

INS. CASE OWNER:

CC 3, M6, 1900 2704, 7/1/19

LAA: IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SCU 6655 A

Claim No. :

Name of insured :

CH Jun 27/19 @ Chang Liman Bay 6655 A

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II : \$5

D.O.A. : 9/1/19

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L YES / NO)

Insured Liability : % Final ? Yes / No

SOY 3636 S



INSRS: WSP: Tel: Liability: RMKS:

Premium



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time

STAGE

DATE / PIC

18/2/19 @ 10:30 AM

SPY 3636 S. 02/1/19 @ 10:30 AM / 10:30 AM ; OPA. 25/1/19
SCU 6655 A. 02/1/19 @ 10:30 AM / 10:30 AM ; DOA. 17/04/19
SPOKE TO OI. OI WHO HIS WIFE. HE
CONTINUED ACCIDENT DETAILS IN WIFE
CROSSING THE JUNCTION W/ STOP LINE.
INPOACHED LHM OF TP CLAIM & LIABILITY
AGREED TO SETTLE & AVERTS NCD LOSING.
SEND LETTER TO OI.
- BIRTH LIABILITY CLERK.

Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:		
After call ltr to OI:		19/02/19 - VIC
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

5/11/19 Chandra

File pass to type mandate.

28/2/2020 Chandra

File pass to mk to close

TP claimant's signature different. GIA & ATA.

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
--------------------	------------	----------	-------------

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
--------------	------------	---------------	-------------

Repair Cost:	\$5 15,411.26 (5 days) Reduction: 59 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
--------------	---	--

FINAL SETTLEMENT	Date/Time: 28/2/2020 Confirm with Nadra	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
------------------	---	---

Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 4a	If NO or B 28, Ass. Lia : (AM GOT STOP LINE)
------------------	---	--

Repair Cost:	\$5 16,490.07	COPY SENT 28/2/2020
Loss of Rental (LOR):	\$5 - (- days)	
Loss of Use (LOU):	\$5 500 (\$ 100 x 5 days)	
Loss of Income (LOI):	\$5 - (\$ - x - days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		

GIA/LTA Search	\$5 2.00	1) Claim status: Normal/Reject/Private Settle
Medical:	\$5 -	2) Report Format: QIP
Disbursement:	\$5 -	3) Survey fee: \$320
Legal Cost	\$5 -	

Total:	\$5 16,992.07 Global Sum \$5:	
--------	-------------------------------	--

FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
---------------	------------	---------------	--

Payee 1:	\$5 16,992.07 Name 1: PREMIUM AUTOMOBILES PTELTD	
Payee 2: (Strike if N.A.)	\$5 Name 2:	
Payee 3: (Strike if N.A.)	\$5 Name 3:	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0195/2019/GW
Date : 14-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SCU 6655 A

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Ooi May Ling Angeline
Address : 27 Springleaf Garden
Singapore 788187
Telephone : HP +65 97872341
Type of Claim : Third Party Claims
Policy No. :
Vehicle No : **SDY 3636 S**
Model Code : A8 DL 3.0 TFSI QU
Model / Year : Apr-14
Engine No : CRE 003908
Chassis No : WAUZZZ4H5EN015134
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 09-Feb-19
Place of Accident : Springleaf Garden

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SDY 3636 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$480.00 ✓	✓
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,800.00 ⁹ 1,000 ✓	✓
3	To respray front bumper, rhs front fender and bonnet.	\$ 3,000.00 1,100 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$6,472.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDY 3636 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	S 3,051.00	OK ✓ 2,440.80
2	FRONT BUMPER FIXING PARTS	S 446.00	OK ✓ } N/A
3	FRONT BUMPER GRILLE	S 643.00	X ✓ } N/A
4	FRONT BUMPER CLOSING ELEMENT	S 238.00	X ✓ } N/A 190.40
5	FRONT BUMPER SPOILER	S 271.00	X ✓ } N/A
6	FRONT WHEEL SPOILER-RH OUTER	S 40.00	X ✓ } N/A
7	FRONT WHEEL SPOILER-RH INNER	S 32.00	X ✓ } N/A
8	RADIATOR GRILLE	S 3,236.00	X ✓ } N/A
9	INSCRIPTION ' QUATTRO '	S 87.00	X ✓ } N/A
10	RADIATOR COVER	S 56.00	X ✓ } N/A
11	RADIATOR COVER CAP	S 105.00	X ✓ } N/A
12	RADIATOR BRACKET	S 25.00	X ✓ } N/A
13	RADIATOR REINFORCEMENT-RH	S 44.00	X ✓ } N/A
13	RADIATOR SECURING PLATE	S 75.00	X ✓ } N/A
14	FRONT SUPPORT SENSOR	S 44.00	X ✓ } N/A
15	LICENCE PLATE HOLDER	S 418.00	X ✓ } N/A
16	FRONT GRILLE-RH	S 472.00	X ✓ } N/A 377.60
17	FRONT END CAP-RH	S 62.00	X ✓ } N/A 48.88
18	FRONT BUMPER CARRIER	S 987.00	X ✓ } N/A
19	FRONT BUMPER BRACKET TRIM-RH	S 22.00	X ✓ } N/A
20	FOAM FILLER PIECE	S 116.00	X ✓ } N/A
SUB-TOTAL SPARE PARTS CHARGES		S 10,470.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDY 3636 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT BUMPER COVER	\$ 89.00 ^X	} N/A
22	FROTN BUMPER GUIDE PIECE-RH	\$ 48.00 ^X	
23	FRONT BUMPER UPPER COVER	\$ 220.00 ^X	
24	FRONT BUMPER RETAINING BRACKET-RH	\$ 22.00 ^X	
25	SIGN " CAUTION "	\$ 13.00 ^X	
26	AIR CONDITIONER STICKER	\$ 18.00 ^X	
27	BONNET	\$ 6,055.00 ^{RX}	
28	BONNET ATTACHMENT PARTS	\$ 240.00 ^X	} N/A
29	BONNET CATCH HOOK	\$ 142.00 ^X	
30	BONNET LOCK BAR	2 \$ 218.00 ^X	
31	BONNET SEAL	\$ 53.00 ^X	
32	BONNET BOWDEN CABLE	\$ 53.00 ^X	
33	HEADLIGHT BRACKET-RH	\$ 42.00 ^X	
34	BONNET LID LOCK WITH MICRO SWITCH	2 \$ 420.00 ^X	
35	LED HEALDIGHT-RH	\$ 11,951.00 ^{cut}	9560.90
36	HEALDIGHT LIFT CYLINDER	\$ 216.00 ^X	} N/A
37	FRONT PARKING AID SENSOR	2 \$ 419.00 ^X	
38	FRONT PARKING AID SENSOR SEAL RING	4 \$ 5.00 ^{N/A}	
39	FRONT NO. PLATE	S/N \$ 25.00 ^X	N/A
40	SUNDRIES <i>me</i>	\$ 500.00 [✓]	20.80
TOTAL SPARE PARTS CHARGES		\$ 31,219.00	
TOTAL LABOUR CHARGES		\$ 6,472.00	
GRAND TOTAL		\$ 37,691.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Tayfel 97495749
Surveyed Date : WP 14/2/19
Authorised Date :
Excess Cost :
Liability :
Remarks :
Running before paint.
sur@hkant.com
05 days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0195/2019/GW
Date : 14-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : **SCU 6655 A**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Taufikh

5 days of repairs - ok - jb - 15 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Ooi May Ling Angeline
Address : 27 Springleaf Garden
Singapore 788187
Telephone : HP +65 97872341
Type of Claim : Third Party Claims
Policy No. : 2100381366-04
Vehicle No : **SDY 3636 S**
Model Code : A8L 3.0 TFSI QU
Model / Year : Jul-14
Engine No : CRE 003908
Chassis No : WAUZZZ4H5EN015134
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Feb-19
Place of Accident : Springleaf Garden

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SDY 3636 S

S/n	Nature of Jobs		Estimated Charges		Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$480.00	\$	480.00
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$ 2,800.00	\$	1,000.00
3	To respray front bumper, rhs front fender and bonnet.		\$ 3,000.00	\$	1,100.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	\$6,472.00	\$	2,772.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDY 3636 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 3,051.00	\$ 2,440.80
2	FRONT BUMPER FIXING PARTS	\$ 446.00	
3	FRONT BUMPER GRILLE	\$ 643.00	
4	FRONT BUMPER CLOSING ELEMENT	\$ 238.00	\$ 190.40
5	FRONT BUMPER SPOILER	\$ 271.00	
6	FRONT WHEEL SPOILER-RH OUTER	\$ 40.00	
7	FRONT WHEEL SPOILER-RH INNER	\$ 32.00	
8	RADIATOR GRILLE	\$ 3,236.00	
9	INSCRIPTION ' QUATTRO '	\$ 87.00	
10	RADIATOR COVER	\$ 56.00	
11	RADIATOR COVER CAP	\$ 105.00	
12	RADIATOR BRACKET	\$ 25.00	
13	RADIATOR REINFORCEMENT-RH	\$ 44.00	
13	RADIATOR SECURING PLATE	\$ 75.00	
14	FRONT SUPPORT SENSOR	\$ 44.00	
15	LICENCE PLATE HOLDER	\$ 418.00	
16	FRONT GRILLE-RH	\$ 472.00	\$ 377.60
17	FRONT END CAP-RH	\$ 62.00	\$ 48.88
18	FRONT BUMPER CARRIER	\$ 987.00	
19	FRONT BUMPER BRACKET TRIM-RH	\$ 22.00	
20	FOAM FILLER PIECE	\$ 116.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 10,470.00	\$ 3,057.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDY 3636 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 3,057.68
21	FRONT BUMPER COVER	\$ 89.00	
22	FROTN BUMPER GUIDE PIECE-RH	\$ 48.00	
23	FRONT BUMPER UPPER COVER	\$ 220.00	
24	FRONT BUMPER RETAINING BRACKET-RH	\$ 22.00	
25	SIGN " CAUTION "	\$ 13.00	
26	AIR CONDITIONER STICKER	\$ 18.00	
27	BONNET	\$ 6,055.00	
28	BONNET ATTACHMENT PARTS	\$ 240.00	
29	BONNET CATCH HOOK	\$ 142.00	
30	BONNET LOCK BAR	2 \$ 218.00	
31	BONNET SEAL	\$ 53.00	
32	BONNET BOWDEN CABLE	\$ 53.00	
33	HEADLIGHT BRACKET-RH	\$ 42.00	
34	BONNET LID LOCK WITH MICRO SWITCH	2 \$ 420.00	
35	LED HEALDIGHT-RH	\$ 11,951.00	\$ 9,560.80
36	HEALDIGHT LIFT CYLINDER	\$ 216.00	
37	FRONT PARKING AID SENSOR	2 \$ 419.00	
38	FRONT PARKING AID SENSOR SEAL RING	4 \$ 5.00	
39	FRONT NO. PLATE	S/N \$ 25.00	
40	SUNDRIES	\$ 500.00	\$ 20.80
	TOTAL SPARE PARTS CHARGES	\$ 31,219.00	\$ 12,639.28
	TOTAL LABOUR CHARGES	\$ 6,472.00	\$ 2,772.00

GRAND TOTAL

\$ 37,691.00 **\$ 15,411.28**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Feb 2019 18:54	Cim Veh Model Changed	(205049) AUDI A8 L 3.0 TFSI QU (A).	[A] HOW MEI KWAN
2	13 Feb 2019 18:54	Cim Created	Reg No: SDY36365. Acct Date: 2019/02/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
3	13 Feb 2019 18:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] HOW MEI KWAN
4	13 Feb 2019 18:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/22	[A] HOW MEI KWAN
5	13 Feb 2019 18:54	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	13 Feb 2019 18:54	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	13 Feb 2019 18:54	Label Added	(23):Express.	[A] HOW MEI KWAN
8	13 Feb 2019 18:54	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	16 Feb 2019 15:55	Adj Adjuster Assigned	ADRIAN LING -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	29 Nov 2019 11:37	Adj Rpt Initiated		[A] HUEY YON
11	29 Nov 2019 11:37	Cim Dtl Modified	IPJ Reg. Date: -> 2014/07/30.	[A] HUEY YON
12	29 Nov 2019 11:37	Cim Details Notified		[A] HUEY YON
13	30 Dec 2019 10:55	Adj Mandate Request	Cur.Req:16992.07:Liability is down against Insured driver 100% as per BOLA 4(a) as there is a stop line on Insured driver's path and third party has right of way	[A] Khanchana Pothura

Date From Date To Audit Type

ACTIVITY

[19/02/2019 10:52] VIC ALPEH:

Spoke to OID Mr Hong Ling Kai @ Ang Chee Pheng at 91878999. OID confirmed accident details and was crossing the junction with stop line. OID confirmed OI Mdm Cai Yun Zhen (91878999) was his wife. Informed TP claim, agreed to settle and aware NCD issues. OID said that he is still waiting for update on his OD claim. Send letter to OI

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Insurer	Co Name (Branch)	Ref 1	Ref 2	Amount
2361258	29 Nov 2019 11:37:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDY36365	SCU6655A	11.77

BREAKDOWN OF PAYMENT

Vehicle No: SDY3636S

Accident on 09/02/2019 at 27 SPRINGLEAF GARDEN, Singapore 788187

Involving vehicle/s SCU6855A

1) Repair cost \$ 16,490.07 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 500.00 Payable to: PREMIUM AUTOMOBILES PTE LTD

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 28 February 2020 9:58 AM
To: 'Claims'
Cc: Admin A
Subject: SDY3636S - TP AIG - SURVEYED 14 FEB 19
Attachments: AIG DV.pdf

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We are pleased to confirm settlement as per your LOD for **\$16,992.07(all in)**.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 25 February 2020 10:50 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: Spam SDY3636S - TP AIG - SURVEYED 14 FEB 19

Dear Khanchna,

Attached addendum and amended GIA form as requested.

Best Regards,
Nadia
Claims Administrator

View Received Message

This mail is associated with :

***SDY3636S (9098240162SG)**
[SCU6655A]

TP

OOI MAY LING ANGELINE

Feb 9 2019 10:00AM

[CAI YUN ZHEN @ CHUA LUAN FONG ELSIE]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 22/01/2020 10:20 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$16992.07) - SDY3636S - Claim Handler: Syed-Yusoff, Saliha

Approved:16992.07:COR-16490.07 LOU-\$500 LTA-\$8.00 * subject to final repair bill & ATA ** pls amend the surveyor report to LOU instead of LOR

DOCUMENTS SUMMARY

There are no documents.



AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, OOI MAY LING ANGELINE (the third party claimant) of 27 SPRINGLEAF GARDEN
Singapore 788187 (address), owner of SDY3636S (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SDY 3636S that was damaged pursuant to the accident which occurred on 09/02/2019
(date) along SPRINGLEAF GARDEN (location) involving vehicle no/s
SCU6655A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 22 (day) of 12 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

* As discussed over the phone & email,
all claims should not be on my
insurance policy but on the vehicle
SCU6655A.  who has agreed to
accept fault.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Feb 2019 Edit Reg		14 Feb 2019 00:00 Edit Adj Rpt	S\$15,411.28 Edit Estimates	S\$15,411.28 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CAI YUN ZHEN @ CHUA LUAN FONG ELSIE, ID: S0497456E								
Main Claimant:	OOI MAY LING ANGELINE, ID: S15843018								
Vehicle Reg. No.:	SDY3636S	Date of Loss:	09/02/2019 10:00 - :59 [54 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9098240162SG	Policy/Cover Note No.:	2100260344 (Comprehensive)						
Vehicle Reg. No. (Insured):	SCU6655A	Policy No. (Claimant):	2100260344-07						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/02/2019]								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
<ul style="list-style-type: none"> AIG_SG_EXPRESS (22/01/2020): Alert - Adj Mandate Approved (S\$16992.07) - SDY3636S - Claim Handler: Syed-Yusof... 									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDY3636S (9098240162SG)**
[SCU6655A]
TP
OOI MAY LING ANGELINE
Feb 9 2019 10:00AM
[CAI YUN ZHEN @ CHUA LUAN FONG ELSIE]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
2	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
3	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
4	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
5	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
6	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
7	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
8	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
9	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
10	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
11	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
12	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
13	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
14	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
15	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
16	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
17	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
18	10/09/19 10:08	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/02/19 18:55	TP GIA REPORT	Load PDF	
2	16/02/19 18:26	TP ESTIMATE - MARKED	Load PDF	
3	19/02/19 11:03	LETTER TO OI	Load PDF	
4	30/12/19 10:45	TP LOD, FINAL REPAIR INVOICE, LTA SEARCH, ATA	Load PDF	
5	25/02/20 11:36	OI GIA AMENDED	Load PDF	
6	04/03/20 11:33	WORKSHOP INVOICE	Load PDF	
7	04/03/20 11:33	AUTHORISATION TO ACT FORM	Load PDF	
8	04/03/20 11:33	Release Voucher	Load PDF	
9	04/03/20 11:33	GIA SEARCH	Load PDF	
10	04/03/20 11:33	LOD	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/02/19 15:18	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002704/T1KA3Q2

Date: 04/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100260344
 Claimant: SDY3636S Insured Vehicle No: SCU6655A
 Vehicle No: SDY3636S Nature of Claim: TP Claim No: 9098240162SG
 Date of Loss: 09/02/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDY3636S
 Make & Model: AUDI A8 L, 3.0 TFSI QU (A) Engine No: CRE003908
 Reg. Date: 30/07/2014 (Man. Year: 2014) Chassis No: WAUZZZ4H5EN015134
 Colour: Black Odometer: 61186 km
 Engine Capacity: 2995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 255/45R19 Rear Tyre Size: 255/45R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	31,219.00	12,639.28	18,579.72	59.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,472.00	2,772.00	3,700.00	57.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	37,691.00	15,411.28	22,279.72	59.11
+ GST 7.00/7.00% (S\$)	2,638.37	1,078.79	1,559.58	59.11
Nett Amount (S\$)	40,329.37	16,490.07	23,839.30	59.11
+ Loss of Use (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		16,992.07		

INSPECTION

Date of Assignment: 14/02/2019
 Date Inspected: 14/02/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	3,051.00 FS	*2,440.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	446.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE	Not Necessary	643.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Necessary	238.00 FS	*190.40 FS
5	1		*FRONT BUMPER SPOILER	Not Necessary	271.00 FS	*- FS
6	1		*FRONT WHEEL SPOILER -RH OUTER	Not Necessary	40.00 FS	*- FS
7	1		*FRONT WHEEL SPOILER -RH INNER	Not Necessary	32.00 FS	*- FS
8	1		*RADIATOR GRILLE	Not Necessary	3,236.00 FS	*- FS
9	1		*INSCRIPTION QUATTRO	Not Necessary	87.00 FS	*- FS
10	1		*RADIATOR COVER	Not Necessary	56.00 FS	*- FS
11	1		*RADIATOR COVER CAP	Not Necessary	105.00 FS	*- FS
12	1		*RADIATOR BRACKET	Not Necessary	25.00 FS	*- FS
13	1		*RADIATOR REINFORCEMENT -RH	Not Necessary	44.00 FS	*- FS
14	1		*RADIATOR SECURING PLATE	Not Necessary	75.00 FS	*- FS
15	1		*FRONT SUPPORT SENSOR	Not Necessary	44.00 FS	*- FS
16	1		*LICENCE PLATE HOLDER	Not Necessary	418.00 FS	*- FS
17	1		*FRONT GRILLE RH	Cracked	472.00 FS	*377.60 FS
18	1		*FRONT END CAP -RH	Missing	62.00 FS	*48.88 FS
19	1		*FRONT BUMPER CARRIER	Not Necessary	987.00 FS	*- FS
20	1		*FRONT BUMPER BRACKET TRIM -RH	Not Necessary	22.00 FS	*- FS
21	1		*FOAM FILLER PIECE	Not Necessary	116.00 FS	*- FS
22	1		*FRONT BUMPER COVER	Not Necessary	89.00 FS	*- FS
23	1		*FRONT BUMPER GUIDE PIECE -RH	Not Necessary	48.00 FS	*- FS
24	1		*FRONT BUMPER UPPER COVER	Not Necessary	220.00 FS	*- FS
25	1		*FRONT BUMPER RETAINING BRACKET -RH	Not Necessary	22.00 FS	*- FS
26	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
27	1		*AIR CONDITIONER STICKER	Not Necessary	18.00 FS	*- FS
28	1		*BONNET	Repair	6,055.00 FS	*- FS
29	1		*BONNET ATTACHMENT PARTS	Not Necessary	240.00 FS	*- FS
30	1		*BONNET CATCH HOOK	Not Necessary	142.00 FS	*- FS
31	2		*BONNET LOCK BAR	Not Necessary	218.00 FS	*- FS
32	1		*BONNET SEAL	Not Necessary	53.00 FS	*- FS
33	1		*BONNET BOWDEN CABLE	Not Necessary	53.00 FS	*- FS
34	1		*HEADLIGHT BRACKET -RH	Not Necessary	42.00 FS	*- FS
35	2		*BONNET LID LOCK WITH MICRO SWITCH	Not Necessary	420.00 FS	*- FS
36	1		*LED HEADLIGHT -RH	Cut	11,951.00 FS	*9,560.80 FS
37	1		*HEADLIGHT LIFT CYLINDER	Not Necessary	216.00 FS	*- FS
38	2		*FRONT PARKING AID SENSOR	Not Necessary	419.00 FS	*- FS
39	4		*FRONT PARKING AID SENSOR SEAL RING	Not Necessary	5.00 FS	*- FS
40	1		*FRONT NO.PLATE	Not Necessary	25.00 FS	*- FS
41	1		*SUNDRIES	Necessary	500.00 FS	*20.80 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	31,219.00	12,639.28
---------------------------	------------------	------------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS ,OUTSIDE TEMPERATIRE SENSOR ,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,BONNET AND RHS HEADLIGHT .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER ,RHS FRONT FENDER AND BONNET	New	3,000.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,472.00	2,772.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >