

Re: Third party survey - SLA2643J Your insured: GBB9837J DOA: 10.02.2019 //LKK REF: CC4/LPC19002686/pb3

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Thu 23/4/2020 1:51 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (1 MB)

EMAIL TO TP DD 04092019.pdf;

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party repairer did not arrange for survey up-to-date.

In view of this, we will proceed to close file at our end.

\*No bill to Lonpac as no survey done by LKK.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

**Sent:** Wednesday, 13 February 2019 5:38 PM

**To:** Shu Pei (LKKAUTO)

**Cc:** MT\_Claim\_SG

**Subject:** RE: Third party survey - SLA2643J Your insured: GBB9837J DOA: 10.02.2019

Our Ref :18/19/19/VC05/021413

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, 13 February, 2019 5:25 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Third party survey - SLA2643J Your insured: GBB9837J DOA: 10.02.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 13 February 2019 8:17 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Third party survey - SLA2643J Your insured: GBB9837J DOA: 10.02.2019

Dear Sir/Mdm,

Thank you for the assignment.



BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 12 February 2019 4:29 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [cayment@tlmotor.com.sg](mailto:cayment@tlmotor.com.sg)  
**Subject:** FW: Third party survey - SLA2643J Your insured: GBB9837J DOA: 10.02.2019

Our Ref : 18/19/19/VC05/021413

Dear Catherine,

Kindly proceed to survey and revert to them on Direct Settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Caymen [<mailto:caymen@tlmotor.com.sg>]

**Sent:** Tuesday, 12 February, 2019 4:18 PM

**To:** MT\_Claim\_SG

**Cc:** 'Wei Shong'

**Subject:** Third party survey - SLA2643J Your insured: GBB9837J DOA: 10.02.2019

Your Ref: GBB9837J

Our Ref: SLA2643J

DOA: 10.02.2019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Please arrange survey as soon as possible as vehicle is grounded.**

Thank you.

Regards,



**Caymen**

[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151

F. +65 6858 0877

**Tan Lim Motor Pte Ltd**

1 Defu Lane 6

Singapore 539365

<http://www.tlmotor.com.sg>

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