

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 May 2019 2:28 PM
To: Veron Chen (LKKAUTO); Shiau Chan (LKKAUTO); 'Claims'
Cc: SUR
Subject: LOD - OD CLAIMS FOR SLX 9609 S -DOA: 9/2/2019
Attachments: SAftersales19052314180.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. mastura@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 13 March 2019 5:21 PM
To: Claims Dept <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SLX 9609 S -DOA: 9/2/2019

Dear Sheila,

Vehicle excess \$1600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 13 March 2019 5:16 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SLX 9609 S

Hi Shiau Chan ,

How much is the excess ?

Thank You.

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Tuesday, 19 February 2019 1:10 PM

To: Claims

Cc: SUR

Subject: RE: OD CLAIMS FOR SLX 9609 S

Dear Sheila,

Please refer to the attachment.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 19 February 2019 12:31 PM

To: 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: OD CLAIMS FOR SLX 9609 S

Hi Shiau Chan ,

Kindly advise on approval status.

Thank You.

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 15 February 2019 2:22 PM

To: 'Shiau Chan (LKKAuto)'; 'SUR'; 'assignments'; 'Admin-D (LKKAuto)'

Cc: 'Claims'

Subject: RE: OD CLAIMS FOR SLX 9609 S

Dear Shiau Chan,

Please find attached the requested documents.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 64751023

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Friday, February 15, 2019 1:27 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;

Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: OD CLAIMS FOR SLX 9609 S

Dear George,

Kindly provide us the certificate of insurance and driver's driving license copy of above vehicle.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 13 February 2019 10:41 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SLX 9609 S

Dear Nivitha,

As spoken over the phone , kindly arrange survey on 14th of Feb @230pm.

Address : 281 Alexandra Road Singapore 159938

Attached is the GIA for your reference.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
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