

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SCU 6655 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0195/2019/NH

24TH DEC 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SDY 3636 S, Audi A8L 3.0 TFSI QU.

With reference to the above-mentioned vehicle, no. **SDY 3636 S**, claimant, **Ms. Ooi May Ling Angeline**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014603 – S\$ 16,490.07.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$ 500.00 (S\$ 100.00 x 5 working days)
6. A copy of GIA search – S\$ 2.00.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDY 3636 S

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



19 FEBRUARY 2019

**CAI YUN ZHEN @ CHUA LUAN FONG ELSIE
30 SPRINGLEAF GARDEN
SINGAPORE 788190**

Dear Sir/Madam,

**OUR REF : CC3/AIG19002704/T1ha3
YOUR REF : SCU 6655A
ACCIDENT INVOLVING SCU 6655A AND SDY 3636S ALONG SPRINGLEAF GARDEN
ON 09.02.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SDY 3636S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SDY 3636S. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

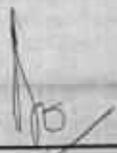
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, OOI MAY LING ANGELINE (the third party claimant) of 27 SPRINGLEAF GARDEN
Singapore 788187 (address), owner of SDY3636S (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SDY 3636S that was damaged pursuant to the accident which occurred on 09/02/2019
(date) along SPRINGLEAF GARDEN (location) involving vehicle no/s
SCU6655A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 2 (day) of March (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

* Please note that
the claim as agreed
by AIG is on the
other party
& this does
not affect my

NCB


RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS16,490.07 (Repair Cost), SS500.00 (Loss of Use/~~Repair~~), SS2.00 (Disbursement) for vehicle no. SDY 3636S that was damaged pursuant to the accident which occurred on 09/02/2019 (date) along SPRINGLEAF GARDEN (location) involving vehicle no/s SCU6655A. This is pursuant to the inspection conducted on 14/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner OOI MAY LING ANGELINE (the third party claimant") of vehicle no. SDY 3636S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDY 3636S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 03 (month) 2020 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6888 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 95014803	Account: 20006 (T 0)	
		Date : 16/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Order : 20Y36369		
		Term : 30		
Regn No: SDY36369 (V 23594)		Regn Date: 30/07/2014	Mileage: 67317 WIP No.: 42449	
Model: A6L D4 3.0 TFSI QU (PI) 4HL01A		Chassis: WAUZZZ4H5END015134	Engine: CPE 003908 Dept: U	
You have been assisted by :- UB-Tony Foong (33)				
	Details	Qty	Unit Price	Amount
3	BODYWORK M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
3	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER AND BOTH HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
3	BODYWORK M: TO RESPRAY FRONT BUMPER AND BODNET	1100.00	1.00	1,100.00
3	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4H0807065J GPU COVER	1.00	3051.00	2,448.80
X	A4H0807611B PLATE	1.00	238.00	190.40
X	A4H0807680R T94 GRILLE	1.00	472.00	377.60
X	A4H0807152B COVER	1.00	61.10	68.88
X	A4H0941784A HEADLIGHT	1.00	11951.00	9,560.80
X	A4H0941455 BRACKET	1.00	26.00	20.80
Parts 12,639.28			Sub-Total	15,411.28
Labour 0.00			7% GST	1,078.79
Sublet 2,772.00			Grand Total	16,490.07
Metals 0.00				
Lubricant 0.00				



Received by

For & on behalf of
Premium Automobiles Pte Ltd



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-021263
Date of Request: 11/02/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 11/02/2019
Enquiry By: Jeffrey Tan Eng Su
TP Vehicle No: SCU6655A
Accident Date: 09/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No. M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-021263
Date of Request: 11/02/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 11/02/2019
Enquiry By: Jeffrey Tan Eng Su
TP Vehicle No: SCU6655A
Accident Date: 09/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCU6655A	AIG Asia Pacific Insurance Pte. Ltd.	27/05/2018-26/05/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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