

Hsiao Tong (LKKAuto)

From: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Sent: Wednesday, 29 July 2020 8:53 AM
To: Hsiao Tong (LKKAuto); JiongHow, Ng
Cc: Admin A; Jamilah, Binte MohdKassim
Subject: RE: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]
Attachments: 9648.gif

Dear Hsiao Tong,

We refer to the subject above and customer just revert on his withdrawal of claim.

Please find attached the screenshot of the revised SAS.

Thank you.

Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: vonnlm.siow@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: Vonn, LM Siow
Sent: Thursday, July 23, 2020 4:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Subject: RE: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Hi Hsiao Tong,

Jiong How is on MC.

Shall check with him and revert soon.

Thank you.

Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: vonnlm.siw@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, July 23, 2020 3:46 PM

To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Vonn, LM Siow <vonnlm.siw@hcspl.com.sg>

Subject: RE: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Without Prejudice

Hi All,

Further to your below email.

Kindly update the status.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 22 April 2020 3:26 PM

To: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Vonn, LM Siow <vonnlm.siw@hcspl.com.sg>

Subject: Re: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Without Prejudice

Dear Sirs/Mdm,

Noted with thanks.

Kindly assist to expedite the matter.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Sent: Wednesday, 22 April 2020 9:30 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>

Subject: RE: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Dear Hsiao Tong,

My client still pursuing the third party claim but the vehicle not yet repaired.

Regards

Ng Jiong How

Motor Claims Advisor

Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: jionghow.ng@hcspl.com.sg

w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

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If you have received this email in error, please notify the sender immediately by email and delete it from your system.

From: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Sent: Friday, April 17, 2020 5:40 PM
To: chewht@lkkauto.com; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Dear Jiong How / Vonn,

Please respond.

Thank you & regards,
Jamilah
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6265
e: jamilahbegum@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: chewht@lkkauto.com <chewht@lkkauto.com>
Sent: Friday, April 17, 2020 5:31 PM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

REMINDER Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s AXA Insurance Pte Ltd. If so, kindly forward the LOD and all supporting documents to us if available for our further action.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 March 2020 4:26 PM
To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Without Prejudice

Dear Sirs/Mdm,

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Kindly advise if your client is still pursuing third party claim against our insured / M/s AXA Insurance Pte Ltd. If so, kindly forward the LOD and all supporting documents to us if available for our further action.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 August 2019 8:14 AM

To: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>

Subject: Your ref: SLT9648A *Our ref: CC4/ASM19002711/R1pa3 [ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019]

Your ref: **SLT9648A**

Without Prejudice

Our ref: CC4/ASM19002711/R1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJT 3940T(AXA) & SLT 9648A ON 07/02/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Please note that all finalisation subject insurer's approval.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

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