

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 18 February 2019 4:51 PM  
**To:** 'Nora Khai'  
**Cc:** assignments; Shiau Chan (LKKAuto); claims@premiumautocare.com.sg; SUR  
**Subject:** RE: ACCIDENT INVOLVING SKR 9815 G DATED ON 03/02/2019  
**Attachments:** ESTIMATE.pdf

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SKR 9815G (Excess \$ 700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nora Khai [mailto:nora.khai@premiumautocare.com.sg]  
**Sent:** Monday, 18 February 2019 4:39 PM  
**To:** 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; claims@premiumautocare.com.sg; 'SUR' <sur@lkkauto.com>  
**Cc:** 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SKR 9815 G DATED ON 03/02/2019  
**Importance:** High

Dear Shiau Chan,

Kindly assist for approval please. This is our VIP customer.

Thank you.

Best Regards,

**Norah Khai**  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Shiau Chan (LKKAuto) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]  
**Sent:** Friday, 15 February 2019 11:40 AM  
**To:** [claims@premiumautocare.com.sg](mailto:claims@premiumautocare.com.sg); SUR  
**Cc:** assignments  
**Subject:** RE: ACCIDENT INVOLVING SKR 9815 G DATED ON 03/02/2019

Dear Kelvin,

Please be informed that we are still pending for insurance's mandate approval. Once approve, we will send you an email.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 15 February 2019 11:39 AM  
**To:** [claims@premiumautocare.com.sg](mailto:claims@premiumautocare.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKR 9815 G DATED ON 03/02/2019

Dear Sir/Mdm,

Thank you for the email.

Dear Shirley,

Kindly assist

**FYNA Our Ref : CC3/AIG19002827/Asd3**

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 15 February 2019 11:29 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SKR 9815 G DATED ON 03/02/2019

Dear All,

Kindly assist follow up on repair approval.

Thank You.

Best Regards,  
**Kelvin Khoo**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 12 February 2019 4:33 PM

**To:** 'Admin A'

**Cc:** 'Claims Dept'

**Subject:** ACCIDENT INVOLVING SKR 9815 G DATED ON 03/02/2019

Dear all,

Attached is the repair estimates for your kind reference.

Thank you.

Best Regards,  
**Kelvin Khoo**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

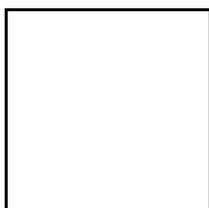


**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)