

ISS CASE OWNER:

Bennie

CC 4, AIG 1900 2741, 6 pa3/4

IDAC:

## ASSIGNMENT

Surveyor:

Steve

DOI:

28/7/19

Date / Time:

14/2/19

Registered in Meriton:

14/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SLP 9429L

Name of Insured

Anne W Lee Mrs

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

31/1/19

Is driver the owner?

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLD 8664K

SLP 9429L

PC 434B



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

28/7

CH7

18/8/19 -  
21/8/19 -

DVCERT

FIC -&gt; MKTOLON

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

780300,012000

If NO or B 28, Ass. Lia 01.

Repair Cost:

SS

463.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

320.00

(\$ 140 x 2

days)

Loss of Income (LOI):

SS

(\$ x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

Total:

SS

1290.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1290.45

Name 1:

Accord Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 67715111 67715411 FAX: 67745714

## Pg 2

DOA: 31.1.2019

[illegible]

## Jia Le (LKK Auto)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 6 May 2019 6:42 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** Re: Your Ref:SLP9429L (AIG) Our Ref:PC434B DOA:31.1.2019  
**Attachments:** Release Voucher PC434B.pdf

**Categories:** Yellow Category

Dear Jia Le,

Kindly refer attached file.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Mon, May 6, 2019 at 9:46 AM Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

### **Without Prejudice**

Dear Celia,

DV attached.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Sunday, 5 May 2019 4:01 PM

**To:** Jia Le (LKK Auto)

**Cc:** Hsiao Tong (LKKAuto); Admin A

**Subject:** Re: Your Ref:SLP9429L (AIG) Our Ref:PC434B DOA:31.1.2019

Dear Jia Le,

Accept your offer.

Kindly let us have your DV.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Fri, May 3, 2019 at 2:51 PM Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,407.50
2. Loss of Use (3days x \$160)	\$ 480.00
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 2,894.95</b>

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Thursday, 25 April 2019 12:30 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Your Ref:SLP9429L (AIG) Our Ref:PC434B DOA:31.1.2019

Dear Hsiao Tong,

Kindly refer LOD as attached file.

Original copy will mail to your by postage.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 16 May 2019 5:14 PM  
**To:** Accord Claims(AV)  
**Cc:** Admin A  
**Subject:** RE: Your Ref:SLP9429L (AIG) Our Ref:PC434B DOA:31.1.2019 \*LKK REF: CC4/AIG19002741/Epa3  
**Attachments:** SLP9429L-OI VIDEO\_FRONT.MP4; SLP9429L\_Damage Photo(Front right).pdf; ESTIMATE\_MARKED(REVISED).pdf

### Without Prejudice

Dear Celia,

As spoken earlier, we would like to withdraw our offer of settlement for this case.

Attached is a copy of our insured video footage and our insured vehicle photo for your easy reference. Based on our insured video footage, our insured vehicle was being hit by the car behind and the impact pushed her car to touch onto your client van. We are of the view that the damages sustained to your client's vehicle would be on right rear portion.

We attached our revised marked estimate for your reference.

Our recommended repair cost: L/sum \$900.00 – 2days.

Kindly let us have your confirmation.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 6 May 2019 6:42 PM  
**To:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Your Ref:SLP9429L (AIG) Our Ref:PC434B DOA:31.1.2019

Dear Jia Le,

Kindly refer attached file.

## Hsiao Tong (LKKAUTO)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Friday, 17 May 2019 11:19 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Your Ref:SLP9429L (AIG) Our Ref:PC434B DOA:31.1.2019 \*LKK REF: CC4/AIG19002741/Epa3

Dear Hsiao Tong,

COR	\$ 963.00 (W/GST)
LOU 2 Dyas	\$320.00
GIA/LTA	\$7.45
Total	\$1,290.45

Correct? If yes, Kindly let us have the DV.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Thu, May 16, 2019 at 5:14 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Celia,

As spoken earlier, we would like to withdraw our offer of settlement for this case.

Attached is a copy of our insured video footage and our insured vehicle photo for your easy reference. Based on our insured video footage, our insured vehicle was being hit by the car behind and the impact

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
GST Regn No: 201113141K

25 April 2019

**AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

**Attn: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: PC434B, SLP9429L and SLD8684K on 31.1.2019 Along CTE(Exit Outram).**

We are the authorized repair workshop for the owner of motor vehicle no: **PC434B**, which was involved in the captioned accident with your insured vehicle: **SLP9429L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	900.00
02) 7% GST	\$	63.00
03) Loss Of Use 3 days @ \$180 per day	\$	540.00
04) GIA/LTA Enquiry Fee	\$	7.45

<b>\$</b>	<b>1,510.45</b>
-----------	-----------------

We enclosed herewith the following documents to support the claims:-

- |                           |                        |
|---------------------------|------------------------|
| a) GIA report             | d) GIA/LTA Enquiry Fee |
| b) Letter Of Authority    |                        |
| c) Repair Statement BM529 |                        |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

**ACCORD**  
AUTO SERVICES PTE LTD

Celia Lai  
Accord Auto Services Pte Ltd  
Tel: 6271 7433 / 92740999  
Email: avclaims@mycarworkshop.com.sg

**- Pre repair inspection request - PC434B VS SLP9429L (OI) DOA 31/01/2019**

From: Azlan, Syazairdina  
To: admin@lkkauto.com, assignments@lkkauto.com  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Hor, Yinnul  
Sent: 14/02/2019 10:08:54 AM  
Attachments:  6252088721SG005 (1).pdf

Hi,

Please refer to the enclosed request from **Accord Auto Services Pte Ltd.**

Claim no : 6252088721SG005  
Case Owner : WEI ZHONG BENNIE TAN

If you have any queries/concerns, please let us know.

Thanks and regards,

Syaza Indira Azlan  
AIG  
Express Claims Adjuster II, Singapore FNOL Claims Operations - Auto  
SG Claims Operations | AIG Shared Services

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

From: avclaims@mycarworkshop.com.sg [mailto:avclaims@mycarworkshop.com.sg]  
Sent: Thursday, February 14, 2019 9:27 AM  
To: Azlan, Syazairdina  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Hor, Yinnul  
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP9429L AND PC434B ON 31/01/2019

Dear Officer,

Kindly assist arrange LKK Auto Consultants Pte Ltd as above mentioned.

Thank you.

From: Azlan, Syazairdina  
Sent: Wed, 13 Feb 2019 01:30:15 +0000  
To: avclaims@mycarworkshop.com.sg  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Hor, Yinnul  
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP9429L AND PC434B ON 31/01/2019

Without Prejudice

Your Reference : PC434B  
Our Reference : 6252088721SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

12.05 pm @ 14/2/19  
person @ celia  
vehicle not in

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Intima Azlan  
AIG  
Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto  
SG Claims Operations / AIG Shared Services

[Syazadina.Azlan@aig.com](mailto:Syazadina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Chin, Lee-Ying  
**Sent:** Wednesday, February 13, 2019 7:55 AM  
**To:** Azlan, Syazadina  
**Subject:** FW: PRI PC4348 DOA:31.1.2019 Your Ref:SLP9429L

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]  
**Sent:** Tuesday, February 12, 2019 7:30 PM  
**To:** Chin, Lee-Ying  
**Subject:** PRI PC4348 DOA:31.1.2019 Your Ref:SLP9429L

Dear Officer in Charge,

Kindly arrange survey as above mentioned and please provide us 10 surveyor name list.

Thank you!

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	1819W
<b>Vehicle Details</b>	
Vehicle No.:	PC434B
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	TOYOTA HIACE HIROOF AUTO 14 SEATER
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	1KD2094104
Chassis No.:	JTFST22P200010560
Maximum Power Output:	-
Open Market Value:	\$37,122.00
Original Registration Date:	11 May 2011
First Registration Date:	11 May 2011
Transfer Count:	2
Actual ARF Paid:	\$1,857.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 May 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$30,001.00
COE Rebate Amount:	\$6,622.00
<b>Total Rebate Amount:</b>	<b>\$6,622.00</b>

The information contained herein is correct as at 25 Feb 2019

OK

Our Ref: CC4/AIG19002741/Epa3

29 MARCH 2019

**ANNIE WEE BEE NEO**  
19 FLORA ROAD  
#04-09  
SINGAPORE 509736

Dear Sir/Madam,

**ACCIDENT INVOLVING SLP 9429L(AIG) / PC 434B / OTHERS ALONG/ AT  
AYE BEF OUTRAM EXIT ON 31/01/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PC 434B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

  
**CHEW HSIAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY

To Whom It May Concern,

**Accident Involving Vehicle:** PC 434B, SLP 9429L and SLD 8664K on 31.1.2019 Along  
CTE (Exit Outram).

I/We, Amigoz Travels & Tours Pte Ltd, NRIC No: 201301819W  
Of \_\_\_\_\_

Owner of motor vehicle no PC 434B do hereby appoint **Accord Auto Services Pte Ltd**  
as my/ours authorised representative and \_\_\_\_\_

as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved

in the above mentioned accident. I/We, Amigoz Travels & Tours Pte Ltd

shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

**Accord Auto Services Pte Ltd** and such payment will be constitute a full and final discharge of my claims.



\_\_\_\_\_  
Signature of owner  
(Company Stamp, if Applicable)



**Without Prejudice  
on Injury Claims**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ACCORD AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$963.00 (Repair Cost), S\$320.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. PC 434B that was damaged pursuant to the accident which occurred on 31/01/2019 (date) along CTE (EXIT OUTRAM) (location) involving vehicle no/s SLP 9429L. This is pursuant to the inspection conducted on 25/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AMIGOZ TRAVELS & TOURS PTE LTD (the third party claimant") of vehicle no. PC 434B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to PC 434B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7<sup>th</sup> (day) of MARCH (month) 2019 (year)



Signed by appointed surveyor

**ACCORD**  
AUTO SERVICES PTE LTD

Signed by "the workshop" (with chop)

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
GST Regn No: 201113141K

Date : 25 April 2019

AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Our Ref No : BM529  
Insured : Amigoz Travels & Tours Pte Ltd  
Insured NRIC : 201301819W  
Make & Model : Toyota Hiace Hiroof Auto  
DOA : 31.1.2019  
Claim Type : Third Party

## REPAIR STATEMENT

Re: Vehicle Registration No:

PC434B

Cost Of Repair	\$	900.00
7% GST	\$	63.00
	\$	<u>963.00</u>

Accord Auto Services Pte Ltd

**ACCORD**  
AUTO SERVICES PTE LTD



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

PC 4343  
DOM-31.1.2019

Print Date/Time : 12 Feb 2019 / 11:31:16

Receipt Date/Time : 12 Feb 2019 / 11:31:16

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190212-001065

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLP9429L				
As at 31 Jan 2019/11:15:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLP9429L			
	Enquiry Fee	7.00	0.49	7.49
	20190212113010221497			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	xxxxxxxxxxxx5430	Credit Card: Visa/MasterCard		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Feb 2019 <a href="#">Edit Reg</a>		14 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$900.00</b> <a href="#">Edit Estimates</a>	<b>S\$900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	WEE BEE NEO ANNIE, ID: S1436533H								
Main Claimant:	AMIGOZ TRAVELS & TOURS PTE LTD, Co. Reg. No.: 201301819W								
Vehicle Reg. No.:	PC434B	Date of Loss:	31/01/2019 11:00 - :59 (92 Months and 20 Days From LTA Reg Date (Man Yr))						
Claim Type:	TP / 6252088721SG	Policy/Cover Note No.:	1700016461 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLP9429L	Policy No. (Claimant):	BVBPSB0005961800						
		Excess:							
Repairer:	Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 25/02/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*PC434B (6252088721SG)  
[SLP9429L]

TP

AMIGOZ TRAVELS & TOURS PTE LTD

Jan 31 2019 11:00AM

[WEE BEE NEO ANNIE]

Accord Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	27/03/19 09:42	OI Video - Accident (Rear)												1	Load MP4					
2	27/03/19 09:44	OI Video - Accident (front)												1	Load MP4					
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown												1	Edit					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
18	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
19	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
20	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
21	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
22	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
23	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
24	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
25	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
26	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
27	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
28	26/02/19 08:32	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
29	26/02/19 08:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
30	26/02/19 08:32	Chassis Number													Load JPG					

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
			1		<input checked="" type="checkbox"/>
31	26/02/19 08:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	26/02/19 08:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
33	26/02/19 08:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/02/19 14:32	ACKNOWLEDGEMENT EMAIL TO AIG DD 14.02.19	1	Load PDF	
2	14/02/19 14:32	EMAIL FROM AIG DD 14.02.19	1	Load PDF	
3	14/02/19 14:32	TP GIA REPORT	1	Load PDF	
4	14/03/19 21:25	TP ESTIMATE - MARKED	1	Load PDF	
5	30/05/19 09:46	WORKSHOP INVOICE	1	Load PDF	
6	30/05/19 09:46	AUTHORISATION TO ACT FORM	1	Load PDF	
7	30/05/19 09:46	Release Voucher	1	Load PDF	
8	30/05/19 09:46	LTA SEARCH	1	Load PDF	
9	30/05/19 09:46	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	15/02/19 15:32	OI GIA REPORT	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP9429L (Insd veh)	Model:	TOYOTA HIACE 3.0 D HIGH-ROOF 14 SEATER (A)
	PC434B (TP veh)		
Date of Accident:	31/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,676.83
Final Repair Cost	:	\$	963.00
Loss of Use	:	\$	320.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,290.45

2.00 days at \$160.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_100\_\_\_\_(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_0\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Accord Auto Services Pte Ltd	:	\$ 1,290.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

30 May  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19002741/EPA3Q2

Date: 30/05/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700016461  
**Claimant Vehicle No :** PC434B **Insured Vehicle No :** SLP9429L  
 Date of Loss: 31/01/2019 Nature of Claim: TP Claim No: 6252088721SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **PC434B**  
 Make & Model: TOYOTA HIACE, 3.0 D High-roof 14 Seater (A) Engine No: 1KD2094104  
 Reg. Date: 11/05/2011 (Man. Year: 2011) Chassis No: JTFST22P200010560  
 Colour: Silver Odometer: 521700 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17  
 Front Left Side: Linglong 7 mm Rear Left Side: Linglong 7 mm  
 Front Right Side: Linglong 7 mm Rear Right Side: Linglong 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,085.45	495.00	2,590.45	83.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,220.00	660.00	1,560.00	70.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,305.45</b>	<b>1,155.00</b>	<b>4,150.45</b>	<b>78.23</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>900.00</b>		
(S\$)	5,305.45	900.00	4,405.45	83.04
<b>+ GST 7.00/7.00% (S\$)</b>	371.38	63.00	308.38	83.04
<b>Nett Amount (S\$)</b>	<b>5,676.83</b>	<b>963.00</b>	<b>4,713.83</b>	<b>83.04</b>
<b>+ Loss of Use (2.0 x S\$160.00/day) (S\$)</b>		320.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>1,290.45</b>		

### INSPECTION

Date of Assignment: 14/02/2019  
 Date Inspected: 25/02/2019 Inspected At: Accord Auto Services Pte Ltd (HQ)  
 10 Ang Mo Kio Ind Park 2A #03-11, AMK



Auto Point  
Singapore 568047

Estimated Period of Repair: 2.0 days

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**Adjuster:** CHEN TSUE YEE

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Crushed	400.00 FL	*400.00 FL
2	1		*REAR BUMPER SIDE RETAINER LH	Broken	40.00 FL	*40.00 FL
3	1		*REAR LAMP LH	Cut	220.00 FL	*220.00 FL
4	1		*REAR LAMP LH LOWER PANEL	Repair	120.00 FL	*- FL
5	1		*REAR LH FENDER	Repair	960.00 FL	*- FL
6	1		*REAR TAIL GATE	Not Necessary	1,680.60 FL	*- FL
7	1		*REAR LH FENDER SEALANT	Not Necessary	160.00 FS	*- FS
8	1		*SET REVERSE SENSOR	Not Necessary	360.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,940.60</b>	<b>660.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>855.15</b>	<b>165.00</b>
<b>Total Parts (\$\$)</b>	<b>3,085.45</b>	<b>495.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	SPRAY PAINTING TO ALL AFFECTED AREAS	New	800.00	300.00
2	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA	New	800.00	300.00
3	CHECK WIRING SYSTEM & LIGHT	New	100.00	30.00
4	ANTI RUST TREATMENT	New	120.00	0.00
5	WHEEL ALIGNMENT	New	100.00	0.00
6	TO REMOVE/REFIX REAR REVERSE SENSOR	New	180.00	0.00
7	TO REMOVE/REFIX REAR INNER COMPARTMENT & CARPET TO FACILITATE REPAIR	New	120.00	30.00
Gross Labour Cost (S\$)			2,220.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >