

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 13 February 2019 3:06 PM
To: 'Joel Goh'; assignments
Cc: Admin A
Subject: RE: TP CLAIM_SKR7443J & SKW4689K_DOA:04/02/2019 (DM19HO00382-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 12 February 2019 6:09 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SKR7443J & SKW4689K_DOA:04/02/2019 (DM19HO00382-JG)

Dear LKK

Attached both accident reports for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh

Sent: Tuesday, February 12, 2019 6:06 PM

To: 'Hock Wah Motor Pte Ltd'

Cc: Admin A

Subject: RE: TP CLAIM_SKR7443J & SKW4689K_DOA:04/02/2019 (DM19HO00382-JG)

Without Prejudice

Dear Anysia

Thank you for your confirmation.

We will arrange accordingly.

We maintain our view that liability is 50% based on BOLA 24b.

Dear LKK

Please assist on the following DS at 50%.

Best Regards,

Joel Goh

Executive | Claims



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Tuesday, February 12, 2019 1:51 PM

To: Joel Goh
Subject: RE: TP CLAIM_SKR7443J & SKW4689K_DOA:04/02/2019 (DM19HO00382-JG)

Dear Joel

We would like appoint LKK Auto Consultants Pte Ltd to survey above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 12 February, 2019 1:35 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: TP CLAIM_SKR7443J & SKW4689K_DOA:04/02/2019 (DM19HO00382-JG)

Without Prejudice

Dear Anysia

Our insured reported that your client was exiting carpark lot when he was coming up the carpark slope. For amicable settlement, we are offering 50% for direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd
Tel: 63450068
Fax: 63445328

10) Appraisals Associates Pte Ltd
Tel : 67472822
Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Joel Goh', with a circular stamp or mark at the end of the line.

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Tuesday, February 12, 2019 12:26 PM
To: Claims
Subject: TP CLAIM_SKR7443J & SKW4689K_DOA:04/02/2019

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured SKW4689K.

Please revert on liability.

The above mention vehicle not in our Bedok workshop.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg



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www.avg.com