

2013/2014

ASS. REC. BY:

Surveyor:

REF: CS/CTI 19002744/71v03<sup>152</sup> Special Instruction:

ASSIGNMENT (Office)

Date/Time: 12:05pm @ 14/2/19

From (Person):

Taufik  
Elaine Cheong

of CTI

Bill to:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLJ 2808D

Insured:

at Workshop n/a

Eun'sports

Tel:

9799 9593

of

24 Leng Kee Road

Policy No:

DMPCSN 1901751900

Claim No:

SNM 19D200502C01/8

Sum Insured:

Excess:

~~4000~~ 4000

D.O.A.

27/01/2019

Make of Veh:  
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:59pm @ 14/2/19

Person Contacted:

Richard

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

Check damage consistency  
27/1/19

15/2/19 @

SLJ 2808D - NBA/CTI 19001808/y  
3m revert to Elaine Cheong by email.

27/2/19

Revert via merimen

27/2/19

Rec approved \$60,638 from So Chow by merimen

27/2/19

Informed Richard C/A ex \$4000f, NV: \$70k by email

C9

2009 Jan

Vehicle **SLS 280817** Year **2001**  
Type **M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /**  
**Truck / Trailer or**

Make: Lotus Elise S. cc 174

Colour	Yellow	A/C	Insured / Std / NI / NA
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Sp. Reading 58106 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: 50090111 + (11/05) 15)

Gen Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake Inorder / Jammed / Leaked / Burnt or

Modi: Nil / \$/Rim / STD A/Rim or

Type Size F:

R

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: ☒ Frt / ☒ Rear / ☒ O/S / ☒ N/S / ☒ UIC / ☒ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Vehicle: IN / OUT

RECEIVED 1 1 MAR 2019

5/12/19 Rec'd email from Richard, due to extensive damage in the chassis  
unable to repair, If to repair, total repair cost will be above \$90,000

28/2/19 Revert vehicle T/L via merimen

11/3/19 Rece from Elaine - proceed with TLH via meriman

11/3/19 Submit CTL

□: Prel. Report

☐ : Final Report

Date/Time, File Return to?

11/3- typist

Report Format :

Lump Sum / L.B. 1:15

Days Of Repair:

Resurvey No. of Trip:

Add Fee:  Site Insp. 1\$

Interview	(\$
-----------	-----

$$f_{\text{max}} = 11, \quad f_{\text{min}} = 1, \quad f_{\text{avg}} = 7$$

2045-5041/18/1518

Survey Fee

Transportation

J. S. P. 34

## 2. Effects

[illegible]

1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 26

## ...CLAIM SUBFOLDER...(Pending Mandate Request)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2019		27 Feb 2019 10:23		<b>Last:IA</b> 27 Feb 2019 10:45		<b>Pending Mandate Request</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SNG CHEN YANG PATRICK (SUN ZHENGYANG PATRICK), ID: S7314136B, Tel: +6591013030, Email: richardharjanto@eurosportsauto.com.sg		
Vehicle Reg. No.:	SLJ2808D	Date of Loss:	27/01/2019 00:00 - :59 [120 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / SNM19D200502	Policy/Cover Note No.:	DMPCSN1901751900 (Comprehensive)
		Excess:	S\$4,000.00
Repairer:	- Not Applicable - (-)		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/03/2019]		
Driver/Custodian:	SNG CHEN YANG PATRICK (SUN ZHENGYANG PATRICK) (45 / Male), NRIC: S7314136B, Tel: +6591013030 Email: richardharjanto@eurosportsauto.com.sg		
Adj Asg. Remarks:	ASSIGNMENT SENT VIA EMAIL ON 14.02.19		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## View Received Message

This mail is associated with :

**\*SLJ2808D (SNM19D200502)**

OD

Jan 27 2019 12:00AM

[SNG CHEN YANG PATRICK (SUN ZHENGYANG PATRICK)]

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA\_TAIPING), sent on 11/03/2019 11:05 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Maintained - SLJ2808D - Claim Handler: Elaine Cheong

Maintained: Since chassis is damaged, proceed with Total Loss

### DOCUMENTS SUMMARY

There are no documents.

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 11 March 2019 12:01 PM  
**To:** 'Richard Harjanto'; SUR  
**Cc:** SF Eyu; Khan Wei Loh  
**Subject:** RE: SLJ 2808D-DOA: 27/2/2019 (CHINA TAIPING OD)

Dear Richard,

We will submit Total Loss report to insurance.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Richard Harjanto <richardharjanto@eurosportsauto.com.sg>  
**Sent:** Wednesday, 27 February 2019 3:58 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>  
**Subject:** RE: SLJ 2808D-DOA: 27/2/2019 (CHINA TAIPING OD)

Hello Veron,

After further inspection and consultation with our body repair specialist,  
We have concluded that the car is not repairable. Due to the extensive damage on the chassis.  
If we have to replace the chassis, the total repair cost will be above \$90,000.  
I have attached the photos of the chassis damage for your perusal.  
Please let me know the outcome of this claim, after you reported to China Taiping insurance.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor

24 Leng Kee Road #01-03  
Singapore 159096  
Phone: +65 6882 0865

Mobile: +65 9799 9593

Email: [richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)

Web: [www.lamborghini-singapore.com](http://www.lamborghini-singapore.com)

Web: [www.eurosportsglobal.com](http://www.eurosportsglobal.com)

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---

**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Wednesday, February 27, 2019 11:53 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Richard Harjanto <[richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)>

**Subject:** SLJ 2808D-DOA: 27/2/2019 (CHIAN TAIPING OD)

Dear Richard,

As instructed by our client , please proceed to repair the **insured vehicle SLJ 2808D (Excess S4000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**Please take note Nett Value S70,000/-**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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## Veron Chen (LKKAuto)

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 28 February 2019 9:32 AM  
**To:** Elaine Cheong; SUR  
**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Kindly refer below email from repairer.

Our surveyor recommended vehicle not economical to repair.



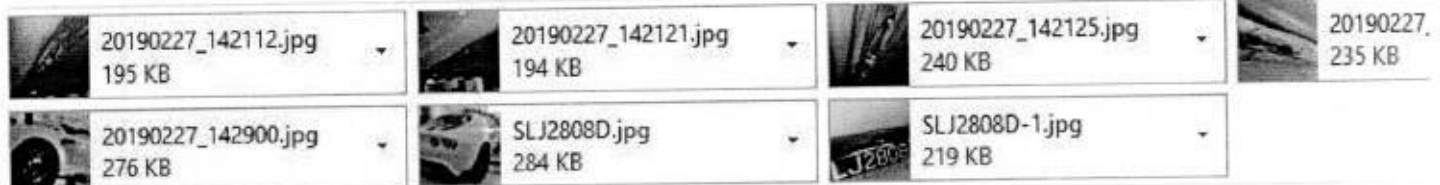
Wed 27/2/2019 3:58 PM

Richard Harjanto <richardharjanto@eurosportsauto.com.sg>

RE: SLJ 2808D-DOA: 27/2/2019 (CHINA TAIPING OD)

To: Veron Chen (LKKAuto); SUR

Cc: SF Eyu; Khan Wei Loh



Hello Veron,

After further inspection and consultation with our body repair specialist,  
We have concluded that the car is not repairable. Due to the extensive damage on the chassis.  
If we have to replace the chassis, the total repair cost will be above \$90,000.  
I have attached the photos of the chassis damage for your perusal.  
Please let me know the outcome of this claim, after you reported to China Taiping insurance.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 27 February 2019 9:31 AM

**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; SUR <sur@lkkauto.com>

**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Attached photos.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)

**Sent:** Monday, 25 February 2019 4:23 PM

**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; SUR <sur@lkkauto.com>

**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 20 February 2019 11:31 AM

**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; SUR <sur@lkkauto.com>

**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,



Kindly advise on the authorisation and create the claim in Merimen System.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto)

**Sent:** Friday, 15 February 2019 3:00 PM

**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Enclosed herewith preliminary advice of SLJ 2808D.

Damages consistent.

Repair cost economical.

We have NOT authorise repair.

Kindly advise on the authorisation and create the claim in Merimen System.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 14 February 2019 1:03 PM

**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Sir/Mdm,

Thank you for the assignment.

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Elaine Cheong [mailto:[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)]  
**Sent:** Thursday, 14 February 2019 12:04 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear All,

**OWN DAMAGE CLAIM**

Policy Number: SNM19D200502  
Policy excess: \$4,000.00

The email below with attachments has reference.

Please proceed to survey our insured's vehicle as soon as possible.

Kindly check consistency of damages and revert. Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



**From:** Richard Harjanto [mailto:[richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)]  
**Sent:** Wednesday, 13 February, 2019 4:31 PM

**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Cc:** SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>  
**Subject:** FW: OD Claim for SLJ2808D

Hello Ms Elaine,

I am attaching the Repair Quotation for SLJ2808D.

Regards,

Richard Harjanto

---

**From:** Richard Harjanto  
**Sent:** Wednesday, February 13, 2019 4:10 PM  
**To:** 'elaine.cheong@sg.cntaiping.com' <elaine.cheong@sg.cntaiping.com>  
**Cc:** SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>  
**Subject:** FW: OD Claim for SLJ2808D

To: China Taiping Motor Claims

Claim No. SNM19D200502

Hello Ms Elaine,

We are submitting an Own Damage Claim on behalf of our customer.  
Our Company, Eurosports Auto Pte. Ltd. is the factory authorized service center for Lotus cars in Singapore.

Customer name: Sng Chen Yang, Patrick  
Vehicle Number: SLJ2808D  
Policy No.: DMPCSN1901751900  
Accident Date: 27/01/2019

I have attached the GIA report for your perusal.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor

24 Leng Kee Road #01-03

Singapore 159096

Phone: +65 6882 0865

Mobile: +65 9799 9593

Email: [richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)

Web: [www.lamborghini-singapore.com](http://www.lamborghini-singapore.com)

Web: [www.eurosportsglobal.com](http://www.eurosportsglobal.com)

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**Veron Chen (LKKAUTO)**

---

**From:** Richard Harjanto <richardharjanto@eurosportsauto.com.sg>  
**Sent:** Wednesday, 27 February 2019 3:58 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** SF Eyu; Khan Wei Loh  
**Subject:** RE: SLJ 2808D-DOA: 27/2/2019 (CHINA TAIPING OD)  
**Attachments:** 20190227\_142112.jpg; 20190227\_142121.jpg; 20190227\_142125.jpg; 20190227\_142759.jpg; 20190227\_142808.jpg; 20190227\_142825.jpg; 20190227\_142900.jpg; SLJ2808D.jpg; SLJ2808D-1.jpg

Hello Veron,

After further inspection and consultation with our body repair specialist,  
We have concluded that the car is not repairable. Due to the extensive damage on the chassis.  
If we have to replace the chassis, the total repair cost will be above \$90,000.  
I have attached the photos of the chassis damage for your perusal.  
Please let me know the outcome of this claim, after you reported to China Taiping insurance.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor

24 Leng Kee Road #01-03  
Singapore 159096  
Phone: +65 6882 0865  
Mobile: +65 9799 9593  
Email: [richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)  
Web: [www.lamborghini-singapore.com](http://www.lamborghini-singapore.com)  
Web: [www.eurosportsglobal.com](http://www.eurosportsglobal.com)

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---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, February 27, 2019 11:53 AM  
**To:** SUR <sur@lkkauto.com>; Richard Harjanto <richardharjanto@eurosportsauto.com.sg>  
**Subject:** SLJ 2808D-DOA: 27/2/2019 (CHIAN TAIPING OD)

Dear Richard,

As instructed by our client , please proceed to repair the **insured vehicle SLJ 2808D (Excess \$4000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**Please take note Nett Value \$70,000/-**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**LKK Auto Consultants Pte Ltd** (Co.,Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Elaine Cheong	Date: 28 Feb 2019

**Preliminary Advice**

Vehicle No	: SLJ2808D	Accident Date	: 27/01/2019
Make	: LOTUS ELISE	Policy No.	: DMPCSN1901751900
Assignment Date	: 27/02/2019	Excess	: S\$4,000.00
Date of Inspection	: 14/02/2019	Est. Duration of Repair	: 12.00
Inspection At	:EUROSPORTS AUTO PTE LTD		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	66,862.16
Revised Amount	:S\$	58,118.00
Check Items (Estimated)	:S\$	2,510.00
Total	:S\$	60,628.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	31,014.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,986.00

**Remarks**

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( X ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : According to repairer, due to the extensive damage on the chassis.  
If have to replace the chassis, the total repair cost will be above \$90,000.

**Veron Chen (LKKAUTO)**

---

**From:** Richard Harjanto <richardharjanto@eurosportsauto.com.sg>  
**Sent:** Wednesday, 27 February 2019 3:58 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** SF Eyu; Khan Wei Loh  
**Subject:** RE: SLJ 2808D-DOA: 27/2/2019 (CHINA TAIPING OD)  
**Attachments:** 20190227\_142112.jpg; 20190227\_142121.jpg; 20190227\_142125.jpg; 20190227\_142759.jpg; 20190227\_142808.jpg; 20190227\_142825.jpg; 20190227\_142900.jpg; SLJ2808D.jpg; SLJ2808D-1.jpg

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We have concluded that the car is not repairable. Due to the extensive damage on the chassis.  
If we have to replace the chassis, the total repair cost will be above \$90,000.  
I have attached the photos of the chassis damage for your perusal.  
Please let me know the outcome of this claim, after you reported to China Taiping insurance.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor

24 Leng Kee Road #01-03  
Singapore 159096  
Phone: +65 6882 0865  
Mobile: +65 9799 9593  
Email: [richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)  
Web: [www.lamborghini-singapore.com](http://www.lamborghini-singapore.com)  
Web: [www.eurosportsglobal.com](http://www.eurosportsglobal.com)

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---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, February 27, 2019 11:53 AM  
**To:** SUR <sur@lkkauto.com>; Richard Harjanto <richardharjanto@eurosportsauto.com.sg>  
**Subject:** SLJ 2808D-DOA: 27/2/2019 (CHIAN TAIPING OD)

Dear Richard,



As instructed by our client , please proceed to repair the **insured vehicle SLJ 2808D (Excess \$4000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**Please take note Nett Value \$70,000/-**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 27 February 2019 11:53 AM  
**To:** SUR; 'richardharjanto@eurosportsauto.com.sg'  
**Subject:** SLJ 2808D-DOA: 27/2/2019 (CHIAN TAIPING OD)

Dear Richard,

As instructed by our client , please proceed to repair the **insured vehicle SLJ 2808D (Excess \$4000/-)**.

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All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

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**Please take note Nett Value \$70,000/-**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SLJ2808D (SNM19D200502)**  
OD

Jan 27 2019 12:00AM  
[SNG CHEN YANG PATRICK (SUN ZHENGYANG PATRICK)]

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**From** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA\_TAIPING), sent on 27/02/2019 11:03 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$60628.00) - SLJ2808D - Claim Handler: Elaine Cheong

Approved:60628.00.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Elaine Cheong	Date: 27 Feb 2019
<b><u>Preliminary Advice</u></b>	

Vehicle No	: SLJ2808D	Accident Date	: 27/01/2019
Make	: LOTUS ELISE	Policy No.	: DMPCSN1901751900
Assignment Date	: 27/02/2019	Excess	: S\$4,000.00
Date of Inspection	: 14/02/2019	Est. Duration of Repair	: 12.00
Inspection At	: EUROSPTS AUTO PTE LTD		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	66,862.16
Revised Amount	:S\$	58,118.00
Check Items (Estimated)	:S\$	2,510.00
Total	:S\$	60,628.00
Lump Sum Repair	:S\$	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	31,014.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,986.00

Brake System : In Order  
 Steering System : In Order  
 Tyre Condition (Front) : 6/6 mm  
 Tyre Condition (Rear) : 6/6 mm

**Remarks**

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 27 February 2019 9:31 AM  
**To:** Elaine Cheong; SUR  
**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)  
**Attachments:** SLJ2808 EST.pdf; CSCTI19002744T1vd3.pdf; photo.pdf

Dear Elaine,

Attached photos.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 25 February 2019 4:23 PM  
**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 20 February 2019 11:31 AM  
**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Kindly advise on the authorisation and create the claim in Merimen System.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAuto)

**Sent:** Friday, 15 February 2019 3:00 PM

**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Elaine,

Enclosed herewith preliminary advice of SLJ 2808D.

Damages consistent.

Repair cost economical.

We have NOT authorise repair.

Kindly advise on the authorisation and create the claim in Merimen System.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 14 February 2019 1:03 PM

**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Sir/Mdm,

Thank you for the assignment.

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

**Sent:** Thursday, 14 February 2019 12:04 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear All,

**OWN DAMAGE CLAIM**

Policy Number: SNM19D200502

Policy excess: \$4,000.00

The email below with attachments has reference.

Please proceed to survey our insured's vehicle as soon as possible.

Kindly check consistency of damages and revert. Thank you.

Regards,

**Elaine Cheong**

Executive (Motor Claims)

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



**From:** Richard Harjanto [<mailto:richardharjanto@eurosportsauto.com.sg>]

**Sent:** Wednesday, 13 February, 2019 4:31 PM

**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Cc:** SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>  
**Subject:** FW: OD Claim for SLJ2808D

Hello Ms Elaine,

I am attaching the Repair Quotation for SLJ2808D.

Regards,

Richard Harjanto

---

**From:** Richard Harjanto  
**Sent:** Wednesday, February 13, 2019 4:10 PM  
**To:** 'elaine.cheong@sg.cntaiping.com' <elaine.cheong@sg.cntaiping.com>  
**Cc:** SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>  
**Subject:** FW: OD Claim for SLJ2808D

To: China Taiping Motor Claims

Claim No. SNM19D200502

Hello Ms Elaine,

We are submitting an Own Damage Claim on behalf of our customer.  
Our Company, Eurosports Auto Pte. Ltd. is the factory authorized service center for Lotus cars in Singapore.

Customer name: Sng Chen Yang, Patrick  
Vehicle Number: SLJ2808D  
Policy No.: DMPCSN1901751900  
Accident Date: 27/01/2019

I have attached the GIA report for your perusal.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor



24 Leng Kee Road #01-03

Singapore 159096

Phone: +65 6882 0865

Mobile: +65 9799 9593

Email: [richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)

Web: [www.lamborghini-singapore.com](http://www.lamborghini-singapore.com)

Web: [www.eurosportsglobal.com](http://www.eurosportsglobal.com)

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## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 15 February 2019 3:00 PM  
**To:** 'Elaine Cheong'; assignments  
**Cc:** SUR  
**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)  
**Attachments:** SLJ2808 EST.pdf; CSCT19002744T1vd3.pdf

Dear Elaine,

Enclosed herewith preliminary advice of SLJ 2808D.

Damages consistent.  
Repair cost economical.  
We have NOT authorise repair.

Kindly advise on the authorisation and create the claim in Merimen System.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 14 February 2019 1:03 PM  
**To:** 'Elaine Cheong' <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)

Dear Sir/Mdm,

Thank you for the assignment.

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]  
**Sent:** Thursday, 14 February 2019 12:04 PM



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SNM19D200502C01/8

Date: 15<sup>th</sup> February 2019

Our Ref: CS/CTI19002744/T1vd3

The Motor Claims Department  
China Taiping Insurance (Singapore) Pte Ltd

Attn: Elaine

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. SLJ 2808D**

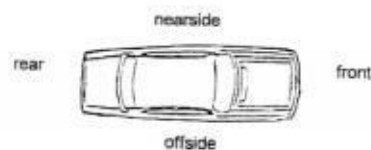
We thank you for the instruction on 14/02/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 14/02/2019 at the premises of M/s EUROSPORTS and have the following to report:-

Workshop Estimate Amount	: S\$ <u>66,862.16</u>
Revised Estimate Amount	: S\$ <u>58,118.00</u>
"Check" Items Amount	: S\$ <u>2,510.00</u>
Total	: S\$ <u>60,628.00</u>
Market Value	: S\$ <u>105,000.00</u>
LTA Reimbursement Value	: S\$ <u>31,014.00</u>
Nett Value	: S\$ <u>73,986.00</u>

Description of Damage:

The vehicle sustained damages at the front portion.



Comments/ Present Status:

Damages consistent.

Repair cost economical.

We have not authorised the repairs.

Yours faithfully

Taufikh  
Automobile Assessor

## Nivitha (LKK Auto)

---

**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Thursday, 14 February 2019 12:04 PM  
**To:** 'assignments'  
**Subject:** FW: OD Claim for SLJ2808D (CLAIM REF: SNM19D200502C01/8)  
**Attachments:** repair quotation.pdf; SAS REPORT - SLJ2808D.pdf

Dear All,

### OWN DAMAGE CLAIM

Policy Number: SNM19D200502  
Policy excess: \$4,000.00

The email below with attachments has reference.

Please proceed to survey our insured's vehicle as soon as possible.

Kindly check consistency of damages and revert. Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



---

**From:** Richard Harjanto [mailto:[richardharjanto@eurosportsauto.com.sg](mailto:richardharjanto@eurosportsauto.com.sg)]  
**Sent:** Wednesday, 13 February, 2019 4:31 PM  
**To:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Cc:** SF Eyu <[Sfeyu@eurosportsauto.com.sg](mailto:Sfeyu@eurosportsauto.com.sg)>; Khan Wei Loh <[khanwei@eurosportsauto.com.sg](mailto:khanwei@eurosportsauto.com.sg)>; Lee Wai Sing <[waising@eurosportsauto.com.sg](mailto:waising@eurosportsauto.com.sg)>  
**Subject:** FW: OD Claim for SLJ2808D

Hello Ms Elaine,

I am attaching the Repair Quotation for SLJ2808D.

Regards,

Richard Harjanto

---

**From:** Richard Harjanto

**Sent:** Wednesday, February 13, 2019 4:10 PM

**To:** 'elaine.cheong@sg.cntaiping.com' <elaine.cheong@sg.cntaiping.com>

**Cc:** SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>; Lee Wai Sing <wasing@eurosportsauto.com.sg>

**Subject:** FW: OD Claim for SLJ2808D

To: China Taiping Motor Claims

Claim No. SNM19D200502

Hello Ms Elaine,

We are submitting an Own Damage Claim on behalf of our customer.  
Our Company, Eurosports Auto Pte. Ltd. is the factory authorized service center for Lotus cars in Singapore.

Customer name: Sng Chen Yang, Patrick

Vehicle Number: SLJ2808D

Policy No.: DMPCSN1901751900

Accident Date: 27/01/2019

I have attached the GIA report for your perusal.

Thank you and,

Best regards,  
Richard Harjanto

**Lamborghini Singapore**  
**EuroSports Auto Pte Ltd**  
Richard Harjanto  
Service Advisor

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Web: [www.eurosportsglobal.com](http://www.eurosportsglobal.com)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/01/2019 15:25
Date Of Accident	27/01/2019 00:10
Exact Location Of Accident	NEO TIEW RD HEADING NORTH/AFTER NEO TIEW LANE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ2808D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SNG CHEN YANG PATRICK (SUN ZHENGYANG PATRICK)
NRIC No	S7314136B
Email Address	RICHARDHARJANTO@EUROSPORTSAUTO.COM.SG
Mobile Phone No	(LOCAL) +65-91013030
Alternative Phone No	OTHERS-91013030

### Vehicle Particulars

Manufacturer	LOTUS
Model	ELISE 1.8 (134HP)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1901751900
Cover Note Number	

### Driver

Name of Driver	SNG CHEN YANG PATRICK (SUN ZHENGYANG PATRICK)
NRIC No	S7314136B
Date Of Birth	28/04/1973
Occupation	INDOOR
Date Of Driving Pass	02/07/2003
Driving Experience	15 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91013030
Fax Number	
Contact Number	OTHERS-91013030
Email Address	RICHARDHARJANTO@EUROSPORTSAUTO.COM.SG