

INSURANCE

INS CASE OWNER

CC 4/EGI1900 2810

LKK
IDAC

Surveyor:

HJ

DOI:

ASSIGNMENT

20/2/19

Date / Time:

14/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP 8464L

Name of Insured:

AMUNDY WONG PUE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

PHAMVIRPATT KAREMIRATW

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

00048001429

TOYOTA

4005 AMK INDS PARK 1

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLM 1890



INSRS:
WSP:
Tel:
Liability:
RMKS:

SAN
TEL



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SLM 1890

YP 8464L

STAGE

DATE / PIC

Non-Reporting Ir (1st)

Non-Reporting Ir (2nd)

Non-Reporting Ir (Final)

Notification Ir (if non-pickup)

Call Of: 1814/2019

After call Ir to OL 22/4/2019

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OL

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

ITA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

18/4/2019, spoke to PZC (Mr Kelvin), confirmed ODP submitted into parked vehicle, informed TP claim and HCD issue. They agree to settle and ensure HCD will be affected. Send letter to OL

18/11/19 - FILE PASS TO LSP TO CLOSE

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 18/11/19	Confirm with: DANI
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	22
Repair Cost	SS 1447.38		
Loss of Rental (LOR):	SS -	(days)	
Loss of Use (LOU):	SS 400.00	(S 100 a 4 days)	
Loss of Income (LOI):	SS -	(S a days)	
LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LOI ☐	(Tick only one)	
GIA/ITA Search	SS -		
Medical:	SS -		
Disbursement	SS -	(e.g. Tow/Independent)	
Legal Cost	SS -		
Total:	SS 1247.38	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 1847.38	Name 1:	San Tee Auto Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

Called into parked vehicle
18/11/19

1) Claim status: ☒ Normal/Reject/Private Settle
2) Report format: TP
3) Survey fee: \$400

ASS. REC. BY:

REF:

CS/EA119002810/5 d3

Special Instruction:

SURVIVOR

ASSIGNMENT (Office)From (Person): Ergo of EA1 Date/Time: 14/3/2019

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLM 189D Insured: YP 8464Lat Workshop m/s San Tee Auto Tel: 67556210of BUC 1019 Yichun Ind PCA MOR-388Policy No: _____ Claim No: YP 8464L / SL / WM

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 6/2/2019
(Client's Record) 20/2/19 @ 11am-12pmCA / REV / REP. / REV 24 HRS
H.O.D. Endorsement: _____Date/Time: 14/3 Person Contacted: Davi Vehicle IN/OUT

Date/Time Action/Instruction () Estimate

SLM 189D-XYP 8464L-X22/2/19 Email preli revised to ERGO8/3/19 @ 5:12pm Davi said vehicle has not send in for repair, pending liability27/3/19 @ 2:34pm Raj said vehicle has not send in for repair, agree on D/S



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: YP8464L/SL/WM

Our ref: CS/EGH19002810/Jvd3

Date: 22/2/2019

The Motor Claims Department
ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLM 189D

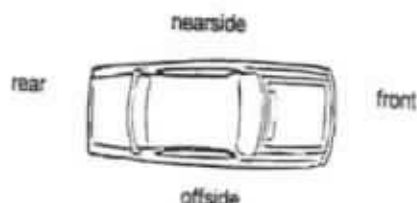
We thank you for your instruction on 14/2/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/2/2019 at the premises of M/s SAN TEE AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$4,262.50
Revised Estimate Amount	: S\$1,646.50
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

ONG HWEE JIE
Automotive Assessor

Surveyor

SAN TEE AUTO PTE LTD

BLK 1019 #01-388 YISHUN INDUSTRIAL PARK A SINGAPORE 768761

TEL: (65)67538276 FAX: (65)67592034 H/P: (65)97232449

EMAIL: santeeauto@singnet.com.sg

TO: ERGO INSURANCE

DATE :

12-Feb-19

ATTN : 3RD PARTY CLAIM / DIRECT SETTLEMENT

RE: 3RD PARTY CLAIM VEHICLE NO. SLM189D AND
YP8464L ALONG ANG MO KIO IND'L PK 1 OUTSIDE
#01-285 BLK4025

S/NO	DESCRIPTION	AMOUNT
		\$
1	1 PC BONNET DD	796.50 ✓
2	1 PC FRONT BUMPER Repair	1800.00 x
3	16 PCS BUMPER CLIPS @8.50 NIN	136.00 x
	LABOUR TO REPLACE DAMAGE PARTS FIXING NEW ITEMS AND ALIGNMENT	580.00 450
	LABOUR TO SPRAY PAINT INNER AND OUTER AND BUMPER AND BONNET	950.00 400
		\$4,262.50

ISSUED BY : DEVI

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Ji - LKK

20/2/19

P/P 4days

[Signature]

Photo before paint

[Signature]
20/2/19

Catherine Chong (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 14 February, 2019 3:35 PM
To: 'admin-d@lkkauto.com'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: PRS IRO SLM189D | OI :YP8464L DOA: 06/02/2019 | ERGO REF: YP8464L /SL/WM
Attachments: OI SAS.pdf

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

From: santeeauto@singnet.com.sg [mailto:santeeauto@singnet.com.sg]
Sent: Thursday, 14 February, 2019 1:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Document from Devi

Hi
Please arrange for LKK Auto Consultants. Please call Devi @ 67556210 for survey arrangements.
Regards
Devi
SAN TEE AUTO PTE LTD BLK 1019, YISHUN INDUSTRIAL PARK A #01-388 SINGAPORE 768761
Tel : 67556210/67538276 Fax : 67592034

On Thu Feb 14 2019 12:06:18 GMT+0800 (Malay Peninsula Standard Time) ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:
----- Original Message -----

Veh Out.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 22 February 2019 4:58 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'
Cc: Survey Report (ERGO Insurance Pte. Ltd.); SUR
Subject: RE: PRS IRO SLM189D | OI :YP8464L DOA: 06/02/2019 | ERGO REF: YP8464L /SL/WM
Attachments: SLM 189D PRELI REVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLM 189D
Date of survey: 20/2/2019
Number of days : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 14 February 2019 3:35 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: PRS IRO SLM189D | OI :YP8464L DOA: 06/02/2019 | ERGO REF: YP8464L /SL/WM

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

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Sent: Thursday, 14 February, 2019 1:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Document from Devi

Hi

Please arrange for LKK Auto Consultants. Please call Devi @ 67556210 for survey arrangements.

Regards

Devi

SAN TEE AUTO PTE LTD BLK 1019, YISHUN INDUSTRIAL PARK A #01-388 SINGAPORE 768761 Tel
: 67556210/67538276 Fax : 67592034

On Thu Feb 14 2019 12:06:18 GMT+0800 (Malay Peninsula Standard Time) ERGO Insurance
Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:
----- Original Message -----

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with “State Courts Practice Directions Amendment No.1 of 2016”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

• Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy

From:

santeeauto@singnet.com.sg [<mailto:santeeauto@singnet.com.sg>]

Sent: Wednesday, 13 February, 2019 5:12 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Fwd: Document from Devi

Dear Sir / Madam

We are attaching documents for a Direct settlement.

Please do the needful and for survey arrangements please contact Devi @ 67556210.

Regards

Devi

SAN TEE AUTO PTE LTD BLK 1019, YISHUN INDUSTRIAL PARK A #01-388
SINGAPORE 768761 Tel : 67556210/67538276 Fax : 67592034

On Wed Feb 13 2019 11:37:38 GMT+0800 (Malay Peninsula Standard Time)
Anjalai Devi Kuppusamy <kadevi61@yahoo.com.sg> wrote:

----- Original Message -----

SLM189D - Accident Report -06-02-19.pdf



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 09/12/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 8464L (Insd Veh)	Your Ref. No. : YP8464L/SL/WM
	SLM 189D (TP Veh)	Our Ref. No. : CC4/EGI19002810/Jdb3q2
Date of Accident	6/2/2019	

Liability	100%	
Final Repair Cost	: \$ 1,447.38	
Loss of Use	: \$ 400.00	4 days
Rental (If any)	: \$	days
Others:	: \$	
	: \$	
	1,847.38	
Final Settlement Sum	: \$ 1,847.38	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SAN TEE AUTO PTE LTD	: \$ 1,847.38
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EG19002810/Jdb3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 09-12-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 8464L	Veh. Inspected	SLM 189D
Policy No.	DMCG18001929	Coverage (\$)	0.00
Claim No.	YP8464L/SL/WM	Excess (\$)	0.00
Assign From	ERGO	Assign Date	14/02/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ESTIMA	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	ACR507133673	Colour	WHITE
Odometer	90431	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R18	NEXEN	6 mm
L/H Front Tyre	225/45 R18	NEXEN	6 mm
R/H Rear Tyre	225/45 R18	NEXEN	6 mm
L/H Rear Tyre	225/45 R18	NEXEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/02/2019	Inspection Date	20/02/2019
Survey held at	SAN TEE AUTO PTE LTD BLK 1019 #01-388 YISHUN INDUSTRIAL PARK A SINGAPORE 768761		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 189D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BONNET	DENTED	796.50	796.50
1	FRONT BUMPER	TO REPAIR SEE LABOUR	1,800.00	-
16	BUMPER CLIPS @\$8.50	NOT NECESSARY	136.00	-
	LESS 25% DISCOUNT		-	-199.12
			2,732.50	597.38
	<u>LABOUR</u>			
	LABOUR TO REPLACE DAMAGE PARTS FIXING NEW ITEMS AND ALIGNMENT.INCLUSIVE OF THE REPAIR OF FRONT BUMPER .		580.00	450.00
	LABOUR TO SPRAY PAINT NINNER AND OUTER AND BUMPER AND BONNET.		950.00	400.00
			1,530.00	850.00
	GRAND TOTAL		4,262.50	1,447.38
RECOMMENDED COST OF REPAIRS				1,447.38

Report Ref No. CC4/EGI19002810/Jdb3q2

ONG HWEIE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.