

ASS. REC. BY:

REF:

CS/CTF/19002768/KSD3n2

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Chung Boon San

of

CTF

Date/Time:

14/2/19 @ 9:30am

Estimated Cost:

Bill to:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMF 9505R

Insured:

at Workshop m/s:

Car times

Tel:

64715111

of

160 Sin Ming Drive # 02-04

Policy No:

Claim No:

SNM19D200749

Sum Insured:

Excess:

Make of Veh:

D.O.A.

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:10pm @ 4/2/19

Person Contacted:

Angela

Vehicle ☒ IN / OUT

Date/Time

Action/Instruction (✓) Estimate

28/12 @ 3:22.50 email & confirmed

REF: CFI

ASSIGNMENT

Date: 12/2/19

Estimated Cost:

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMF9505R

at Workshop no: Car times

of: 160 Sin Ming Drive #02-04

Insured:

Policy No:

Claims No:

Sum Insured:

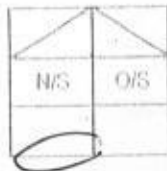
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res: Yes or No

Lump Sum:

1-B.1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SMF9505R Regn: 11 18

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Noah

Colour: M.P. White

Sp Reading: 5016

Eng No: 7WR80

Ch No: 0341963

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modif: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

R/Bal: 9 mm

L/Bal: 9 mm

D.O.A: 29/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/02/19 Confirmed P/P \$ 3,228.50 @ 4 days with Kenneth
(\$ 2,651.25 Red - 45%)

RECEIVED 01 MAR 2019

Date/Time, File Pass to?

01/03/19

1)

Typist

Date/Time, File Return to?

2)

Report Format:

Lump Sum / L.B.1: 3,228.50 r/h

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech Insp (\$)



Weekend (\$)

Survey Fee:

Transportation

F. S. + R. S.

Photo

Other

Total

220

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Thursday, 14 February 2019 9:31 AM
To: assignments
Subject: FW: ***SPAM*** OUR REF: SNM19D200749 / PRI OF SMF 9505R

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 14 February 2019 9:30 AM
To: claims@cartimes.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ***SPAM*** OUR REF: SNM19D200749 / PRI OF SMF 9505R

Without Prejudice

Dear Angel,

We will appoint accordingly.

Dear LKK,

Pls pri.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

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-----Original Message-----

From: claims@cartimes.com.sg [mailto:claims@cartimes.com.sg]

Sent: Thursday, 14 February, 2019 8:59 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Re: ***SPAM*** OUR REF: SNM19D200749 / PRI OF SMF 9505R

Dear Chong,
We chose Kenneth Kong.

Thank you.

Regards.

Angel Lim
Cartimes Autolution Pte Ltd
160 Slnming Drive
Autocity #02-04,
Singapore 575722.
Tel: 6471 5111

On 2019-02-13 17:21, Chong Boon Sen wrote:

> Without Prejudice

>

> Dear Sirs

>

> We intend to conduct a pre-repair survey of the damage to your

> client's vehicle jointly with your client/your motor workshop. We

> propose to use one of the following motor surveyors to conduct the

> joint pre-repair survey as a single joint expert.

>

> Please let us know within two(2) working days whether you agree to the

> appointment of any of these motor surveyors as a single joint expert.

>

> You may select one of the listed motor surveyors and we will bear the

> cost of the pre-repair survey carried out by the single joint expert.

>

> Regards,

>

> _CHONG BOON SEN____

>
> Claims Executive

>

> Claims

>

> CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

>

> 3 Anson Road #16-00 Springleaf Tower

>

> Singapore 079909

>

> Co. Reg. No. 200208384E

>

> DID: 63896171

>

> Fax: 62247175

>

> Email: boonsen.chong@sg.cntaiping.com

>

> Website: www.sg.cntaiping.com

>

> _Disclaimer : ____

>

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2019 16:02
Date Of Accident	29/01/2019 08:25
Exact Location Of Accident	PASIR PANJANG RD TOWARD KEPPEL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF9505R
Insured/Policyholder	
Name Of Registered Owner	DANNY QUEK CHEE SENG
NRIC No	S7641079H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98765308
Alternative Phone No	OFFICE-98765308

Vehicle Particulars

Manufacturer	TOYOTA
Model	NOAH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD18V13873/VPC/ROO
Cover Note Number	

Driver

Name of Driver	DANNY QUEK CHEE SENG
NRIC No	S7641079H
Date Of Birth	20/12/1976
Occupation	INDOOR
Date Of Driving Pass	29/10/1997
Driving Experience	21 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98765308
Fax Number	
Contact Number	OFFICE-98765308
EMail Address	NOEMAIL

Address	BLK986C JURONG WEST ST 93 #04-621
Postcode	643986
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 29/1/19 AROUND 0827 HRS, I WAS TRAVELLING ALONG PASIR PANJANG RD TOWARDS KEPPEL. I STOPPED AS IN FRONT CAR STOPPED, BUT VEHICLE B COULDN'T STOP IN TIME AND HIT ON TO MY REAR LEFT SIDE OF MY CAR.

Attachment(s)

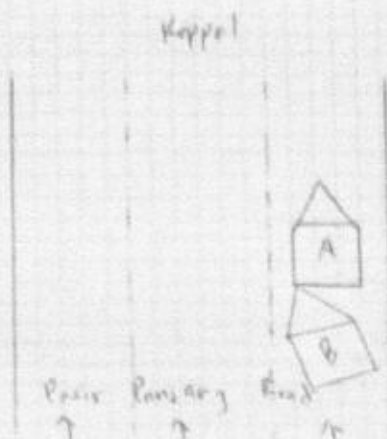
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH2156E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN



A: SMF9505R

B: GAH2156E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 29/1/19 around 0827 hrs, I was travelling along Pasir Panjang Rd towards Keppel. I stopped as instant car stopped, but Vehicle B couldn't stop in time and hit onto the rear left side of my car.

I had video footage for the entire accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature

Date & Time: 29/01/2019 2:25pm

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: [Signature]

NRIC/FIN No: 51245260

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

25/01
2:25pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Tan

NRIC/FIN No.: S4477060

Not authorized
Resurvey B4p pint
4 days

3228.50

Vehicle No. SMF9505R

MODEL:TOYOTA NOAH

QTY	DESCRIPTION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT(\$\$)
	LIST ITEMS		
1	REAR BUMPER	Bu 651.00	✓
1	REAR TAILGATE	Bu 1209.00	✓
1	TOWING COVER	na 45.00	✓
1	LHS REFLECTOR	na 65.00	X
1	HYBRID SYNERGY DRIVE WORDING	na 78.00	✓
1	TOYOTA LOGO	na 65.00	✓
1	TAILGATE INNER TRIM	na 558.00	X
1	TAILGATE CENTER CHROME	na 550.00	X
1	TAILGATE LOCK	na 452.00	X
2	WINDSCREEN MOULDING	na 110.00	✓
1	REAR END PANEL	na 715.00	X
1	KEY ANTENNA	na 95.00	X
1	TAILGATE WEATHERSTRIP	na 285.00	X
1			
1			
1			
1			
1			
1			
1			
1			
		4878.00	
		25% 1148.25	
		3444.75	
	Special nett item		
1	REVERSE SENSOR	Shay 280.00	✓
1	bumper clips	na 60.00	✓
1	number plate w/holder	na 45.00	X
	SPECIAL NETT	385.00	
	TOTAL PARTS	3829.75	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



Vehicle No.SMF9505R

MODEL:TOYOTA NOAH

S/N	DESCRIPTION	REPAIRER'S ESTIMATE	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	<u>900.00</u>	500/
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	<u>700.00</u>	600/
3	Remove & refit windscreen	<u>180.00</u>	120/
4	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	<u>150.00</u>	20/
5	To provide anti-rust treatment on affected areas	<u>120.00</u>	30/
	Labour Total :	2050.00	
	TOTAL (PARTS & LABOUR):	5879.75	

6093.50

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119002768/KSD3N2

Date: 04/03/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN18088018000	
Claimant Vehicle No :	SMF9505R	Insured Vehicle No :	GBH2156E	
Date of Loss:	29/01/2019	Nature of Claim:	TP	Claim No: SNM19D200749C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMF9505R	Engine No:	2ZR0C28263
Make & Model:	TOYOTA NOAH, 1.8 (A)	Chassis No:	ZWR800341963
Reg. Date:	29/11/2018 (Man. Year: 2018)	Odometer:	5016 km
Colour:	Metallic Pearl White		
Engine Capacity:	1797 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Falken 9 mm	Rear Left Side:	Falken 9 mm
Front Right Side:	Falken 9 mm	Rear Right Side:	Falken 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,043.50	1,958.50	2,085.00	51.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,050.00	1,270.00	780.00	38.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	6,093.50	3,228.50	2,865.00	47.02

INSPECTION

Date of Assignment:	01/03/2019	
Date Inspected:	14/02/2019	Inspected At: Cartimes Autolution (HQ) 160 Sin Ming Drive #02-04 Autocity Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 04 Mar 2019)
Parts: M1-MPV	TOYOTA NOAH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMF9505R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	651.00 FL	*651.00 FL
2	1		*REAR TAILGATE	Bent	1,209.00 FL	*1,209.00 FL
3	1		*TOWING COVER	Dented	45.00 FL	*45.00 FL
4	1		*LHS REFLECTOR	Serviceable	65.00 FL	*- FL
5	1		*HYBRID SYNERGY DRIVE WORDING	Necessary	78.00 FL	*78.00 FL
6	1		*TOYOTA LOGO	Necessary	65.00 FL	*65.00 FL
7	1		*TAILGATE INNER TRIM	Serviceable	558.00 FL	*- FL
8	1		*TAILGATE CENTRE CHROME	Serviceable	550.00 FL	*- FL
9	1		*TAILGATE LOCK	Repair	452.00 FL	*- FL
10	2		*WINDSCREEN MOULDING	Necessary	110.00 FL	*110.00 FL
11	1		*REAR END PANEL	Repair	715.00 FL	*- FL
12	1		*KEY ANTENNA	Serviceable	95.00 FL	*- FL
13	1		*TAILGATE WEATHERSTRIP	Serviceable	285.00 FL	*- FL
14	1		*REVERSE SENSOR	Shorted	280.00 FS	*280.00 FS
15	1		*BUMPER CLIPS	Necessary	60.00 FS	*60.00 FS
16	1		*NUMBER PLATE W/HOLDER	Serviceable	45.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,263.00	2,498.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,219.50	539.50
Total Parts (\$\$)	4,043.50	1,958.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS;REPLACE DAMAGED PARTS AND COMPONENTS	New	900.00	500.00
2	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED & REPAIRED	New	700.00	600.00
3	REMOVE & REFIT WINDSCREEN	New	180.00	120.00
4	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS	New	150.00	20.00
5	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS	New	120.00	30.00
Gross Labour Cost (\$\$)			2,050.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >