

INS. CASE OWNER:

CC 6, MG 1900 2705, 1/4/2019

LKK:

IDAC:

(3411-1918)

Surveyor:

CKS

DOI:

ASSIGNMENT

Date / Time:

13/2/19

Registered in Merimen:

13/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX 11654

Name of Insured:

Tan Lee Ann

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

5/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Woodland Ave

OI GIA REPORT: YES NO

TP GIA REPORT: YES NO

Insured Liability:

%

Final ? Yes / No

SJJ 3800 S



INSRS:

WSP:

Tel:

Liability:

RMKS:

Tan Lim.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st): 20/8/19

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 30/8/19 branch

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 45 S\$ 1,550 (2 days) Reduction: 65 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 11/10/18

Confirm with: Johnson

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: (w/ GST) S\$ 1,658.50

Loss of Rental (LOR): S\$ (- days)

Loss of Use (LOU): S\$ 160 (360 x 2 days)

Loss of Income (LOI): S\$ (\$ - x - days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 7.49

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 1,825.99 Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

4) RA fee: \$2.54

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 1,825.99

Name 1: TAN LIM MOTOR PTE LTD

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

COPY SENT
18/10/19

7705 / 117

5113805

7 14

Vehicle Type: Truck / Trailer (CA)

Make	Mer Benz	ESDA	GO	1991
Color	white	AC	Insured / Std / HI / NA	
Sp Boarding	1102ff	TRCable	Insured / Std / HI / NA	
Eng/Mtr				
Chassis	WDD2120362A937043			

Gen/Cond/Good/Fair/Poor/Burnt

Sleeting / ~~Order~~ / Jammed / Leaked / Burnt / or

Brake: Inlet Jammed / Leaked / Burnt 

Modl : N6 / 5/Rim / STD A/Rim or

Type Size F: 245/20-2R18
R: 265/35-2R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

ROYOTOKO IN

Front  Rear 

R/Bal. ^a	ϕ	mm	R/Bal	ϕ	mm
---------------------	--------	----	-------	--------	----

2875B

Vehicle: IN / OUT

Date / Time	Action / Instruction
8/2/19	conf. with 2/5 #1550 with MR Tan

The UIC 1 Chassis frame / Body Structure affected due to collision

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fees

References

1. *Journal of the American Medical Association*, 1997; 278: 1019-1024.

3. **3.4.4**

Add Fee: Site Insp. (\$)

5466 J. Neurosci., July 26, 2006 • 26(30):5460–5466

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AIGAsia Insured's Veh No : SKX1165U
Date of Accident : 05 February 2019



陳林摩打私人有限公司
TAN LIM MOTOR PTE LTD

51 Defu Lane 10 Singapore 539216
Tel : 68585151 (24 Hours) Fax : 68580877
GST Regn. No. : M2-8922054-2

Mr Guo Chongyu

Date : 12 February 2019

Estimate To Repair SJJ3800S - Mercedes Benz E250 A
Chassis No : WDD2120362A937043

S/No	Quantity	Description	Amount
		<u>NETT ITEMS</u>	
01	1 pc	rear bumper <i>20/22</i>	\$ 1,520.00
02	1 pc	rear bumper chrome moulding centre <i>S.N</i>	\$ 165.00
03	4 ps	rear bumper park assist sensor @ \$255.00 <i>200</i>	\$ 1,020.00
04	2 pc	rear bumper side retainer @ \$36.00 <i>11</i>	\$ 72.00
05	2 pc	rear bumper chrome moulding side @ \$118.00 <i>20</i>	\$ 236.00
06	1 pc	rear bumper side support LH <i>11</i>	\$ 660.00
07	1 pc	rear bumper reinforcement <i>11</i>	\$ 725.00
			\$ 4,398.00
		Less 10 %	\$ 439.80
			\$ 3,958.20
		<u>LABOUR & MISC. CHARGES</u>	
01		To reinstall of rear bumper parking sensor.	\$ 120.00
02		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 400.00
03		Putty and spray painting of the affected portion.	\$ 300.00
			\$ 820.00
		Total	\$ 4,778.20

—
—
X
X
X
X
X
50
200
200

*not Afford
done
1/5 \$1550
2017.
18/2/19
Wheeler Attorney.*

*P-1685
10%
15-16-50*

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 2875B

Vehicle Details

Vehicle No.: SJJ3800S
Vehicle to be Exported: No
Intended Deregistration Date: 11 Feb 2019
Vehicle Make: MERCEDES BENZ
Vehicle Model: E250 A
Primary Colour: White
Manufacturing Year: 2013
Engine No.: 27492030129566
Chassis No.: WDD2120362A937043
Maximum Power Output: 155.0 kW (207 bhp)
Open Market Value: \$51,201.00
Original Registration Date: 08 Jul 2014
First Registration Date: 08 Jul 2014
Transfer Count: 0
Actual ARF Paid: \$59,162.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 07 Jul 2024
PARF Rebate Amount: \$44,371.00

Intended COE Rebate Details

COE Expiry Date: 07 Jul 2024
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$67,290.00
COE Rebate Amount: \$36,369.00
Total Rebate Amount: \$80,740.00

The information contained herein is correct as at 11 Feb 2019

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19002705/fa3

18 February, 2019

TAN LEE ANN
2B HONG SAN WALK PALM GARDEN
#09-10
SINGAPORE 689048

Dear Sirs,

**ACCIDENT INVOLVING SKX 1165U AND SJJ 3800S ON 05/02/2019 ALONG/
AT WOODLANDS AVE 7**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19002705/Uka3

Date: 20 August 2019

By Registered Mail
(1st Reminder)

TAN LEE ANN
2B HONG SAN WALK PALM GARDEN
#09-10
SINGAPORE 689048

Dear Sir,

**ACCIDENT INVOLVING SKX 1165U AND SJJ 3800S ON 05/02/2019 ALONG/AT
WOODLANDS AVE 7**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by our via mail by post from our office on **18 February 2019**.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **04 September 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : khanchna@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Khanchna (LKK Auto)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Wednesday, 11 September 2019 3:22 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: URGENT - TLM Ref: TP008022019; LKK Ref: CC6/AIG19002705/Uka3; Accident involving SJJ3800S (TLM) & SKX1165U (AIG) on 05.02.2019

Importance: High

Dear Khanchna,

We refer to your email below and our tele-conversation moments ago.

As spoken, we do not have the LTA search fee for this case.

As for the loss of use, our client would like to claim \$180.00 per day for 2 days' repair work.

Please make your offer to us in due course.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 6 September 2019 2:21 PM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT - TLM Ref: TP008022019; LKK Ref: TBA; Accident involving SJJ3800S (TLM) & SKX1165U (AIG) on 05.02.2019

Without Prejudice

Our Ref: CC6/AIG19002705/Uka3

Dear Sir/Madam,

We refer to the above matter.

Khanchna (LKK Auto)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Tuesday, 1 October 2019 4:37 PM
To: Khanchna (LKK Auto)
Cc: Admin A; 'Wei Shong'
Subject: URGENT - TLM Ref: TP008022019; LKK Ref: CC6/AIG19002705/Uka3; Accident involving SJJ3800S (TLM) & SKX1165U (AIG) on 05.02.2019

Importance: High

Without Prejudice

Dear Khanchna,

We refer to your email below.

For the sake of quick settlement, we have our client's instruction to accept your offer at **\$1,825.99** (all-in).

Please let us have your Discharge Voucher as soon as possible.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, 25 September 2019 6:00 PM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>; snowong@tlmotor.com.sg
Subject: RE: URGENT - TLM Ref: TP008022019; LKK Ref: CC6/AIG19002705/Uka3; Accident involving SJJ3800S (TLM) & SKX1165U (AIG) on 05.02.2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 25 September 2019 6:00 PM
To: 'Johnson Chua'
Cc: Admin A; 'Wei Shong'; snowong@tlmotor.com.sg
Subject: RE: URGENT - TLM Ref: TP008022019; LKK Ref: CC6/AIG19002705/Uka3; Accident involving SJJ3800S (TLM) & SKX1165U (AIG) on 05.02.2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 1,658.50
2. Loss of Use (2 days x \$80)	\$ 160.00
3. LTA Search Fee	\$ 7.49
Total	\$ 1,825.99

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Monday, 23 September 2019 1:28 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>; snowong@tlmotor.com.sg

Subject: URGENT - TLM Ref: TP008022019; LKK Ref: CC6/AIG19002705/Uka3; Accident involving SJJ3800S (TLM) & SKX1165U (AIG) on 05.02.2019

Importance: High

Dear Khanchna,



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref TP008022019

Date 07-03-19

Your Ref SKX116SU

WITHOUT PREJUDICE

Claims Department - Executive in charge _____

AIG Asia Pacific Insurance Pte Ltd

Dear Sir/Madam,

ACCIDENT INVOLVING SJJ3800S / SKX116SU on 05-02-19

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☐ Original survey report / _____ copies of photographs _____

☒ Original Tax-invoice number TP0219/019

☐ Original rental invoice number _____

☐ SAS / AS & IS / police report

☐ police result

☐ Certificate Of Insurance _____

☐ Vehicle search result

☒ Authorization to act

☐ _____

*Survey under insurance instruction / Independent surveyor / No survey.

LKK

a) Cost of repair (inclusive GST) \$ 1,658.50

b) Survey fees / Photographs as per request \$ -

c) Vehicle Search fees / GIA fees / Police Report fees / Reporting fees \$ 7.49

d) Loss of hire / use / rental / earnings / rental fees \$ 360.00

e) Scene photographs \$ -

f) Administrative charges to negotiate settlement \$ -

(Waive if 100% offer made within acknowledge timeframe)

g) _____ \$ _____

Total \$ 2,025.99

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Patricia Tan / Sam Low / Johnson Chua

Email: pt@tlimotor.com.sg / sam@tlimotor.com.sg / johnson.chua@tlimotor.com.sg

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 30 August 2019 1:57 PM
To: TAN910@SINGNET.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SKX1165U [AIG] & SJJ 3800S ON 05/02/2019 ALONG/AT TRAFFIC LIGHT AT ALONG/AT WOODLANDS AVE 7

Our Ref: CC6/AIG19002705/Uka3

TAN LEE ANN
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKX1165U [AIG] & SJJ 3800S ON 05/02/2019 ALONG/AT TRAFFIC LIGHT AT ALONG/AT WOODLANDS AVE 7

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from **SJJ3800S** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Guo Chongyu ("the third party claimant")
of Block 758 Yishun Street 72 #08-448 S760758 (address),
owner of SJJ3800S (vehicle no.) hereby authorize
Tan Lim Motor Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SJJ3800S that was
damaged pursuant to the accident which occurred on 05/02/19 (date) along
Woodlands Drive 72 (location)
involving vehicle no/s SKX 116SU ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 05 day of 02 (month) 20 19 (year)



Signed by "the third party claimant"

"The contents of this document apply to vehicle
damages only. All personal injuries and
damages arising therefrom are excluded from
the ambit and application of this document."




Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TAN LIM MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,658.50 (Repair Cost), S\$160.00 (Loss of Use ~~Rental~~), S\$7.49 (Disbursement) for vehicle no. SJJ 3800S that was damaged pursuant to the accident which occurred on 05/02/2019 (date) along TRAFFIC LIGHT AT ALONG/AT WOODLANDS AVE 7 (location) involving vehicle no/s SKX1165U. This is pursuant to the inspection conducted on 18/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GUO CHONGYU (the third party claimant) of vehicle no. SJJ 3800S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJJ 3800S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of October (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



TAX-INVOICE
NUMBER: TP0919/005

(Please quote our reference number TP008022019 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Guo Chongyu

Date: 21/09/2019

Vehicle No: SJJ38005
Model: MERCEDES BENZ E250

Description	Amount
To lump sum repair as recommended by surveyor.	\$1,550.00

Sub Total	\$1,550.00
Add 7% GST	\$108.50
Total	\$1,658.50


Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365
~~No. 51 Defu Lane 10 Singapore 539216~~
Tel : 6858 5151 (24 hours) Fax : 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

Enquire Vehicle & Owner Information (Vehicle No. SKX1165U As At 05 Feb 2019 / 20:20:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: SRSTP:JJ3800S.TLM

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S1726252A

Owner Name: TAN LEE ANN

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 2B

Registered Street Name: HONG SAN WALK

Registered Unit No.: # 09 - 10

Registered Building Name: -

Registered Postal Code: 689048

Current Vehicle Details

Vehicle No.: SKX1165U

Make Description/Model: VOLVO / XC60 T5

Insurance Company Name: AJG ASIA PACIFIC INSURANCE PTE. LTD.

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee		AR* : () Y () N		By* : () AIR () SUR	
Tan Lee Ann		Insurance* : () Y ST		() N	
2B Hong San Walk Palm Garden		Contents:		(S)	
#09-10		AR* : () Y () N		By* : () AIR () SUR	
Singapore 687048		Insurance* : () Y ST		() N	
2. Name & Address of Addressee		Contents:			

Sender's Acknowledgment

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P118

08/2014

4	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825451355G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192320042	
5	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825451495G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192320042	
6	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825451525G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192320042	
7	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825451665G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192320042	
	Total GST	1.02
	Total Amount	15.24
	Cash	15.24

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Thank you for giving us the opportunity to serve you. Please visit www.singpost.com for detailed Terms and Conditions.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2019 Edit Reg		18 Feb 2019 00:00 Edit Adj Rpt	\$1,550.00 Edit Estimates	\$1,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	TAN LEE ANN, ID: S1726252A		
Main Claimant:	GUO CHONGYU, ID: S6962875B		
Vehicle Reg. No.:	SJJ3800S	Date of Loss:	05/02/2019 20:00 - :59 [54 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8573116490SG	Policy/Cover Note No.:	2100440996 (Comprehensive)
Vehicle Reg. No. (Insured):	SKX1165U	Policy No. (Claimant):	DHOM120035271800
		Excess:	
Repairer:	Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6, 539365 Defu Lane - Tel: 6858 5151		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	United Overseas Insurance Ltd (HQ) - Tel: 64909318		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 22/02/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (14/02/2019): No OI GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents












***SJJ3800S (8573116490SG)**
[SKX1165U]
TP
GUO CHONGYU
Feb 5 2019 8:00PM
[TAN LEE ANN]
Tan Lim Motor Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <input type="button" value="View in Browser"/>
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	29/08/19 14:32	Accident Statement From: SC - Reg. No: SKX1165U, Claimant: TAN LEE ANN		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	18/02/19 17:52	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
2	18/02/19 17:53	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
3	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
4	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
5	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
6	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
7	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
8	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
9	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
10	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
11	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
12	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
13	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
14	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
15	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
16	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
17	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
18	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
19	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
20	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
21	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
22	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
23	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
24	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
25	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
26	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
27	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
28	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
29	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
30	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
31	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
32	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
33	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
34	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>
35	18/02/19 17:53	General View		Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/02/19 19:02	TP GIA REPORT	 Load PDF	
2	18/02/19 13:31	Non reporting letter	 Load PDF	
3	25/02/19 20:37	TP ESTIMATE - MARKED	 Load PDF	
4	19/08/19 09:39	NR LETTER_1st Registered Letter	 Load PDF	
5	30/08/19 13:57	EMAIL TO OI	 Load PDF	
6	05/11/19 09:29	WORKSHOP INVOICE	 Load PDF	
7	05/11/19 09:29	AUTHORISATION TO ACT FORM	 Load PDF	
8	05/11/19 09:29	Release Voucher	 Load PDF	
9	05/11/19 09:29	LTA SEARCH	 Load PDF	
10	05/11/19 09:29	LOD	 Load PDF	
11	05/11/19 09:29	Registered Mail Fee	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKX1165U (Insd veh)	Model:	MERCEDES-BENZ E250 2.0
	SJJ3800S (TP veh)		(A)
Date of Accident:	05/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,112.67
Final Repair Cost	:	\$	1,658.50
Loss of Use	:	\$	160.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,825.99

2.00 days at \$80.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tan Lim Motor Pte Ltd	\$	1,825.99
2)		\$	
3)		\$	
4)		\$	

JOANNE LEE KHANG MIN

05 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19002705/UKA3Q2

Date: 05/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100440996
 Claimant SJJ3800S Insured Vehicle No: SKX1165U
 Vehicle No : SJJ3800S
 Date of Loss: 05/02/2019 Nature of Claim: TP Claim No: 8573116490SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJJ3800S
 Make & Model: MERCEDES-BENZ E250, 2.0 (A) Engine No: 27492030129566
 Reg. Date: 08/07/2014 (Man. Year: 2013) Chassis No: WDD2120362A937043
 Colour: White Odometer: 110285 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40Z R18 Rear Tyre Size: 265/35Z R18
 Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm
 Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,958.20	1,516.50	2,441.70	61.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	820.00	450.00	370.00	45.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,778.20	1,966.50	2,811.70	58.84
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	4,778.20	1,550.00	3,228.20	67.56
+ GST 7.00/7.00% (S\$)	334.47	108.50	225.97	67.56
Nett Amount (S\$)	5,112.67	1,658.50	3,454.17	67.56
+ Loss of Use (2.0 x S\$80.00/day) (S\$)		160.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,825.99		

INSPECTION

Date of Assignment: 18/02/2019
 Date Inspected: 18/02/2019 Inspected At: Tan Lim Motor Pte Ltd (Defu)
 1 Defu Lane 6
 Singapore 539365
 Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Deformed	1,520.00 FN	*1,520.00 FN
2	1		*REAR BUMPER CHROME MOULDING CENTRE	Scratched	165.00 FN	*165.00 FN
3	4		*REAR BUMPER PARK ASSIST SENSOR	Serviceable	1,020.00 FN	*- FN
4	2		*REAR BUMPER SIDE RETAINER	Not Necessary	72.00 FN	*- FN
5	2		*REAR BUMPER CHROME MOULDING SIDE	Not fitted	236.00 FN	*- FN
6	1		*REAR BUMPER SIDE SUPPOT LH	Not Necessary	660.00 FN	*- FN
7	1		*REAR BUMPER REINFORCEMENT	Repair	725.00 FN	*- FN

F=Franchise part. N=NetItemDisc.

Sub Total (S\$)	4,398.00	1,685.00
- Nett Item Discount on N Items 10.00/10.00% (S\$)	439.80	168.50
Total Parts (S\$)	3,958.20	1,516.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REINSTALL OF REAR BUMPER PARKING SENSOR	New	120.00	50.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	400.00	200.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	300.00	200.00
Gross Labour Cost (\$\$)			820.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >