

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 19 February, 2019 10:56 AM
To: NORA ; 'Claims'
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019 *** LKK REF: CC3/AIG19002704/T1ha3

WITHOUT PREJUDICE

Dear Nora,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Meanwhile, we noticed that our Insured had also reported to your company, as such, kindly assist to amend the vehicle SDY 3636S on his GIA report.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Tuesday, 19 February, 2019 10:36 AM

To: 'Claims'; Vic (LKKAuto)

Cc: Admin A; assignments; CS A Team

Subject: RE: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019 *** LKK REF: CC3/AIG19002704/ha3

Importance: High

Dear Vic,

Can we establish the liability and proceed with direct settlement.

This is our "special" customer and we are rushing to clear the case urgently before he start to take his own recourse of actions.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 14 February 2019 4:11 PM
To: 'Vic (LKKAuto)'
Cc: 'Admin A'; 'assignments'; 'CS A Team'; 'Claims'
Subject: RE: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019 *** LKK
REF: CC3/AIG19002704/ha3

Dear Vic,

Survey has been carried out this afternoon

Attached is the marked estimate for your kind reference.

Please let us know if would proceed with direct settlement.

Thank you.

Best regards,
George wong

Claims Advisor

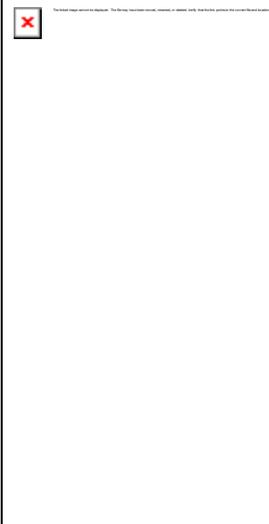
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From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, February 14, 2019 2:21 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019 *** LKK REF: CC3/AIG19002704/ha3

Dear Vic,

Attached is the repair estimates for your kind reference.

Thank You.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 13 February 2019 6:57 PM

To: 'Claims'; Vic (LKKAuto)

Cc: Admin A; assignments; CS A Team

Subject: RE: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019 *** LKK
REF: CC3/AIG19002704/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 13 February, 2019 10:29 AM

To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019

Dear George,

As spoken, appointment confirmed on 14/02/2019@ 2pm.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 12 February 2019 11:25 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SDY 3636 S AND YOUR INSURED SCU 6655 A DATED ON 09/02/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with **AIG**.

Kindly arrange for the survey on 14/02/2019, Thursday, 2PM.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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e.claims@premiumauto.com.sg w. www.audi.com.sg

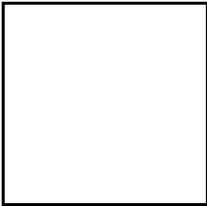
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