

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 8 November, 2019 3:12 PM
To: Suraidah B Saidi PTCBC
Cc: Admin A; Vic (LKKAUTO); assignments
Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)
Attachments: SKZ1735P_Rear Footage.mp4; SLZ1735P_Front Footage.avi; SKZ1735P 01042018_Est Inv.pdf; SKZ1735P 01042018_SAS_Damaged Photos_Police Report.pdf

WITHOUT PREJUDICE

Dear Suraidah,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 12 February 2019 11:11 AM
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Without Prejudice

Dear Suraidah

We welcome direct settlement for your client's claim and will appoint LKK to take over conduct.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]
Sent: Monday, February 11, 2019 2:35 PM
To: Joel Goh; EQI PRS
Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)
Importance: High

Hi Joel,

We attached front & rear of the video footage for your attention.

Please revert with your position on urgent basis.

Thank you.

Warmest Regards,
SURAIDAH
TPR TEAM, CLAIMS DEPT
D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Suraidah B Saidi PTCBC
Sent: Tuesday, 29 January 2019 9:10 AM
To: 'joel.goh@eqinsurance.com.sg' <joel.goh@eqinsurance.com.sg>; 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Subject: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)
Importance: High

Hi Joel,

Refer to your last email dated 30.07.2018, please find attached video footage for your view & consideration on our request to have the matter settle under direct settlement.

Kindly revert with your position the soonest.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | **F:** 6872 7260 | **E:** suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

Sent: Monday, 30 July 2018 9:46 AM

To: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Without Prejudice

Dear Siti

We noted that your client's accident report mentioned a video footage.
Please assist to forward a copy of the video footage for our review.

Best Regards,



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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