Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Friday, 15 February 2019 9:45 AM

To:

'Claims'; SUR

Subject:

RE: OD CLAIM FOR SKR 2010 H

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SKR 2010H (Excess \$TBA/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Thursday, 14 February 2019 5:20 PM

To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SKR 2010 H

Dear all,

Kindly assist follow up repair approval, survey carry out on this morning.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd | Neg No 199902271W|

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	3107J
Vehicle No.:	SKR2010H
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVN031023
Chassis No.:	WAUZZZF49HA115016
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,091.00
Original Registration Date:	16 Mar 2017
First Registration Date:	16 Mar 2017
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$26,928.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Mar 2027
PARF Rebate Amount: Intended COE Rebate Details	\$20,196.00
COE Expiry Date:	15 Mar 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,300.00
COE Rebate Amount:	\$43,084.00
Total Rebate Amount:	\$63,280.00

The information contained herein is correct as at 15 Feb 2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- fi. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	20/12/2018 18:04	
Date Of Accident	19/12/2018 17:20	
Exact Location Of Accident	50 NANYANG AVENUE S(639798) CARPARK A	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	

	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKR2010H	
Insured/Policyholder		
Name Of Registered Owner	KONG CHEE VUI @CHRISTOPHER	
NRIC No	S7373107J	
Email Address	CHRISTOPHER_KONG73@HOTMAIL.COM	
Mobile Phone No	(LOCAL) +65-82688027	
Alternative Phone No	HOME-63535127	
Vahiala Dartinglass		

Vehicle	Particulars

Manufacturer	AUDI

Model A4 SEDAN 1.4 TFSI S

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 2100503777-01

Cover Note Number

Driver

Name of Driver PHUAK HOON HOON

NRIC No S7429210J Date Of Birth 30/08/1974 Occupation INDOOR Date Of Driving Pass 12/04/2008

Driving Experience 10 YEARS AND 8 MONTHS

Gender FEMALE

(LOCAL) +65-97380652 Mobile Number

Fax Number

Contact Number OFFICE-67905407

EMail Address HHPHUAK@NTU.EDU.SG Address 1 ESSEX ROAD

#31-02

Postcode 309329

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle Registration Number of Driver's Own

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident COLLIDED INTO PARKED VEHICLE

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS PULLING OFF MY CAR, BUT FORGETTING TO CHECK WHETHER THE CAR NEXT TO MINE WAS PARKED TOO CLOSE TO ME. I ENDED UP HITTING FRONT RIGHT CORNER OF THE BMW AND MY LEFT REAR DOOR WAS SCRATCHED.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJZ7006H

Vehicle Make/Model/Colour BMW

Details Of Properties

Vehicle Category PRIVATE CAR
Name of Driver WU SZE YUEN

NRIC/Passport Number S1789309B

Contact Number 96697170

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report sprrectly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ["GIA"] may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of ...
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - [iv] administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under [d] above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time

Driver's Signature

(If driver is not the policyholder)

Date & Time: 90 /11/19

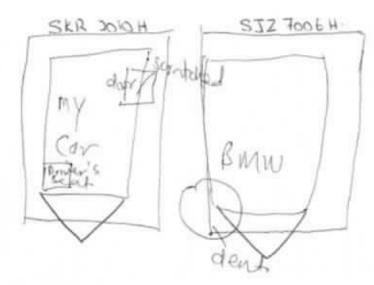
2-45pm

Reporting Centre Personnel's Signature

Name: Jose, Fo.

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

1	was pulling off my car of, but figeth
to	check whether the car next to mine has
0	arked too dust to me.
1.	ended up hitting the right front ight wise the Billion and white down was scratched
0-	the Billio and my tear window and
W	y le fix year woundent down was scratched
_	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's figurature
(Iff driver is not the policyholder)
Date & Time: 20/12/18
2 - 45Pm

Reporting Centre Personnel's Signature

Name Den E-





Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECEDE MANAGEMENT CENTER

C Huffing Dough Ed Schimmerers (AATHR)
To Hoof (AAP CODE)
The Hoof

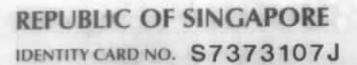
IMPORTANT NOTE: Piease submit the completed Added dum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS: Original Report No. MPAI/SLUSSER- Vehicle Registration No. SKR 2528. Name(statemen Kill): Kons. Phys. V. o. Ch. (No.b. NRIC/FIN/Passport No.: \$1313.997.T. (*Vehicle Driver / Vehicle Owner | 1*) Please delete as appropriate 1 - 1 - Ewes bod, 431 00 Address Singapore(hydray) : 6353 3017 Contact (Tel) Mobile No.: SOLA FAST Email Address Date of Accident 19/12/2019 Time of Accident : 13 3 n Place of Accident 53 November As 5 (148300) Guilland Insurance Company: ALC (8) ADDITIONALINFORMATION / AMENDMENTS: I have made a report on the above mentioned accident and would like to include additional information or make the following amendments: I set the ty your my work from forces to Over throw Date

Folicytolities / Differs Signature
Outer 3 4 1 1 19

Reporting Centre Personnel's Signature
Name
VRIC/HIVNO

Date: 4





Name



KONG CHEE VUI @CHRISTOPHER

CHINESE

Date of Birth

10-11-1973

Country of Birth

MALAYSIA



8219785



NRIC No S7373107J

Nationality

MALAYSIAN

Blood Group Olife of HISON

0+

10-10-1996

1 ESSEX ROAD #31-02 SINGAPORE 309329 NRIC No: S7373107J Date: 02/06/2017

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7429210J



PHUAK HOON HOON (PAN YUNYUN)





CHINESE Date of hirth

30-08-1974

Z

57 NAMED A

SINGAPORE





1 ESSEX ROAD #31-02 SINGAPORE 309329

NRIC No 57429210J

Date 02/06/2017

02-09-2004

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

PASS DATE

Cless 3A Motor cars without dutch pedals (Auto) =< 3000kg with =< 7 pessengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg 12 Apr 2006

NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder Period of Insurance

: KONG CHEE VUI @CHRISTOPHER

Engine No.

: 15 Mar 2018 To 15 Mar 2019 : CVN031023

Chassis No.

: WAUZZZF49HA115016

Vehicle No. Policy No.

: SKR2010H : 2100503777-01

Endorsement No.

Issued Date

: 12 Feb 2018

ABOUT THE COVER

Driver Restriction

Make/Model

: AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

: NA

Sum Insured Market Value Off Peak Car : No.

First Year of Registration : 2017

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive":

b) Any other parson who is driving on the Policyholders order or with relative parmission.
This Policy will indemnify the Policyholder or any subcrised driver any if heighe meets the question age con

You have by pay an additional itum of \$3,000 as "Inexpensed blow Eacher" (IDP" 7 has an or Your Authorised Driver Instituted or innerted has that that I you're thing imperiorise.

Age Condition

40 years old and above

Limitation as to use*

Use only for sooial connectic and pressure purposes and for the Recognition's business. This Policy near not cover use for more or reward, driving fullion, driving soil, strong paid, strong, packet making, residently time or posed-strong, the interrupe of greats other than samples in connection with Motor Tracts.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered expensions by Saction it of the Visco Vinnuina ("Nort-Party Wasks and Compensators) Act (Sap. 169), and Section 65 of the Mond Transcort Act, 1987, (Malaysia), and had invitation united these based year.

EXCESS

Fire - \$3 Own Damage - Secti Thirt - \$0 Firest Cover - \$0.

Section 2

topeny Damige - 50

Windstreen | \$300

Named Driver and Excess (see approximately

KONG CHEE VUI (BCHRISTOPHER - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Aug Customer Service Center Add 55 Util Road 1 September 408950 8,042323

For other Approved Reporting Centres AIG Authorised Reporters, please contact on 24 to in AIG IIG Monte App. Simply search and provinced WIC SG from Turnes of Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

VWe hereby (writh the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Mutur Venicles (Third Party Risks and Compensation) Aid (Cap. 189). Part IV of the Riskd Transport Act. 1987 (Mainysis) and Motor Venicles (Third Party Risks) Rules. 1965 (Mainysis).

0584125228

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

BINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance ofter an accident
- Emergency breakdow's service
- Towny service (accident or non-accident related)
- Advice on Motor Claims procedures.
- Medical Referral Associacias

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or bisme with the other portyces;
- Report the accident to us with your accident which (whether damaged or not)
 we our approved reporting centrus or authorised repeting within 24 hours or the
 next working that of the accident.
- Submit Witt Summonar Cornespondences from their purpy(set) to AIG movement.

If no one is injured in the accident:

- You are not required to make any police inport.
- Record service number, manie and address, impurance company and policy number of the other differsh and verticals.
- Callect thomas (nome, address and contact number) of extresses undon by in sees photographs of the score of the ecodent
- Report the accessed to an with your accident vehicle (whether decouped or not) via our approved counting comms or authorised reperters within 24 hours or the non-septing day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-njury hit & run case:

- . Report the accident to the police, providing full details of the decuminances of the accident.
- Record seriols number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Callect dotate (name, address and contact number) of expenses analor by to take photographs of the source of the socident.
- Report the accident to us with your accident vehicle (whether deriving or not) via our approved reporting centres or authorised reporters within 24 feture or the next working large of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance, Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service notine number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filling/reporting your accident claim.
- 2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- At the time of collection of the Rental Car, the original insurance policy and schedule issued by AlG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- 5. Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
- Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

The Rema Car Conguny is Terms & Condition agony i. e., refundable security deposit, ensure bookly for the Remai Car. Collision Clanuage Western. 60.

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be compiled with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0144/2019/KN

Date : 31-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Kong Chee Vui Address : 1 Essex Road

#31-02

Singapore 309329

 Telephone
 : HP +65 82888568

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 2100503777-01

 Vehicle No
 : SKR 2010 H

Model Code : Audi A4 Sedan 1.4 TFSI S

Model / Year : 16/3/2017 Engine No : CVN 031023

Chassis No : WAUZZZF49HA115016

Mileage :
Date In :
Liability :
Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 19-Dec-19

Place of Accident : 50 Nanyang Avenue Carpark A S(639798)

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKR 2010 H

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N	S	360.00	1
2	To remove and transfer lhs rear door's multi-lock system and power window devices.	5/N	S	280.00	
3	To dismantie rear bumper and lhs rear door. To repair lhs rear fender. To renew lhs rear door. Reorganise crash management components. Reinstall all parts removed.		5	2,100,00	1000.
4	To respray rear bumper, this rear fender, this rear door and this sill panel.		\$	3,000-00	2243
5	To renew lhs rear rim and carry out wheel alignment.	S/N	S	280.00	/ ×
6	To carry out diagnostic check.	5/N	5	192.00	1
	TOTAL LABOUR CHARGES	3	s	6,212.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 2010 H

S/N	Parts Description	Damaged Parts & Prices S/Nett Remark
3/14	raits bescription	3/Nett Remark
1	REAR DOOR - LH DEWES	\$ 2,152.00 - 1721-60
2	REAR DOOR OUTER SEAL - LH	\$ 185.00 / 147.60
3	BONDING AGENT	\$ 45.00 ?
4	CLEANING SOLUTION THE	\$ 65.00 7
5	APPLICATOR THE P	\$ 7.00 3
6	SELF SEALING STRIP 250 M	\$ 15.00
7	REAR DOOR CATCH ME CO	\$ 109.00 ≿
8	REAR DOOR CATCH COVER MM	\$ 12.00 %
9	RUBBER VALVE	4 \$ 13.00 ×
10	REAR RIM - LH	TBC
11	SUNDRIES MM	s 300.00 ?
	TOTAL SPARE PARTS CHARGES TOTAL LABOUR CHARGES GRAND TOTAL	\$ 2,903.00 \$ 6,212.00 \$ 9,115.00

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Surveyed Date

Name

Authorised Date

Excess Cost

Liability

not Anthonised, 05 gays. Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- * To resurvey beforelatter spray pointing
- * To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- . No illegat modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0144/2019/KN

Date : 31-Jan-19

Vehicle NOT IN workshop. Kindly arrange for survey.

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Telephone

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Tel: 6841 0055 - Fax: 6256 4315

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#31-02

Singapore 309329
: HP +65 82888568
: Own Damage Claim

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 2100503777-01

 Vehicle No
 : SKR 2010 H

Model Code : Audi A4 Sedan 1.4 TFSI S

Model / Year : 16/3/2017 Engine No : CVN 031023

Chassis No : WAUZZZF49HA115016

Mileage

Date In :

Liability : Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 19-Dec-19

Place of Accident : 50 Nanyang Avenue Carpark A S(639798)

Hi Adrian

5 days - ok - jb - 8 Apr 19

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKR 2010 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation		
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N	\$	360.00	s	360.00
2	To remove and transfer lhs rear door's multi-lock system and power window devices.	S/N	\$	280.00	s	280.00
3	To dismantle rear bumper and lhs rear door. To repair lhs rear fender. To renew lhs rear door. Re-organise crash management components. Reinstall all parts removed.		s	2,100.00	s	1,000.00
4	To respray rear bumper, this rear fender, this rear door and this sill panel.		\$	3,000.00	\$	2,200.00
5	To renew lhs rear rim and carry out wheel alignment.	S/N	\$	280.00		
6	To carry out diagnostic check.	S/N	\$	192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$	6,212.00	5	4,032.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 2010 H

		Damaged Pa	Damaged Parts & Prices			
S/N	Parts Description			S/Nett		Remark
2001			\$	2,152.00	s	1,721.60
1	REAR DOOR - LH		9	2,152.00		1,121.00
2	REAR DOOR OUTER SEAL - LH		\$	185.00	\$	147.60
3	BONDING AGENT		\$	45.00		
4	CLEANING SOLUTION		\$	65.00		
5	APPLICATOR		\$	7.00		
6	SELF SEALING STRIP		\$	15.00		
7	REAR DOOR CATCH		\$	109.00		
8	REAR DOOR CATCH COVER		\$	12.00		
9	RUBBER VALVE	4	\$	13.00		
10	REAR RIM - LH			TBC		
11	SUNDRIES		\$	300.00		
	TOTAL SPARE PARTS CHARGES	*	\$	2,903.00	\$	1,869.20
	TOTAL LABOUR CHARGES		\$	6,212.00	\$	4,032.00
	GRAND TOTAL		\$	9,115.00	\$	5,901.20

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Liability

Name :
Surveyed Date :
Authorised Date :
Excess Cost :

Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SKR 2010 H Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/0144/2019/KS

Telephone +65-Telefax +65-EMail Our department Our Ref Your Ref

total pages

25 June 2019

25 June 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SKR 2010 H, Audi A4 SEDAN 1.4 TFSL

With reference to the above-mentioned vehicle, no. SKR 2010 H, claimant, Ms. Kong Chee Vui, please find the related document per attached.

- A copy of the Original invoice no. 85013954 \$\$5,672.28
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encl AIG – SKR 2010 H Premium Automobiles Pte Ltd

Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

Ubi Service Centre 55 Util Road 1 Singapore 408599 Main Telephone 6388 2323 Main Telefax 6641 1183

Customer Service Service Appointment 24-hour Breakdown Service 6366 2323 9828 1233 customer.care@premiumauto.com.sg Email

INS TAX INVOICE

1. Page

10:49

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice: 85013954

Order : SER2010H

Term : 30

Account: A0006

AIG ASIA PACIFIC INSURANCE PTE LTD

Date : 24/06/2019

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16 SINGAPORE 079120

Regn No: SKR2010H

12 33067) Regn Date: 16/03/2017

Mileage: 43953

WIP No.: 41548

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF49HA115016

Engine: CVN 031023

Dept: u

You have been assisted by :- UB-Justin Ee (R)

(46)

		Details		Qty	Unit Price	Amount
ì	EXC	M: 8888		-600.00	1.00	-600.00
	BODYWORK	Insurance Excess/Liability M: TO REMOVE AND TRANSFER REAR PARKING A		360.00	1700	360.00
	BODYWORK	AND REAR LID KICK SENSOR.CHECK FUNCTION M: TO REMOVE AND TRANSFER LHS REAR DOOR!	1	280.00	1.00	280.00
	BODYWORK	MULTI LOCK SYSTEM AND POWER WINDOW DE M: TO DISMANTLE REAR BUMPER AND LHS REAR DOOR.TO REPAIR LHS REAR FENDER.TO RENI LHS REAR DOOR.REORGANISE CRASH MANAGES	EW MENT	1000.00	1.00	1,000.00
	BODYWORK	COMPONENTS.REINSTALL ALL PARTS REMOVED M: TO RESPRAY REAR BUMPER, LHS REAR FENDER LHS REAR DOOR AND LHS SILL PANEL		2200.00	1.00	2,200.00
	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK		192.00	1.00	192.00
	ABW5833051C ABW5839911A	(A) (G) DOOR 18.02.201 (A) (G) SEAL 18.02.201	Less 020% Less 020%	1.00	2152.00 184.50	1,721.60 147.60

1,869.20 Parts 0.00 Labour Sublet 0.00 Menus Lubricant

Sub-Total 5,301.20 371.08 7% GST 5,672.28 **Grand Total**

Received by

For & on behalf of Premium Automobiles Pte Ltd

Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept Yr Ref: SKR 2010 H Norah Khai 6768 9828 from Telephone +65-

6841 1183

Telefax +65-Mobile +65-

Body Repair

Our department

Premium Automobiles Pte Ltd

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

55 Ubi Road 1 Singapore 408699

PA/OD/0144/2019/KK

Your Claim Ref Our Ref Date

8 March 2019

CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

total pages

Showroom

9 Leng Kee Road Singapore 159090

Make & Model

Audi A4 SEDAN 1.4 TFSI

Vehicle Chassis No.

WAUZZZF49HA115016

Vehicle Regn No.

SKR 2010 H

Vehicle Mileage

41354 KM

:

1

t

:

Vehicle Owner

Mr Kong Chee Vui

Certificate No

2100503777-01

Own Damage Excess :

\$ 642.00 (Inclusive 7%GST)

Accident Date

19/12/2019

Place

50 Nanyang Avenue Carpark A S(639798)

Repair Cost

\$ 5 672.28

WIP No.

Date

: 41548

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

3:30 pm

8/3/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUB	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Ad) Submitte	d Ins Auth'ed	St	Status		
Main	20 Dec 2018		15 Feb 2019 09:15 Edit Adj Rpt	\$\$5,901 Edit Est		\$\$5,901.20 View Rpt		Re	Pending for Survey Report Cancel Case		
	Main	R	eference	٥	aim Deta	ills]	Docume	ints	٦_	Show All	
CLAIM SU	UBFOLDER DE	TAILS				[Creat	ed by insurer]				
Insured:	KONG CH	EE VUI @CHRIST	TOPHER, ID: 573	731073							
Vehicle Re No.:	9 SKR201	он			Date of L		1018 00:00 - :59 oths and 3 Days F	rom LTA F	teg Date (M	an Yr)]	
Claim Type: OD / 2750697759SG Policy/Cover Note No.: 2100503777 (Comprehensive)				sive)							
						5\$600.0	5\$600.00				
Repairer:	Premium	Automobiles Pte	Ltd (UBI) 55 Ubi	Road 1, 408	699 Ubi -	Tel: 6768982	8/9827/9911				
Handling Insurer:	A comment of the comment	Pacific Insuranc Zawaye@aig.com	e Pte. Ltd. (SG) -	Tel: 65-641	9-3000	[Handled by	Mohd Zawaye, N	iorsazani	1		
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	256-3561	[Handled	by ADRIAN	LING] [Final	Rpt due	26/02/20	19]	
Driver/Cus dian:	PHUAK HO	ON HOON (44 / F	emale) , NRIC: S7	74292103,	Tel: +65	97380652 Em	ail: HHPHUAK@N	ru.EDU.SG	;		
ASSOCIA	TED MAIL RE	CEIVED						View All	Compose	Case Mail	
 AIG_50 	3 (20/02/2019)	SKR2010H / O	D / 19/12/2018 /	/ Coverage	& Excess	s update					
ALL ASS	OCIATED TAS	ks∃				View All	Search Tasks	Create A	lew Task	Complete	
Due Da		Type Task	Group Subject	ct Hand	er A	ssigned By	Completed (On C	reated On	Done?	

Claim Documents

*SKR2010H (2750697759SG) OD Dec 19 2018 12:00AM [KONG CHEE VUI @CHRISTOPHER] Premium Automobiles Pte Ltd

Pho	tos/Images		3 per page ✓	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	II Print
1	04/06/19 12:33	General View	£ Load JPG	1
2	04/06/19 12:33	General View	B Load JPG	∀
3	04/06/19 12:33	General View	Load JPG	
4	04/06/19 12:33	General View	Load JPG	V
5	04/06/19 12:33	General View	Load JPG	V
6	04/06/19 12:33	General View	■ Load 3PG	V
7	04/06/19 12:33	General View	■ Load JPG	
В	04/06/19 12:33	General View	■ Load JPG	V
9	04/06/19 12:33	General View	Load JPG	V
10	04/06/19 12:33	General View	Load JPG	
11	04/06/19 12:33	General View	■ Load 3PG	V
12	04/06/19 12:33	General View	1 Load JPG	V
13	04/06/19 12:33	General View	■ Load 3PG	
14	04/06/19 12:33	General View	■ Load JPG	V
15	04/06/19 12:33	General View	■ Load JPG	12
16	04/06/19 12:33	General View	Load JPG	V
17	04/06/19 12:33	General View	Load JPG	
18	04/06/19 12:33	General View	S Load JPG	
19	04/06/19 12:33	General View	D Load JPG	V
20	04/06/19 12:33	General View	1 Load JPG	-
21	04/06/19 12:33	General View	Load JPG	Z
Doc	cumentation		1 per page	7 2
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	
1	20/02/19 10:19	ESTIMATE	■ Load PDF	-
2	20/02/19 10:19	Certificate of Insurance	1 Load PDF	
3	20/02/19 10:19	Driver's Driving License / NIRC	■ Load PDF	
4	20/02/19 10:19	Singapore Accident Statement	■ Load PDF	F
5	10/07/19 10:54	Workshop Invoice	1 Load PDF	
6	10/07/19 10:54	Discharge Voucher	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/12/18 18:36	Accident Statement	0	Load HTM	
2	31/01/19 09:25	Addendum Sheet	0	Load JPG	V
3	31/01/19 09:27	Accident Statement Addm. #1	0	Load HTM	

Assessment Reports		1 per page			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	
Photos/Images		3 per s	age 🔻	N	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnall	
1	20/12/18 18:22	Accident Photo	0	Load JPG	N.
2	20/12/18 18:22	Accident Photo	0	Load JPG	V
3	20/12/18 18:22	Accident Photo	0	Load JPG	$\overline{\Delta}$
4	20/12/18 18:22	Accident Photo	0	Load JPG	<u>N</u>
5	20/12/18 18:22	Accident Photo	0	Load 3PG	V
6	20/12/18 18:22	Accident Photo	0	Load JPG	W
7	20/12/18 18:22	Accident Photo	0	Load JPG	V
8	20/12/18 18:22	Accident Photo	0	Load JPG	V
9	20/12/18 18:22	Accident Photo	0	Load JPG	Ø
10	20/12/18 18:22	Accident Photo	0	Load JPG	V
11	20/12/18 18:29	ACCIDENT SCENE PHOTO	0	Load 3PG	V
12	20/12/18 18:29	ACCIDENT SCENE PHOTO	0	Load JPG	V
13	20/12/18 18:30	ACCIDENT SCENE PHOTO	0	Load JPG	50
14	20/12/18 18:30	ACCIDENT SCENE PHOTO	0	Load JPG	V
Doc	cumentation		1 per	page 🔻	V
Nö	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	
1	20/12/18 18:18	Sketch Plan	0	Load JPG	3
2	20/12/18 18:18	Sketch Plan #2	0	Load JPG	V

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save P	rint .
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		^
		~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG19002829/ATD3E2

Date:

OD

10/07/2019

REFERENCE

Insured/Claimant: Date of Loss:

KONG CHEE VUI @CHRISTOPHER 19/12/2018

Policy No: Nature of Claim: 2100503777

Claim No: 2750697759SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: Make & Model: **SKR2010H**

AUDI A4, 1.4 TFSI S TRONIC (A) 16/03/2017 (Man. Year: 2017)

Engine No: Chassis No:

Odometer:

CVN031023

Reg. Date: Colour:

White

WAUZZZF49HA115016 40529 km

Engine Capacity:

1395 cc

Market Value/New Car Price: S\$112,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

No

245/40R18

Front Tyre Size: Front Left Side:

245/40R18

Rear Tyre Size: Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		2,903.00	1,869.20	1,033.80	35.61
Miscellaneous Items		0.00	0.00	0.00	
Labour		6,212.00	4,032.00	2,180.00	35.09
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	9,115.00	5,901.20	3,213.80	35.26
	- Excess (S\$)	600.00	600.00	0.00	0.00
	(S\$)	8,515.00	5,301.20	3,213.80	37.74
	+ GST 7.00/7.00% (S\$)	596.05	371.08	224.97	37.74
	Nett Amount (S\$)	9,111.05	5,672.28	3,438.77	37.74

INSPECTION

Date of Assignment:

15/02/2019

Date Inspected:

14/02/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_... 10/7/2019

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty Part	No. Particulars	Condition	Repairer's	Amount
1	1	*REAR DOOR-LH	Dented	2,152.00 FS	*1,721.60 FS
2	1	*REAR DOOR OUTER SEAL-LH	Necessary	185.00 FS	*147.60 FS
3	1	*BONDING AGENT	Not Necessary	45.00 FS	*-FS
4	1	*CLEANING SOLUTION	Not Necessary	65.00 FS	*-FS
5	1	*APPLICATOR	Not Necessary	7.00 FS	*-FS
6	1	*SELF SEALING STRIP	Not Necessary	15.00 FS	*-FS
7	1	*REAR DOOR CATCH	Not Necessary	109.00 FS	*-FS
8	1	*REAR DOOR CATCH COVER	Not Necessary	12.00FS	*-FS
9	4	*RUBBER VALVE	Not Necessary	13.00 FS	*-FS
10	1	*REAR RIM-LH (NPA)	Not Necessary	0.00FS	*-FS
11	1	*SUNDRIES	Not Necessary	300.00FS	*-FS
F=Fr	anchise part. S	SpcNett.			rotte annatori
			Total Parts (S\$)	2,903.00	1,869.20

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			7.22
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	360.00	360.00
2	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI- LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
3	TO DISMANTLE REAR BUMPER AND LHS REAR DOOR.TO REPAIR LHS REAR FENDER.TO RENEW LHS REAR DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
4	TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS REAR DOOR AND LHS SILL PANEL	New	3,000.00	2,200.00
5	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labou	Cost (S\$)	6,212.00	4,032.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >