

15/5/2019

INS. CASE OWNER:

KC

CC 4 KGM
AXA1900

7661, (K) h63

LKK:

IDAC:

Surveyor:

FALIN.

DOI:

12/02/19

Date / Time:

12/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SW 21H

Claim No.:

89m1100A (98725)

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A:

11/2/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 6407X



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐ ☐
	After call ltr to OI:	☐ ☐
	Authorisation To Act:	☐ ☐
	Release Voucher:	☐ ☐
	Final Repair Bill:	☐ ☐
	Car Rental Invoice:	☐ ☐
	Towing Invoice:	☐ ☐
	LTA / GIA:	☐ ☐
	Medical Bill:	☐ ☐
	PIR:	☐ ☐
	Mandate/Reject Instruction:	☐ ☐
	LOD	☐ ☐
	Payment Breakdown Form:	☐ ☐
	Post-Repair Photos:	☐ ☐
	Others:	☐ ☐

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by:
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Repair Cost:	S\$	(days) Reduction:	%	Email ☐	Call ☐
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FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☐	Call ☐
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Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
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Repair Cost:	S\$		
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Loss of Rental (LOR):	S\$	(days)	
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Loss of Use (LOU):	S\$	(\$ x days)	
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Loss of Income (LOI):	S\$	(\$ x days)	
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LOR only ☐	LOU only ☐	LOR + LOU ☐	LOR + LO ☐	[Tick only one]
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GIA/LTA Search	S\$		
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Medical:	S\$		
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Disbursement:	S\$	(e.g. Tow/ Independent)	
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Legal Cost	S\$		
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Total:	S\$	Global Sum S\$:	
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FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐	Call ☐
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Payee 1:	S\$	Name 1:	
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Payee 2: (Strike if N.A.)	S\$	Name 2:	
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Payee 3: (Strike if N.A.)	S\$	Name 3:	
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COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969

383 Sin Ming Drive Singapore 575717

45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156

7 Sungei Kadut Way Singapore 721

501 Yishun Industrial Park A Singapore

Date/Time: 12.02.2019 13:39

Page :

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order: 3897413

JC NO.: 305267

CUSTOMER	REGN NO.: SHA6407X	MILEAGE
MR/MS	MAKE : HYUNDAI	FUEL
CUSTOMER NO. 7010045	MODEL SONATA	DATE/TIME IN 11.02.2019 18
ADDRESS 383 SIN MING DRIVE	YR OF MANU. 31.05.2011	TARGET DATE
Singapore SINGAPORE 575717	CHASSIS CODE KMHET41VMB811459	COMPLETION DATE/T
TEL. (R) 65508755 (O)		
(P)		
DISCOUNT CARD NO.		

JOB DESCRIPTION

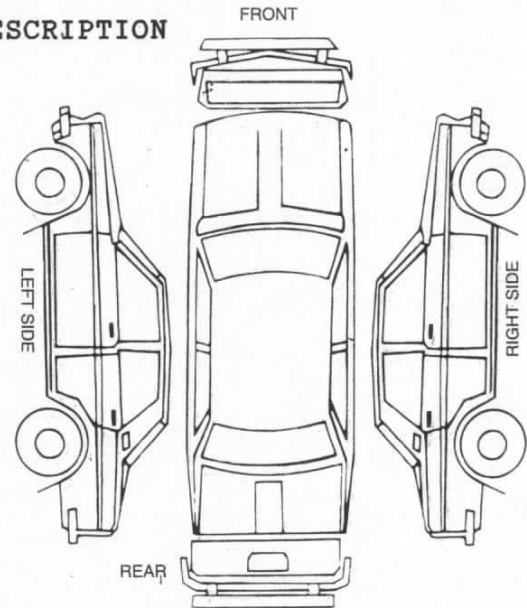
Accident Date: 11.02.2019

NATURE: 3P 11.02.19/B-

S/NO

LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Name:

I/C No.:

Vehicle No.:

SHA6407X

FZ AXA

Exit Pass

Vehicle No.:

SHA6407X

Name of Service Advisor

Signature/Date

Name of Service Advisor

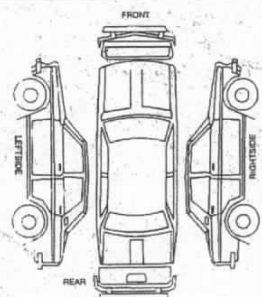
Date

To be returned to Service Reception upon collection

To be kept by Security Guard



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>11/2/19</u> Time Received: <u>1905</u>		3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)	
2. ☐ New ☐ SPARK Kakis Name of Customer : Contact No. : <u>98299178</u> Vehicle No. : <u>SHA6407X</u> Make / Model / Colour : Email :		4. Type of Towing: ☒ Normal Tow ☐ King Dolly ☐ Flat Bed ☐ Crane-up	
7. Location: <u>90 Joo Chit PL</u>		5. Nature of Service: ☐ Jumpstart ☒ Recovery ☐ Change Tyre / Battery	
9. Preferred Workshop: ☐ Braddell ☒ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungei Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Cycle & Carriage (PD) ☐ Others: _____		6. Parts Replaced/Remarks:	
10. Odometer Reading : Fuel Level : ☐ F ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ E		8. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Wheel Jammed ☐ Overheating ☐ Steering Faulty ☐ Brake Faulty ☐ Alternator Faulty ☒ Starting Problem ☐ Loss Power ☒ Accident ☐ Engine Stalled ☐ Return Taxi	
11. Radio / CD Player ☐ OK ☒ Faulty ☐ Not tested		 # : Cracked X : Dented / : Scatched O : Missing Signature of Customer	
12. Tow Truck / Recovery Van : ☐ VRS ☐ QA ☐ GAO ☒ TZ ☐ YISHUN ☐ OTHERS Name of Driver : <u>GADAY</u> Vehicle No. : <u>YN6723C</u> Time Dispatch : <u>1905</u> Time of Arrival : <u>1945</u> Time Completed :			
Cash Invoice Details (if applicable)			
13. Cash Invoice No. :			
Customer Acknowledgement			
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
<u>11/2/19</u> Date		<u>1945</u> Time	
		Signature of Customer	
14. WORKSHOP			
Name of Attending Staff/Guard		Date & Time of Arrival	
		Signature of Attending Staff/Guard	