

11037001

ASS. REC. BY:

REF:

C/SMDK9202723/NC

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person):

Gnath Pau Long

of

SMD

Date/Time:

3/10/2018

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SHC2783A

Insured:

SKZ4720L

at Workshop m/s

Tel:

of

Policy No:

Claim No:

CMTD1804317

Sum Insured:

Excess:

Make of Veh:

D.O.A.

4/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

SHC2783A - NC/INC1804330/Kloba2 DPA: 1/8/2018

SKZ4720L - X

Catherine Chong (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 22 November, 2018 9:10 AM
To: assignments
Subject: FW: New matter for vehicle height measurement report ; FW: Your ref : SKZ4720L ; Sompom ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa
Attachments: CMTD1804317 - taxi efile report of SHC2783A.pdf; CMTD1804317 - Insured efile report of SKZ4720L.pdf; CMTD1804317 - Photos at CDGE_ Sompom Insurance Singapore Pte. Ltd. (HQ)pdf; CMTD1804317 - Photos at Reporting centr_ SME Motor Pte Ltd (Kaki Bukit)....pdf

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompom.com.sg>
Sent: Thursday, 22 November 2018 9:05 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Han, Bernard <Bernard.han@sompom.com.sg>; sarjeet@asllaw.com.sg
Subject: RE: New matter for vehicle height measurement report ; FW: Your ref : SKZ4720L ; Sompom ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Veron,

Please advise if you receive this email with attachments, thank you.



Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 8555 | F: 6221 3147



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From: Gnoh, Pau Loong

Sent: Wednesday, 31 October, 2018 3:46 PM

To: 'sarjeet@asllaw.com.sg' <sarjeet@asllaw.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Han, Bernard <Bernard.han@sompo.com.sg>

Subject: New matter for vehicle height measurement report ; FW: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ;
Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Sarjeet,

Thank you for your email below and we will appoint M/s LKK AUTO CONSULTANTS to assist in this matter.

Dear M/s LKK AUTO,

With reference to the captioned and email trail below, we enclose the footage, respective e-file reports and damage photos for your / your surveyors onward assistance to conduct the vehicle height measurement to match the damage consistency and your surveyor findings for this matter, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: sarjeet@asllaw.com.sg <sarjeet@asllaw.com.sg>

Sent: Wednesday, 31 October, 2018 3:29 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Appreciate your legal assessment for this case (Insured adamant no contact) ; FW: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Loong,

The video is not conclusive there was contact especially in the absence of contemporaneous audio recording.

The contact point if any from the video is at the left rear wheel arch area of your insured's vehicle. However the photos of his vehicle do not show any graze marks.

The graze marks on the claimant's car could have been caused by the rear left tyre of your insured's car but the contact point to the claimant's vehicle if any, appears to be to the front right fender based on the video. However the graze mark damage is to the front driver's door, directly below the wing mirror looking at the photos. Would the wing mirror not have been impacted first or as well since it is the most protruding part?

Based on the above preliminary observations, I advise it is best to engage investigators to do a height measurement survey of both vehicles because we will need such an evidence in court.

Best regards,

Sarjeet Singh

Alan Shankar & Lim LLC

151 Chin Swee Road

#09-16 Manhattan House

Singapore 169876

Tel: 6538 1044

Fax: 6538 5231

Website: www.alanshankar-lim.com

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From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Tuesday, 30 October, 2018 8:11 AM

To: 'sarjeet@asllaw.com.sg' <sarjeet@asllaw.com.sg>

Subject: Appreciate your legal assessment for this case (Insured adamant no contact) ; FW: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along

Sentosa Gateway towards Sentosa

Importance: High

Dear Sarjeet,

As captioned above and from the email trail below, we would appreciate your legal assessment for this case as insured is adamant there is no contact.

Enclosed for your perusal are as follows :

- 1) Footage from taxi via repairer M/s COMFORTDELGRO
- 2) Respective e-file reports
- 3) Damage photo of taxi, SHC2783A
- 4) Photos of insured's vehicle, SKZ4720L ; If you could advise on insured's reasoning as to why his vehicle did not have any visible damage

We await your view of the above, thank you Sir.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Gnoh, Pau Loong

Sent: Tuesday, 30 October, 2018 7:55 AM

To: 'Soo Ye Wah' <sooyw@douyee.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Eileen Wee <eileen.wee@douyee.com>

Subject: RE: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Sir,

Thank you for your email below and we note your view for this matter.

We will be seeking legal assessment from our panel solicitor and we will revert to you once they have review this case.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Soo Ye Wah <sooyw@douyee.com>

Sent: Monday, 29 October, 2018 6:11 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Eileen Wee <eileen.wee@douyee.com>

Subject: FW: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Pau Loong,

Thanks for the video. I have watch & replay a few time.

First, I want to make it clear that my Car have not collided with the SHC2783A.

Your guy are the expert in this trade, I am very sure you guy have the professional knowledge to analyst the case based on:-

1. The video they captured,

2. Relative position of the two vehicles, and as to whether my vehicle can caused the black stain of this particular position?? Why just a black stain??
3. The inspection report of my car, where show total not sign of accident. Further, the colour of my car is Silver, I can't understand how it course black Stain???
4. The Photo of SHC2783A; The very light black stain as claimed as damage of SHC2783A.

The Black Stain shown, it is at the middle portion, driver side of the car; If my vehicle really collided into this spot, I think logical analyst will tell you, the damage will be much much more bigger, not just black stain!!!

Please use you head to judge!!

If you company have too much of \$\$, please go ahead to entertain such :“false claim”. But please make sure I am not part of it.

Anyway, this industry is full of corruption.

Best Regards,
Soo Ye Wah 苏益华
Dou Yee International Pte Ltd

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Monday, 29 October 2018 10:48 AM
To: Eileen Wee <eileen.wee@douyee.com>; Soo Ye Wah <sooyw@douyee.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Ms Wee,

Third party have provided the enclose footage and where it shows our vehicle collide into SHC2783A.

In view of this, please assist to verify with Mr Soo for this matter and to update his e-file report on the circumstances of this accident, thank you.

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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From: Eileen Wee <eileen.wee@douyee.com>

Sent: Friday, 19 October, 2018 5:00 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Soo Ye Wah <sooyw@douyee.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Mr. Gnoh,

Is there any update on this issue?

Please note that should there be no further claim, our NCB should remain status quo.

Best Regards,

Eileen Wee

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Friday, October 12, 2018 10:20 AM

To: Eileen Wee <eileen.wee@douyee.com>; Soo Ye Wah <sooyw@douyee.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Ms Eileen,

Thank you for your email and we will update you once we have receive third party footage, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

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From: Eileen Wee [<mailto:eileen.wee@douyee.com>]

Sent: Thursday, 11 October, 2018 5:39 PM

To: Soo Ye Wah <sooyw@douyee.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Your ref: SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Hi Mr. Gnoh,

Attached is the report received from SME Motor Pte Ltd for your info. As evident, there is no sign of accident on the vehicle.

Please advise what do we have to do next.

Best Regards,

Eileen Wee

From: Soo Ye Wah

Sent: Thursday, October 11, 2018 4:17 PM

To: Eileen Wee <eileen.wee@douyee.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Your ref: SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

At Around 3.15pm today.

Best Regards,

Soo Ye Wah 苏益华

Dou Yee International Pte Ltd

From: Eileen Wee

Sent: Thursday, 11 October 2018 4:14 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Soo Ye Wah <sooyw@douyee.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Your ref: SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Hi Mr. Gnoh,

As requested, the owner of vehicle SKZ4720L, Mr Soo has sent his car for inspection at SME Motor Pte Ltd today.

Best Regards,

Eileen Wee

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, October 11, 2018 12:50 PM

To: Eileen Wee <eileen.wee@douyee.com>

Cc: Soo Ye Wah <sooyw@douyee.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Ms Wee,

With reference to your email below, we enclose the screenshot below of the estimate repair and photos as requested.

We also acknowledge your letter below for this matter.

We will write to M/s COMFORTDELGRO ENGINEERING to provide their driver's footage and we will update you as soon as possible.

**COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE:**

VEHICLE NO : SHC 2783A

DATE 4/10/2018 15:02

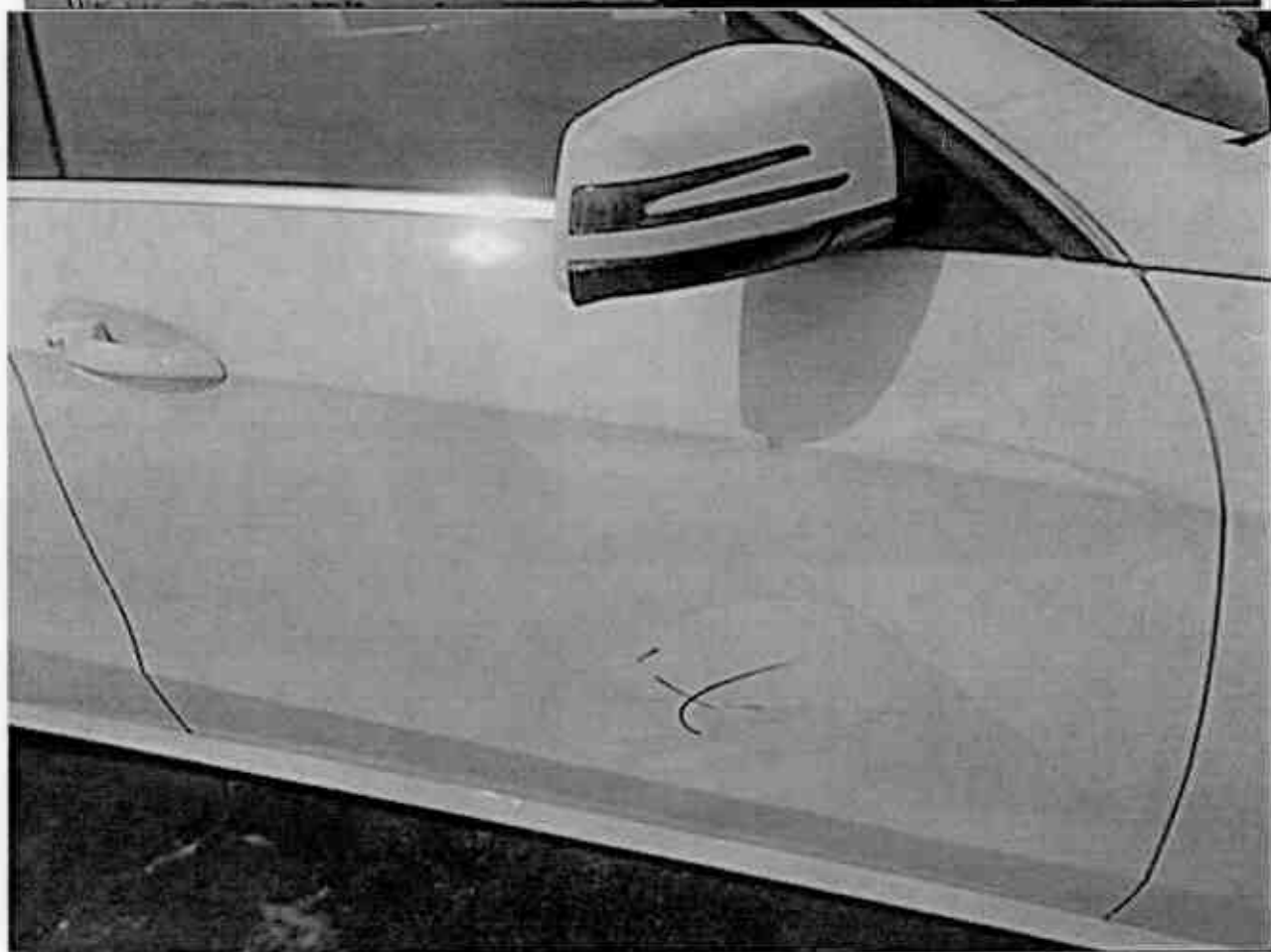
MAKE :

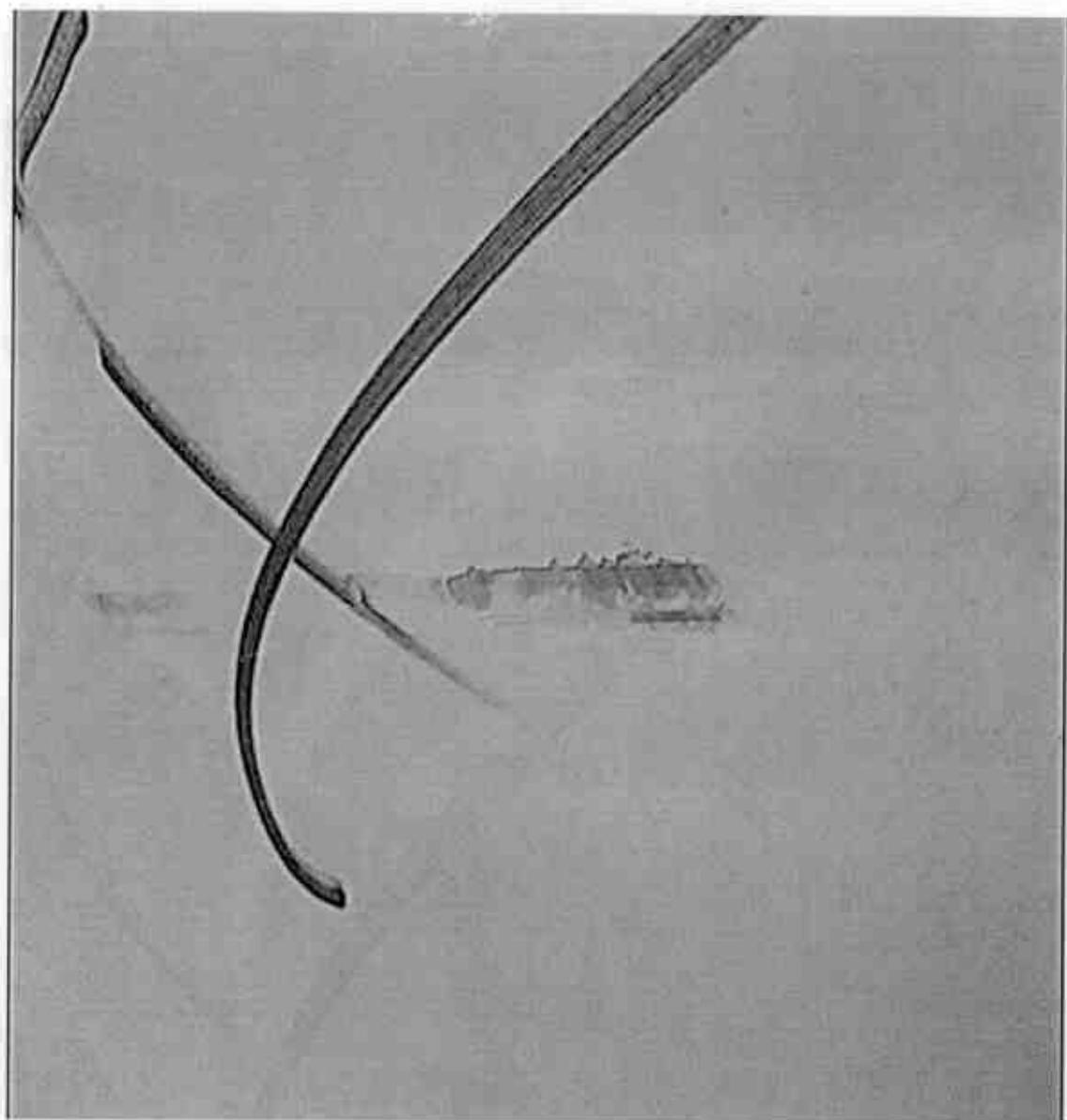
Libe

Sompo

MODEL : MERCEDES

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			
	Panel Beating-Repair Door			\$ 220.00
	Spray Painting Charge			\$ 220.00
	Tuff Kote			\$ 50.00
	TOTAL LABOUR			\$ 490.00
	ESTIMATE TOTAL			\$ 490.00





October 10, 2018

Sompo Insurance Singapore Pte Ltd
50 Raffles Place #05-01/06
Singapore Land Tower
Singapore 048623

By Fax & Mail
Fax : 62213147

Attention : Mr Gnoh Pau Loong
Claims Executive

Dear Sir,

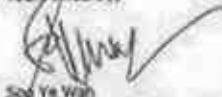
Your Ref : CMTD1804317/PAULDONG
Accident on 4 October 2018 involving SK24720L/SHC2783A

I am surprised to receive your letter dated 4 October 2018 yesterday.

Please note that as far as I am aware, my vehicle was not involved in any accident on 4th October as alleged. Based on my record, I attended a full day event on 4th October and my vehicle was parked in a private car park since 6.30 am.

Thank you!

Yours sincerely,


Soo Ye Wah
NRIC No. 50098720



Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Eileen Wee [<mailto:eileen.wee@douyee.com>]

Sent: Thursday, 11 October, 2018 11:58 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Soo Ye Wah <sooyw@douyee.com>

Subject: RE: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Hi Mr Gnoh,

Thank you for your e-mail.

If his allegation is true, there will be visible damage or scratches to the left side vehicle SKZ4720L but apparently, there is none.

Before, the owner of SKZ4720L decides on the next course of action to take, can you let us know the extent of the damage to SHC2783A and the amount of the claim filed. Appreciate if you let us have this information.

Thank you!

Bert Regards.

Eileen Wee

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, October 11, 2018 10:48 AM

To: Eileen Wee <eileen.wee@douyee.com>

Subject: Your ref : SKZ4720L ; Sompo ref : CMTD1804317 ; Allege accident involving SKZ4720L and SHC2783A on 4.10.2018 at 8.30am along Sentosa Gateway towards Sentosa

Dear Ms Eileen,

Thank you for your phone call (6249 6133), just now and as requested, we enclose the screenshot of the taxi statement and sketch below.

As discussed, we understand that Mr Soo was at ShangGri La the whole day attending an event.

We have receive notice from the third party M/s COMFORDELGRO ENGINEERING for the claim for SHC2783A and in order for us to refute this matter,

We would appreciate your assistance to provide the document for the above and police report and proceed to any of our reporting centres (<https://www.sompo.com.sg/docs/default-source/default-document-library/list-of-exceldrive-workshops-and-accident-reporting-centers.pdf>) to e-file report the matter.

ACCIDENT STATEMENT

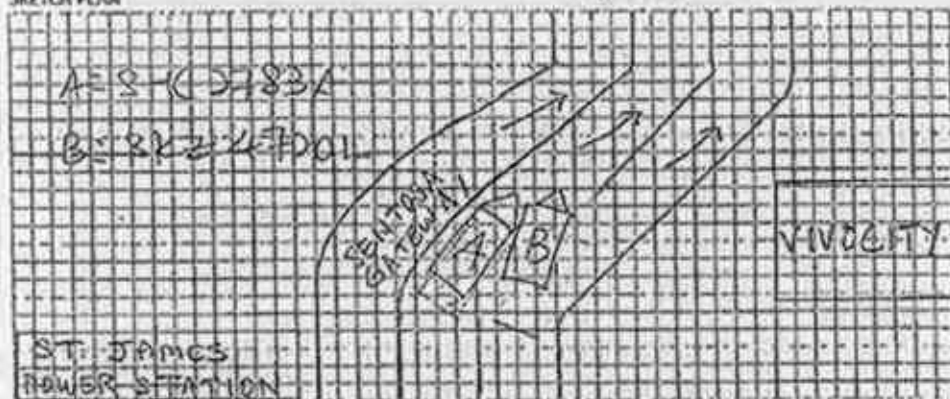
Date Of Report 04/10/2018 11:42
 Date Of Accident 04/10/2018 08:30
 Exact Location Of Accident SENTOSA GATEWAY TWDS SENTOSA
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHC2783A

SENTOSA ENTRANCE GANTRY

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Sentosa Gateway when suddenly a Veh B Mercedes cut into my lane. I applied emergency brake and steered to lane 3 to try to avoid him. However, Veh B left portion grazed over right front portion of my taxi then continue drive off.

No passenger in my taxi. I felt headache and pain on my neck, will consult doctor later on.

Above is my statement.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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SOMPO

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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/10/2018 11:42
Date Of Accident	04/10/2018 08:30
Exact Location Of Accident	SENTOSA GATEWAY TWDS SENTOSA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC2783A
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	MERC
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	CHUA SONG CHYE BERNARD
NRIC No	S1634535J
Date Of Birth	25/11/1964
Occupation	OUTDOOR
Date Of Driving Pass	02/06/1983
Driving Experience	35 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85082345
Fax Number	
Contact Number	
Email Address	BEESEE_SG_2001@YAHOO.COM

Address	225 09-567 ANG MO KIO AVENUE 1
Postcode	560225
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE ATTACH.

Attachment(s)

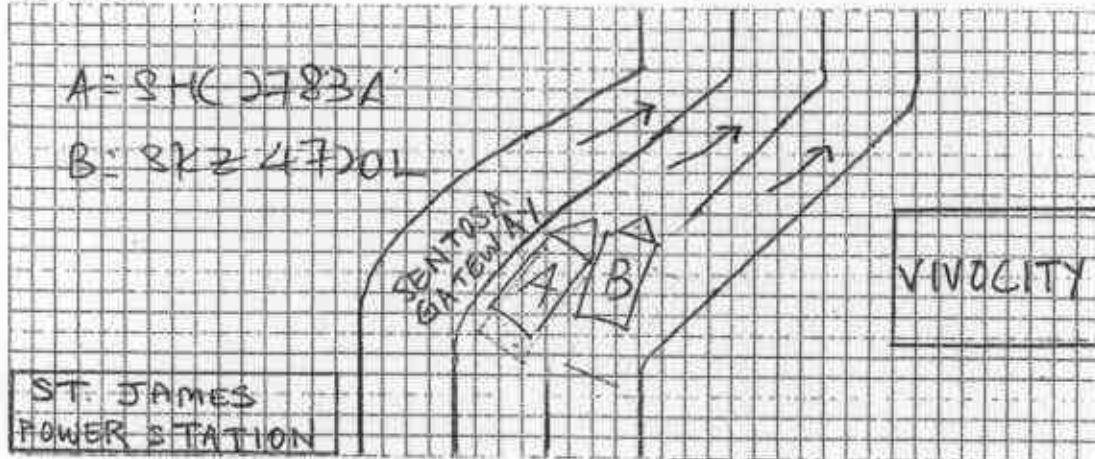
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ4720L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	NOT SURE
No. Of Passenger (Including Driver)	

SENTOSA ENTRANCE GANTRY

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Sentosa Gateway when suddenly a Veh B Mercedes cut into my lane. I applied emergency brake and steered to lane 3 to try to avoid him. However, Veh B left portion grazed onto right front portion of my taxi then continue drive off.

No passenger in my taxi. I felt headache and pain on my neck, will consult doctor later on.

Above is my statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 10029241R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)

Lois Vong Yiong

Reporting Centre Personnel's Signature
Name:

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO REG NO: 19970321R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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ACCIDENT STATEMENT

Date Of Report	11/10/2018 17:00
Date Of Accident	04/10/2018 08:30
Exact Location Of Accident	SENTOSA GATEWAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKZ4720L
Insured/Policyholder	
Name Of Registered Owner	SOO YE WAH
NRIC No	S0098872C
Email Address	SOOYW@DOUYEE.COM
Mobile Phone No	(LOCAL) +65-96152114
Alternative Phone No	OFFICE-96152114

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E250
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01001709
Cover Note Number	

Driver

Name of Driver	SOO YE WAH
NRIC No	S0098872C
Date Of Birth	20/11/1947
Occupation	INDOOR
Date Of Driving Pass	07/07/1970
Driving Experience	48 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96152114
Fax Number	
Contact Number	OFFICE-96152114
Email Address	SOOYW@DOUYEE.COM

Address 62 PASIR RIS HEIGHTS
 Postcode 519269
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

2304 Bedok Reservoir

Rd

- turn left 3rd rd watch
 fmk.

General Information of the Accident

Type Of Accident NO COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I DID NOT KNOW ANY ACCIDENT I GOT INTO UNTIL I RECEIVED A LETTER FROM SOMPO INSURANCE ON THE 09/10/2018. I WISHED TO DECLARE THAT MY VEHICLE HAS TOTALLY NO MARK OF ACCIDENT AND DAMAGE.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHC2783A
 Vehicle Make/Model/Colour
 Details Of Properties VEHICLE B
 Vehicle Category TAXI
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

11/10/2018
3.15pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN

unknown.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I did not know any accident i got into until
i received a letter from Sampo Insurance on
the 9th of October 2018.
I wished to declare that my vehicle ~~was~~ is
totally no mark of accident and damage.



DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Signature of Officer

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/VIN No.:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0098872C



SOD YE WAH

苏益华

Race
CHINESE
Date of Birth 20-11-1947
Country of Birth
JOHORE



NRIC No: S0098872C



Birth Group: Date of issue
Ox 20-11-1995

82 PASIR RIS HEIGHTS
SINGAPORE 519289
NRIC No: S0098872C

Date: 15/06/2001 No: 6781508

1448703

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CATEGORIES

Class 2 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 07 Jul 1970





Sompo Insurance Singapore Pte. Ltd.

30 Raffles Place, #25-01/02 Singapore Land Tower, Singapore 048622
Tel: 6451 6355 | Fax: 6721 3302 | Website: www.sompo.com.sg
Co. Reg. No.: 199503490E | GST Reg. No.: M20092196

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Cert No./Policy No. : D18MTPV01001709
Insured : SOO YE WAH
Motor Car (Registration No.) : SKZ4720L
Cover : Comprehensive - ExcelDrive PRESTIGE
Policy Commencement Date : 25 JANUARY 2018 00:00
Policy Expiry Date : 24 JANUARY 2019 23:59
Maximum Liability (Section I) : Market value at time of loss
Excess* : \$800 - Section I
 (Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)
Voluntary Excess* : N/A
Windscreen Excess* : S\$100.00 - Waived if Repair at ExcelDrive Workshop
Loss of Use : Per Policy Schedule

* Subject to GST wherever applicable

Persons or Classes of Persons entitled to drive*

1. The Insured.
2. Any other person who is driving on the Insured's order or with his permission.
3. In the event of the death of the insured,
 - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
 - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP-27

Sompo Insurance Singapore Pte. Ltd.

Authorised Signatory

Date/Time of Issue : 10 JANUARY 2018 15:02

IMPORTANT NOTICE

- a. Keep the Certificate in your Motor Car.
- b. Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act.
- c. On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the insurance company, if the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).
- d. The Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

Intermediary Code & Name : 11L11704 & LEE CHEE KHOON. CI Code: 22A 0LD25C442YOLK2AN

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

