

Vic (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 21 March, 2019 2:06 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving SLB216S (OI : EQI - DM19HO00356/JT) AND SHC4697C (TP : LKK REF - CC3/EQI19002675/Jhb3) on 02.02.2019
Attachments: TP VIDEO FOOTAGE - SHC 4697C.mp4

Dear Vic,

Please proceed to offer from 80%.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, March 12, 2019 9:38 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLB216S (OI : EQI - TBA) AND SHC4697C (TP : LKK REF - CC3/EQI19002675/Jhb3) on 02.02.2019

Dear Janet,

We refer to your below email.

Please be informed that TP had furnished us a copy of their video footage (as attached).

Based on the footage, TP was travelling within lane and tried to avoid Insured that slowly filtering lane.

We are of the view that liability is not to our Insured's favour.

Kindly advise if we maintain position at 50/50 or proceed to settle at best.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Thursday, 14 February, 2019 5:10 PM

To: Shu Pei (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: FW: Direct Settlement - Accident Involving SLB216S (OI : EQI - TBA) AND SHC4697C (TP : LKK REF - CC3/EQI19002675/Jhb3) on 02.02.2019

Dear Shu Pei

Attach OI report and video.

Liability 50:50.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, February 13, 2019 6:32 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLB216S (OI : EQI - TBA) AND SHC4697C (TP : LKK REF - CC3/EQI19002675/Jhb3) on 02.02.2019

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SHC 4697C at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)