	170.00 601
To Supply And Re-Do Rear Luggage Floor Panel Insulation Padding.	\$	~ 380.00 X
To Reseal Sealant On Gap	\$	~ 120.00 X

TOTAL	\$	12,460.00
(LUMP SUM)		
Over all total	\$	41,007.97

3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHD826T
Vehicle to be Exported:	Yes
Intended Deregistration Date:	13 Feb 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E220 BLUETEC
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	65192432772106
Chassis No.:	WDD2120012B222382
Maximum Power Output:	130.0 kW (174 bhp)
Open Market Value:	\$43,891.00
Original Registration Date:	16 Dec 2015
First Registration Date:	16 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$45,948.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Dec 2023
PARF Rebate Amount:	\$34,461.00

Intended COE Rebate Details

COE Expiry Date:	15 Dec 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$45,466.00
COE Rebate Amount:	\$27,499.00
Total Rebate Amount:	\$61,960.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 13 Feb 2019

OK

Hsiao Tong (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Tuesday, 13 August 2019 9:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: jasminetan@transcab.com.sg; 'Ng Wai Yin'
Subject: RE: AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHD826T (DOA: 12/02/2019). - AAD1902-083 //LKK REF: CC3/ASM19002846/Kpa3
Attachments: DSCN1257.JPG; DSCN1258.JPG; DSCN1259.JPG

Without Prejudice

Dear Hsiao Tong

As requested, attached after repair photos for your perusal.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 10 August, 2019 3:11 PM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Subject: AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHD826T (DOA: 12/02/2019). - AAD1902-083 //LKK REF: CC3/ASM19002846/Kpa3

Your ref: **AAD1902-083 (SHD826T)**
Our ref: CC3/ASM19002846/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are seeking mandate approval from AXA.

Kindly advise if there is any after repair/ after paint photos for SHD826T(DOA: 12/02/2019). If so, kindly let us have a copy of the photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.

www.avg.com



<TP - Mandate IA> - S9M01E12 [ACCIDENT INVOLVING SJO 3863Z(OI) / SHD 826T (TP) / OTHERS ON 12/02/2019]

Type

🔗 Question

Message

Liability: 100%. 3 vehicles chain collision whereby OID was 2nd car. Under MCF, we have to settle TP claim. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,100.85(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 10 Aug 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10/8/2019

Survey Details:

Date of loss	12-Feb-19
Date of appointment	14-Feb-19
Date of survey	14-Feb-19
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHD826T
Make and Model	MERCEDES BENZ E220 BLUETEC - 2143cc
Date of registration	16-Dec-15
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 41,007.97
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 4,459.84
Check items (estimate)	
Labour	\$ 815.00
Total	\$ 5,274.84
Lump Sum(if applicable)	\$ 4,200.00

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 URAVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

3 vehicles chain collision. OID was 2nd car.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	4,494.00
Loss of use		NIL
Loss of rental	\$	449.40
Loss of income	\$	150.00
LTA search fees	\$	7.45
Others		NIL
Proposed Total	\$	5,100.85

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 13 August 2019 11:32 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 98784, vehicle number SHD826T

12/8/19 4:12 PM *** Pls proceed DS with quantum as proposed *** Message DS Fee is subject to rental agreement. - WANG Peter

—Original Message—

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]
Sent: Monday, 12 August, 2019 4:15 PM
To: admin-d@lkkauto.com
Subject: New message for service request 98784, vehicle number SHD826T

AXA Insurance has sent you a message for claim number S9M01E12.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Wednesday, 28 August 2019 1:58 PM
To: Hsiao Tong (LKKAUTO); 'claims'
Cc: 'Ng Wai Yin'
Subject: RE: AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHD826T (DOA: 12/02/2019). - AAD1902-083 //LKK REF: CC3/ASM19002846/Kpa3

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 16 August 2019 3:52 PM
To: claims <claims@transcab.com.sg>
Cc: jasminetan@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Subject: RE: AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHD826T (DOA: 12/02/2019). - AAD1902-083 //LKK REF: CC3/ASM19002846/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,000.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@transcab.com.sg>

Sent: Tuesday, 13 August 2019 9:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: jasminetan@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Subject: RE: AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHD826T (DOA: 12/02/2019). - AAD1902-083 //LKK REF: CC3/ASM19002846/Kpa3

Without Prejudice

Dear Hsiao Tong

As requested, attached after repair photos for your perusal.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 10 August, 2019 3:11 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Subject: AFTER REPAIR/ AFTER PAINT PHOTOS FOR SHD826T (DOA: 12/02/2019). - AAD1902-083 //LKK REF: CC3/ASM19002846/Kpa3

Your ref: **AAD1902-083 (SHD826T)**

Our ref: CC3/ASM19002846/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are seeking mandate approval from AXA.

Kindly advise if there is any after repair/ after paint photos for SHD826T(DOA: 12/02/2019). If so, kindly let us have a copy of the photos.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

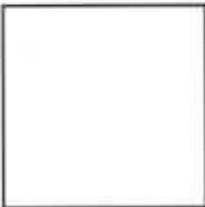
Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

bcc

Our Ref : AAD1902-083

Your Ref : SJQ3863Z, UNKNOWN CAR

Date : 05.April 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0826T AND SJQ3863Z, UNKNOWN CAR ON 12/02/19 05:35 PM ALONG ECP TOWARDS CHANGI AIRPORT

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,494.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>149.80</u> per day	\$	449.40
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,100.89

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver	Rental rate and mileage records
Certificate of Insurance	Authorization To Act
Original final repair bill	LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 APRIL 2019

**ONG KAI YONG (WANG KAIYANG)
BLOCK 18 JALAN TENTERAM
#28-130
SINGAPORE 321018**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC3/ASM19002846/Kha3
YOUR REF : SJQ 3863Z
ACCIDENT INVOLVING SJQ 3863Z / SHD 826T / OTHERS ALONG ECP ON
12.02.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHD 826T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had was involved in a 3 vehicle chain collision and was the 2nd vehicle. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Kai.yong ONG@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 3 April, 2019 10:47 AM
To: Kai.yong.ong@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SJQ 3863Z_ACCIDENT INVOLVING SJQ 3863Z / SHD 826T / OTHERS ALONG ECP ON 12.02.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 APRIL 2019

ONG KAI YONG (WANG KAIYANG)
BLOCK 18 JALAN TENTERAM
#28-130
SINGAPORE 321018

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/ASM19002846/Kha3
YOUR REF : SJQ 3863Z
ACCIDENT INVOLVING SJQ 3863Z / SHD 826T / OTHERS ALONG ECP ON 12.02.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHD 826T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had was involved in a 3 vehicle chain collision and was the 2nd vehicle. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

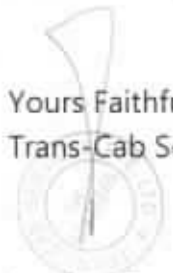
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0826T and SJQ3863Z, UNKNOWN CAR along ECP TOWARDS CHANGI AIRPORT on 12/02/19 05:35 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of April 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJO 3863Z	(Insd veh)	Model: MERCEDES BENZ E220 BLUETEC
	SHD 826T	(TP veh)	
Date of Accident/ Time:	12/02/2019		

Repair Estimate	: \$	43,878.54	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	5,000.00	

Payee Name: TRANS-CAB AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>28</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): <u>0</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative: _____

Name of Representative: NG WA YINDate: 05 SEP 2019

KSC

LKK

Signature of AXA's surveyor/representative: _____

Name of AXA's surveyor /Representative: _____

Date: 01/09/2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Vene Tan

Date: _____

05 SEP 2019

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY, #27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1903-280 DATE : 31. March 2019 REFERENCE NO : AAD1902-083 TERMS : DUE DATE : 31. March 2019 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0826T; DOA 12.02.19(LUMP SUM-19)	1	4,494.00	4,494.00

Total SGD Excl. GST :	4,200.00
7% GST :	294.00
Total SGD Incl. GST :	4,494.00

****** FOUR THOUSAND FOUR HUNDRED NINETY FOUR SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05 April, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/02/19 05:35 PM at ECP TOWARDS CHANGI AIRPORT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0826T. The taxi was hired to ONG CHENG GUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$149.8 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12-02-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1902-083	Accident Date 12-02-2019
2/13/2019 08:40	2/15/2019 15:00	SHD0826T

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2/13/2019

Vehicle Insurance Particulars Result

[> Back to OneMotoring](#)

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SJQ3863Z	12 Feb 2019 / 17:35:00	AXA INSURANCE PTE LTD
GX6196U	12 Feb 2019 / 17:55:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC3/ASM19002846/Kpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 26-09-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJQ 3863Z	Veh. Inspected	SHD 826T	
Policy No.	GA242420/1	Coverage (\$)	0.00	
Claim No.	S9M01E12	Excess (\$)	0.00	
Assign From		Assign Date	14/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E220 (A)	c.c	2143	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WDD2120012B222382	Colour	WHITE	
Odometer	400861	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/55Z R16	GITI	8 mm	
L/H Front Tyre	225/55Z R16	GITI	8 mm	
R/H Rear Tyre	225/55Z R16	GITI	8 mm	
L/H Rear Tyre	225/55Z R16	GITI	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/02/2019	Inspection Date	14/02/2019	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 826T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	BUCKLED / CRACKED	3,105.00	3,105.00
1	REAR BUMPER LOWER (CONSISTENT)	DENTED / CUT	1,080.00	1,080.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	910.00	-
1	REAR BUMPER CENTRE PAD (CONSISTENT)	NO SUCH PARTS	307.83	-
1	REAR BUMPER SIDE PAD (CONSISTENT)	NO SUCH PARTS	186.33	-
1	REAR BUMPER TOW HOOK COVER (CONSISTENT)	MISSING	42.00	42.00
1	REAR BUMPER BRACKET (CONSISTENT)	SERVICEABLE	22.50	-
1	REAR BUMPER SIDE RETAINER BRACKET (CONSISTENT)	SERVICEABLE	132.00	-
1	REAR BUMPER INNER FRAME (CONSISTENT)	NOT NECESSARY	297.00	-
1	REAR BUMPER BOTTOM BRACKET (CONSISTENT)	CRACKED	60.00	60.00
1	REAR BUMPER TOP BRACKET (CONSISTENT)	SERVICEABLE	129.00	-
1	REAR BUMPER SIDE HOLDER BRACKET (CONSISTENT)	SERVICEABLE	135.00	-
1	REAR BUMPER INNER BRACKET LH (CONSISTENT)	SERVICEABLE	198.00	-
1	REAR BUMPER INNER BRACKET RH (CONSISTENT)	SERVICEABLE	198.00	-
1	REAR BUMPER BEAM (CONSISTENT)	NO SUCH PARTS	1,215.00	-
1	REAR BUMPER BEAM BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	307.50	-
1	REAR BUMPER BEAM BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	307.50	-
1	REAR BUMPER BRACKET CENTRE (CONSISTENT)	SERVICEABLE	461.75	-
1	REAR BUMPER TOW HOOK COVER (CONSISTENT)	SERVICEABLE	63.00	-
1	REAR BUMPER RETAINER BRACKET LH (CONSISTENT)	SERVICEABLE	202.50	-
1	REAR BUMPER RETAINER BRACKET RH (CONSISTENT)	SERVICEABLE	202.50	-
1	BOOTLID (CONSISTENT)	TO REPAIR SEE LABOUR	4,140.00	-
1	BOOTLID 'E220' BADGE (CONSISTENT)	NOT NECESSARY	153.00	-
1	BOOTLID 'BLUETEC' BADGE (CONSISTENT)	NOT NECESSARY	153.00	-
1	BOOTLID CENTRE LOGO BADGE (CONSISTENT)	NOT NECESSARY	153.00	-
1	BOOTLID PROTECTOR GARNISH WITH CHROME (CONSISTENT)	SERVICEABLE	732.00	-
1	BOOTLID WEATHERSTRIP (CONSISTENT)	SERVICEABLE	360.00	-

Report Ref No. CC3/ASM19002846/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BOOTLID LOCK -TOP (CONSISTENT)	TO REPAIR SEE LABOUR	300.00	-
1	BOOTLID LOCK -BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	216.00	-
1	BOOTLID LOWER ACTUATOR (CONSISTENT)	SERVICEABLE	420.00	-
1	BOOTLID WEATHERSTRIP (CONSISTENT)	SERVICEABLE	240.00	-
1	BOOTLID THIRD BRAKE LAMP (CONSISTENT)	SERVICEABLE	577.50	-
1	REAR END PANEL OUTER (CONSISTENT)	TO REPAIR SEE LABOUR	1,971.00	-
1	REAR END PANEL INNER (CONSISTENT)	TO REPAIR SEE LABOUR	324.00	-
1	REAR END PANEL INNER TRIM (CONSISTENT)	SERVICEABLE	630.00	-
1	REAR END PANEL INNER TRIM FLAP (CONSISTENT)	SERVICEABLE	360.00	-
1	REAR LAMP RH (CONSISTENT)	SERVICEABLE	1,170.00	-
1	REAR LAMP PANEL OUTER RH (CONSISTENT)	TO REPAIR SEE LABOUR	382.95	-
1	REAR LAMP LH (CONSISTENT)	SERVICEABLE	1,170.00	-
1	REAR LAMP PANEL OUTER LH (CONSISTENT)	TO REPAIR SEE LABOUR	382.95	-
1	REAR LUGGAGE FLOOR PANEL TRAY (CONSISTENT)	SERVICEABLE	762.00	-
1	REAR LUGGAGE FLOOR COMPARTMENT TRAY (CONSISTENT)	SERVICEABLE	116.00	-
1	REAR LUGGAGE FLOOR PANEL TRIM BOARD (CONSISTENT)	SERVICEABLE	420.00	-
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	3,620.00	-
	LESS 10% DISCOUNT		-2,831.58	-428.70
			25,484.23	3,858.30
	<u>SPECIAL NETT ITEMS</u>			
1	SET REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	SHORTED	1,200.00	500.00
1	SET BOOTLID INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	90.00	-
1	SET REAR END PANEL INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	90.00	-
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	101.54	101.54
1	SET REAR FENDER TOP GARNISH CLIP (SN) (CONSISTENT)	NOT NECESSARY	90.00	-

Report Ref No. CC3/ASM19002846/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR FENDER INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	45.00	-
1	SET LICENSE PLATE (SN) (CONSISTENT)	SERVICEABLE	225.00	-
1	REAR WINDSCREEN GLASS SEALANT (SN) (CONSISTENT)	NOT NECESSARY	225.00	-
1	REAR WINDSCREEN GLASS INNER SEAL (SN) (CONSISTENT)	NOT NECESSARY	180.00	-
1	TYRE MECHANICAL JACK (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	605.48	-
1	TYRE MECHANICAL JACK HOLDER BRACKET (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	177.98	-
1	REAR BOOTLID 'DYNASTY' STICKER (SN) (CONSISTENT)	NOT NECESSARY	33.75	-
			3,063.75	601.54
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF REAR BUMPER BEAM BRACKET LH,REAR BUMPER BEAM BRACKET RH,BOOTLID,BOOTLID LOCK-TOP,BOOTLID LOCK - BOTTOM,REAR END PANEL OUTER,REAR END PANEL INNER,REAR LAMP PANEL OUTER RH,REAR LAMP PANEL OUTER LH,REAR FENDER RH,TYRE MECHANICAL JACK AND TYRE MECHANICAL JACK HOLDER BRACKET.		5,250.00	300.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	15.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		4,500.00	440.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	270.00	-
	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TOWING FEE.	NOT NECESSARY	250.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
	TO DISMANTLE AND REFIT REAR UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO REINSTALL REAR BUMPER PARKING SENSOR .		170.00	60.00
	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	NOT NECESSARY	380.00	-
	TO RESEAL SEALANT ON GAP.	NOT NECESSARY	120.00	-
			12,460.00	815.00
GRAND TOTAL			41,007.98	5,274.84
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,200.00

Report Ref No. CC3/ASM19002846/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59A01E12

Reference

CC3/AS9419002846/KuaQp2

Loss Date

12 February 2019

Report Date

15 Feb 2019 2:46:35 PM

Request Date

5 July 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

5H0836T

Make

TPVO MERCEDES-BENZ

Model

E220 BLUE TEC

Service Address

...

Primary Contact/Insured

ONG KAI YONG (WANG KAIYANG)
NO. 700, LORONG 1 TOA PAYOH, TRELIS
TOWERS CONDOMINIUM, 319773, Singapore
62586722
KAYYONG.ONG@GMAIL.COM

Claim Handler

WANG Peter
peter.wang@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1121.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	30 September 2019

NAME RENTAL RECEIPT.pdf	TOPICS / Claim Documents	SUB-TYPE Others	LINK AUTO CONSULTANTS PTE LTD (TP)	DATE 30 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKK Inspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKK Adjustment 1a 13.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 August 2019
Rental Rate & Mileage.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
LTA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
TP-Mandate (A do 100819).pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 April 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Email to Oil Oil 030419.pdf	Letters and Correspondence	Policy Holders / Insured	LIK AUTO CONSULTANTS PTE LTD (TP)	3 April 2019
 LIK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LIK AUTO CONSULTANTS PTE LTD (TP)	3 April 2019
 SJQ2863Z INSD GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Pandirang	15 February 2019
 EMAIL FROM WORKSHOP FOR TP REG.mig	Letters and Correspondence	Others	NIKAM Santosh Pandirang	15 February 2019