

ASS. REC. BY:

REF:

CS/FC119002806/Esds02

Special Instruction:

Supervisor:

ASSIGNMENT (Office)

From (Person): Joanne Yong (CWS) of FC1 Date/Time: 14/2/2019

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKS 8283S Insured: SHA 1647C

at Workshop m/s Performance Motor Tel: 63190174

of 303 Alexandra Rd.

Policy No: Claim No: D19000877MFRH

Sum Insured: Excess:

Make of Veh: D.O.A. 2/2/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 14/2 Person Contacted: Caroline Vehicle: IN/OUT

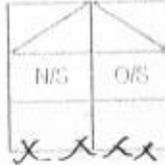
Date/Time	Action/Instruction (✓) Estimate
	SKF8283S-X
	SHA 1647C - CCS/TM118005695/Kirby D.O.A: 26/3/2018.
27/02/19	@ 17:52 p.m. revised M to Joanne Yong via email.

Steve

REF: FC1

INSURANCE

Date: 25/2/19
 Estimated Cost:
 (11) W5 / TP RES / OD RES / EVA / HW / MV
 To inspect Vehicle No: SKF 82835
 at Work Shop no: Performance
 303 Alexandra Road
 Insured:
 Policy No:
 Claim No:
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh: Gary
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value:
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repairs: days Res: Yes or No
 Lump Sum: % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: Person Contacted: Vehicle: IN / OUT



Vehicle No: SKS82835 Date: 1/11/17
 Type: Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
 Make: Bmw 740LI CC: 2998
 Colour: white A/C: Insured / Std / Nil / NA
 Sp. Reading: 17689 O/Ballo: Insured / Std / Nil / NA
 Eng/No:
 Chassis: WBA7E229X06764418
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Normal / Jammed / Leaked / Burnt or
 Brake: Normal / Jammed / Leaked / Burnt or
 Mod: Nil / R/Rim / STD A/Rim or R19
 Tyre Size: F: 275/40 R19
 R:
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: R/Bal: 7 mm L/Bal: 7 mm D.O.A.: 2/2/19
 Rear: R/Bal: 7 mm L/Bal: 7 mm D.O.A.: 25/2/19
 Survey held at:
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: 24/4/19 Action / Instruction: Finalize \$5,036.90. 3 days
 (\$3,697.20 Red - 42%)

RECEIVED 26 APR 2019

25/4/2019

Date/Time, File Pass by: 26/4/19
 Type: Final Report
 Date/Time, File Return to:
 Days Of Repair: 3
 Resurvey No. of Trip: 1
 Survey Fee: 160
 Transportation: 90
 Add Fee: Site Insp. (\$) Interview (\$) Team Inv. (\$) Weekend (\$)

160
90
90
30
290

Report Format:
 Lump Sum / L.B.C.: 5,036.90 P/P



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19000877MFSH

Date: 27 February 2019

Our Ref: CS/FCI19002806/Esd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

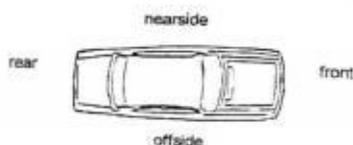
INITIAL INSPECTION REPORT OF VEHICLE NO. SKS 8283S

Please be informed that we had conducted the inspection of the abovementioned vehicle on 25/02/2019 at the premises of M/s Performance Motors Limited and have the following to report:-

Workshop Estimate Amount	: S\$ <u>8,734.10</u>
Revised Estimate Amount	: S\$ <u>3,704.75</u>
"Check" Items Amount	: S\$ <u>1,830.85</u>
Market Value	: S\$ _____
LTA Reimbursement Value	: S\$ _____
Nett Value	: S\$ _____

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages Consistent.
Repair days: 3 Days

Yours faithfully,
Chen Tsue Yee
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	05-02-2019	Our Ref No. D19000877MFSH
Accident Date	02-02-2019	Claim Type. Third Party
Insured Vehicle	SHA1647C	Third Party Vehicle. SKF8283S
Survey Location	303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CENTRE	
Contact Person.	CAROLINE	
Contact No.	63190174/ 0	Fax No. 64794601
Survey Type	DIRECT SETTLEMENT: EST. COR - \$9,345.49	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PERFORMANCE MOTORS LIMITED	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Catherine Chong (LKK Auto)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 14 February, 2019 2:22 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims; Joanne Yong Lai fong
Subject: PRI: SURVEY ASSESSMENT - D19000877MFSH/1
Attachments: Jobsheet_D19000877MFSH_TPD1.pdf

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Vel Out

Shirley Hiew (LKK Auto)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Wednesday, 24 April 2019 7:11 PM
To: PBSP
Cc: Shirley Hiew (LKK Auto)
Subject: FINAL REPORT / SKS82835

Dear Caroline,

We confirm the finalize \$5,036.90 (P/P, before GST). 3 days.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Wednesday, March 27, 2019 4:53 PM
To: Steve Chen (LKK Auto); SUR
Subject: FINAL REPORT / SKS82835

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 2,014.00

Total Parts : 3,022.90

Total Labour & Parts : 5,036.90

Repair days: 3

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 27 February 2019 5:52 PM
To: 'Joanne Yong Lai fong'; 'CWS Motor Claims'
Cc: 'assignments'
Subject: RE: SURVEY ASSESSMENT - D19000877MFSH/1
Attachments: SKS 8283S - Preli Advise - .pdf

Dear Joanne,

Enclosed preliminary revised of vehicle SKS 8283S.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Thursday, 14 February 2019 2:22 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19000877MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5539J
Vehicle Details	
Vehicle No.:	SKS82835
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Feb 2019
Vehicle Make:	B.M.W.
Vehicle Model:	740LI SR LED NAV HUD RCP
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	17025087B58B30A
Chassis No.:	WBA7E220X0G764418
Maximum Power Output:	240.0 kW (321 bhp)
Open Market Value:	\$90,911.00
Original Registration Date:	01 Nov 2017
First Registration Date:	01 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$135,640.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Oct 2027
PARF Rebate Amount:	\$101,730.00
Intended COE Rebate Details	
COE Expiry Date:	31 Oct 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$48,005.00
COE Rebate Amount:	\$41,681.00
Total Rebate Amount:	\$143,411.00

The information contained herein is correct as at 25 Feb 2019

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0955539J



NG HOCK LYE
黄福来

CHINESE
Date of Birth: 19-05-1948 Sex: M
Issued in: SINGAPORE

1534880



1534880 S0955539J



Serial Number: 09-10-1993
Date of Issue: A.

Address:
9 TREVOSE CRESCENT
SINGAPORE 1129

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S0955539J**
Name:
NG HOCK LYE

Birth Date: **19 May 1948**
Issue Date: **02 Oct 2003**

000883869G



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	26 Oct 1967

NP 428A

Licence No: S0955539J



83228813

Steve (LKK) 25/2/19 12pm

with Repair
PIP
28/2/19
Per before & after spray
3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company



Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

AfterSales, MotorTrade, AfterSales, MotorTrade, MotorTrade
is subject to final approval from Insurance Company
Date:

GST REG. NO : M2 - 0020081 - X

ESTIMATE

13 Feb 2019

Estimate No. : b1 50047	Page No. : 1 of 5
Date Estimated : 11/02/2019	
Prepared By : Gary Poh Chai Hoon	

- ESTIMATE REPAIR FOR - Ng Hock Lye 9 Trevoze Crescent Singapore 298025	- ACCOUNT - 40000 Cash Sales - Service Singapore
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REGN. NO. SKS8283S	CHASSIS NO. G764418	REGN. DATE 01/11/2017	MODEL 740Li	MILEAGE 0
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DESCRIPTION	VALUE
1 To replace rear bumper and attachment include knocking casue by accident	850 / 1,700.00
2 painting rear bumper	934 / 1,034.00
3 To check electrical wiring systems and lightings at the rear section for proper function.	159 / 177.00
4 Sundries.	new / 80.00

Total Labour 1: **2,991.00**

DESCRIPTION	QTY	PRIC	VALUE
1 REAR BUMPER ADAPTER ? BR /	1	82.80	✓ 82.80
2 REAR BUMPER CARRIER ? DO /	1	971.25	✓ 971.25
REAR BUMPER CENTRE GUIDE ? X NAI	1	60.05	X 60.05
REAR LH MOUNT LATERAL ? X NAI	1	160.55	X 160.55
LH TRIM EXHAUST TAILPIPE X NAI	1	252.10	✓ 252.10
RH TRIM EXHAUST TAILPIPE X NAI	1	252.10	X 252.10
REAR LH MOULDING ROCKER PANEL ? X NAI	1	52.75	X 52.75
REAR LH MOULDING ROCKER PANEL ? X NAI	1	52.75	X 52.75
3 REAR BUMPER CENTRE GUARD ? CUT /	1	85.85	✓ 85.85
REAR BUMPER CENTRE GUARD ? X NAI	1	85.85	X 85.85
4 REAR BUMPER GUARD ? CUT /	1	105.50	✓ 105.50
5 LH RUBBER STRIP ? BR /	1	86.75	✓ 86.75
RH RUBBER STRIP ? X NAI	1	86.75	X 86.75
REAR BUMPER COVER X NAI	1	109.20	X 109.20
6 REAR BUMPER PANEL PRIMED (PDC/PMA) / DO	1	1,690.75	✓ 1,690.75
REAR BUMPER TOWING EYE COVER PRIMED X NAI	1	57.10	X 57.10
REAR LH REAR REFLECTOR X NAI	1	37.90	X 37.90
REAR RH REAR REFLECTOR X NAI	1	37.90	X 37.90
ULTRASONIC SENSOR MINERALWEISS(WA96 X NAI	4	368.80	X 1,475.20

Total Parts : **5,743.10**

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T EEstimate No. : b1 50047
Date Estimated : 11/02/2019
Prepared By : Gary Poh Chai Hoon

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKS8283S	G764418	01/11/2017	740Li	0

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date of Claim _____ Invoice No. _____

Surveyor's Name _____ Sign _____

Surveyor's Tel _____ Authorization Yes/No _____

Authorized By _____ Signature _____

Estimated Amount _____ Date of Estimate _____

Surveyor's Stamp _____

Signature of Surveyor _____

8734.10

Labour 1	:	2,991.00
Parts	:	5,743.10
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	611.39
Grand Total	:	9,345.49

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
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Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 50047**
Date Estimated : **11/02/2019**
Prepared By : **Gary Poh Chai Hoon**Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKS8283S	G764418	01/11/2017	740Li	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

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Fax. 63449773

315, Alexandra Road
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Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 50047**
Date Estimated : **11/02/2019**
Prepared By : **Gary Poh Chai Hoon**

Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKS8283S	G764418	01/11/2017	740Li	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - to the Vendor's business partners for the purpose of carrying out product promotions;
 - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 50047**
Date Estimated : **11/02/2019**
Prepared By : **Gary Poh Chai Hoon**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKS8283S	G764418	01/11/2017	740Li	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X.



FINAL REPORT

Estimate No. : b1 50047
Date Estimated : 11/02/2019
Prepared By : Gary Poh Chai Hoon

Page No. :

REPAIR FOR -
Ng Hock Lye
9 Trevoise Crescent

- ACCOUNT - 303
MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

Singapore 298025

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	M LEAGE
SKS8283S	G764418	01/11/2017	740Li	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
① To replace rear bumper and attachments include knocking out dents caused by accident	850.00		850.00	
② To spray paint rear bumper	934.00		934.00	
③ To check electrical wiring systems and lightings at the rear section for proper function	150.00		150.00	
④ Sundries	80.00		80.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
① REAR BUMPER ADAPTER	82.80	1.00		82.80
② REAR BUMPER CARRIER	971.25	1.00		971.25
③ REAR BUMPER CENTRE GUARD	85.85	1.00		85.85
④ REAR BUMPER GUARD	105.50	1.00		105.50
⑤ LH RUBBER STRIP	86.75	1.00		86.75
⑥ REAR BUMPER PANEL PRIMED (PDC/PMA)	1,690.75	1.00		1,690.75

SUPPLEMENTARY ITEMS

Total Labour :	2,014.00
Total Parts :	3,022.90
Total Labour & Parts :	5,036.90
Deduction for Excess :	0.00
Total Repair Costs less Excess:	5,036.90
GST @7%:	352.58
Grand Total :	5,389.48



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCH19002806/Esd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 06-05-2019	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 1647C	Veh. Inspected	SKS 8283S
Policy No.		Coverage (\$)	0.00
Claim No.	D19000877MFSH	Excess (\$)	0.00
Assign From	JOANNE YONG	Assign Date	14/02/2019
2. Vehicle Particulars & Condition			
Make & Model	BMW 740LI	c.c	2998
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WBA7E220X0G764418	Colour	WHITE
Odometer	17689	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	275/40 R19	MICHELIN	7 mm
L/H Front Tyre	275/40 R19	MICHELIN	7 mm
R/H Rear Tyre	275/40 R19	MICHELIN	7 mm
L/H Rear Tyre	275/40 R19	MICHELIN	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	02/02/2019	Inspection Date	25/02/2019
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 8283S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER ADAPTER (SN)	BROKEN	82.80	82.80
1	REAR BUMPER CARRIER (SN)	DENTED	971.25	971.25
1	REAR BUMPER CENTRE GUIDE (SN)	NOT NECESSARY	60.05	-
1	REAR LH MOUNT LATERAL (SN)	NOT NECESSARY	160.55	-
1	LH TRIM EXHAUST TAILPIPE (SN)	NOT NECESSARY	252.10	-
1	RH TRIM EXHAUST TAILPIPE (SN)	NOT NECESSARY	252.10	-
1	REAR LH MOULDING ROCKER PANEL (SN)	NOT NECESSARY	52.75	-
1	REAR LH MOULDING ROCKER PANEL (SN)	NOT NECESSARY	52.75	-
1	REAR BUMPER CENTRE GUARD (SN)	CUT	85.85	85.85
1	REAR BUMPER CENTRE GUARD (SN)	NOT NECESSARY	85.85	-
1	REAR BUMPER GUARD (SN)	CUT	105.50	105.50
1	LH RUBBER STRIP (SN)	BROKEN	86.75	86.75
1	RH RUBBER STRIP (SN)	NOT NECESSARY	86.75	-
1	REAR BUMPER COVER (SN)	NOT NECESSARY	109.20	-
1	REAR BUMPER PANEL PRIMED (PDC/PMA)(SN)	DENTED	1,690.75	1,690.75
1	REAR BUMPER TOWING EYE COVER PRIMED (SN)	NOT NECESSARY	57.10	-
1	REAR LH REAR REFLECTOR (SN)	NOT NECESSARY	37.90	-
1	REAR RH REAR REFLECTOR (SN)	NOT NECESSARY	37.90	-
4	ULTRASONIC SENSOR MINERALWEISS (WA96)(SN)	NOT NECESSARY	1,475.20	-
1	SUNDRIES (SN)	NECESSARY	80.00	80.00
			5,823.10	3,102.90
LABOUR				
TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE KNOCKING CAUSE BY ACCIDENT.			1,700.00	850.00
PAINTING REAR BUMPER.			1,034.00	934.00
TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.			177.00	150.00
			2,911.00	1,934.00
GRAND TOTAL			8,734.10	5,036.90



RECOMMENDED COST OF REPAIRS			5,036.90
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Report Ref No. CS/FCI19002806/Esd3n2

CHEN TSUE YEE
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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