

## Jasper Chua (LKK Auto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 3 July 2020 11:48 AM  
**To:** Sharon Ten; Jasper Chua (LKK Auto)  
**Cc:** Admin A; Lily Loi  
**Subject:** RE: Check Liability - Accident involving SLC3853C & SKV352M on 31/01/2019 (AXA)  
\*LKK REF: CC4/ASM19002667/Kbb3

Without Prejudice

Hi Sharon,

Noted with thanks.

Hi Jasper,

Please assist to close case.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Sharon Ten <sharon@ow.sg>  
**Sent:** Friday, 3 July 2020 11:27 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Lily Loi <lily.loi@ow.sg>  
**Subject:** RE: Check Liability - Accident involving SLC3853C & SKV352M on 31/01/2019 (AXA) \*LKK REF: CC4/ASM19002667/Kpb3

Without Prejudice

Dear Hsiao Tong,

Our client would like to withdraw claims.

Thanks

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112  
Branch: 9A Serangoon North Ave 5 Singapore 554500 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011  
Branch: 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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**From:** Sharon Ten  
**Sent:** Saturday, 6 June 2020 1:57 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Check Liability - Accident involving SLC3853C & SKV352M on 31/01/2019 (AXA) \*LKK REF: CC4/ASM19002667/Kpb3

Without Prejudice

Dear Hsiao Tong,

Any update?

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 7 April 2020 12:20 PM  
**To:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Re: Check Liability - Accident involving SLC3853C & SKV352M on 31/01/2019 (AXA) \*LKK REF: CC4/ASM19002667/Kpb3

Without Prejudice

Hi Sharon,

We will check and get back to you.

Hi Vic,

Kindly assist. CC4/ASM19002667/Kwb3

**Note: As a response to the COVID-19 outbreak, we are on Work From Home arrangement. All correspondence should be made via email. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>  
**Sent:** Friday, 3 April 2020 7:20 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>  
**Subject:** RE: Check Liability - Accident involving SLC3853C & SKV352M on 31/01/2019 (AXA) \*LKK REF: CC4/ASM19002667/Kpb3

Without Prejudice

Dear Hsiao Tong,

We not yet receive any response to-date.

Kindy revert.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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**From:** Sharon Ten  
**Sent:** Saturday, 28 December 2019 11:19 AM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>  
**Subject:** RE: Check Liability - Accident involving SLC3853C & SKV352M on 31/01/2019 (AXA) \*LKK REF: CC4/ASM19002667/Kpb3

Without Prejudice

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Dear Hsiao Tong,