



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Lee Chun Kiat Jeffrey
NRIC S717156F insured of vehicle SBN 6776H against
your insured vehicle number SLT 384SS. (AIG)

On the accident dated on 6/2/19 (ddmmyyyy) along
HDB Drive way of townvale Lane 2nd rt B/E 405A.

Dated this 7 (day) of 2 (month) 20 19.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LEE CHUN KIAT
JEFFREY (LI JUNJIE)
122 JALAN KELICHAP
Singapore, 534323
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV041268
Quote No. SER/QUO/1900271
QuoteDate 07/02/19
Salesperson Elaine Ong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Skoda Auto	Kodiaq 1.4 110kW Amb Plus	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SBN6776H	TMBKC7NS9J8094465	31/07/18	Elaine Ong
Engine Code	Labor Type	Engine No.	Model Code
		CZE 808419	NS73LC

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	6	UNIT		5,040.00
P B&P MACP LABOUR	TRANSFER DOOR MECHANISM	2	UNIT		1,680.00
P B&P MACP PAINT	SPRAY PAINT	6	Labor		4,800.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
P B&P MECH	R&R REAR U/CARRIAGE	3	Time Un		2,520.00
P B&P MECH	R&R RIM & BALANCE	1	Time Un		50.00
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT (INCLU	1	Time Un		360.00
	Sum Labor				15,210.00
P 565000101	STICKER (CHASSIS NO)	1	Pieces		8.52
P 565831056	RHS FRT DOOR	1	Pieces		2,897.17
P 565833056	RHS REAR DOOR	1	Pieces		2,897.17
P 839601361	TIRE VALVE	1	Pieces		2.17
P 1K0010833P	STICKER (TYRE PRESSURE)	1	Pieces		13.54
P 3C0853586	GROMMET	10	Pieces		21.20
P 3C0853586	GROMMET	9	Pieces		19.08
P 3Q0505311E	CONTR ARM LOWER RH	1	Pieces		307.36
P 565601025D 8Z8	RIM	1	Pieces		1,124.21
P 565807521 9B9	REAR BUMPER-BOTTOM	1	Pieces		582.50
P 565837702 5AP	DOOR SEAL	1	Pieces		110.55
P 565837702 5AP	DOOR SEAL	1	Pieces		110.55
P 565854820 9B9	RHS RR FENDER PROTECTIVE P	1	Pieces		191.52
P 565854940 9B9	RHS FRT DOOR PROTECTIVE PA	1	Pieces		399.20
P 565854950 9B9	RHS RR DOOR PROTECTIVE PA	1	Pieces		317.40
P 565919491B	SENSOR BRACKET	1	Pieces		21.76
	Sum carried forward				24,233.90

Payments to: - BBN: - Acc.-No.:

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159934 Singapore

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License No.	VIN	Initial Registration	Sales Advisor
SBN6776H	TMBKC7NS9J8094465	31/07/18	Elaine Ong
Engine Code	Labor Type	Engine No.	Model Code
		CZE 808419	NS73LC

Continued			24,233.90
P 565919491C	SENSOR BRACKET	1 Pieces	21.76
P 565919492B	SENSOR BRACKET	1 Pieces	21.76
P 565919492C	SENSOR BRACKET	1 Pieces	21.76
P 565919493A 9B9	SENSOR BRACKET	1 Pieces	21.76
P 565919494A 9B9	SENSOR BRACKET	1 Pieces	21.76
P 5E0837732A	CLIP	2 Pieces	1.06
P 5Q0501529E	TIE ROD	1 Pieces	133.77
P 5Q0505323D	CONTR ARM UPPER RH	1 Pieces	384.66
P 5Q0505553A	RUBB MOUNT	1 Pieces	35.54
P 5QF505224C	TRAILING ARM	1 Pieces	490.29
P 5QF505436F	WHEEL BEARING HOUSING	1 Pieces	824.28
P 8V0598625C	WHEEL BEARING REAR	1 Pieces	875.82
P D 180KU2A1	2KADHESIVE	1 Pieces	94.34
P D 378500A2	DOOR INSULATOR	1 Pieces	48.54
P D 378500A2	DOOR INSULATOR	1 Pieces	48.54
P D 822150A1	BONDAGENT	1 Pieces	67.49
P N 10640301	BOLT	1 Pieces	9.49
	Use Predecessor N 10141801		
P N 10640501	BOLT	1 Pieces	10.46
P N 90093502	NUT	4 Pieces	2.28
P N 91201301	BOLT	1 Pieces	17.48
P WHT000227	SCREW	1 Pieces	21.29
P WHT001761	SCREW	1 Pieces	21.79
Sum carried forward			27,429.82

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Engine Code	Labor Type	Engine No.	Model Code
		CZE 808419	NS73LC
Continued			27,429.82
Sum Item			12,219.82
Sum Labor			15,210.00
Sum Item			12,219.82
Total SGD			27,429.82
7% GST			27,429.82 1,920.09
Total SGD Incl. GST			29,349.91

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/02/2019 13:02
Date Of Accident	06/02/2019 11:10
Exact Location Of Accident	HDB DRIVE WAY @ FERNVALE LANE INFRT OF BLK 405A
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBN6776H
Insured/Policyholder	
Name Of Registered Owner	LEE CHUN KIAT JEFFREY
NRIC No	S7621156F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93656776
Alternative Phone No	OFFICE-93656776

Vehicle Particulars

Manufacturer	SKODA
Model	KODIAQ 1.4 110KW AMB PLUS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CN005846
Cover Note Number	

Driver

Name of Driver	LEE CHUN KIAT JEFFREY
NRIC No	S7621156F
Date Of Birth	06/07/1976
Occupation	INDOOR
Date Of Driving Pass	23/08/1994
Driving Experience	24 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93656776
Fax Number	
Contact Number	OFFICE-93656776
Email Address	NOEMAIL

Address	122 JALAN KELICHAP
Postcode	534323
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : PHYLLIS KOH GENDER: : FEMALE
Passenger 2	NAME: : JOVILYN DINGLE GENDER: : FEMALE
Passenger 3	NAME: : JARRETT LEE GENDER: : MALE
Passenger 4	NAME: : JARREH LEE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT3843S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR

Name of Driver	LIM SWEE ENG
NRIC/Passport Number	S7243230D
Contact Number	98520640
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 
NRIC: 

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7621156F

Name
LEE CHUN KIAT JEFFREY
(LI JUNJIE)
李俊杰

Race
CHINESE

Date of Birth
06-07-1976

Sex
M

Country of Birth
SINGAPORE




REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7621156F

Name
LEE CHUN KIAT JEFFREY
(LI JUNJIE)

Birth Date: 06 Jul 1976

Issue Date: 30 Jul 2008




3103762



NRIC No: S7621156F



Blood Group: B+

Date of Issue: 20-10-1999

Address
122 JALAN KELICAP
SINGAPORE 534323



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
23 Aug 1994

NP 428A

Licence No: S7621156F

