

INS. CASE OWNER:

LOH CHOW HONG

CC 3, MG 1900

2818

Kha 3/4

LAA-
IDAC:

*Surveyor:

RASHUL

DOI:

ASSIGNMENT

13/2/19

Date / Time:

13/2/19

Registered in Merimen:

14/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMD 1919 T

Name of Insured:

Ong Boon Leng

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

12/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

902953980706

Policy No.:

Make / Model:

Place of Accident:

BUL 108 Johncp

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMC 3042P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI: (email)

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

7,093.56 (4 days) Reduction: 10 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost: (w/ 99%)

SS

7,590.11

Loss of Rental (LOR) (w/ 99%)

SS

642.00 (5 days) x 120.00

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐ (Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

8,234.11

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7,592.11

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

SS

642.00

Name 2:

EQU KENT A CAR PTE LTD

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

Pass

REF:

20253 ~~Ref~~ Cont'd

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SMC 3042P**

at Workshop n/s: **Volkswagen**

of: **247, ALEXANDRA RD**

Insured: **ALH**

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition) **12 pm**

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repairs: **4** days Res. Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SMC 3042P** At Regn: **2018 Jun**

Type: **C** M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Volkswagen SHARAN 2.0** CC: **1980**

Colour: **WHITE** A/C: _____ Insured / Std / NI / NA

Sp Reading: **7847** T/Ratio: Insured / Std / NI / NA

Eng/No: _____

C/Nr: **NVN2227N2J V038826**

Gen. Cond: Good / **B** / Poor / Burnt

Steering: **B** Inorder / Jammed / Leaked / Burnt or

Brake: **B** Inorder / Jammed / Leaked / Burnt or

Modi: **C** Nil / S/Rim / STD A/Rim or

Tyre Size F: **225/50R17**

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Continental**

Front _____ Rear _____

R/Bal: **6** mm R/Bal: **6** mm

L/Bal: **6** mm L/Bal: **6** mm

D.O.A: **02/02/19** D.O.I: **13/02/19**

Survey held at: **ALEXANDRA RD**

Des. of Damages: **C** Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



TP \$ 7,093.56
CRAB: \$ 6,782.60 (95%)

Date/Time: File Pass to: ☐ : Preli. Report

1) ☐ : Final Report

Date/Time: File Return to: _____

2) _____

Report Format: _____

Lump Sum / I.B.I: IS

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

3) _____

4) _____

5) _____

6) _____

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100) _____

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LIM CHOW CHUEN
(LIN ZHAOQUN)
10 CANBERRA DRIVE
#13-13 EIGHT COURTYARDS
Singapore, 768142
Singapore

MR CHUA @ 9186 7241

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV041108
Quote No. SER/QUO/1900272
QuoteDate 07/02/19
Salesperson Andre Koh
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	0	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SMC3042P	WVWZZZ7NZJV038826	28/06/18	Andre Koh
Engine Code	Labor Type	Engine No.	Model Code
10		DED 028540	7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	Labor		840.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor		1600.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P AIRCON	VACUUM & REGAS AIRCON-NET	48	Time Un		62.40
	NETT PRICE				
P B&P AIRCON GAS	B&P AIRCON GAS	0.5	Time Un		420.00
	SUPPLY OF B&P AIRCON GASS				
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				8,722.40
P 7N0805567B	SUPPORT FOR LOCK CARRIER	1	Pieces		106.52
P 7N0805588D	LOCK CARRIER	1	Pieces		948.97
P 7N0805903 9B9	FR.SPOILER	1	Pieces		143.37
P 7N0807109D	REINFORCEMENT	1	Pieces		767.31
	Predecessor 7N0807109B				
P 7N0807183A	BUMPER BRACKET LHS	1	Pieces		30.53
P 7N0807184A	BUMPER BRACKET RHS	1	Pieces		30.53
P 7N0807192	CENTER STRIP	1	Pieces		160.68
P 7N0807217J GRU	FRONT BUMPER	1	Pieces		1,511.17
P 7N0807651	CROSS MEMBER	1	Pieces		186.88
P 7N0853651E 9B9	FRONT CENTER UPPER GRILLE	1	Pieces		897.00
P 7N0919493	SENSOR BRACKET	2	Pieces		36.98
P 7N0919493B GRU	SENSOR BRACKET	1	Pieces		25.32

Sum carried forward 13,567.66

Payments to: - BBN - Acc.-No...

VGS Singapore, 247, 159934 Singapore

LIM CHOW CHUEN
(LIN ZHAOQUN)
10 CANBERRA DRIVE
#13-13 EIGHT COURTYARDS
Singapore, 768142
Singapore

Auto Consultant hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To respray damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature: _____

Date: _____

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV041108
Quote No. SER/QUO/1900272
Quote Date 07/02/19
Salesperson Andre Koh
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	0	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SMC3042P	WVWZZZ7NZJV038826	28/06/18	Andre Koh
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 028540	7N24MY

		Continued	13,567.66
P 7N0919494B GRU	SENSOR BRACKET	1 Pieces	25.32
P D 180KU2A1	2KADHESIVE	1 Pieces	94.32
P D 822150A1	BONDAGENT	1 Pieces	67.48
	Sum Item		5,032.38

Sum Labor 8,722.40
Sum Item 5,032.38

Total SGD 13,754.78
7% GST 962.83
Total SGD Incl. GST 14,717.61

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To respray damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Payments to:

- BBN - Acc.-No.:

Rasul
Hp 9001068 13,876.2A
4 days
13/02/19 @ 1220
Resurvey 54 part

Print Received Message

This mail is associated with :

***SMC3042P (9029539807SG)
[SMD1919T]**

TP

LIM CHOW CHUEN

Feb 2 2019 8:00AM

[ONG BOON LENG]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 05/08/2019 17:11 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8234.11) - SMC3042P - Claim Handler: Loh, Chee-Heng

Approved:8234.11.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SHV 1719T

Claimant's Vehicle No. SHV 3042P

Accident on 2/7/19 involving vehicle/s No. _____

_____ along/at CHONG PANG MARKET

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 7590.11 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to BKW

3. ~~Medical~~ and
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 5 July 2019 10:58 AM
To: richmongong@hotmail.com.sg
Cc: Admin A; Vic (LKKAuto)
Subject: ACCIDENT INVOLVING SMD 1919T AND SMC 3042P ON 02/02/19

Our Ref: CC3/AIG19002818/R1ha3

ONG BOPON LENG
Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 1919T AND SMC 3042P ON 02/02/19

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, LIM CHOW CHUEN (the third party claimant) of 10 CANBERRA DRIVE #13-13 EIGHT COURTYARDS ^{S768142} (address), owner of SMC3042P (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMC3042P that was damaged pursuant to the accident which occurred on 02/02/2019 (date) along CHONG PANG MARKET (location) involving vehicle no/s SM1919T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 01 (day) of MARCH (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 7,590.11 (repair costs), S\$ 642.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SNC 3042P that was damaged pursuant to the accident which occurred on 02/02/19 (date) along BLOCK 108 YISHUN CAR PARK (location) involving vehicle no/s SND 1919T

This is pursuant to the inspection conducted on 13/02/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM CHOW CHUEN ("third party claimant") of vehicle no. SNC 3042P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNC 3042P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 day of 08 (month) 20 19 (year)



LKK

Signed by AIG appointed surveyor



81030001

Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P09142

Biz Reg. No. S31030692
GST No. M20098505-2

SERVICE ORDER NO: 19IP0416
SERVICE CUSTOMER NO.: FD1088R
SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P.L.
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: SMC3042P
DATE: 28/02/19 Pickup:
VIN NO.: WVVZZZ27NZJV038826 KM: 8,308
GEARBOX CODE: Engine No.:
MODEL: Sharan GP 2.0 TSI HL LOW
SA: Cheong Pearlyn
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT AGAINST AIG					
DOA: 2.2.19					
TP VEH: SMD1919T					
LKK RASUL SURVEY					
	Labor				
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT	2.00	LAB	800.00	1,600.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
8	FRONT GRILLE VW EMBLEM	1.00	TU	121.46	121.46
	Item				
9	SUPPORT FOR LOCK CARRIER	1.00	PCS	106.52	106.52
10	REINFORCEMENT	1.00	PCS	767.31	767.31
11	CENTER STRIP	1.00	PCS	160.66	160.66
12	FRONT BUMPER	1.00	PCS	1,511.17	1,511.17
13	FRT CENTRE UPPER GRILLE	1.00	PCS	887.00	887.00
14	SENSOR BRACKET	2.00	PCS	18.49	36.98

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P09142

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0416

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SMC3042P

DATE: 28/02/19 Pickup:
VIN NO.: WVGZZZ7NZJV038826 KM: 8,306
GEARBOX CODE: Engine No.:
MODEL: Sharan GP 2.0 TBI HL LOW
SA: Cheong Peartlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	SENSOR BRACKET	1.00	PCS	25.32	25.32
16	SENSOR BRACKET	1.00	PCS	25.32	25.32
17	2KADHESIVE	1.00	PCS	94.32	94.32
18	BONDAGENT	1.00	PCS	57.48	57.48

GST (7%) AMOUNT: 496.55

TOTAL AMOUNT: 7,590.11

For Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2626214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
07-Mar-2019	P 1634

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1634	07-Mar-2019	SKH 4612 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 25 FEBRUARY 2019 TO 02 MARCH 2019 (INCLUDED ONE SATURDAY) YOUR REF: SMC3042P & SMD1919T (VOLKSWAGEN)	5	120.00	600.00
GST @ 7%			\$42.00
TOTAL			\$642.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



VEHICLE HIRING AGREEMENT

Workshop: VMV-AX

HIRER'S PARTICULARS

Name (as in I/C): CHUA CHHON FEL
NRIC/Passport No: S7980790G Date of Birth: 07-08-1977
Address: 10 CANBERRA DRIVE Age: 39
#13-13 S: 768142
Name & Address of Employer: _____
Occupation: _____ Driving Exp: 7
Driving Licence No: S7980790G Passed Date: 30 May 2011
D/L Type: Local/Int'l/Other: _____
Tel(O): _____ (R): _____ HP: 91867241

Hirer's Own Vehicle No: 3MC3042P Replace Veh No: _____

Loan Vehicle No: SKH4612K VR No: _____

Make & Model: WISH Auto/Manual Group: _____

CHARGES		:		\$		cts	
Daily	<u>5</u>	day @ \$	<u>120</u>	Per day	<u>600</u>	<u>00</u>	
Weekly/Monthly		week @ \$		Per week/Monthly			

Others: _____

CDW/PAI @ \$ _____ Per day/Monthly _____

Delivery/Collection Svc _____

GST _____

OR No: _____ (A) SUB-TOTAL _____

Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F
			☒			
	IN		☒			

First _____ km FREE per day GST 7% 42 00

Excess mileage is chargeable at _____ cents per km TOTAL CHARGES 642 00

Security Deposit : \$ _____ Bank: Citi

CASH/NETS/VISA/MC/AMEX/CHQ No: 4149 4680 0251 7101

Expiry Date: 12/22 Card ID No: 972

Name as in Card: CHUA CHHON FEL

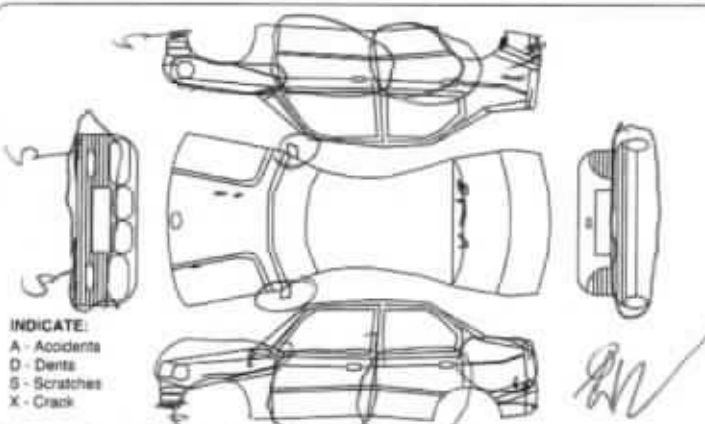
NON WAIVER EXCESS (Subject to GST): \$ 3000

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may result in all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair: between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The Hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
25/2/19	1045	247852	Lanny	98240297

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
02.03.19	1730	248062	Abin	

Hirer's/Driver Signature

Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-018966

Date of Request: 04/02/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/02/2019

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SMD1919T

Accident Date 02/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMD1919T	AIG Asia Pacific Insurance Pte. Ltd.	24/08/2018-23/08/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-018966

Date of Request: 04/02/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/02/2019

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SMD1919T

Accident Date 02/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Feb 2019 Edit Reg		13 Feb 2019 00:00 Edit Adj Rpt	\$47,093.56 Edit Estimates	\$47,093.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ONG BOON LENG , ID: S1625091J, Tel: +6588621919								
Main Claimant:	LIM CHOW CHUEN , ID: S7812029J								
Vehicle Reg. No.:	SMC3042P	Date of Loss:	02/02/2019 08:00 - :59 [7 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9029539807SG	Policy/Cover Note No.:	1800101834 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMD1919T	Policy No. (Claimant):	A29087811AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 25/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (05/08/2019): Alert - Adj Mandate Approved (\$48234.11) - SMC3042P - Claim Handler: Loh, Chee-H... - AIG_SG (15/02/2019): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMC3042P (9029539807SG)**
[SMD1919T]
TP
LIM CHOW CHUEN
Feb 2 2019 8:00AM
[ONG BOON LENG]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/02/19 15:51	TP VIDEO SHOWED OI REVERSED	Load WMV	
Letters/Correspondences				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images				
			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/07/19 13:57	Odometer Reading	Load JPG	☒
2	29/07/19 13:57	Chassis Number	Load JPG	☒
3	29/07/19 13:57	General View	Load JPG	☒
4	29/07/19 13:57	General View	Load JPG	☒
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30	29/07/19 13:57	General View	Load JPG	☒

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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80	29/07/19 13:58	Reinspection Photo	 Load JPG	☒

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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86	29/07/19 13:58	Reinspection Photo	 Load JPG	☒
87	29/07/19 13:58	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	16/02/19 18:36	TP GIA REPORT	 Load PDF	
3	13/03/19 13:24	RENTAL RECEIPT	 Load PDF	
4	29/07/19 13:56	EMAIL TO OI	 Load PDF	
5	02/08/19 15:04	GIA SEARCH	 Load PDF	
6	15/08/19 11:14	WORKSHOP INVOICE	 Load PDF	
7	15/08/19 11:14	AUTHORISATION TO ACT FORM	 Load PDF	
8	15/08/19 11:14	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/02/19 11:46	OI GIA REPORT	 Load PDF	
2	21/02/19 17:03	TP GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMD1919T (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SMC3042P (TP veh)		TSI (A)
Date of Accident:	02/02/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	14,847.58
Final Repair Cost	:	\$	7,590.11
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	642.00 5 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	8,234.11

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	7,592.11
2)	BKW Rent-A-Car Pte Ltd	: \$	642.00
3)		: \$	

JOANNE LEE KHANG MIN

15 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002818/R1HA3Q2

Date: 15/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800101834
Claimant Vehicle No : SMC3042P **Insured Vehicle No :** SMD1919T
 Date of Loss: 02/02/2019 Nature of Claim: TP Claim No: 9029539807SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMC3042P**
 Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI (A) Engine No: DED028540
 Reg. Date: 28/06/2018 (Man. Year: 2018) Chassis No: WWWZZZ7NZJV038826
 Colour: White Odometer: 7847 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,153.84	3,813.56	1,340.28	26.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,722.40	3,280.00	5,442.40	62.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,876.24	7,093.56	6,782.68	48.88
+ GST 7.00/7.00% (S\$)	971.34	496.55	474.79	48.88
Nett Amount (S\$)	14,847.58	7,590.11	7,257.47	48.88
+ Car Rental (5.0 x S\$120.00/day + 7.00% GST) (S\$)		642.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		8,234.11		

INSPECTION

Date of Assignment: 13/02/2019
 Date Inspected: 13/02/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUPPORT FOR LOCK CARRIER	Damaged	106.52 FS	*106.52 FS
2	1		*LOCK CARRIER	Not Necessary	948.97 FS	*- FS
3	1		*FR SPOILER	Not Necessary	143.37 FS	*- FS
4	1		*REINFORCEMENT	Damaged	767.31 FS	*767.31 FS
5	1		*BUMPER BRACKET LHS	Not Necessary	30.53 FS	*- FS
6	1		*BUMPER BRACKET RHS	Not Necessary	30.53 FS	*- FS
7	1		*CENTER STRIP	Necessary	160.68 FS	*160.68 FS
8	1		*FRONT BUMPER	Scratched	1,511.17 FS	*1,511.17 FS
9	1		*CROSS MEMBER	Not Necessary	186.88 FS	*- FS
10	1		*FRONT CENTER UPPER GRILLE	Cracked	897.00 FS	*897.00 FS
11	2		*SENSOR BRACKET	Necessary	36.98 FS	*36.98 FS
12	1		*SENSOR BRACKET	Necessary	25.32 FS	*25.32 FS
13	1		*SENSOR BRACKET	Necessary	25.32 FS	*25.32 FS
14	1		*2KADHESIVE	Necessary	94.32 FS	*94.32 FS
15	1		*BONDAGENT	Necessary	67.48 FS	*67.48 FS
16	1		*FRONT GRILLE VW EMBLEM	Necessary	121.46 FS	*121.46 FS

F=Franchise part. S=SpcNett

Total Parts (S\$)	5,153.84	3,813.56
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	4,200.00	840.00
2	SPRAY PAINT	New	3,200.00	1,600.00
3	B&P NUMBER PLATE	New	80.00	80.00
4	VACUUM & REGAS AIRCON	New	62.40	0.00
5	B&P AIRCON GAS SUPPLY OF B&P AIRCON GASS	New	420.00	0.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
7	CHECK WIRE HARNESS, ECU	New	280.00	280.00
Gross Labour Cost (S\$)			8,722.40	3,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >