

## ◀ Service Request Details

Claim

S9M01D9G

Reference

CC3/ASM19002764/Kba3 ✎

Loss Date

2 February 2019

Report Date

14 Feb 2019 4:26:00 PM

Request Date

13 April 2021

Due Date

14 February 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

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Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▾

### Vehicle Information

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Incident Vehicle Registration #

SHD9984K

Model  
LATITUDE-2.0 L

Service Address

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, , ,

Primary Contact/Insured

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RAJAT NAG  
1 SIN MING WALK, #02-40, 575574, Singapore  
97535280

Claim Handler

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HO Winnie  
6568804833  
winnie.ho@axa.com.sg

Additional Instructions

4

- Messages
  - Invoices
  - History
  - Documents
  - Assessment
  - Metrics
  - Notes
- 

New Message

TYPE ?

SENT 19/4/21 10:55 AM

FROM ANG Richard

SUBJECT **Re:RE: Pls update status**

BODY **Hi, pls advise on the IA. TY.**

←

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TYPE ?

SENT 1/9/20 10:42 AM

SUBJECT RE: Pls update status

BODY TP mention they are pending for PIR



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TYPE 

SENT 1/9/20 9:44 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Pls update status

BODY We surveyed the vehicle on 13/12/2019. Currently w...



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TYPE 

SENT 31/8/20 2:11 PM

FROM WANG Peter

SUBJECT Pls update status

BODY Pls update us if you have surveyed TP vehicle. Tha...



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TYPE 

SENT 27/12/19 11:27 AM

FROM WANG Peter

SUBJECT Pls update status - If TP agreed to settle at 50/50

BODY .

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TYPE 

SENT 30/3/19 2:33 PM

FROM WANG Peter

SUBJECT Investigation cleared, but liability is still unclear - pls offer DS at 50-50

BODY We received conflicting stories from both sides. P...



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TYPE 

SENT 3/3/19 9:23 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Liability not clear - pending investigation

BODY Hi, Kindly advise if investigation had been cleare...



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TYPE 

SENT 20/2/19 10:11 AM

FROM WANG Peter

SUBJECT Liability not clear - pending investigation

BODY .

