

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SDJ 9318 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0171/2019/MAS

23 May 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SDJ 9318 A, Audi A3 SB 1.0 TFSI**

With reference to the above-mentioned vehicle, no. **SDG 9318 A**, claimant, **Mdm. Tai Hwee Yee**, please find the related document per attached.

1. A copy of the Original invoice no. 85013768 – S\$15,632.83
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SDJ 9318 A

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**

281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**

55 Ubi Road 1  
Singapore 408695  
Telephone 6388 2323  
Telefax 6841 1183

**Customer Service**

Service Appointment 6366 2323  
24 Hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

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**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 7B SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013768 Date : 14/05/2019 Order : SDJ9318A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 7B SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SDJ9318A (V 38204)	Regn Date: 07/06/2018	Mileage: 6231	WIP No.: 41905
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V2JA112406	Engine: CHZ 939680	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee ( 33 )			

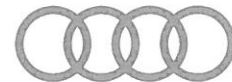
		Details		Qty	Unit Price	Amount
X	A8V0121283K	AIR DUCT	Less 020%	1.00	21.40	17.12
X	A8V3853949	PLATE	Less 020%	1.00	173.50	138.80

Parts	9,233.12	Sub-Total	14,610.12
Labour	0.00	7% GST	1,022.71
Sublet	5,977.00	Grand Total	15,632.83
Menus	0.00		
Lubricant	0.00		

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

Singapore 159938

Main Telephone 6836 2223

Main Telefax 6471 3733

Alexandra Service Centre

281 Alexandra Road

Singapore 159938

Telephone 6388 2223

Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1

Singapore 168699

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Telefax 641 1499

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6366 2323

9828 1233

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INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85013768	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 14/05/2019	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SDJ9318A	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SDJ9318A (V 38204)	Regn Date: 07/06/2018	Mileage: 6231	WIP No.: 41905
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V2JA112406	Engine: CHZ 939680	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee	( 33 )		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR.CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.REORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
X	A8V3853651AA3FZ	GRILLE	1.00	1301.00	1,040.80
X	A8V0941773D	(A) (SK) HEADLIGHT 18.	1.00	5029.00	4,023.20
X	A8V0005588A	CARRIER	1.00	663.00	530.40
X	A8V0007065R GRU	(A) (SK) COVER 18.02.2	1.00	1698.00	1,358.40
X	A8V0023029D	HOOD	1.00	2501.00	2,000.80
X	A8V0023126B	EDGING	1.00	24.90	19.92
X	A8V0007217A	COVER	1.00	111.00	88.80
X	A8K0010520A	PLATE	1.00	12.20	9.76
X	A8V0010515A	STICKER	1.00	6.40	5.12
Sub-Total					
7% GST					
Grand Total					

Customer



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Regn No.: SDJ9318A (V 38204)	Regn Date: 07/06/2018	Mileage: 6231	WIP No.: 41905
Model: A3 SPORTSBACK 1.0 TFSI 8V FANG	Chassis: WAUZZZ8V2JA112406	Engine: CHZ 939680	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee ( 33 )			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND HEADLIGHT. INSPECT FRONT LOCK CARRIER FOR DAMAGE. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Sub-Total					
7% GST					
Grand Total					

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SDJ 9318 A**

Norah Khai  
6768 9828  
6841 1183

Body Repair


PA/OD/0171/2019/NK  
8 February 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1


total pages

**Make & Model** : Audi A3 SPORTSBACK 1.0 TF  
**Vehicle Chassis No.** : WAUZZZ8V2JA112406  
**Vehicle Regn No.** : SDJ 9318 A  
**Vehicle Mileage** : \_\_\_\_\_ KM  
**Vehicle Owner** : Mdm Tan Hwei Yee   
**Certificate No** : 1800065855  
**Own Damage Excess** : \$642.00 (Inclusive 7%GST)  
**Accident Date** : 05 February 2019  
**Place** : Upper Serangoon & Braddell Road  
**Repair Cost** : \$ 15,632.83  
**WIP No.** : 41905  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 11/3

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8945725D



Name

TAN SHU YING, VALERIE

陈淑莹

Race

CHINESE

Date of birth

18-12-1989

Sex

F

Country of birth

SINGAPORE

S8945725D

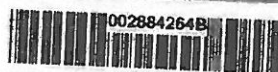
REPUBLIC OF SINGAPORE DRIVING LICENCE



TAN SHU YING, VALERIE

16 Dec 1989

23 Dec 2011

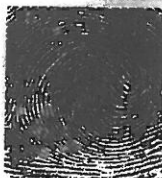


002884264B

3651315



NRIC No S8945725D



Date of issue

20-12-2004

Address

BLK 106 BRADDELL HILL #19-27

SINGAPORE 578728

NRIC No S8945725D

Date: 05-09-2005

No: 6200983

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EXPIRY DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight  $\leq$  3000kg with  $\leq$  7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight  $\leq$  2500kg 16 Dec 2009

NP 428A



Licence No: S8945725D



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAI HWEI YEE  
Period of Insurance : 07 Jun 2018 To 06 Jun 2020  
Engine No. : CHZ 939680  
Chassis No. : WAUZZZ8PV2JA112406

Vehicle No. : SDJ9318A  
Policy No. : 1800065855  
Endorsement No. : 00000000227633  
Issued Date : 13 Sep 2018

### ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic  
Engine Capacity/Tonnage : 999.00 CC  
Driver Restriction : NA  
Person or Classes of Persons Entitled to Drive\* :  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2018  
Insuring with COE/PARF : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAI Hwee Yee - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicle (Third Party Risks) Rules, 1959 (Malaysia).

7504125223

PREMIUM LEASING - SH

81 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSGNY