

Adrian

ASSIGNMENT

From: 1

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

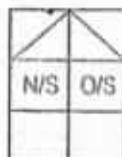
Policy No. 2100260344Claims No. 909824016286Sum Insured: Excess: \$3,500/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

65K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs: 07/11/19 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SCU6655AYr Regn: 2011 MayType: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A7cc 2773Colour: Bronze A/C: Insured / Std / NI / NASp. Reading 142318 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU222463BN06516Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 275/35 R20R: 275/35 R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 9/2/19 D.O.I. 14/02/19Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orFront N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG.

SCU6655A - X

15/2/19 Revert via merimen, pending repair cost from repairer

16/2/19 Rece email from Hara propose LS repair \$14K

MV: 65K.

PV: 50.6K

Nett: 14.4K.

RECEIVED 3 DEC 2019

18/2/19 Re-mandate repairer propose LS \$14000/-

18/02/19 @ 12:25 p.m. mandate approved by Victor Koh.

18/02/19 @ 12:53 p.m. revert authorize repair to Tony (repairer) via email.

Date/Time, File Pass to?

Date/Time, File Return to?

1) Typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report: R/S \$14K

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

200

200

11/10/19

Confirmed R/S \$ 14/c @ ⁷/₆ days
with Adrian

(\$ 13.859.00 Red - 50%)

Resurvey No. of Trip - 2

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other circumstances is hereby expressly excluded.

OK

The information contained herein is correct as at 15 Feb 2019

Enquire PARF/COE Rebate for Registered Vehicle	
Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7456E
Vehicle Details	
Vehicle No.:	SCU6655A
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	A7 SPORTBACK 2.8 FSI QU
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	CHV001545
Chassis No.:	WAUZZZ4G3BN006516
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$62,923.00
Original Registration Date:	27 May 2011
First Registration Date:	27 May 2011
Transfer Count:	0
Actual ARF Paid:	\$62,923.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 May 2021
PARF Rebate Amount:	\$37,753.00
Intended COE Rebate Details	
COE Expiry Date:	26 May 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$56,300.00
COE Rebate Amount:	\$12,833.00
Total Rebate Amount:	\$50,586.00

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Search Audi A7

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Model Year Depreciation Eng Cap Mileage Veh Type Status



Audi A7 Sportback 2.8T Quattro 198,500 \$15,450 /yr 11-May-2011 2,773 cc 90,891 km Luxury Available

Fully Maintained Black Beut, Perfect Package Of Sporty Luxury And Family Practicality. Huge Auto Boot And Room For The Kids In The Back Without Compromising Style. The Best Value For Money In The Market...

Posted: 29-Jun-2011



Audi A7 Sportback 2.8T Quattro 172,000 \$17,720 /yr 30-May-2011 2,773 cc 71,200 km Luxury Available

Responsible Owner 100% Accident Free, Low Mileage (71,200km) High Perf Rebate (\$11,461) New Road Tax Exp 29/5/19; Regular Servicing At Dealership & Autocare With Receipts. Top up 17,356 Only. Stunning Deal...

Posted: 30-May-2011



Audi A7 Sportback 2.8T Quattro 168,000 \$14,660 /yr 30-May-2011 2,773 cc Luxury Available

Sleek White A7 Not For Sale Only 100% Maintained Paintwork With Ceramic Coating Done Every Year. Under Third Party Warranty Covering Engine And Gearbox Till Mar 2019. 17,356 Only. And Year Replace...

Call Marques PH 110

Posted: 30-May-2011



Audi A7 Sportback 2.8T Quattro 147,000 \$15,730 /yr 07-Jun-2011 2,773 cc 121,068 km Luxury Available

Best Cheapest In The Market! 100% Accident Free, High OPR, New Road Tax, Low Interest Rate, In House Loan Available. Call...

Posted: 07-Jun-2011

GET YOUR COE RENEWAL LOAN

Renew COE expiring? Get 100% loan for your COE

Renewing your COE renewal is easy. Call us now. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an interest rate in 2 days without effort. Enquire Now!



Audi A7 Sportback 2.8T Quattro 174,000 \$18,210 /yr 21-Jun-2011 2,955 cc 128,000 km Luxury Available

Unit, Regularly Serviced And Well Maintained By Previous Owner, Accident Free. Flexible In House Loan Available. Please Call For More Enquiries

Autocare Pte Ltd

Posted: 21-Jun-2011



Save Search

Model Year Depreciation Eng Cap Mileage Veh Type Status

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 25 October 2019 4:14 pm
To: Carrine Leong; Adrian Ling (LKKAuto)
Cc: 'Chang Chee Sing'; 'Boo seng yak'; jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19

Dear Carrine,

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Shir@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

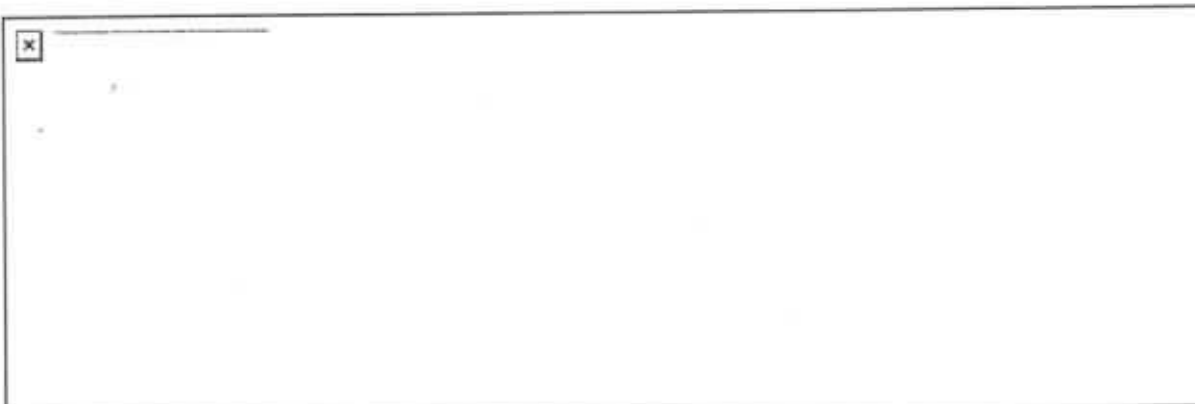
From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Friday, 25 October 2019 3:50 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>;
jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19

Hi Shirley,

Ok.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 189902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 25 October, 2019 10:08 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>;

jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19

Hi Carrine,

According to our surveyor, repair days reduce to 7 days.

Please confirm & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 14 October 2019 10:43 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>;

jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19

Hi Adrian / Shirley,

We counter propose 8 days to repair this vehicle, kindly allow.

Waiting for your reply.

Thanks & Best Regard

Re: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19**Shirley Hiew (LKK Auto)**

Fri 11/10/2019 1:46 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>;
jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Dear Carrine,

Confirmed \$ 14,000.00 @ 6 days of repairs before excess \$ 3,500/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Sent:** Tuesday, 1 October 2019 10:21 AM**To:** Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>**Cc:** 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>;

jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19

Hi Carrine,

Please confirm final fig of \$ 12,100.00 (lump sum) @ 6 days of repairs before GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>**Sent:** Monday, 16 September 2019 5:49 PM**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Cc:** 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>;

jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SCU6655A - OD AIG - SURVEYED 14 FEB 19

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 18 February 2019 12:53 PM
To: 'Claims'; 'NORA '
Cc: SUR
Subject: RE: OD CLAIM FOR SCU 6655 A-DOA:9/2/2019

Dear Tony,

As instructed by our client, please proceed at repair cost not exceeding \$14,000.00 (inclusive supplementary) to repair the insured vehicle **SCU 6655A (Excess \$ 3,500/-)** on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 18 February 2019 11:51 AM
To: Claims <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SCU 6655 A-DOA:9/2/2019

Dear Tony,

Pending Mandate Request					
Claim Type	Branch	Claimant	Adjuster	Manager	
OD	HQ	*SCU6655A [CAI YUN ZHEN @CHUA LUAN FONG ELSIE]	ADRIAN LING	Hiew May Fung	CC3/

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 18 February 2019 11:45 AM
To: 'NORA ' <nora.khai@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SCU 6655 A-DOA:9/2/2019

Dear all,

Owner received call from AIG, case authorise repair.

Kindly advise.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: NORA [mailto:nora.khai@premiumauto.com.sg]
Sent: Saturday, 16 February, 2019 10:15 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SCU 6655 A-DOA:9/2/2019

Dear Veron,

We propose for lumpsum repair of \$14k.

Thank you.

Best Regards,

Norah Khai

Veron Chen (LKKAUTO)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Saturday, 16 February 2019 10:15 AM
To: Veron Chen (LKKAUTO); 'Claims'; SUR
Subject: RE: OD CLAIM FOR SCU 6655 A-DOA:9/2/2019

Dear Veron,

We propose for lumpsum repair of \$14k.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 15 February 2019 10:33 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SCU 6655 A-DOA:9/2/2019

Dear Tony,

Kindly check vehicle able to repair at part by part not exceeding \$14,000/-

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 14 February 2019 4:20 PM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SCE 6655 A

Dear all,

Kindly assist follow up repair approval, survey had carry out on this morning.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This mail is associated with :

***SCU6655A (9098240162SG)**

OD

Feb 9 2019 10:00AM

[CAI YUN ZHEN @CHUA LUAN FONG ELSIE]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/02/2019 12:35 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$14000.00) - SCU6655A - Claim Handler: Dally Amri, Mimi Zarina

Approved:14000.00:Repair limit not exceeding \$14,000.00. Upload MV & PARF. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	18 Feb 2019

Preliminary Advice

Vehicle No	: SCU6655A	Accident Date	: 09/02/2019
Make	: AUDI A7 SPORTBACK	Policy No.	: 2100260344
Assignment Date	: 15/02/2019	Excess	: S\$0.00
Date of Inspection	: 14/02/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front r/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,859.00
Revised Amount	:S\$	17,782.00
Check Items (Estimated)	:S\$	1,693.00
Total	:S\$	19,475.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	65,000.00
COE / PARF Rebate	:S\$	50,586.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,414.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Repairer propose Lump Sum Repair \$14,000/-

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Date: 15 Feb 2019
Preliminary Advice	

Vehicle No	: SCU6655A	Accident Date	: 09/02/2019
Make	: AUDI A7 SPORTBACK	Policy No.	: 2100260344
Assignment Date	: 15/02/2019	Excess	: S\$0.00
Date of Inspection	: 14/02/2019	Est. Duration of Repair	: 6.00
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Margin for Repair	:S\$	14,414.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : PENDING REPAIR COST FROM REPAIRER

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/02/2019 14:29
Date Of Accident	09/02/2019 10:40
Exact Location Of Accident	30 SPRINGLEAF GARDEN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCU6655A
Insured/Policyholder	
Name Of Registered Owner	CAI YUN ZHEN @CHUA LUAN FONG ELSIE
Work Permit No	S0497456E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91878999
Alternative Phone No	OTHERS-91878999

Vehicle Particulars

Manufacturer	AUDI
Model	A7 SB 2.8 FSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100260344-07
Cover Note Number	

Driver

Name of Driver	HONG LING KAI @ANG CHEE PHENG
NRIC No	S0565765B
Date Of Birth	26/01/1947
Occupation	INDOOR
Date Of Driving Pass	06/03/1967
Driving Experience	51 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96473198
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	30 SPRINGLEAF GARDEN
Postcode	788190
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING AT 30 SPINGLEAF GARDEN MY HOUSE. THE PARK CAR BLOCK MY VIEW. I COULDNT SEE (VEHICLE B) AND WE COLLIDED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDU3636S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM CHEE PING VICTOR
NRIC/Passport Number	S1469733J
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by The General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

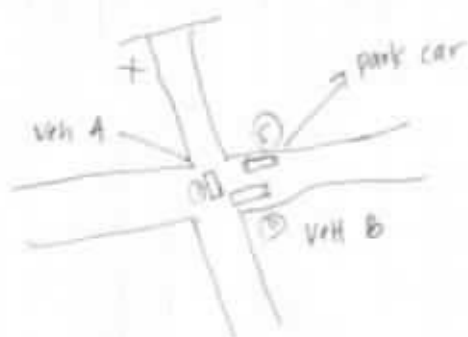
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/Fin No.:



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling at 30 Springleaf Garden my house.
The park car block my view I couldn't see Veh B and
we collided.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature _____
(If driver is not the policyholder)
Date & Time _____

Reporting Centre Personnel's Signature:
Name: _____
NRIC/VIN No: _____

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Cai Yun Zhen @ Chua Luan Fong Elsie
Period of Insurance : 27 May 2018 To 26 May 2019
Engine No. : CHV001545
Chassis No. : WAUZZZ4G3BN006516

Vehicle No. : SCU6655A
Policy No. : 2100260344-07
Endorsement No. :
Issued Date : 03 May 2018

ABOUT THE COVER

Make/Model : AUDI A7 SPORTBACK 2.8 FSI QU
Engine Capacity/Tonnage : 2,773.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2011
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the damage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$3500 Theft - \$0 Flood Cover - \$0.

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Cai Yun Zhen @ Chua Luan Fong Elsie - \$3500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPRAE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whif/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0178/2019/GW
Date	:	12-Feb-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mdm . Cai Yun Zhen @Chua Luan Fong Elsie
Address	:	30 Springleaf Garden Singapore 788190
Telephone	:	HP +65 96473198
Type of Claim	:	Own Damage Claims
Policy No.	:	2100260344-07
Vehicle No	:	SCU 6655 A
Model Code	:	A7 SB 2.8 FSI Qu
Model / Year	:	27/5/2011
Engine No	:	CHV 001545
Chassis No	:	WAUZZZ4G3BN006516
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Feb-19
Place of Accident	:	30 SpringLeaf Garden

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCU 6655 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper, lhs headlight, lhs front fender and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 3,150.00 ✓ 1750.	
3	To respray front bumper, lhs front fender, hinges and bonnet. ✓	\$ 2,800.00 ✓ 1650.	
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00 X	
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 6,902.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCU 6655 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Rehd</i>	S 2,909.00	✓
2	FRONT BUMPER CLOSING ELEMENT	S 202.00	✓
3	FRONT BUMPER CLOSING ELEMENT-LH/RH <i>Rehd</i>	2 S 184.00	✓
4	FRONT BUMPER FIXING PARTS	S 249.00	✓
5	FRONT BUMPER AIR GUIDE GRILLE <i>Rehd</i>	S 139.00	✗
6	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>Rehd</i>	S 191.00	✓
7	FRONT BUMPER SPOILER <i>Rehd</i>	S 227.00	✓
8	RADIATOR GRILLE <i>Rehd</i>	S 1,301.00	✓
9	RADIATOR GRILLE INSCRIPTION "QUATTRO" <i>Rehd</i>	S 87.00	✓
10	RADIATOR GRILLE COVER <i>Rehd</i>	S 26.00	✓
11	RADIATOR LICENCE PLATE HOLDER	S 390.00	✓
12	FRONT BUMPER GRILLE-LH <i>Rehd</i>	S 224.00	✓
13	FRONT BUMPER END CAP-LH <i>Rehd</i>	S 53.00	✓
14	FRONT BUMPER SIDE REINFORCEMENT <i>Rehd</i>	S 754.00	✓
15	FOAM FILLER PIECE	S 90.00	✓
16	FRONT BUMPER GUIDE PIECE-LH <i>Rehd</i>	S 40.00	✓
17	FRONT BUMPER COVER <i>Rehd</i>	S 116.00	✗
18	FRONT BUMPER SENSOR <i>Rehd</i>	S 210.00	✓
19	FRONT BUMPER SEAL RING-INNER / OUTER <i>Rehd</i>	4 S 5.00	✓
20	AIR CONDITIONER STICKER <i>Rehd</i>	S 18.00	✗
SUB TOTAL SPARE PARTS CHARGES		S 7,415.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCU 6655 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT FENDER-LH <i>Dented.</i>	\$ 1,558.00	✓
22	FRONT FENDER ATTACHMENT PARTS-LH <i>New</i>	\$ 38.00	✓
23	FRONT FENDER STONE CHIP GUARD-LH <i>New</i>	\$ 104.00	✓
24	FRONT FENDER BRACE-LH <i>Bent.</i>	\$ 75.00	✓
25	FRONT FENDER SEALING ELEMENT-LH <i>Dmgd</i>	\$ 36.00	✓
26	FRONT FENDER SEAL-LH <i>New</i>	\$ 18.00	✓
27	FRONT WHEEL HOUSING LINER-LH <i>New</i>	\$ 256.00	+
28	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH <i>New</i>	\$ 72.00	+
29	FRONT WHEEL SPOILER-LH <i>New</i>	\$ 210.00	+
30	BONNET <i>Dented</i>	\$ 5,579.00	✓
31	BONNET ATTACHMENT PARTS <i>Not New.</i>	\$ 130.00	X
32	BONNET LID HINGE-LH	\$ 146.00	+
33	BONNET LID HINGE-RH	\$ 146.00	+
34	BONNET GAS FILLED STRUT	2 \$ 217.00	+
35	FRONT EDGE PROTECTION	\$ 25.00	+
36	BONNET CATCH HOOK	\$ 127.00	X
37	BONNET LOCK BAR	\$ 45.00	X
38	BONNET LOCK LATCH HOOK	\$ 16.00	X
39	BONNET LOCK COVER	2 \$ 7.00	X
40	BONNET LID LOCK WITH MICRO SWITCH <i>Not New</i>	\$ 196.00	+

SUB- TOTAL SPARE PARTS CHARGES : \$ 9,001.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SCU 6655 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
41	BONNET BOWDEN CABLE-CENTER <i>3 MP</i>	\$	53.00 +
42	BONNET COVER	\$	9.00 x
43	HEADLIGHT MOUNTING-LH <i>MP</i>	\$	107.00 +
44	HEADLIGHT COVER-LH <i>Del</i>	\$	39.00 ✓
45	HEADLIGHT DISCHARGE-LH <i>cracked</i>	\$	3,257.00 ✓
46	HEADIGHT LIFT CYLINDER-LH <i>MP</i>	\$	216.00 x
47	FRONT AIR GUIDE-LH <i>MP</i>	\$	35.00 x
48	FRONT NO PLATE <i>part in</i>	S/N \$	25.00 x
49	FRONT RIM - LH <i>MP</i>	S/N	TBC x.
50	SUNDRIES <i>MP</i>	\$	800.00 x.
TOTAL SPARE PARTS CHARGES		:	\$ 20,957.00
TOTAL LABOUR CHARGES			\$ 6,902.00
GRAND TOTAL			<u>\$ 27,859.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lim*
Surveyed Date : *14/02/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *not authorised, 06 days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SCU 6655 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0178/2019/NH

2 DEC 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SCU 6655 A, Audi A7 SB 2.8 FSI QU.

With reference to the above-mentioned vehicle, no. **SCU 6655 A**, claimant,
Mdm Cai Yun Zhen, please find the related document per attached.

Cai Yun

1. A copy of the Original invoice no. 85014507 – S\$ 11,235.00.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

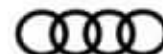
Encl
AIG – SCU 6655 A

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore

251 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre

251 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service

Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:39

Company Reg.No.199902271W

GST Reg.No.199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014507 Date : 26/11/2019 Order: SCU6655A Term : 30	Account: A0006 (T O) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SCU6655A (V 15124)

Regn Date: 27/05/2011

Mileage: 142318

WIP No: 42140

Model : A7 S8 2.8 FSI QU 4GA05Y

Chassis: WAUZZZ4G3BN006516

Engine: CHV 001545

DEPT : U

You have been assisted by: - UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LUMP SUM repair basis as agreed	14,000.00	1.00	14,000.00
Q	EXC	Insurance Excess/Liability	-3500.00	1.00	-3500.00

Parts 0.00
Labour 0.00
Sublet 14,000.00
Menus 0.00
Lubricant 0.00

Sub- Total 10,500.00

7% GST 735.00

Grand Total 11,235.00



27/11

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SCU 6655 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0178/2019/KK
28 February 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A7 SB 2.8 FSI QU
Vehicle Chassis No. : WAUZZZ4G3BN006516
Vehicle Regn No. : SCU 6655 A
Vehicle Mileage : 142318 KM
Vehicle Owner : Mdm Cai Yu Zhen @Chua Luan Fong Elsie
Certificate No : 2100260344-07
Own Damage Excess : \$3745.00 (Inclusive 7%GST)
Accident Date : 9/2/2019
Place : 30 SpringLeaf Garden
Repair Cost : \$ 11,235/-
WIP No. : 42140
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

1154

Date :

1/3/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2019		15 Feb 2019 09:24 Edit Adj Rpt	\$S\$14,000.00 Edit Estimates	\$S\$14,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	CAI YUN ZHEN @CHUA LUAN FONG ELSIE, ID: S0497456E, Tel: +6591878999								
Vehicle Reg. No.:	SCU6655A	Date of Loss:	09/02/2019 10:00 - :59 [92 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 9098240162SG	Policy/Cover Note No.:	2100260344 (Comprehensive)						
		Excess:	\$S\$3,500.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/02/2019]								
Driver/Custodian:	HONG LING KAI @ANG CHEE PHENG (72 / Male) , NRIC: S0565765B, Tel: +6596473198 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (18/02/2019): Alert - Adj Mandate Approved (\$S\$14000.00) - SCU6655A - Claim Handler: Dally Amri... - AIG_SG (18/02/2019): SCU6655A / OD / 09/02/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SCU6655A (9098240162SG)
 OD
 Feb 9 2019 10:00AM
 [CAI YUN ZHEN @CHUA LUAN FONG ELSIE]
 Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 10:30	Adjuster Immediate Advice	 Load HTM	☐
2	18/02/19 08:29	Adjuster Immediate Advice	 Load HTM	☐
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 10:15	General View	 Load JPG	☒
2	15/02/19 10:15	General View	 Load JPG	☒
3	15/02/19 10:15	General View	 Load JPG	☒
4	15/02/19 10:15	General View	 Load JPG	☒
5	15/02/19 10:15	General View	 Load JPG	☒
6	15/02/19 10:15	General View	 Load JPG	☒
7	15/02/19 10:15	General View	 Load JPG	☒
8	15/02/19 10:15	General View	 Load JPG	☒
9	15/02/19 10:15	General View	 Load JPG	☒
10	15/02/19 10:15	General View	 Load JPG	☒
11	15/02/19 10:15	General View	 Load JPG	☒
12	15/02/19 10:15	General View	 Load JPG	☒
13	15/02/19 10:15	General View	 Load JPG	☒
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15	15/02/19 10:15	General View	 Load JPG	☒
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38	15/02/19 10:15	General View	 Load JPG	☒
39	15/02/19 10:15	General View	 Load JPG	☒
40	15/02/19 10:15	General View	 Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
41	15/02/19 10:15	General View		☒
42	11/10/19 13:35	Reinspection Photo		☒
43	11/10/19 13:35	Reinspection Photo		☒
44	11/10/19 13:35	Reinspection Photo		☒
45	11/10/19 13:35	Reinspection Photo		☒
46	11/10/19 13:35	Reinspection Photo		☒
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52	11/10/19 13:35	Reinspection Photo		☒
53	11/10/19 13:35	Reinspection Photo		☒
54	11/10/19 13:35	Reinspection Photo		☒
55	11/10/19 13:35	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 10:13	Singapore Accident Statement		☒
2	15/02/19 10:13	Certificate of Insurance		☒
3	15/02/19 10:13	Insured Person's NRIC		☒
4	15/02/19 10:14	Driver's Driving License		☒
5	15/02/19 10:14	MARK ESTIMATE		☒
6	18/02/19 12:45	LOG CARD.pdf		☒
7	11/10/19 13:34	ESTIMATE MARKED.pdf		☒
8	05/12/19 11:02	Workshop Invoice		☒
9	05/12/19 11:02	Discharge Voucher		☒

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	11/02/19 17:17	Accident Statement		☒
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	11/02/19 17:12	Accident Photo		☒
2	11/02/19 17:12	Accident Photo		☒
3	11/02/19 17:12	Accident Photo		☒
4	11/02/19 17:12	Accident Photo		☒
5	11/02/19 17:12	Accident Photo		☒
6	11/02/19 17:12	Accident Photo		☒
7	11/02/19 17:12	Accident Photo		☒
8	11/02/19 17:12	Accident Photo		☒
9	11/02/19 17:12	Accident Photo		☒
10	11/02/19 17:12	Accident Photo		☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	11/02/19 16:17	Sketch Plan		☒
2	11/02/19 16:17	Sketch Plan #2		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co Reg No: 199807198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19002830/ASD3E2

Date: 05/12/2019

REFERENCE

Insured/Claimant: CAI YUN ZHEN @CHUA LUAN FONG ELSIE Policy No: 2100260344

Date of Loss: 09/02/2019

Nature of Claim: OD

Claim No: 9098240162SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SCU6655A	Engine No:	CHV001545
Make & Model:	AUDI A7 SPORTBACK, 2.8 FSI QUATTRO (A)	Chassis No:	WAUZZZ4G3BN006516
Reg. Date:	27/05/2011 (Man. Year: 2010)	Odometer:	142318 km
Colour:	Bronze		
Engine Capacity:	2773 cc		
Market Value/New Car Price:	S\$65,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/35R20	Rear Tyre Size:	275/35R20
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,957.00	13,877.00	7,080.00	33.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,902.00	4,072.00	2,830.00	41.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,859.00	17,949.00	9,910.00	35.57
Approved Total (Overridden) (S\$)		14,000.00		
- Excess (S\$)	3,500.00	3,500.00	0.00	0.00
(S\$)	24,359.00	10,500.00	13,859.00	56.89
+ GST 7.00/7.00% (S\$)	1,705.13	735.00	970.13	56.89
Nett Amount (S\$)	26,064.13	11,235.00	14,829.13	56.89

INSPECTION

Date of Assignment: 15/02/2019

Date Inspected: 14/02/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,909.00 FS	*2,909.00 FS
2	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	202.00 FS	*- FS
3	2		*FRONT BUMPER CLOSING ELEMENT-LH/RH	Not Necessary	184.00 FS	*- FS
4	1		*FRONT BUMPER FIXING PARTS	Not Necessary	249.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE	Not Necessary	139.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	191.00 FS	*- FS
7	1		*FRONT BUMPER SPOILER	Not Necessary	227.00 FS	*- FS
8	1		*RADIATOR GRILLE	Not Necessary	1,301.00 FS	*- FS
9	1		*RADIATOR GRILLE INSCRIPTION QUATTRO	Not Necessary	87.00 FS	*- FS
10	1		*RADIATOR GRILLE COVER	Not Necessary	26.00 FS	*- FS
11	1		*RADIATOR LICENCE PLATE HOLDER	Not Necessary	390.00 FS	*- FS
12	1		*FRONT BUMPER GRILLE-LH	Cut	224.00 FS	*224.00 FS
13	1		*FRONT BUMPER END CAP-LH	Not Necessary	53.00 FS	*- FS
14	1		*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	754.00 FS	*- FS
15	1		*FOAM FILLER PIECE	Not Necessary	90.00 FS	*- FS
16	1		*FRONT BUMPER GUIDE PIECE-LH	Damaged	40.00 FS	*40.00 FS
17	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
18	1		*FRONT BUMPER SENSOR	Not Necessary	210.00 FS	*- FS
19	4		*FRONT BUMPER SEAL RING-INNER/OUTER	Not Necessary	5.00 FS	*- FS
20	1		*AIR CONDITIONER STICKER	Not Necessary	18.00 FS	*- FS
21	1		*FRONT FENDER-LH	Dented	1,558.00 FS	*1,558.00 FS
22	1		*FRONT FENDER ATTACHMENT PARTS-LH	Necessary	38.00 FS	*38.00 FS
23	1		*FRONT FENDER STONE CHIP GUARD-LH	Necessary	104.00 FS	*104.00 FS
24	1		*FRONT FENDER BRACE-LH	Bent	75.00 FS	*75.00 FS
25	1		*FRONT FENDER SEALING ELEMENT-LH	Damaged	36.00 FS	*36.00 FS
26	1		*FRONT FENDER SEAL-LH	Necessary	18.00 FS	*18.00 FS
27	1		*FRONT WHEEL HOUSING LINER-LH	Not Necessary	256.00 FS	*- FS
28	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-LH	Not Necessary	72.00 FS	*- FS
29	1		*FRONT WHEEL SPOILER-LH	Not Necessary	210.00 FS	*- FS
30	1		*BONNET	Dented	5,579.00 FS	*5,579.00 FS
31	1		*BONNET ATTACHMENT PARTS	Not Necessary	130.00 FS	*- FS
32	1		*BONNET LID HINGE-LH	Not Necessary	146.00 FS	*- FS
33	1		*BONNET LID HINGE-RH		146.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
34	2		*BONNET GAS FILLED STRUT	Not Necessary	217.00 FS	*- FS
35	1		*FRONT EDGE PROTECTION	Not Necessary	25.00 FS	*- FS
36	1		*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
37	1		*BONNET LOCK BAR	Not Necessary	45.00 FS	*- FS
38	1		*BONNET LOCK LATCH HOOK	Not Necessary	16.00 FS	*- FS
39	2		*BONNET LOCK COVER	Not Necessary	7.00 FS	*- FS
40	1		*BONNET LID LOCK WITH MICRO SWITCH	Not Necessary	196.00 FS	*- FS
41	1		*BONNET BOWDEN CABLE-CENTER	Not Necessary	53.00 FS	*- FS
42	1		*BONNET COVER	Not Necessary	9.00 FS	*- FS
43	1		*HEADLIGHT MOUNTING-LH	Not Necessary	107.00 FS	*- FS
44	1		*HEADLIGHT COVER-LH	Deformed	39.00 FS	*39.00 FS
45	1		*HEADLIGHT DISCHARGE-LH	Cracked	3,257.00 FS	*3,257.00 FS
46	1		*HEADLIGHT LIFT CYLINDER-LH	Not Necessary	216.00 FS	*- FS
47	1		*FRONT AIR GUIDE-LH	Not Necessary	35.00 FS	*- FS
48	1		*FRONT NO PLATE	Not Necessary	25.00 FS	*- FS
49	1		*FRONT RIM-LH (NPA)	Not Necessary	0.00 FS	*- FS
50	1		*SUNDRIES	Not Necessary	800.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 20,957.00 13,877.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS HEADLIGHT,LHS FRONT FENDER AND BONNET.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,150.00	1,750.00
3	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,HINGES AND BONNET	New	2,800.00	1,650.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,902.00	4,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >