

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 29 May, 2019 4:35 PM
To: Daniel Jude; Admin-D (LKKAUTO); SG AXA Insurance SM Claims Service Team; Shirley Hiew (LKK Auto); SUR; Shu Pei (LKKAUTO); Admin A; CS A Team; Customer Care; Hsiao Tong (LKKAUTO); Denise Tay (LKKAUTO)
Cc: TPY Insurance Team; Mohamed Isman
Subject: RE: SKN397B-AIG-TP(SJB113D)AXA-LIABILITY STATUS LKK REF CC4/ASM19002658/hb3

WITHOUT PREJUDICE

Dear Daniel,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Daniel Jude [mailto:danieljude@motorimage.net]
Sent: Friday, 12 April, 2019 2:51 PM
To: Vic (LKKAUTO); Admin-D (LKKAUTO); SG AXA Insurance SM Claims Service Team; Shirley Hiew (LKK Auto); SUR; Shu Pei (LKKAUTO); Admin A; CS A Team; Customer Care; Hsiao Tong (LKKAUTO); Denise Tay (LKKAUTO)
Cc: TPY Insurance Team; Mohamed Isman
Subject: FW: SKN397B-AIG-TP(SJB113D)AXA-LIABILITY STATUS
Importance: High

Hi Vic,

Kindly advise on liability status on urgent basis.

We are yet to receive a reply from your end.

Attached for your reference is the GIA report and Estimate.

Thank You.

Best Regards

Daniel A Jude

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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From: Daniel Jude

Sent: Saturday, February 23, 2019 11:25 AM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'SG AXA Insurance SM Claims Service Team' <cst@axa.com.sg>

Cc: TPY Insurance Team <tpyinsteam@tanchong.org>

Subject: RE: SKN397B-AIG-TP(SJB113D)AXA-LIABILITY STATUS

Importance: High

Hi Vic,

Kindly advise on liability status on urgent basis

We are yet to receive a reply from your end

Attached for your reference is the GIA report and Estimate

Thank You.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Daniel Jude
Sent: Thursday, February 14, 2019 10:10 AM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>
Subject: SKN397B-AIG-TP(SJB113D)AXA-LIABILITY STATUS
Importance: High

Hi Vic,
Kindly advise on liability status on urgent basis

Thank You.

Best Regards
Daniel A Jude
Service Executive
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19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net





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