

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 12 February 2019 3:36 PM  
**To:** 'Janet Tan'; assignments  
**Cc:** Admin A  
**Subject:** RE: EQ ref - SLF7824U / Our ref - SLT3509H / DOA 03 02 2019 / 3rd party claim survey

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Janet Tan [mailto:[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)]  
**Sent:** Tuesday, 12 February 2019 11:06 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: EQ ref - SLF7824U / Our ref - SLT3509H / DOA 03 02 2019 / 3rd party claim survey

Dear all,

Please arrange to attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

**Janet Tan**



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [<mailto:jess.francis@eurokars.com.sg>]  
**Sent:** Tuesday, February 12, 2019 10:57 AM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)  
**Subject:** RE: EQ ref - SLF7824U / Our ref - SLT3509H / DOA 03 02 2019 / 3rd party claim survey

Dear Janet,

We choose LKK Auto for this case.

Please do the necessary arrangement.

Sincerely,

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
5 Ubi Close  
Singapore 408605  
Email: [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)  
HP no.: 8128 9802

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**From:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Sent:** 12 February 2019 9:26 AM  
**To:** Jess Francis Amurao Carlos <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Subject:** FW: EQ ref - SLF7824U / Our ref - SLT3509H / DOA 03 02 2019 / 3rd party claim survey

***Without Prejudice***  
***Save As To Costs***

Dear Jess,

For pre repair survey request, please email to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

Liability is cleared. We can proceed to direct settle if possible.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [<mailto:jess.francis@eurokars.com.sg>]

**Sent:** Tuesday, February 12, 2019 9:01 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

**Subject:** EQ ref - SLF7824U / Our ref - SLT3509H / DOA 03 02 2019 / 3rd party claim survey

Dear EQ Team,

Please arrange the survey to our client's vehicle.

Sincerely,

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
5 Ubi Close  
Singapore 408605  
Email: [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)  
HP no.: 8128 9802

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[transeurokars@eurokars.com.sg](mailto:transeurokars@eurokars.com.sg)>

**Sent:** 12 February 2019 9:11 AM

**To:** Jess Francis Amurao Carlos <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>

**Subject:** Attached Image



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)