

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 12 February 2019 3:21 PM
To: 'Joel Goh'
Cc: assignments; Admin A
Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Dear Joel,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, 12 February 2019 1:46 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Dear Joel,

As spoken, we will check with Suraidah and revert to you shortly.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, 12 February 2019 1:38 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Dear Nivitha

We just received the video footage from Borneo Motors yesterday.
I believe wish to file a third party claim.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, February 12, 2019 1:13 PM

To: Joel Goh

Cc: assignments; Admin A

Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Dear Joel,

Thank you for the assignment.

Please be informed according to the repairer, TP withdraw claim long time ago,
and he mentioned that they are no more claiming.

Kindly assist to reconfirm this matter.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 12 February 2019 11:11 AM

To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Without Prejudice

Dear Suraidah

We welcome direct settlement for your client's claim and will appoint LKK to take over conduct.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

Sent: Monday, February 11, 2019 2:35 PM

To: Joel Goh; EQI PRS

Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Importance: High

Hi Joel,

We attached front & rear of the video footage for your attention.

Please revert with your position on urgent basis.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | **F:** 6872 7260 | **E:** suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Suraidah B Saidi PTCBC

Sent: Tuesday, 29 January 2019 9:10 AM

To: 'joel.goh@eqinsurance.com.sg' <joel.goh@eqinsurance.com.sg>; 'eqiprs@eqinsurance.com.sg'

<eqiprs@eqinsurance.com.sg>

Subject: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Importance: High

Hi Joel,

Refer to your last email dated 30.07.2018, please find attached video footage for your view & consideration on our request to have the matter settle under direct settlement.

Kindly revert with your position the soonest.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

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Level 4, Bodycare Centre
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www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

Sent: Monday, 30 July 2018 9:46 AM

To: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Subject: RE: Direct Settlement(SAM) - Accident Involving SKZ1735P and GZ1149D DOA 01/04/2018 (DM18HO00967-JG)

Without Prejudice

Dear Siti

We noted that your client's accident report mentioned a video footage.
Please assist to forward a copy of the video footage for our review.

Best Regards,



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

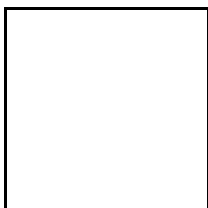
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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