

INS. CASE OWNER:

CC 3 / M6 1900

2718, EX03 45 IDAC: K

Surveyor:

P7180

DOI:

ASSIGNMENT

19/1/19

Date / Time:

14/02/19

Registered in Merimen:

14/02/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLT 3843 S

Claim No.:

Name of Insured:

Theodor LAGAN PTE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

6/1/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SBN 67764



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 15/02/19 - JIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P

S\$ 5464.66

1

4 days) Reduction:

69 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

CARMEN

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

JIC

Repair Cost: (w/ GST)

S\$ 9,057.19

Loss of Rental (LOR) (w/ GST)

S\$ 898.80

1

7 days) X \$ 120

Loss of Use (LOU):

S\$

-

(\$

x

-

days)

Loss of Income (LOI):

S\$

-

(\$

x

-

days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$320

Total:

S\$

9,963.44

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

9,064.64

Name 1:

VOLKSWAGEN GROUP

SINGAPORE PTE LTD

Payee 2: (Strike if N.A.)

S\$

898.80

Name 2:

BKW RENT A CAR PTE LTD

Payee 3: (Strike if N.A.)

S\$

Name 3:

Steve

AIG

718/ (66)

19/2/19

SBN 6776H

31/07/18

1. Make/Model/Year: **SBN 6776H Volkswagen**  
 2. License Plate: **1 kompong Ampet (Morpheson)**  
 3. Date of Incident: **2pm-3pm**  
 4. Location: **Steven**

5. Description of Incident: The vehicle had commenced its repair at the time of inspection.

HE	OS
	X
	X
	X

6. Date of Market Value: **4 days**  
 7. Date of Repair: **4 days**  
 8. Date of Survey: **4 days**  
 9. Date of Report: **4 days**

10. Date of Repair: **4 days**  
 11. Date of Report: **4 days**

1. Make/Model/Year: **SKODA KODIAC**  
 2. License Plate: **7720**  
 3. Date of Incident: **31/07/18**  
 4. Location: **Steven**

5. Description of Incident: The vehicle had commenced its repair at the time of inspection.

6. Date of Market Value: **4 days**  
 7. Date of Repair: **4 days**  
 8. Date of Survey: **4 days**  
 9. Date of Report: **4 days**

10. Date of Repair: **4 days**  
 11. Date of Report: **4 days**

CP 18 \$ 8,464.66 / Red \$ 18,965.16 / 69%

4 days + 1 res = 5 days

<input type="checkbox"/> Preliminary Report <input type="checkbox"/> Final Report	Days Of Repair: Resurvey No. of Trip:	Survey Fee: Insurance: ...
Add Fee: <input type="checkbox"/> ... <input type="checkbox"/> ... <input type="checkbox"/> ... <input type="checkbox"/> ...	...	...

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1156F
<b>Vehicle Details</b>	
Vehicle No.:	SBN6776H
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Feb 2019
Vehicle Make:	SKODA
Vehicle Model:	KODIAQ 1.4 TSI AMBITION PLUS
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CZE808419
Chassis No.:	TMBKC7N59J8094465
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$27,123.00
Original Registration Date:	31 Jul 2018
First Registration Date:	31 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$29,973.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2028
PARF Rebate Amount:	\$22,479.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,551.00
COE Rebate Amount:	\$30,748.00
<b>Total Rebate Amount:</b>	<b>\$53,227.00</b>

The information contained herein is correct as at 19 Feb 2019

OK

## ŠKODA VEHICLE PRICING

Great value on our ŠKODA range!



### KODIAQ 4X2 AMBITION PLUS

1.4 TSI 110kW

VES Banding: C1

Price: SGD 139,900

### KODIAQ 4X4 STYLE

2.0 TSI 132kW

VES Banding: C1

Price: SGD 151,900

[Explore KODIAQ](#)



### OCTAVIA AMBITION

1.4 TSI 110 kW

VES Banding: B

Price: SGD 98,900 (New 1.4L Engine)

### OCTAVIA AMBITION PLUS

1.4 TSI 110 kW

VES Banding: B

Price: SGD 101,900 (New 1.4L Engine)

[Explore OCTAVIA](#)



### OCTAVIA RS348

2.0 TSI 180 kW

VES Banding: B

Price: SGD 128,900

[Explore OCTAVIA RS 348](#)



### KAROQ AMBITION

1.5 TSI 110 kW

VES Banding: B

Price: SGD 111,900

### KAROQ STYLE

1.5 TSI 110 kW

VES Banding: B

Price: SGD 125,900

[Explore KAROQ](#)



### RAPID SPACEBACK AMBITION

1.4 TSI 92 kW

VES Banding: B

Price: SGD 83,900

[Explore RAPID SPACEBACK](#)



### SUPERB AMBITION

2.0 TSI 162 kW

VES Banding: C1

Price: SGD 119,900

### SUPERB AMBITION PLUS

2.0 TSI 162 kW

VES Banding: C1

Price: SGD 126,900

### SUPERB LAURIN & KLEMENT

2.0 TSI 162 kW

VES Banding: C1

Price: SGD 145,900

[Explore SUPERB](#)

## Warranty and Servicing

**WARRANTY:** Warranty coverage for a total of 5 years<sup>1</sup> or 100,000 km (whichever is earlier) and 24-hour roadside assistance

**SERVICING:** Free servicing for the first 3 years<sup>2</sup>, once every 12 months or 15,000km (whichever is earlier)

We use cookies on our website to understand more about our users and to improve their experience across our websites.

OK

Steve (LKK) 2:10pm 11/11/11  
 P/P will provide  
 4 days  
 RPL NR & AR Spg

Steve (LKK) 2:10pm 11/11/11  
 83228813

VGS Singapore  
 247  
 Alexandra Road  
 159934 Singapore

Phone No. +65 6305 7299  
 Fax No. +65 6474 3643  
 E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LEE CHUN KIAT  
 JEFFREY (LI JUNJIE)  
 122 JALAN KELICHAP  
 Singapore, 534323  
 Singapore

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

## Service Quote

Customer No. CV041268  
 Quote No. SER/QUO/1900271  
 QuoteDate 07/02/19  
 Salesperson Elaine Ong  
 Page 1

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Make	Model Description	Mileage	Service Advisor
Skoda Auto	Kodiaq 1.4 110kW Amb Plus	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SBN6776H	TMBKC7NS9J8094465	31/07/18	Elaine Ong
Engine Code	Labor Type	Engine No.	Model Code
		CZE 808419	NS73LC

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR 849	2.6	UNIT	1680	5,040.00
P B&P MACP LABOUR	TRANSFER DOOR MECHANISM	1/2	UNIT	420	1,680.00
P B&P MACP PAINT	SPRAY PAINT 800	2.6	Labor	1600	4,800.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		✓ 280.00
P B&P MECH	R&R REAR U/CARRIAGE	3	Time Un		2,520.00 ?
P B&P MECH	R&R RIM & BALANCE	1	Time Un		50.00 ?
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT (INCLU	1	Time Un		360.00 ?
	<b>Sum Labor</b>				<b>15,210.00</b>
P 565000101	STICKER ( CHASSIS NO ) X NN	1	Pieces		8.52
P 565831056	RHS FRT DOOR x R	1	Pieces		2,897.17
P 565833056	RHS REAR DOOR / 00	1	Pieces		✓ 2,897.17
P 839601361	TIRE VALVE x ? NN	1	Pieces		2.17
P 1K0010833P	STICKER ( TYRE PRESSURE ) ? X NN	1	Pieces		13.54
P 3C0853586	GROMMET / NLC	10	Pieces		✓ 21.20
P 3C0853586	GROMMET / NLC	9	Pieces		✓ 19.08
P 3Q0505311E	CONTR ARM LOWER RH ? NN	1	Pieces		307.36
P 565601025D 8Z8	RIM x ? NN	1	Pieces		1,124.21
P 565807521 9B9	REAR BUMPER-BOTTOM	1	Pieces		582.50
P 565837702 5AP	DOOR SEAL / NLC	1	Pieces		✓ 110.55
P 565837702 5AP	DOOR SEAL x RPT	1	Pieces		110.55
P 565854820 9B9	RHS RR FENDER PROTECTIVE P. ( CUT )	1	Pieces		✓ 191.52
P 565854940 9B9	RHS FRT DOOR PROTECTIVE PA ( CUT )	1	Pieces		✓ 399.20
P 565854950 9B9	RHS RR DOOR PROTECTIVE PA ( CUT )	1	Pieces		✓ 317.40
P 565919491B	SENSOR BRACKET X NN	1	Pieces		21.76
	<b>Sum carried forward</b>				<b>24,233.90</b>

Payments to: - BBN: - Acc.-No.:

VGS Singapore, 247, 159934 Singapore

LEE CHUN KIAT  
JEFFREY (LI JUNJIE)  
122 JALAN KELICHAP  
Singapore, 534323  
Singapore

**KKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**VGS Singapore**  
247  
Alexandra Road  
159934 Singapore

Phone No. +65 6305 7299  
Fax No. +65 6474 3643  
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV041268  
Quote No. SER/QUO/1900271  
QuoteDate 07/02/19  
Salesperson Elaine Ong  
Page 2

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Make	Model Description	Mileage	Service Advisor
Skoda Auto	Kodiaq 1.4 110kW Amb Plus	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SBN6776H	TMBKC7NS9J8094465	31/07/18	Elaine Ong
Engine Code	Labor Type	Engine No.	Model Code
		CZE 808419	NS73LC

Continued 24,233.90

P 565919491C	SENSOR BRACKET	X NN	1 Pieces	21.76
P 565919492B	SENSOR BRACKET	X NN	1 Pieces	21.76
P 565919492C	SENSOR BRACKET	X NN	1 Pieces	21.76
P 565919493A 9B9	SENSOR BRACKET	X NN	1 Pieces	21.76
P 565919494A 9B9	SENSOR BRACKET	X NN	1 Pieces	21.76
P 5E0837732A	CLIP	X NN	2 Pieces	1.06
P 5Q0501529E	TIE ROD	? NN	1 Pieces	133.77
P 5Q0505323D	CONTR ARM UPPER RH	? NN	1 Pieces	384.66
P 5Q0505553A	RUBB MOUNT	X NN	1 Pieces	35.54
P 5QF505224C	TRAILING ARM	? NN	1 Pieces	490.29
P 5QF505436F	WHEEL BEARING HOUSING	? NN	1 Pieces	824.28
P 8V0598625C	WHEEL BEARING REAR	? NN	1 Pieces	875.82
P D 180KU2A1	2KADHESIVE	X NN	1 Pieces	94.34
P D 378500A2	DOOR INSULATOR	/ NEC	1 Pieces	48.54
P D 378500A2	DOOR INSULATOR	X RPT	1 Pieces	48.54
P D 822150A1	BONDAGENT	X NN	1 Pieces	67.49
P N 10640301	BOLT	X NN	1 Pieces	9.49
Use Predecessor N 10141801				
P N 10640501	BOLT	X NN	1 Pieces	10.46
P N 90093502	NUT	X NN	4 Pieces	2.28
P N 91201301	BOLT	X NN	1 Pieces	17.48
P WHT000227	SCREW	X NN	1 Pieces	21.29
P WHT001761	SCREW	X NN	1 Pieces	21.79

Sum carried forward 27,429.82

VGS Singapore. 247, 159934 Singapore

LEE CHUN KIAT  
JEFFREY (LI JUNJIE)  
122 JALAN KELICHAP  
Singapore, 534323  
Singapore

VGS Singapore  
247  
Alexandra Road  
159934 Singapore

Phone No. +65 6305 7299  
Fax No. +65 6474 3643  
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV041268  
Quote No. SER/QUO/1900271  
QuoteDate 07/02/19  
Salesperson Elaine Ong  
Page 3

THIS IS NOT AN OFFICIAL TAX INVOICE

**Make**  
Skoda Auto  
**License No.**  
SBN6776H  
**Engine Code**

**Model Description**  
Kodiaq 1.4 110kW Amb Plus  
**VIN**  
TMBKC7NS9J8094465  
**Labor Type**

**Mileage**  
0  
**Initial Registration**  
31/07/18  
**Engine No.**  
CZE 808419

**Service Advisor**  
Tang Shu Shi  
**Sales Advisor**  
Elaine Ong  
**Model Code**  
NS73LC

Continued 27,429.82

Sum Item 12,219.82

Sum Labor 15,210.00  
Sum Item 12,219.82

Total SGD 27,429.82  
7% GST 27,429.82 1,920.09  
Total SGD Incl. GST 29,349.91

### Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify  
the Repaired Party following:  
• To inspect the vehicle after spray painting  
• To inspect the repaired parts during the survey  
• To provide the subject with information  
• To provide services on a "Without Prejudice" basis  
• No warranty is allowed  
• All work must be surveyed and  
approved by the Insurance Company  
Noted by Repaired  
Signature  
Date

Payments to: - BBN - Acc.-No.:

## Khanchna (LKK Auto)

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 5 August 2019 3:20 PM  
**To:** Foo, Chityan  
**Cc:** Admin A  
**Subject:** SEEK MANDATE [ AIG Ref: TP / 5083654927SG - ACCIDENT INVOLVING SLT 3843S [OI] & SBN 6776H [TP] ON 06/02/2019]

Tracking:	Recipient	Delivery
	Foo, Chityan	
	Admin A	
	olivialau@lkkauto.com	Delivered: 5/8/2019 3:20 PM
	shupe@lkkauto.com	Delivered: 5/8/2019 3:20 PM
	Meikwan@lkkauto.com	Delivered: 5/8/2019 3:20 PM

AIG Ref: TP / 5083654927SG  
LKK Ref: CC3/AIG19002718/Eka3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SLT 3843S [OI] & SBN 6776H [TP] ON 06/02/2019

We refer to the above matter.

Our Insured changed lane to reverse and collided into Third party vehicle. We are of the opinion that liability is down against our Insured. We did clarify with insured the nature of the accident and he is aware of NCD (if any) will be affected.

We seek your approval to offer to Third Party repairer, "VOLKSWAGEN CENTRE SINGAPORE" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 29,349.91	\$ 9,057.19
2. Loss of Rental (\$120 x 7 days)(w/GST)	\$ 898.80	\$ 898.80 (\$120 x 7 days) (w/GST) (BKW Rental)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 30,256.16</b>	<b>\$ 9,963.44</b>

\*\*4 days recommendation for repair + 1 PRS + Saturday + 1 Sunday = 7 days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.



## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SL738435

Claimant's Vehicle No. SBN6776H

Accident on 6/2/2019 involving vehicle/s No. SBN6776H  
& SLT2843S along/at HDB Drive Way of  
Fernvale Lane infant Block 405A

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 9,057.19 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/  
Car Rental \$5 \_\_\_\_\_ Payable to BKW

3. Medical and Search Fees S\$ 7.45 Payable to Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser: Tang Shu Shi

Contact No.H/P. 69223502

# Print Received Message

This mail is associated with :

**\*SBN6776H (5083654927SG)**  
**[SLT3843S]**  
TP  
LEE CHUN KIAT JEFFREY  
Feb 6 2019 11:00AM  
[TWINCAR LEASING PTE LTD]  
Volkswagen Centre Singapore

**From**     AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 07/08/2019 15:12 PM.  
**To**       LKK\_HQ  
**Subject**   Alert - Adj Mandate Approved (S\$9963.44) - SBN6776H - Claim Handler: Foo, Chit Yan

Approved:9963.44:Please proceed to settle at best



LETTER OF DEMAND

Your Ref: SLT3843S  
Our Ref: SBN6776H  
To: A14

Dear Sirs,

ACCIDENT INVOLVING SBN6776H & SLT3843S ON 6/2/19

We are claiming on behalf of our client Lee Chun Kiat Jeffrey

owner of vehicle number SBN6776H involved in accident on 6/2/2019

with vehicle SLT3843S along/at HDB Drive Way of fernvale Lane in front B1k 405A

Description of claims:

Cost of Repairs	\$ <u>9,057.19</u>	(incl 7% GST)
Loss of Use/Rental	\$ _____ X _____ Days = \$ _____	(incl 7% GST)
Search Fee	\$ <u>7.45</u>	(incl 7% GST)
Miscellaneous Fee	\$ _____	(incl 7% GST)
TOTAL	\$ <u>9,064.64</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 9,064.64  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg) / [steven.chew@vw.com.sg](mailto:steven.chew@vw.com.sg).

Dated this 9/4/2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 FEBRUARY 2019

**TWINCAR LEASING PTE LTD  
2 KAKI BUKIT AVENUE 2  
#01-17/18 KAKI BUKIT AUTOHUB  
SINGAPORE 417921  
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**OUR REF : CC3/AIG19002718/ha3  
YOUR REF : SLT 3843S  
ACCIDENT INVOLVING SLT 3843S AND SBN 6776H ALONG BLOCK 405A  
FERNVALE LANE DRIVEWAY ON 06.02.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SBN 6776H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SBN 6776H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Lee Chun Kiat Jeffrey (the third party claimant")  
of 122 JALAN KECAP 5534323 (address), owner  
of SBN6776H (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SBN6776H that was damaged pursuant to the accident which occurred  
on 6/2/2019 (date) along HDB Drive Way of Fernvale lane nft BK 405A (location)  
involving vehicle no/s SLT38435 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 19 (day) of 3 (month) 2019 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

**VOLKSWAGEN  
GROUP  
SINGAPORE**  
  
**81030002**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$9,057.19 (Repair Cost), S\$898.80 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SBN 6776H that was damaged pursuant to the accident which occurred on 06/02/2019 (date) along BLK 405A FERNVALE LANE DRIVEWAY (location) involving vehicle no/s SL7 3843S. This is pursuant to the inspection conducted on 19/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE CHUN KIAT JEFFREY (the third party claimant") of vehicle no. SBN 6776H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBN 6776H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 8 (month) 2019 (year)



CTY

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV19P11319

Ric Reg. No. 53100069E  
GST No. M20098505-2

SERVICE ORDER NO: 19IP0428

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-18 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SBN6776H

DATE: 15/03/19 Pickup:

VIN NO.: TM8K67N55J8094455 KM: 8,526

GEARBOX CODE: Engine No.:

MODEL: Kodak 1.4 110kW Amb Plus

SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b>					
<b>DOA: 6/02/2019</b>					
<b>TP VEHICLE: SLT3843S</b>					
<b>SURVEY BY: STEVE CHEN (LKK)</b>					
	Labor				
1	LABOUR	2.00	UNIT	840.00	1,680.00
2	TRANSFER DOOR MECHANISM	0.50	UNIT	840.00	420.00
3	SPRAY PAINT	2.00	LAB	800.00	1,600.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1.00	TU	280.00	280.00
	Item				
8	RHS REAR DOOR	1.00	PCS	2,897.17	2,897.17
9	GROMMET	10.00	PCS	2.12	21.20
10	GROMMET	9.00	PCS	2.12	19.08
11	DOOR SEAL	1.00	PCS	110.55	110.55
12	RHS RR FENDER PROTECTIVE PAD	1.00	PCS	191.52	191.52
13	RHS FRT DOOR PROTECTIVE PAD	1.00	PCS	399.20	399.20
14	RHS RR DOOR PROTECTIVE PAD	1.00	PCS	317.40	317.40



# Volkswagen Centre Singapore



Service Tax Invoice No. SV19P11319

Biz Reg. No. 5310306YE  
GST No. M20098505-2

SERVICE ORDER NO: 19IP0428

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore

Post Code: 079129

VEH NO.: SBN6776H

DATE: 15/03/19

Pickup:

VIN NO.: TMBKC7N59J8094485

KM: 8,528

GEARBOX CODE:

Engine No.:

MODEL: Kodieg 1.4 110kW Amb Plus

SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	DOOR INSULATOR	1.00	PCS	48.54	48.54

GST (7%) AMOUNT: 592.53

TOTAL AMOUNT: 9,057.19

For Volkswagen Group Singapore Pte Ltd

09 APR 2019

Authorised Signatory



Customer

## NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022



AIG Asia Pacific Insurance Pte Ltd  
Reg. No. 20100404M

To: BkW Rent A Car Pte Ltd  
120 Lower Delta Road  
#02-15 Cendex Centre  
Singapore 169208  
Tel No: 9789 8888 / 9617 0707 / 9678 7777  
Fax No: 6271 1661  
Attn: Mr. Johnny / Mr. Edwin

**AUTHORIZATION OF RENTAL (AIG Express Third Party Claim)**

Hirer's Name : LEE CHUN KIAT JEFFREY  
Hirer's Contact No : +65-9365 6776  
Vehicles No : SBN 6776H  
Vehicle Make & Model : SKODA KODIAQ 1.4 TSI AMBITION PLUS – 1395 cc  
Type Of Vehicle Required : - AS ABOVE -  
Total Numbers Of Days Required : 4 days \*\*\* Add 1 more day - total 5 days - LKK AUTO / 18.03.2019

(\*Extension will be allowed only upon approval from authorized personnel from AIG)

AIG Insured Veh No : SLT 3843S  
Date Of Accident : 06/02/2019  
Workshop Service Advisor : Charmaine Kong  
Service Advisor Contact No : +65 6305 7176

---

The above is authorized by:

Name : HOW MEI KWAN  
Name of Company : LKK AUTO CONSULTANT PTE LTD  
Signature : HMK  
Date : 07.03.2019

**TAX INVOICE**

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE, LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
20-Mar-2019	P 1662

VHA NO.	DUE DATE	VEH. NO.
P 1662	20-Mar-2019	SDX 823 T

DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 12 MARCH 2019 TO 19 MARCH 2019 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SBN6776H & SLT3843S (VOLKSWAGEN)	7	120.00	840.00
GST @ 7%			\$58.80
<b>TOTAL</b>			<b>\$898.80</b>

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.





**BKW RENT A CAR PTE LTD**  
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666  
ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D  
24 HOURS HELPLINE : 6223 1122

VHA No: **P 1662**  
Workshop: **VW-MP**

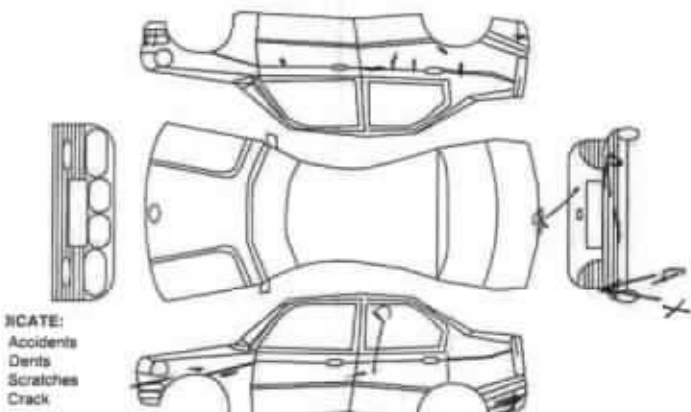
**VEHICLE HIRING AGREEMENT**

**HIRER'S PARTICULARS**

Name (as in I/C): **LEE CHUN KIAT JEFFREY**  
IC/Passport No: **S7621156F** Date of Birth: **6-7-1976**  
Address: **122 JALAN KELICAP** Age: **42**  
S: **934323**  
Name & Address of Employer: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Driving Exp: **24 years**  
Licence No: **S7621156F** Passed Date: **23-8-1994**  
Type: Local/Int'l/Others: \_\_\_\_\_  
O) \_\_\_\_\_ (R) \_\_\_\_\_ HP: **93656776**

**DRIVER'S PARTICULARS**

Name (as in I/C): \_\_\_\_\_  
IC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_ Age: \_\_\_\_\_  
S( ): \_\_\_\_\_  
Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts due under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been given on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

**IMPORTANT**  
The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.  
All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.  
No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.  
Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.  
Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.  
The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.  
The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

Hirer's Own Vehicle No: **SBN6776H** Replace Veh No: \_\_\_\_\_  
Loan Vehicle No: **SDX823T** VR No: \_\_\_\_\_  
Make & Model: **T-CAMRY** Auto/Manual Group: **Auto**  
CHARGES: \$ cts  
Daily **7** day @ \$ **120** Per day **840** **00**  
Weekly/Monthly week @ \$ Per week/Monthly  
Others  
CDW/PAI @ \$ Per day/Monthly  
Delivery/Collection Svc  
GST  
OR No: (A) SUB-TOTAL  
Petrol Level & Surcharge: OUT IN E 1/4 1/2 3/4 F  
First \_\_\_\_\_ km FREE per day GST **7%** **5880**  
Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES **89880**

Security Deposit: \$ Bank: **DBS**  
CASH/NETS/VISA/MC/AMEX/CHQ No: **419110002904750**  
Expiry Date: **04/24** Card ID No: **468**  
Name as in Card: **JEFFREY LEE**

NON WAIVER EXCESS (Subject to GST): \$ **3000/-**  
**ACCESSORIES CHECK**  
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_  
**SINGAPORE Use Only**

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
8. Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair. between \$200 - \$400.
  9. The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
  10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  11. The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
  13. I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<b>3-19</b>	<b>0915</b>	<b>198080</b>	<b>bik</b>	

Hirer's/Driver Signature: \_\_\_\_\_

Turn Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The

[> Back to OneMotoring](#)

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Feb 2019 / 13:56:26

Receipt Date/Time : 07 Feb 2019 / 13:56:26

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190207-001303

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLT3843S				
As at 06 Feb 2019/11:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLT3843S			
	Enquiry Fee	7.00	0.49	7.49
	20190207135446508344			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	xxxxxxxxxxxx3684	Credit Card: Visa/MasterCard		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express










CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2019 <a href="#">Edit Reg</a>		19 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$58,464.66</b> <a href="#">Edit Estimates</a>	<b>\$58,464.66</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	TWINCAR LEASING PTE LTD, Co. Reg. No.: 201533046C								
Main Claimant:	LEE CHUN KIAT JEFFREY, ID: S7621156F								
Vehicle Reg. No.:	SBN6776H	Date of Loss:	06/02/2019 11:00 - :59 [6 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5083654927SG	Policy/Cover Note No.:	0999994387 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLT3843S	Policy No. (Claimant):	CN005846						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd, (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 25/02/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (07/08/2019): Alert - Adj Mandate Approved (\$9963.44) - SBN6776H - Claim Handler: Foo, Chit Y...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SBN6776H (5083654927SG)**  
**[SLT3843S]**  
**TP**  
**LEE CHUN KIAT JEFFREY**  
**Feb 6 2019 11:00AM**  
**[TWINCAR LEASING PTE LTD]**  
**Volkswagen Group Singapore Pte Ltd**

<a href="#">Upload Documents</a>			<a href="#">Upload Photos</a>			<a href="#">Compose New Letter</a>			<a href="#">Upload Video</a>			<a href="#">Upload Audio</a>			<b>View</b>		<a href="#">View in Browser</a>	
<b>Video</b>															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	15/02/19 14:29	Video - Accident													Load MP4			
															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
<b>Letters/Correspondences</b>															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit			
															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
2	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
3	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
4	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
5	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
6	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
7	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
8	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
9	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
10	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
11	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
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13	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
14	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
15	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
16	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
17	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
18	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
19	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
20	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
21	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
22	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
23	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
24	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
25	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
26	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
27	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
28	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
29	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		
30	19/02/19 18:40	General View													Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	19/02/19 18:40	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
32	19/02/19 18:40	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
33	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
34	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
35	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
36	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
37	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
38	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
39	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
40	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
41	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
42	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
43	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
44	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
45	19/02/19 18:40	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/02/19 10:33	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	15/02/19 12:10	OI GIA REPORT	 Load PDF	
3	15/02/19 14:28	TP GIA REPORT	 Load PDF	
4	25/02/19 20:43	TP ESTIMATE - MARKED	 Load PDF	
5	21/03/19 10:49	RENTAL RECEIPT	 Load PDF	
6	26/07/19 09:48	LETTER TO OI	 Load PDF	
7	26/07/19 09:48	LTA SEARCH	 Load PDF	
8	05/08/19 14:58	THIRD PARTY FINAL INVOICE	 Load PDF	
9	23/08/19 09:22	AUTHORISATION TO ACT FORM	 Load PDF	
10	23/08/19 09:22	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/08/19 15:08	Clear Report	 Load XLSX	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLT3843S (Insd veh)	Model:	SKODA KODIAQ 1.4 TSI
	SBN6776H (TP veh)		AMBITION PLUS (A)
Date of Accident:	06/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	29,349.91	
Final Repair Cost	:	\$	9,057.19	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	898.80	7 days
LTA / GIA Search Fee	:	\$	7.45	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	9,963.44	

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100\_\_\_\_(%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_(%)    Assessed Liability (\*): \_\_\_\_\_(%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 9,064.64
2)	BKW Rent-A-Car Pte Ltd	:	\$ 898.80
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

23 Aug  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002718/EKA3Q2

Date: 23/08/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994387  
**Claimant Vehicle No :** SBN6776H **Insured Vehicle No :** SLT3843S  
 Date of Loss: 06/02/2019 Nature of Claim: TP Claim No: 5083654927SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SBN6776H**  
 Make & Model: SKODA KODIAQ, 1.4 TSI AMBITION PLUS (A) Engine No: CZE808419  
 Reg. Date: 31/07/2018 (Man. Year: 2018) Chassis No: TMBKC7NS9J8094465  
 Colour: White Odometer: 7720 km  
 Engine Capacity: 1395 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 235/55 R18 Rear Tyre Size: 235/55 R18  
 Front Left Side: Pirelli 7 mm Rear Left Side: Pirelli 7 mm  
 Front Right Side: Pirelli 7 mm Rear Right Side: Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,219.82	4,004.66	8,215.16	67.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,210.00	4,460.00	10,750.00	70.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>27,429.82</b>	<b>8,464.66</b>	<b>18,965.16</b>	<b>69.14</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,920.09</b>	<b>592.53</b>	<b>1,327.56</b>	<b>69.14</b>
<b>Nett Amount (S\$)</b>	<b>29,349.91</b>	<b>9,057.19</b>	<b>20,292.72</b>	<b>69.14</b>
<b>+ Car Rental (7.0 x S\$120.00/day + 7.00% GST) (S\$)</b>		898.80		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>9,963.44</b>		

## INSPECTION

Date of Assignment: 19/02/2019

Date Inspected: 19/02/2019 Inspected At:

VOLKSWAGEN GROUP SINGAPORE  
PTE LTD  
1 KAMPONG AMPAT OFF  
MACPHERSON ROAD  
SINGAPORE 368314

Estimated Period of Repair: 4.0 days

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**Adjuster:** CHEN TSUE YEE**Manager:** Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*STICKER (CHASSIS NO)	Not Necessary	8.52 FS	*- FS
2	1		*RHS FRT DOOR	Repair	2,897.17 FS	*- FS
3	1		*RHS REAR DOOR	Dented	2,897.17 FS	*2,897.17 FS
4	1		*TIRE VALVE	Not Necessary	2.17 FS	*- FS
5	1		*STICKER (TYRE PRESSURE)	Not Necessary	13.54 FS	*- FS
6	10		*GROMMET	Necessary	21.20 FS	*21.20 FS
7	9		*GROMMET	Necessary	19.08 FS	*19.08 FS
8	1		*CONTR ARM LOWER RH	Not Necessary	307.36 FS	*- FS
9	1		*RIM	Not Necessary	1,124.21 FS	*- FS
10	1		*REAR BUMPER -BOTTOM	Not Necessary	582.50 FS	*- FS
11	1		*DOOR SEAL	Necessary	110.55 FS	*110.55 FS
12	1		*DOOR SEAL	Repeated	110.55 FS	*- FS
13	1		*RHS RR FENDER PROTECTIVE P	Cut	191.52 FS	*191.52 FS
14	1		*RHS FRT DOOR PROTECTIVE PA	Cut	399.20 FS	*399.20 FS
15	1		*RHS RR DOOR PROTECTIVE PA	Cut	317.40 FS	*317.40 FS
16	1		*SENSOR BRACKET	Not Necessary	21.76 FS	*- FS
17	1		*SENSOR BRACKET	Not Necessary	21.76 FS	*- FS
18	1		*SENSOR BRACKET	Not Necessary	21.76 FS	*- FS
19	1		*SENSOR BRACKET	Not Necessary	21.76 FS	*- FS
20	1		*SENSOR BRACKET	Not Necessary	21.76 FS	*- FS
21	1		*SENSOR BRACKET	Not Necessary	21.76 FS	*- FS
22	2		*CLIP	Not Necessary	1.06 FS	*- FS
23	1		*TIE ROD	Not Necessary	133.77 FS	*- FS
24	1		*CONTR ARM UPPER RH	Not Necessary	384.66 FS	*- FS
25	1		*RUBB MOUNT	Not Necessary	35.54 FS	*- FS
26	1		*TRAILING ARM	Not Necessary	490.29 FS	*- FS
27	1		*WHEEL BEARING HOUSING	Not Necessary	824.28 FS	*- FS
28	1		*WHEEL BEARING REAR	Not Necessary	875.82 FS	*- FS
29	1		*2KADHESIVE	Not Necessary	94.34 FS	*- FS
30	1		*DOOR INSULATOR	Necessary	48.54 FS	*48.54 FS
31	1		*DOOR INSULATOR	Repeated	48.54 FS	*- FS
32	1		*BONDAGENT	Not Necessary	67.49 FS	*- FS
33	1		*BOLT	Not Necessary	9.49 FS	*- FS
34	1		*BOLT	Not Necessary	10.46 FS	*- FS
35	4		*NUT	Not Necessary	2.28 FS	*- FS
36	1		*BOLT	Not Necessary	17.48 FS	*- FS
37	1		*SCREW	Not Necessary	21.29 FS	*- FS
38	1		*SCREW	Not Necessary	21.79 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	12,219.82	4,004.66
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	5,040.00	1,680.00
2	TRANSFER DOOR MECHANISM	New	1,680.00	420.00
3	SPRAY PAINT	New	4,800.00	1,600.00
4	R&R REAR U/CARRIAGE	New	2,520.00	0.00
5	R&R RIM & BALANCE	New	50.00	0.00
6	B&P WHEEL ALIGNMENT (INCLU)	New	360.00	0.00
7	PROGRAMMING & CALIBRATION	New	480.00	480.00
8	CHECK WIRE HARNESS ,ETC,S	New	280.00	280.00
<b>Gross Labour Cost (S\$)</b>			<b>15,210.00</b>	<b>4,460.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >