

DATE RECEIVED

REF: ES/SM019002734 Nvd3et

Merimen
From (Person)

ASSIGNMENT (Office)

Ginoh pu laang

SMO

Date/Time: 14/2/19 @ 10:38am

Estimated Cost:

Bill to:

OD / TP RES / OD RES / BYA / INV / MYTCs

To Impact Vehicle No:

GBF 7958 K

Insured

SLR 519J

at Workshop no/

Mova

Tel:

6272 3892 | 9686 9275

of

BK1008 Bkt Merah Lere 3# 01-04

Jacelyn

Policy No:

D18MTPV0/016927

Claim No:

CMTD1900666

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

30/1/19

CA / REV / REP. / REV 24 HRS ^{1up}

H.O.D. Endorsement

Date/Time:

11:40am @ 14/2/19

Person Contacted

Nabilah

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>GBF 7958K-X</u>
	<u>SLR 519J-X</u>
<u>7/3/19</u>	<u>Send preli revised via merimen</u>
<u>8/3/19</u>	<u>@ 4:44pm Spoken to Nitha, according to our Technical Audit, damages is minor, to follow our surveyor marking</u>

ASS. REC. BY:

REF: Y

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GRF 7958K

at Workshop m/s MOVA AUTOMOTIVE
of _____

Insured: _____

Policy No. _____

Claims No. _____

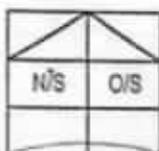
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: GRF 7958K Yr Regn: 1 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NISSAN NV 2000 c.c. 1461

Colour: SILVER A/C: Insured / Std / NI / NA

Sp. Reading: 222344 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VSKYBAM 20U 0022729

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60 R14

R: 185/60 R14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 5/3/19

Survey held at: MOVA AUTOMOTIVE

Des. of Damages: Front Rear O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
05/02/2019	16:00
8/3/19	@ 4:21pm Spoken to Jirelyn LS repair, 4 days repair, Bryan explain to Jesslyn
25/3/19	LS \$ 2700 confirmed by email (Red 2859.80, 5190)

RECEIVED 25 MAR 2019

Date/Time, File Pass to?

: Prel. Report

Days Of Repair: 5 25/3/19 Bryan

1)

: Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee: 290

2) 25/3 - typist

Add Fee: : Site Insp (\$ _____)

Transportation: _____ \$ + RS _____ \$

: Interview (\$ _____)

Photos _____

: Tech. Invs (\$ _____)

Others 10

: Weekend (\$ _____)

TOTAL

160

Report Format: merimen

Lump Sum / I.B.I.: (\$ 2700)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Trs Auth'd	Status
Main	31 Jan 2019 Sendback Est	13 Feb 2019 17:26 S\$5,559.80	14 Feb 2019 10:38 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	CHUI XI TAO , ID: S7902520H, Tel: +6596732960, Email: xitao79@hotmail.com		
Main Claimant:	JE WAGON BIZ COM , Co. Reg. No.: 31604100M		
Vehicle Reg. No.:	GBF7958K	Date of Loss:	30/01/2019 17:00 - :59 [89 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / CMTD1900666	Policy/Cover Note No.:	D18MTPV01016927 (Comprehensive)
Vehicle Reg. No. (Insured):	SLR519J	Policy No. (Claimant):	
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by GNOH PAU LOONG - 63295217]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/02/2019]		
Driver/Custodian (Insured):	CHUI XI TAO (39 / Male), NRIC: S7902520H, Tel: +6596732960		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: GNOH PAU LOONG	Date: 07 Mar 2019
<u>Preliminary Advice</u>	

Insured Vehicle No : SLR519J	
TP Vehicle No : GBF7958K	Accident Date : 30/01/2019
Make : NISSAN NV200	Assignment Date : 14/02/2019
Date of Inspection : 05/03/2019	Est. Duration of Repair : 0.00
Inspection At : MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH) BLK 1008, #01-04/06/08/94, BUKIT MERAH LANE 3 SINGAPORE 159722	

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,559.80
Revised Amount	:S\$	2,821.40
Check Items (Estimated)	:S\$	99.00
Total	:S\$	2,920.40
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments :The above survey was conducted on a 'Without Prejudice' basis.

Celine Fong (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Thursday, 21 February 2019 12:14 PM
To: Nitha
Cc: jacelyn@nova.com.sg; Ye, Yong Kang Melvin; Henry, Irene James; 'Nabilah'; Admin-D (LKKAuto); assignments; SUR
Subject: Direct Settle ; RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Importance: High

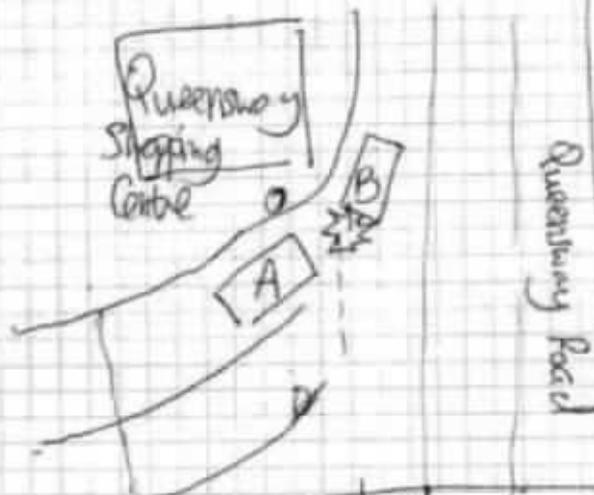
Dear Ms Nitha,

With reference to the above, we would like to direct settle and our insured has informed that the contact is light as per screenshot below and we note your client has some pre-existing damages which is not related to this accident.

We will inform the agreed SJE, M/s LKK AUTO to look into this matter.

By copy to M/s LKK AUTO,

Please assist above and to liaise with insured to address his concerns above, thank you.



A - SLR 5195

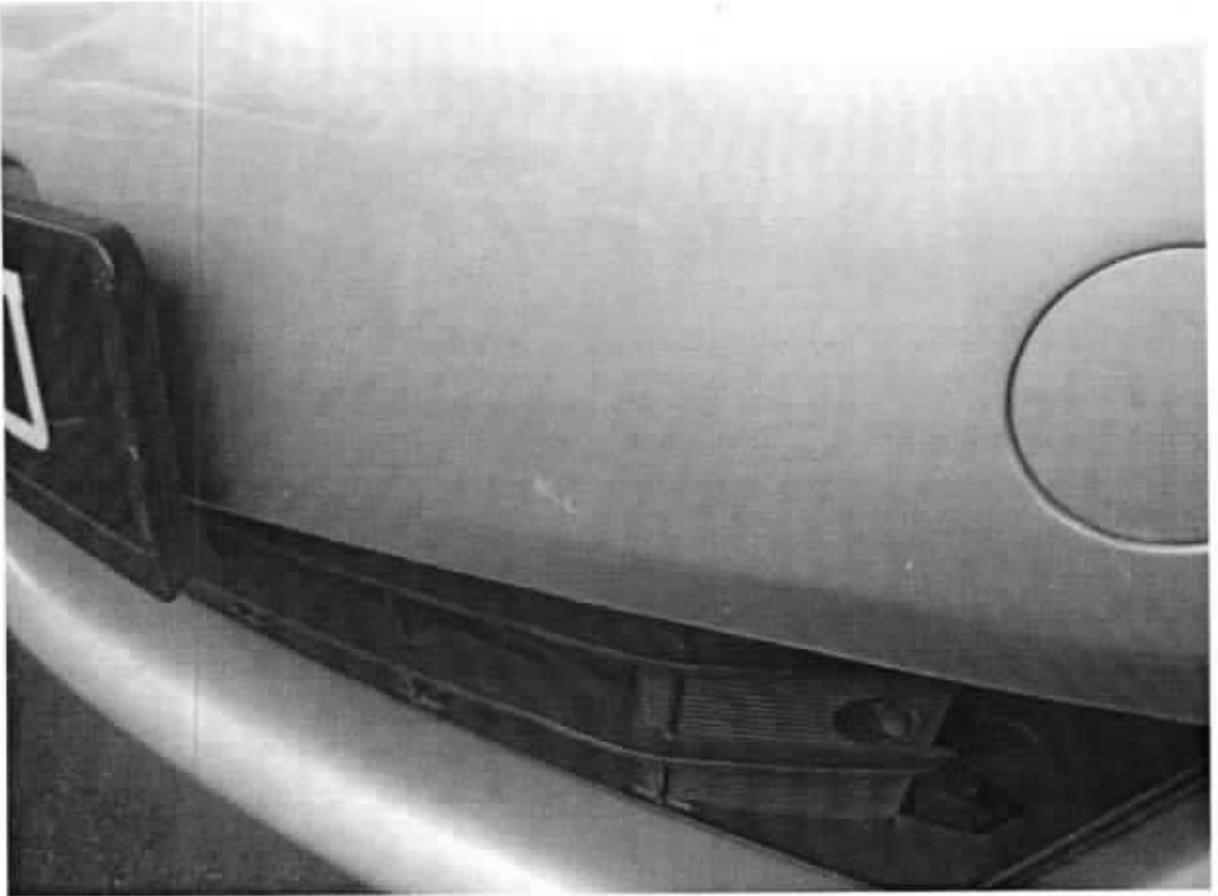
B - GBF 7958

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT Alexandra Road

B made a left turn onto Queensway Road provided B saw traffic was clear. B then braked suddenly while making turn onto main road.

A checked that traffic was clear on main road before making a left turn. Due to abrupt braking B (for no reason because ~~B~~ B already entered the lane) A could not react in time and knocked into the rear of B.







Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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From: Nitha <nitha@moval.com.sg>
Sent: Thursday, 21 February, 2019 11:44 AM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: jacelyn@moval.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; 'Nabilah' <nabilah@moval.com.sg>
Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Dear Pau Loong,

May I check is your insured reported, if yes kindly please advise on liability.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nabilah [<mailto:nabilah@moval.com.sg>]
Sent: Friday, 15 February 2019 2:02 PM
To: pauloong.gnoh@sompo.com.sg
Cc: jacelyn@moval.com.sg; 'Nitha'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'Nabilah'
Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Importance: High

Your Ref : CMTD1900666/GPL

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Nabilah [mailto:nabilah@mova.com.sg]
Sent: Thursday, February 14, 2019 2:50 PM
To: 'pauloong.gnoh@sompo.com.sg'
Cc: 'jacelyn@mova.com.sg'; 'Nitha'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'
Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Importance: High

Your Ref : CMTD1900666/GPL

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Thursday, February 14, 2019 10:36 AM
To: Nabilah
Cc: jacelyn@mova.com.sg; 'Nitha'; Gnoh, Pau Loong; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Without Prejudice

Our Claim Reference: CMTD1900666/GPL
Your Reference: GBF7958K

Hi Nabilah,

We acknowledged receipt of your claim documents.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Aside to LKK AUTO,

Please make arrangement to conduct the survey for GBF7958K on a without Prejudice Basis and any admission of liability basis.

Please submit with your report via Merimen upon completion of survey.

Aside to Pau Loong,

Please refer to the liability request from Mova Automotive Pte Ltd.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Nabilah [mailto:nabilah@moval.com.sg]
Sent: Wednesday, February 13, 2019 5:49 PM
To: Claims - Motor Survey; Gnoh, Pau Loong
Cc: jacelyn@moval.com.sg; 'Nitha'; 'Nabilah'
Subject: TP Claim - GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Importance: High

Your Ref : SLR519J

Dear Sir/Mdm,

Kindly assist to assign survey for GBF7958K.

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	4100M
Vehicle Details	
Vehicle No.:	GBF7958K
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Mar 2019
Vehicle Make:	NISSAN
Vehicle Model:	NV200 1.5L MT ABS AIRBAG 2WD 6DR
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	K9KF276D123386
Chassis No.:	VSKYBAM20U0022729
Maximum Power Output:	-
Open Market Value:	\$21,872.00
Original Registration Date:	19 Aug 2011
First Registration Date:	19 Aug 2011
Transfer Count:	1
Actual ARF Paid:	\$1,094.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	18 Aug 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$29,006.00
COE Rebate Amount:	\$7,095.00
Total Rebate Amount:	\$7,095.00

The information contained herein is correct as at 07 Mar 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/01/2019 14:39
Date Of Accident	30/01/2019 17:30
Exact Location Of Accident	ALEXANDRA ROAD TOWARDS QUEENSWAY RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF7958K
Insured/Policyholder	
Name Of Registered Owner	JE WAGON BIZ COM
Co Reg No	31604100M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	NISSAN
Model	NV200 1.5L MT ABS AIRBAG 2WD 6DR
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5102942982
Cover Note Number	

Driver

Name of Driver	NG CHOON ENG
NRIC No	S1728337E
Date Of Birth	04/10/1965
Occupation	INDOOR
Date Of Driving Pass	19/03/1985
Driving Experience	33 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97302263
Fax Number	
Contact Number	
Email Address	JOSEPH.NG65@YAHOO.COM

Address	BLK 32 TANGLIN HALT ROAD #03-208
Postcode	142032
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - COMPANY OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SUBMITTED VIDEO FOOTAGE TO INSURANCE DIRECTLY
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLR519J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHUI XI TAO
NRIC/Passport Number	S7902520H
Contact Number	
Address	97A UPPER THOMSON RD #13-02
Postcode	574327
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

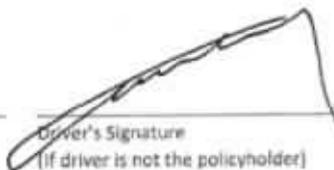
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

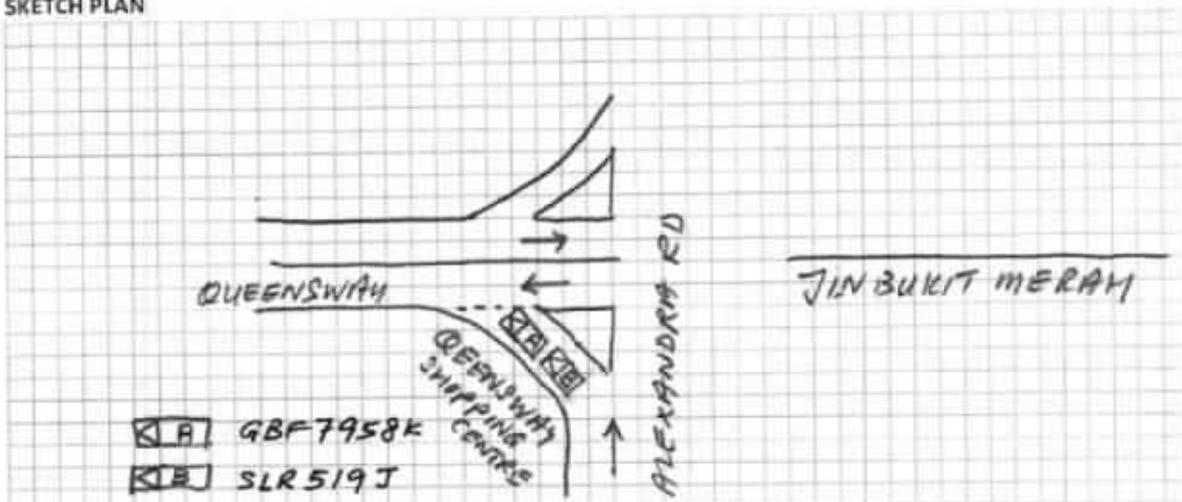


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE:	GBF 7958K	ACCIDENT DATE & TIME:	30/01/2019 17:30
CONTACT NUMBER:	97302263	E-MAIL ADDRESS:	joseph.nq65@yahoo.com
LOCATION:	Alexandra Rd towards Queensway		
<p>On 30/01/2019 at 17:30, I was travelling on Alexandra Rd towards Queensway. While at the junction giving way to the main traffic, suddenly veh number SLR 519J hit my vehicle GBF 7958K from behind.</p> <p>No injuries happened. I took photo of both vehicles and exchanged particulars.</p>			
<p>NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION</p>			
Please state:			
<input type="checkbox"/> Claim Own Policy <input checked="" type="checkbox"/> Claim Third Party <input type="checkbox"/> Claim OD/TP at other workshop <input type="checkbox"/> Reporting Only			

DECLARATION

I/We declare the following particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:

[Signature]
31/01/2019
14:45

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[Signature]



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5102942982 **Cover :** Comprehensive

- | | |
|--------------------------------------------------|---------------------|
| 1. Index mark and Registration Number of Vehicle | : GBF7958K |
| Chassis Number | : VSKYBAM20U0022729 |
| 2. Name of Policyholder | : JE WAGON BIZ.COM |
| 3. Effective Date of Insurance | : 19 Aug 2018 |
| 4. Expiry Date of Insurance | : 18 Aug 2019 |
5. Persons or Classes of Persons entitled to drive#
- (a) The Policyholder.
 - (b) Any other person who is driving on the Policyholder's order or with his/her permission.
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
- (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.
 - (b) Use for the carriage of passengers or goods in connection with the Policyholder's business.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: ETHOZ CAPITAL LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : NET LINK COMMERCIAL PTE. LTD. (00000615136)
 Date of Issue : 07 Aug 2018 14:36 hrs

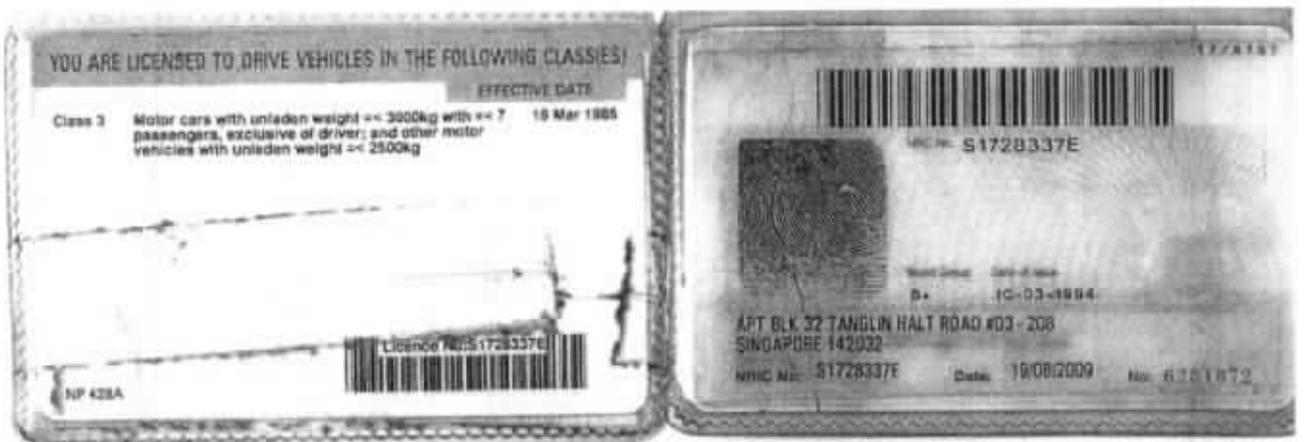
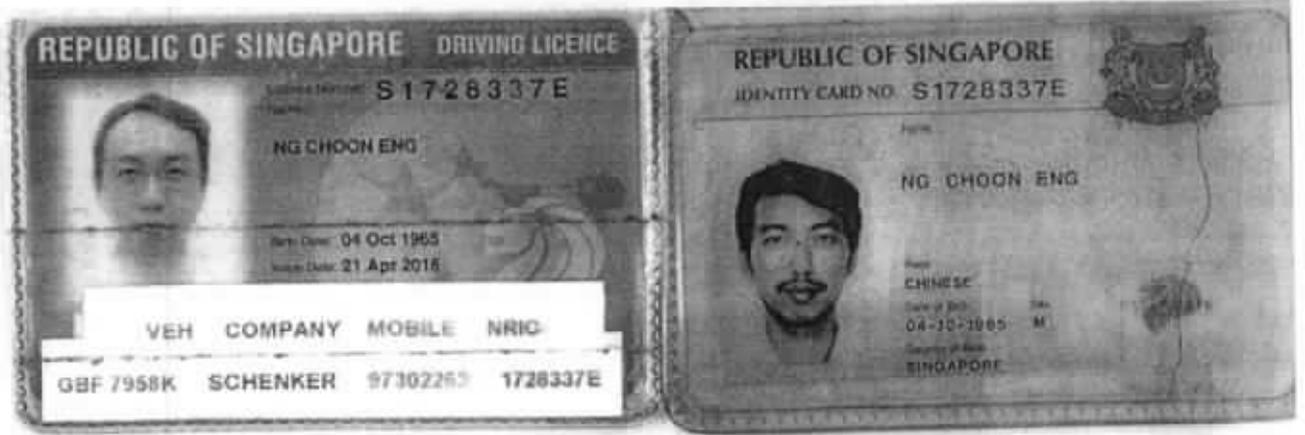
For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorized Officer

Chief Executive

Sketch Plan Pg. 4





Main Office: No. 20, Joo Kiang, Singapore 150219
Tel: 6470 3333 Fax: 6471 6881

Service Centre - Block 1001, Bukit Merah Lane 2
#01-04-0928/116, Singapore 150122
Tel: 6470 3333 Branch Tel: 6470 4040/6414
www.mova.com.sg
GST Reg. No: M2-000604-0

Move Spray Centre
20, Joo Kiang, Singapore 150219

Power-M Automotive Pte Ltd
Specialists in Car Air-Con Services
Car Audio & Hi-Fi System

Hilton Car Rental Centre

Hilton Auto Tinting

Operating in New Upper Cross Street & Hill Street

TP INSURER: Sompoo Insurance Singapore Pte. Ltd. (HQ)
CHUI XI TAO

PARTICULARS OF CLAIM

Claim Type	THIRD PARTY	Ref No	
Policy No	D18MTPV01016927	Date of Loss	30-01-2019
Vehicle Reg. No	GBF7958K	Driveable?	
Party At Fault	THIRD PARTY		
Driver (Insured)	CHUI XI TAO		
Make/Model	NISSAN NV200, 1.5 D MT ABS AIRBAG 2WD	Vehicle Reg. Date	19/05/2011
Vehicle Colour	SILVER		
Engine No	K9KF276D123326	Chassis No	VSKYBAM20U0222720
Odometer	0 KM		
Paint Type			
List Item Discount	30.00 %	Nett Item Discount	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	PLEASE REFER TO SKETCH PLAN		
Present Location	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	1,899.00
Miscellaneous Items	0.00
Labour	1,690.00
Paintwork/Labour	0.00
Towing	0.00
Gross Total (S\$)	5,559.00
+ GST 7.00% (S\$)	389.10
Nett Amount (S\$)	5,948.99

This claim is handled by: JACELYN

REPAIR DETAILS

Reference

GBF 7958K

Part Source: (Last Synchronized: 10 Feb 2019)
 Parts: N/A NISSAN NV200 1.5 D MT ABS AIRBAG 2ND DR (A) (Model not available in database)
 Labour: Repairs (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for GBF7958K)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page.

Further Info: Items/Values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*SEALANT	3	0.00	*10.00 FS
2	1		*BACK DOOR LH	10.00	0.00	*1,451.00 FN XNN
3	1		*BACK DOOR LOGO	10.00	0.00	*10.00 FN XRN
4	1		*BACK DOOR EMBLEM - NV200	10.00	0.00	*17.00 FN
5	1		*STICKER - 70KM/H	3	0.00	*10.00 FS
6	1		*STICKER - 5 PAX	0	0.00	*10.00 FS
7	1		*BACK DOOR LOCK LOWER LH	10.00	0.00	*125.00 FN XNN
8	1		*BACK DOOR RH	10.00	0.00	*110.00 FN BAC
9	1		*BACK DOOR LOCK LOWER RH	10.00	0.00	*125.00 FN XNN
10	1		*REAR BUMPER	10.00	0.00	*160.00 FN XNN
11	1		*REVERSE SENSOR	0	0.00	*150.00 FS
12	1		*REAR BUMPER REFLECTOR LH	10.00	0.00	*15.00 FN XNN
13	1		*REAR BUMPER REFLECTOR RH	10.00	0.00	*15.00 FN XNN
14	1		*REAR WEATHERSTRIP	10.00	0.00	*115.00 FN XNN

Sub Total (\$\$) 4,292.00
 Add Item Discount on 14 Items (\$\$) 100.00
Total Parts (\$\$) 4,392.00

Report was unsubmitted during this print-out
 Generated using Merumen e-Claims IEAS

Estimates on Miscellaneous Items:
The are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO TRANSFER BACK DOOR WINDSCREEN INTO NEW DOOR LH & RH	New	200.00
2	TO KNOCK AND STRAIGHTEN ON END PANEL. TO REPLACE DAMAGED ITEMS. RE-ALIGN CONNECTION.	New	700.00
3	TO RUST PROOF ON REPAIRED AREAS	New	20.00
4	TO SPRAY PAINT ON REPAIRED AREAS	New	600.00
5	TO REINSTALL REVERSE SENSOR & DIAGNOSE FUNCTION	New	20.00
Gross Labour Cost (G\$)			1 680.00

5000

Report was unsubmitted during this print-out
Generated using Merimen e-Claims IEAS

< END OF ESTIMATE >

[Handwritten Signature]
7/3/19.



Main Office : No. 22, Jalan Kiang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0068864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER:
CHUI XI TAO

Sompo Insurance Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	D18MTPV01016927	Date of Loss:	30/01/2019
Vehicle Reg. No.:	GBF7958K	Driveable?	
Party At Fault:	THIRD PARTY		
Driver (Insured):	CHUI XI TAO		
Make/Model:	NISSAN NV200, 1.5 D MT ABS AIRBAG 2WD 6DR (A)	Vehicle Reg. Date:	19/08/2011
Vehicle Colour:	SILVER	Chassis No:	VSKYBAM20U0022729
Engine No:	K9KF276D123386		
Odometer:	0 KM		
Paint Type:		Nett Item Discount:	10.00 %
List Item Discount:	30.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	PLEASE REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	3,899.80
Miscellaneous Items	0.00
Labour	1,660.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	5,559.80
+ GST 7.00% (S\$)	389.19
Nett Amount (S\$)	5,948.99

This claim is handled by: **JACELYN**

Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 13 Feb 2019)
Parts: N/A NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A) (Model not available in database)
Labour: Repairer's (Price-denominated Standard List)
Print Code: Mova Automotive Pte Ltd/GBF7958K/13/02/2019 17:26
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	Nett
1	1		*SEALANT	0	0.00	401 *80.00 FS	XN
2	1		*BACK DOOR LH	10.00	0.00	*1,481.00 FN	XR
3	1		*BACK DOOR LOGO	10.00	0.00	*69.00 FN	} FNE
4	1		*BACK DOOR EMBLEM - NV200	10.00	0.00	*97.00 FN	
5	1		*STICKER - 70KM/H	0	0.00	*20.00 FS	}
6	1		*STICKER - 5 PAX	0	0.00	*20.00 FS	
7	1		*BACK DOOR LOCK LOWER LH	10.00	0.00	135 *135.00 FN	XN
8	1		*BACK DOOR RH	10.00	0.00	*990.00 FN	Buc
9	1		*BACK DOOR LOCK LOWER RH	10.00	0.00	135 *135.00 FN	XN
10	1		*REAR BUMPER	10.00	0.00	*790.00 FN	DD
11	1		*REVERSE SENSOR	0	0.00	*250.00 FS	XN
12	1		*REAR BUMPER REFLECTOR LH	10.00	0.00	*55.00 FN	FR
13	1		*REAR BUMPER REFLECTOR RH	10.00	0.00	*55.00 FN	FR
14	1		*REAR WEATHERSTRIP	10.00	0.00	115 *115.00 FN	XN

F=Franchise part, S=SpcNett, N=NettItemDisc

Sub Total (\$\$)	4,292.00
- Nett Item Discount on N Items (\$\$)	392.20
Total Parts (\$\$)	3,899.80

Mova Automotive Pte Ltd/GBF7958K/13/02/2019 17:26. Not valid without Reference section.
 Generated using Merlmen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO TRANSFER BACK DOOR WINDSCREEN INTO NEW DOOR LH & RH	New	200.00 60
2	TO KNOCK AND STRAIGHTEN ON END PANEL. TO REPLACE DAMAGED ITEMS. RE-ALIGN CONNECTION.	New	60 H 700.00 400
3	TO RUST PROOF ON REPAIRED AREAS	New	80.00 30
4	TO SPRAY PAINT ON REPAIRED AREAS	New	600.00 500
5	TO REINSTALL REVERSE SENSOR & DIAGNOSE FUNCTION	New	80.00 40
Gross Labour Cost (\$)			1,660.00

Mova Automotive Pte Ltd/GBF7958K/13/02/2019 17:26. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary works must be received and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

3/7/2019



Main Office : No. 22, Jalan Kilang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1000, Bukit Merah Lane 3,
#01-04/08/09/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0086804-2

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2K Oven Spray Painting System
Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.
Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER:
CHUI XI TAO

Sompo Insurance Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	D18MTPV01016927	Date of Loss:	30/01/2019
Vehicle Reg. No.:	GBF7958K	Driveable?	
Party At Fault:	THIRD PARTY		
Driver (Insured):	CHUI XI TAO		
Make/Model:	NISSAN NV200, 1.5 D MT ABS AIRBAG 2WD 6DR (A)	Vehicle Reg. Date:	18/08/2011
Vehicle Colour:	SILVER	Chassis No:	VSKYBAM20U0022729
Engine No:	K9KF276D123386		
Odometer:	0 KM		
Paint Type:		Nett Item Discount:	10.00 %
List Item Discount:	30.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss	PLEASE REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS	Amount
Parts	3,899.80
Miscellaneous Items	0.00
Labour	1,660.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	5,559.80
+ GST 7.00% (\$\$)	389.19
Nett Amount (\$\$)	5,948.99

This claim is handled by: JACELYN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

3/7/2019

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 13 Feb 2019)
 Parts: N/A NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A) (Model not available in Singapore)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Move Automotive Pte Ltd/GBF7958K/13/02/2019 17:28
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, run a barcode scanner on the print code and check the estimates marker on the last estimate page
 Further Info: Items/prices not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	Amount	Rec.
1	1		*SEALANT	20.00 FS	XN
2	1		*BACK DOOR LH	1,081.00 FN	XR
3	1		*BACK DOOR LOGO	89.00 FN	
4	1		*BACK DOOR EMBLEM - NV200	97.00 FN	
5	1		*STICKER - 70KM/H	20.00 FS	
6	1		*STICKER - 6 PAX	20.00 FS	
7	1		*BACK DOOR LOCK LOWER LH	135.00 FN	XN
8	1		*BACK DOOR RH	900.00 FN	BAL
9	1		*BACK DOOR LOCK LOWER RH	106.00 FN	XSV
10	1		*REAR BUMPER	280.00 FN	DD
11	1		*REVERSE SENSOR	250.00 FS	XN
12	1		*REAR BUMPER REFLECTOR LH	55.00 FN	
13	1		*REAR BUMPER REFLECTOR RH	55.00 FN	
14	1		*REAR WEATHERSTRIP	115.00 FN	XN

F=Franchise per, D=System, N=NetItemDisc

Sub Total: 4,292.00
 - Net Item Discount on N Items: 392.20
Total Payable: 3,899.80

Move Automotive Pte Ltd/GBF7958K/13/02/2019 17:28. Not valid without barcode
 Generated using Merimen e-Claims IEAS

2331FU
80FS

Estimates on Miscellaneous Items

There are no miscellaneous items selected.

Estimates on Labour

No	Particulars	Amount
Labour		
1	TO TRANSFER BACK DOOR WINDSCREEN INTO NEW DOOR LH & RH	200.00 60
2	TO KNOCK AND STRAIGHTEN ON END PANEL, TO REPLACE DAMAGED ITEMS. RE-ALIGN CORNER	700.00 400
3	TO RUST PROOF ON REPAIRED AREAS	80.00 30
4	TO SPRAY PAINT ON REPAIRED AREAS	600.00 500
5	TO REINSTALL REVERSE SENSOR & DIAGNOSE FUNCTION	80.00 40
		1,860.00 1230

Mova Automotive Pte Ltd/GBF7954K/13/02/2019 17:26, Not valid without signature
 Generated using Meritmen e-Claims IEAS
 < END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part = \$ 2331.00
 N-10% = \$ 233.10
 \$ 2097.90
 SN = \$ 80.00
 \$ 2177.90
 Lab = \$ 1230.00
 \$ 3407.90
 - LS 20%
 \$ 2726.32

Propose Lumpsum \$270000*

6 working days

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 25 March 2019 4:31 PM
To: 'Jacelyn'; SUR
Subject: RE: FINALIZATION: GBF7958K - TP/SOMPO - NISSAN NV200 (DOA 30.01.2019)

Dear Jacelyn,

WITHOUT PREJUDICE

Finalize amount at Lump Sum \$ 2,700.00 & 5 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacelyn <jacelyn@moval.com.sg>
Sent: Monday, 25 March 2019 12:45 PM
To: SUR <sur@lkkauto.com>
Subject: FINALIZATION: GBF7958K - TP/SOMPO - NISSAN NV200 (DOA 30.01.2019)

Dear Bryan,

Please find the attached 'Marking Estimate' & 'After-Paint' photographs for your reference.

We propose the finalize amount at Lumpsum \$ 2,700.00 & 6 working days. Kindly revert.

Thank you.

Best Regards,
Jacelyn Ooi
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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Veron Chen (LKKAuto)

From: Nitha <nitha@mova.com.sg>
Sent: Friday, 8 March 2019 12:22 PM
To: 'Gnoh, Pau Loong'
Cc: jacelyn@mova.com.sg; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'Nabilah'; Admin-D (LKKAuto); assignments; SUR
Subject: RE: Direct Settle ; RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Attachments: after accident.jpeg; before accident .jpeg

Dear All,

Please refer to the attachment my client vehicle photo before the accident was in good condition and after the accident. As per my client he have not met into accident before this. And the damaged was cause on this accident, Please kindly look into to this matter.

Thank you

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Gnoh, Pau Loong [mailto:PauLoong.Gnoh@sompo.com.sg]
Sent: Thursday, 21 February 2019 12:14 PM
To: Nitha
Cc: jacelyn@mova.com.sg; Ye, Yong Kang Melvin; Henry, Irene James; 'Nabilah'; Admin-D (LKKAuto); assignments; SUR
Subject: Direct Settle ; RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Importance: High

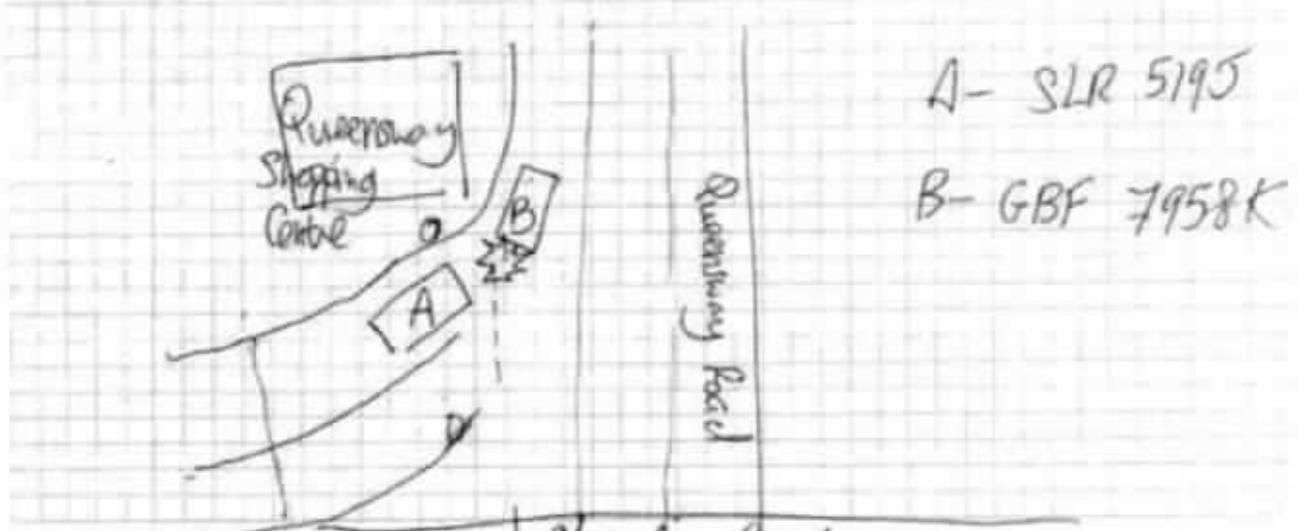
Dear Ms Nitha,

With reference to the above, we would like to direct settle and our insured has informed that the contact is light as per screenshot below and we note your client has some pre-existing damages which is not related to this accident.

We will inform the agreed SJE, M/s LKK AUTO to look into this matter.

By copy to M/s LKK AUTO,

Please assist above and to liaise with insured to address his concerns above, thank you.



A - SLR 5195

B - GBF 7958K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Alexander Road

B made a left turn onto Queensway Road provided B was sure traffic was clear. B then braked suddenly while making turn onto main road.

A checked that traffic was clear on main road before making a left turn. Due to abrupt braking, B (for no reason because ~~B~~ already entered the turn) A could not react in time and knocked into the rear of B.







Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Nitha <nitha@mova.com.sg>

Sent: Thursday, 21 February, 2019 11:44 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: jacelyn@mova.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; 'Nabilah' <nabilah@mova.com.sg>

Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Dear Pau Loong,

May I check is your insured reported, if yes kindly please advise on liability.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nabilah [<mailto:nabilah@mova.com.sg>]

Sent: Friday, 15 February 2019 2:02 PM

To: pauloong.gnoh@sompo.com.sg

Cc: jacelyn@mova.com.sg; 'Nitha'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'Nabilah'

Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Importance: High

Your Ref : CMTD1900666/GPL

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Nabilah [mailto:nabilah@nova.com.sg]
Sent: Thursday, February 14, 2019 2:50 PM
To: 'pauloong.gnoh@sompo.com.sg'
Cc: 'jacelyn@nova.com.sg'; 'Nitha'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'
Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Importance: High

Your Ref : CMTD1900666/GPL

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Thursday, February 14, 2019 10:36 AM
To: Nabilah
Cc: jacelyn@mova.com.sg; 'Nitha'; Gnoh, Pau Loong; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Without Prejudice

Our Claim Reference: CMTD1900666/GPL
Your Reference: GBF7958K

Hi Nabilah,

We acknowledged receipt of your claim documents.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Aside to LKK AUTO,

Please make arrangement to conduct the survey for GBF7958K on a without Prejudice Basis and any admission of liability basis.

Please submit with your report via Merimen upon completion of survey.

----[
Aside to Pau Loong,

Please refer to the liability request from Mova Automotive Pte Ltd.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Nabilah [<mailto:nabilah@mova.com.sg>]

Sent: Wednesday, February 13, 2019 5:49 PM

To: Claims - Motor Survey; Gnoh, Pau Loong

Cc: jacelyn@mova.com.sg; 'Nitha'; 'Nabilah'

Subject: TP Claim - GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Importance: High

Your Ref : SLR519J

Dear Sir/Mdm,

Kindly assist to assign survey for GBF7958K.

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards

Nabilah Senin

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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Before



After accident

Veron Chen (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Thursday, 21 February 2019 12:14 PM
To: Nitha
Cc: jacelyn@moval.com.sg; Ye, Yong Kang Melvin; Henry, Irene James; 'Nabilah'; Admin-D (LKKAuto); assignments; SUR
Subject: Direct Settle ; RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Importance: High

Dear Ms Nitha,

With reference to the above, we would like to direct settle and our insured has informed that the contact is light as per screenshot below and we note your client has some pre-existing damages which is not related to this accident.

We will inform the agreed SJE, M/s LKK AUTO to look into this matter.

By copy to M/s LKK AUTO,

Please assist above and to liaise with insured to address his concerns above, thank you.



A - SLR 5195

B - GBF 7958K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

B made a left turn onto Queensway Road provided B was sure traffic was clear. B then braked suddenly while making turn onto main road.

A checked that traffic was clear on main road (the) before making a left turn. Due to abrupt braking, B (for no reason because ~~B~~ already entered the turn) A could not react in time and knocked into the rear B.







Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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From: Nitha <nitha@mova.com.sg>

Sent: Thursday, 21 February, 2019 11:44 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: jacelyn@mova.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; 'Nabilah' <nabilah@mova.com.sg>

Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Dear Pau Loong,

May I check is your insured reported, if yes kindly please advise on liability.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nabilah [<mailto:nabilah@mova.com.sg>]

Sent: Friday, 15 February 2019 2:02 PM

To: pauloong.gnoh@sompo.com.sg

Cc: jacelyn@mova.com.sg; 'Nitha'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'Nabilah'

Subject: RE: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Importance: High

Your Ref : CMTD1900666/GPL

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd

To: Nabilah

Cc: jacelyn@mova.com.sg; 'Nitha'; Gnoh, Pau Loong; Ye, Yong Kang Melvin; Henry, Irene James

Subject: CMTD1900666/GPL - LIA(LKK)/ SLR519J & GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road

Without Prejudice

Our Claim Reference: CMTD1900666/GPL

Your Reference: GBF7958K

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We acknowledged receipt of your claim documents.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Aside to LKK AUTO,

Please make arrangement to conduct the survey for GBF7958K on a without Prejudice Basis and any admission of liability basis.

Please submit with your report via Merimen upon completion of survey.

----{
Aside to Pau Loong,

Please refer to the liability request from Mova Automotive Pte Ltd.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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Sent: Thursday, February 14, 2019 2:50 PM

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Cc: 'jacelyn@mova.com.sg'; 'Nitha'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'

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Your Ref : CMTD1900666/GPL

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Kindly assist to advise on the liability of accident.

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Best Regards

Nabilah Senin

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Thursday, February 14, 2019 10:36 AM

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From: Nabilah [<mailto:nabilah@mova.com.sg>]
Sent: Wednesday, February 13, 2019 5:49 PM
To: Claims - Motor Survey; Gnoh, Pau Loong
Cc: jacelyn@mova.com.sg; 'Nitha'; 'Nabilah'
Subject: TP Claim - GBF7958K - DOA : 30/01/2019 - Alexandra Road towards Queensway Road
Importance: High

Your Ref : SLR519J

Dear Sir/Mdm,

Kindly assist to assign survey for GBF7958K.

Dear Pau Loong,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Jan 2019 Sendback Est	13 Feb 2019 17:26 S\$5,559.80	14 Feb 2019 10:38 Edit Adj Rpt	S\$2,700.00 Edit Estimates	S\$2,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	CHUI XI TAO , ID: S7902520H, Tel: +6596732960, Email: xitao79@hotmail.com								
Main Claimant:	JE WAGON BIZ COM , Co. Reg. No.: 31604100M								
Vehicle Reg. No.:	GBF7958K	Date of Loss:	30/01/2019 17:00 - :59 [89 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / CMTD1900666	Policy/Cover Note No.:	D18MTPV01016927 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLR519J	Policy No. (Claimant):							
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by GNOH PAU LOONG - 63295217]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ROSLI BIN ABDUL WAHAB] ... [Final Rpt due 25/02/2019]								
Driver/Custodian (Insured):	CHUI XI TAO (39 / Male), NRIC: S7902520H, Tel: +6596732960 Email: xitao79@hotmail.com								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

GBF7958K (CMTD1900666)
[SLR519J]
TP
JE WAGON BIZ COM
Jan 30 2019 5:00PM
[CHUI XI TAO]
Mova Automotive Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View View in Browser	
Assessment Reports							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)		Thumbnail	Print			
1	14/02/19 10:38	Accident Statement <small>From: SC - Reg. No: SLR519J, Claimant: CHUI XI TAO</small>		Load HTM				
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print			
1	13/02/19 17:26	Repairer Estimates		Load HTM				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	07/03/19 12:48	Adjuster Immediate Advice		Load HTM				
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
2	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
3	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
4	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
5	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
6	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
7	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
8	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
9	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
10	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
11	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
12	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
13	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
14	25/03/19 16:27	General View		Load JPG	<input checked="" type="checkbox"/>			
15	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
16	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
17	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
18	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
19	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
20	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
21	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
22	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
23	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
24	25/03/19 16:28	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>			
Documentation							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)		Thumbnail	Print			
1	14/02/19 10:33	Third Party E-filed GIA report		Load PDF				
2	14/02/19 10:38	TP - ASSIGN LKK+LIABILITY		Load PDF				
3	21/02/19 12:14	EMAIL MOVA FOR DIRECT SETTLE AND LKK TO ENSURE CONSISTENCY		Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19002734/YVD3E2

Date: 26/03/2019

REFERENCE

Handling Insurer: Sompoo Insurance Singapore Pte. Ltd. Policy No: D18MTPV01016927

Claimant Vehicle No: GBF7958K Insured Vehicle No: SLR519J

Date of Loss: 30/01/2019 Nature of Claim: TP Claim No: CMTD1900666

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBF7958K**

Make & Model: NISSAN NV200, 1.5 D MT ABS AIRBAG 2WD 6DR (A) Engine No: K9KF276D123386

Reg. Date: 19/08/2011 (Man. Year: 2011) Chassis No: VSKYBAM20U0022729

Colour: Silver Odometer: 222344 km

Engine Capacity: 1461 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size:	185/60 R14	Rear Tyre Size:	185/60 R14
Front Left Side:	Toyo 6 mm	Rear Left Side:	Toyo 6 mm
Front Right Side:	Toyo 6 mm	Rear Right Side:	Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,899.80	2,177.90	1,721.90	44.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,660.00	1,230.00	430.00	25.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,559.80	3,407.90	2,151.90	38.70
Approved Total (Overridden) (S\$)		2,700.00		
	(S\$)	5,559.80	2,700.00	2,859.80
	+ GST 7.00/7.00% (S\$)	389.19	189.00	200.19
	Nett Amount (S\$)	5,948.99	2,889.00	3,059.99

INSPECTION

Date of Assignment: 14/02/2019 Present Location: Mova Automotive Pte Ltd (Bukit Merah)
Date Inspected: 05/03/2019 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)
Blk 1008, #01-04/06/08/94, Bukit Merah
Lane 3
Singapore 159722

Estimated Period of Repair: 5.0 days

Adjuster: ROSLI BIN ABDUL WAHAB

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source:	(Last Synchronised: 26 Mar 2019)
Parts:	N/A NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBF7958K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SEALANT	Necessary	80.00 FS	*40.00 FS
2	1		*BACK DOOR LH	Repair	1,481.00 FN	*- FN
3	1		*BACK DOOR LOGO	Necessary	69.00 FN	*69.00 FN
4	1		*BACK DOOR EMBLEM - NV200	Necessary	97.00 FN	*97.00 FN
5	1		*STICKER - 70KM/H	Necessary	20.00 FS	*20.00 FS
6	1		*STICKER - 5 PAX	Necessary	20.00 FS	*20.00 FS
7	1		*BACK DOOR LOCK LOWER LH	Bent	135.00 FN	*135.00 FN
8	1		*BACK DOOR RH	Buckled	990.00 FN	*990.00 FN
9	1		*BACK DOOR LOCK LOWER RH	Bent	135.00 FN	*135.00 FN
10	1		*REAR BUMPER	Dented	790.00 FN	*790.00 FN
11	1		*REVERSE SENSOR	Not Necessary	250.00 FS	*- FS
12	1		*REAR BUMPER REFLECTOR LH	Not Necessary	55.00 FN	*- FN
13	1		*REAR BUMPER REFLECTOR RH	Not Necessary	55.00 FN	*- FN
14	1		*REAR WEATHERSTRIP	Necessary	115.00 FN	*115.00 FN

F=Franchise part, S=SpcNett, N=NettItemDisc.

Sub Total (S\$)	4,292.00	2,411.00
- Nett Item Discount on N Items 10.00/10.00% (S\$)	392.20	233.10
Total Parts (S\$)	3,899.80	2,177.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TRANSFER BACK DOOR WINDSCREEN INTO NEW DOOR LH & RH	New	200.00	60.00
2	TO KNOCK AND STRAIGHTEN ON END PANEL. TO REPLACE DAMAGED ITEMS. RE-ALIGN CONNECTION.	New	700.00	600.00
3	TO RUST PROOF ON REPAIRED AREAS	New	80.00	30.00
4	TO SPRAY PAINT ON REPAIRED AREAS	New	600.00	500.00
5	TO REINSTALL REVERSE SENSOR & DIAGNOSE FUNCTION	New	80.00	40.00
Gross Labour Cost (S\$)			1,660.00	1,230.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >