

(P.2010)

INS. CASE OWNER:

Chit yan

CC 3 /AIG1900

R49, R2639

LKK:

IDAC:

Surveyor:

Rasul

DOE:

ASSIGNMENT

12/2/19

pckin

Date / Time:

12/2/19

Registered in Merimen:

14/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMC 8659C

Name of Insured:

Mr. Qianba

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

2/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

666579108754

Policy No.:

1800056011

Make / Model:

Kia

Place of Accident:

EW Tony Seng outdoor

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

smg 38 AM



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
22/2/19	Spoke to OI, (Mr. Ha), confirmed accident details.	Non-Reporting Itr (1st):	
01	OI confirmed into TP vehicle while changing lane.	Non-Reporting Itr (2nd):	
	interviewed TP claim and HEP name as given to settle and HEP will be added, send info to OI.	Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
		Call OI: 22/2/2019	
		After call Itr to OI: 22/2/2019	
		Documentation Check List: Handler	Typist
		Notification Itr (if non-pickup)	<input type="checkbox"/>
		After call Itr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

14/2/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 4,788.56

(3 days) Reduction:

S\$ 58

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

22/5/2019

Confirm with:

Mey

Email ☒Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 5,123.55

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$ 180.00

(S 60.00 x 3 days)

Loss of Income (LOI):

S\$

(S x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOU ☐

(Tick only one)

GIA/LTA Search

S\$ 2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$32000

Total:

S\$ 5,305.55

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒Call ☐

Payee 1:

S\$ 5,305.55

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1111
ATA
vs
A44
OUT

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

GOH YEW GUAN
735 TAMPINES STREET 72
#04-06
Singapore, 520735
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042663
Quote No. SER/QUO/1900273
QuoteDate 07/02/19
Salesperson Johanna Lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Skoda Auto	Karoq 1.5 110kW Style	17	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SMG389M	TMBKR7NU2K2014234	30/11/18	Johanna Lim
Engine Code	Labor Type	Engine No.	Model Code
		DAD 349539	NU74ND

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	Labor		840 3,260.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor		400 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Sum Labor				7,320.00

P 57A807521 9B9	REAR BUMPER COVER	1	Pieces		2,190.00
P 57A807835 2ZN	BUMPER LOWER COVER STRIP	1	Pieces		1,012.00
P 57A807983 GRU	BUMPER LHS COVER	1	Pieces		870.00
P 7N0919491	SENSOR BRACKET	1	Pieces		85.00 19.58
P 7N0919491A	SENSOR BRACKET	1	Pieces		85.00 19.58
P 7N0919491A	SENSOR BRACKET	1	Pieces		62.00 19.58
P 7N0919492B GRU	SENSOR BRACKET	1	Pieces		62.00 19.58
P 7N0945105B	REFELCTOR LHS	1	Pieces		81.39
	Sum Item				4,231.71

Sum Labor 7,320.00
Sum Item 4,231.71

Total SGD 11,551.71
7% GST 11,551.71 808.62
Total SGD Incl. GST 12,360.33

Payments to: - BBN - Acc.-No.:



VGS Singapore, 247, 159934 Singapore

GOH YEW GUAN
735 TAMPINES STREET 72
#04-06
Singapore, 520735
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV042663
Quote No. SER/QUO/1900273
QuoteDate 07/02/19
Salesperson Johanna Lim
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Skoda Auto	Karoq 1.5 110kW Style
License No.	VIN
SMG389M	TMBKR7NU2K2014234
Engine Code	Labor Type

Mileage	Service Advisor
17	Cheong Pearlyn
Initial Registration	Sales Advisor
30/11/18	Johanna Lim
Engine No.	Model Code
DAD 349539	NU74ND

Explanations

P = Proportionately Charged

Payment Terms No Credit

Gasul
Hp 90010068
3 days
13/02/19 @ 1216
Resumy by pakit

Supplementary or Omitted List



VEHICLE NUMBER: SMG389M
MODEL KAROQ 1.5

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT
Total		\$0.00

No.	Item No.	Description	Qty	Amount
1	57A807983	COVER (CENTER) / <i>SCA</i>	1	134.78
2	D 180KU2A1	2KADHESIVE / <i>Nil</i>	1	94.34
3	D 822150A1	BONDAGENT / <i>Nil</i>	1	67.48
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
TOTAL:				\$296.60

Total Labour & Parts

\$296.60

Survey By

Service Order Confirmation

SERVICE ORDER NO.: 18IPG477
 CUSTOMER NO.: CVD42663
 CUSTOMER NAME: GOH YEW GUAN
 TELEPHONE NO.:
 ADDRESS: 735 TAMPINES STREET 72 #04-06
 Singapore

VEH No.: SMG389M

Order Date: 22/02/19

Reg Date: 30/11/18 KM: 17

VIN NO.: TMBKR7NU2K2014234 ENGINE NO:

SA: Chiong Peartyn

MODEL: Kamq 1.5 110kW Style MODEL NO.: NU74ND

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	LAB	940		940
4	B&P ALEX PAINT SPRAY PAINT	1	LAB	400		400
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	57A807521 989 REAR BUMPER COVER (UPPER)	1	PCS	2,190.00		2,190.00
8	57A807983 COVER (CENTRE) <i>SEA</i>	1	PCS	134.78		134.78 (S)
9	57A919485C SENSOR BRACKET	1	PCS	88.00		88.00
10	57A919485B SENSOR BRACKET	1	PCS	88.00		88.00
11	57A919486B SENSOR BRACKET	1	PCS	62.88		62.88
12	57A919486C SENSOR BRACKET	1	PCS	62.88		62.88
13	D 180KU2A1 2KADHESIVE <i>all</i>	1	PCS	94.34		94.34 (S)
14	D 822150A1 BONDAGENT <i>all</i>	1	PCS	67.48		67.48 (S)

Remarks : DIRECT SETTLEMENT AGAINST AIG

DOA: 2.2.19

TP VEH: SMC8889C

RASUL SURVEY

Service Order Confirmation

SERVICE ORDER NO.: 19IP0477

CUSTOMER NO.: CV042863

CUSTOMER NAME: GOH YEW GUAN

TELEPHONE NO.:

ADDRESS: 735 TAMPINES STREET 72 #04-06

Singapore

VEH No.: SMG389M

Order Date: 22/02/19

Reg Date: 30/11/18

KM: 17

VIN NO.: TMBKR7NU2K2014234

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Karoo 1.5 110kW Style

MODEL NO.: NU74ND

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	4,788.36
GST AMOUNT	335.19
TOTAL AMOUNT	5,123.55

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Poh Kin (LKKAUTO)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, 22 May 2019 2:15 PM
To: Poh Kin (LKKAUTO)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A; Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: SMG389M - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMG389M & SMC8659C ON 02.02.19***LKK REF:CC3/AIG19002749/R1fb3
Attachments: IMG_9818.JPG; IMG_9819.JPG; IMG_9820.JPG; IMG_9821.JPG; IMG_9822.JPG; IMG_9823.JPG
Categories: clear

Dear Poh Kin,

Offer accepted. Please forward us DV, if any, and kindly process payment. Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 22 May 2019 11:52 AM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 22 May 2019 11:52 AM
To: 'Kong Charmaine (VGS - SG/Singapore)'
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A
Subject: RE: SMG389M - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMG389M & SMC8659C ON 02.02.19***LKK REF:CC3/AIG19002749/R1fb3
Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/AIG19002749/R1fb3
Your Ref: SMG 389M

Dear Sir/Madam

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 5,123.55
2. Loss of Use (\$60.00 x 3 days)	S\$ 180.00
3. GIA search	<u>S\$ 2.00</u>
	<u>S\$ 5,305.55</u>

Kindly confirm acceptance.

In the meantime, we appreciate if you could furnish us a copy of the **before paint photo** for our file record.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMC 86590

Claimant's Vehicle No. SMC 389M

Accident on 2/2/19 Involving vehicle/s No. _____

_____ along/at _____

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5,235.55 Payable to Volkswagen Centre Singapore
(* 80% 30%)

2. ~~Loss of Use /~~ Car Rental S\$ 240 Payable to Volkswagen Centre Singapore

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19002749/R1fb3

22nd February 2019

MA QIANG

Block 684A Edgedale Plains,
#11-613,
Singapore 821684.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SMC 8569C AND SMG 389M ALONG
EU TONG SEN STREET ON 02.02.2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)


I, GUH YEW GUAN (the third party claimant") of 735 TAMPINES STREET 72 (address), owner of SM6389M (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SM6389M that was damaged pursuant to the accident which occurred on 02/02/2019 (date) along EU TONG SEN STREET (location) involving vehicle no/s SMC8659C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 08 (day) of MARCH (month) 2019 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 5,123.55 (repair costs), S\$ 180.00 (loss of use/rental) S\$ 1.00 (search fees) for vehicle no. SMG 389M that was damaged pursuant to the accident which occurred on 2/2/2019 (date) along Eu Tong Sen Street (location) involving vehicle no/s SMC 865AC

This is pursuant to the inspection conducted on 13/2/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Goh Yew Guan ("third party claimant") of vehicle no. SMG 389M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMG 389M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd day of May (month) 20 19 (year)



MRB

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P10908

Biz Reg. No. 53102069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0477

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-15 AIG Building
Singapore

Post Code: 079120

VEH NO.: SMG389M

DATE: 13/03/19 Pickup:
VIN NO.: TM8KR7NLQK2014234 KM: 8,873
GEARBOX CODE: SSP Engine No.:
MODEL: Karoq 1.8 110KW Style
SA: Cheong Pearlyn

Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT AGAINST AIG					
DOA: 2.2.19					
TP VEH: SMC8659C					
RASUL SURVEY					
Labor					
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT	1.00	LAB	400.00	400.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1.00	TU	280.00	280.00
Item					
7	REAR BUMPER COVER (UPPER)	1.00	PCS	2,190.00	2,190.00
8	COVER (CENTRE)	1.00	PCS	134.78	134.78
9	SENSOR BRACKET	1.00	PCS	88.00	88.00
10	SENSOR BRACKET	1.00	PCS	88.00	88.00
11	SENSOR BRACKET	1.00	PCS	62.88	62.88
12	SENSOR BRACKET	1.00	PCS	62.88	62.88
13	2KADHESIVE	1.00	PCS	94.34	94.34
14	BONDAGENT	1.00	PCS	87.48	87.48

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P10908

Siz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0477

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SMG389M

DATE: 13/03/19 Pickup:
VIN NO.: TMBKR7N02K2014234 KM: 6,873
GEARBOX CODE: SSP Engine No.:
MODEL: Karoq 1.5 110kW Style
SA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
-----	-------------	-----	-----	------------	--------

GST (7%) AMOUNT: 335.19
TOTAL AMOUNT: 5,123.55

For Volkswagen Group Singapore Pte Ltd

VOLKSWAGEN
GROUP
SINGAPORE
81 Authorized Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment.

247 Alexandra Road Singapore 159934 ,Phone :64748288 Fax : 64711022

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-019505
Date of Request: 07/02/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 07/02/2019
Enquiry By: Edmund Goh Hui Huang
TP Vehicle No.: SMC8659C
Accident Date: 02/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC8659C	AIG Asia Pacific Insurance Pte. Ltd.	19/07/2018-18/07/2019	65-6419-3000
SMC8659C	AIG Asia Pacific Insurance Pte. Ltd.	26/07/2018-25/07/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-019505

Date of Request: 07/02/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 07/02/2019

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SMC8659C

Accident Date 02/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Feb 2019 Edit Reg		13 Feb 2019 00:00 Edit Adj Rpt	S\$4,788.36 Edit Estimates	S\$4,788.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	MA QIANG , ID: S8576221D								
Main Claimant:	GOH YEW GUAN , ID: S7073205Z								
Vehicle Reg. No.:	SMG389M	Date of Loss:	02/02/2019 21:00 - :59 [2 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6665391687SG	Policy/Cover Note No.:	1800086011 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMC8659C	Policy No. (Claimant):	VPA/P2217613						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 25/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG389M (6665391687SG)
[SMC8659C]
TP
GOH YEW GUAN
Feb 2 2019 9:00PM
[MA QIANG]
Volkswagen Centre Singapore

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/05/19 18:42	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
2	15/05/19 18:42	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
3	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	15/05/19 18:42	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	22/05/19 14:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
25	22/05/19 14:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
26	22/05/19 14:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
27	22/05/19 14:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
28	22/05/19 14:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
29	22/05/19 14:22	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/02/19 14:40	TP ESTIMATE	1	Load PDF	
2	14/02/19 14:40	TP GIA REPORT	1	Load PDF	
3	14/02/19 16:20	TP ESTIMATE- MARKED		Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	23/02/19 12:04	LETTER TO OI	Load PDF	
5	22/05/19 14:47	TP Estimate-Marked revise + supplementary	Load PDF	
6	06/06/19 10:11	WORKSHOP INVOICE	Load PDF	
7	06/06/19 10:11	AUTHORISATION TO ACT FORM	Load PDF	
8	06/06/19 10:11	Release Voucher	Load PDF	
9	06/06/19 10:11	GIA SEARCH	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/02/19 15:27	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMC8659C (Insd veh)	Model:	SKODA KODIAQ 2.0 TSI 4X4
	SMG389M (TP veh)		(A)
Date of Accident:	02/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	12,916.77	
Final Repair Cost	:	\$	5,123.55	
Loss of Use	:	\$	180.00	3.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	5,305.55	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 5,305.55
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

06 Jun
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002749/R1FB3Q2

Date: 06/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800086011
Claimant Vehicle No : SMG389M **Insured Vehicle No :** SMC8659C
Date of Loss: 02/02/2019 **Nature of Claim:** TP **Claim No:** 6665391687SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMG389M**
 Make & Model: SKODA KODIAQ, 2.0 TSI 4X4 (A) Engine No: DAD349539
 Reg. Date: 30/11/2018 (Man. Year: 2018) Chassis No: TMBKR7NU2K2014234
 Colour: Black Odometer: 5341 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/50 R18 Rear Tyre Size: 215/50 R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,751.75	2,788.36	1,963.39	41.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	2,000.00	5,320.00	72.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,071.75	4,788.36	7,283.39	60.33
+ GST 7.00/7.00% (S\$)	845.02	335.19	509.83	60.33
Nett Amount (S\$)	12,916.77	5,123.55	7,793.22	60.33
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,305.55		

INSPECTION

Date of Assignment: 13/02/2019
 Date Inspected: 13/02/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER COVER	Scratched	2,190.00 FS	*2,190.00 FS
2	1		*BUMPER LOWER COVER STRIP	Not Necessary	1,012.00 FS	*- FS
3	1		*BUMPER LHS COVER	Not Necessary	870.00 FS	*- FS
4	1		*SENSOR BRACKET	Necessary	88.00 FS	*88.00 FS
5	1		*SENSOR BRACKET	Necessary	88.00 FS	*88.00 FS
6	1		*SENSOR BRACKET	Necessary	62.88 FS	*62.88 FS
7	1		*SENSOR BRACKET	Necessary	62.88 FS	*62.88 FS
8	1		*REFLECTOR LHS	Serviceable	81.39 FS	*- FS
9	1		*COVER (CENTER)	Scratched	134.78 FS	*134.78 FS
10	1		*2KADHESIVE	Necessary	94.34 FS	*94.34 FS
11	1		*BONDAGENT	Necessary	67.48 FS	*67.48 FS
Total Parts (S\$)					4,751.75	2,788.36

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	840.00
2	SPRAY PAINT	New	3,200.00	400.00
3	PROGRAMMING & CALIBRATION	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU S	New	280.00	280.00
Gross Labour Cost (S\$)			7,320.00	2,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >