

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 18 February 2019 9:10 AM
To: 'Hock Wah Motor Pte Ltd'
Subject: RE: TP CLAIM_SKM2475B & SMF1994P_DOA:14/02/2019 ***LKK
REF:CC6/AIG19002782/Ueb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Saturday, 16 February 2019 12:48 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: TP CLAIM_SKM2475B & SMF1994P_DOA:14/02/2019 ***LKK REF:CC6/AIG19002782/Ueb3

Dear Asher

Has AIG's insured reported accident?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 14 February, 2019 3:51 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: TP CLAIM_SKM2475B & SMF1994P_DOA:14/02/2019 ***LKK REF:CC6/AIG19002782/Ueb3

Dear Anysia,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 14 February 2019 12:32 PM

To: Admin A <admin-a@lkkauto.com>

Subject: TP CLAIM_SKM2475B & SMF1994P_DOA:14/02/2019

Dear sir/madam

Attached herewith our client's GIA report with marked estimate that claim against AIG's insured SMF1994P.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg