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ASS. REC. BY:	
Kenneth	ASSIGNMENT
From: Date:	
Estimated Cost	Veh No: S/1B 9787U Yr Regn: 07, 13
OD ITP WS / TP RES / OD RES / EVA / INV / MV	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tax / Prime Mover /
To Inspect Vehicle No:	Truck/Traller or A
at Workshop m/s Tigns Cab	Make: Kenaut Corthole co 1893
of Tay is the	Colour M. White IRe AC: Insured / Std / NI / NA
Insured	Sp.Reading 7933) T/Radio: Insured / Std / NI / NA
Policy No.	Eng/No:
Claims No.	CNO: VI-118615AUC. 273417
Sum Insured: Excess:	Gen. Cond: 260d / Fair / Poor / Burnt
(Client's Record)	Steering: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Inorder / Jammed / Leaked / Burnt or
	Modi: MT/ S/Rim / STD A/Rim or
(Policy Condition)	Tyre Size: F: 215/60R16
Remark: The yeb had some	R:
repair at the time of inspection.	O/SU- BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
	TOYO/YOKO or
Bal. or Market Value:	Front
IDAC Accident Rport Consistent? : Yes or No	R/Bal. R/Bal. Z
GIA / PR Soon: Consistent?: Yes or No	L/Bal. 7 mm L/Bal. 7
Est. Repairs: 21/2 days Res.: Yes or No	D.O.A. 11/2/18 D.O.I 12/2/19
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at
CA / REV / REP. / 24 HRS	15 - 2 CV AX
Vohicle: 14 / C	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
1100017 1130 00000	1 Body Structure affected due to collision.
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	TOTAL

. Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330
 CO./GST Reg. No. 201019626G

SHB 9797U

AAD1902-068

Not Notherike

Vehicle No.:	SHB 9797U
Chassis No.:	VF1ABL15AUC273417
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE
Date of Accident :	11.2.2019
Third Party Insurer:	AXA
Date of Registration :	31/7/2013

	Date of Registration.		31/1/2013	
	PART			LIST
1	BUMPER COVER FRT		\$	Bu 1,259.42 -
1	BUMPER SPOILER FRT		\$	181.75 X
1	BUMPER ABSORBER FRT		\$	55 394.68 X
1	BUMPER RETAINER FRT RH		\$	DI 150.77 W
1	BUMPER SUPPORT FRT		5	54 123.88)
1	BUMPER UNDERTRAY FRT		5	5h 472.83
1	BUMPER GRILLE LOWER FRT		\$	5 266.80 X
1	BUMPER FOG LAMP GRILLE RH		\$	San 207.21
1	BUMPER BEAM FRT		\$	7 914.08
1	HEADLAMP RH		5	∫ 1,184.43
1	HEADLAMP PANEL FRT RH		5	N 152.15)
1	FENDER PANEL FRT RH		\$	P4 783.83
1	WHEELARCH FRT RH		\$	MIY 278.84 -
1	FENDER BRACKET LOWER RH		\$	3 15.79 \
1	FENDER INSULATOR RH		\$	130.84
1	DOOR PANEL FRT RH		\$	N 2,844.66
1	WIPER RESERVOIR		\$	54 348.25 X
1	WIPER RESERVOIR NECK		5	136 11
1	WIPER RESERVOIR MOTOR		5	270.06
1	RADIATOR GRILL		\$	J. 1,707.78
		TOTAL	\$	11,824.17
		10%	\$	1,182.42
			\$	10,641.75

Specical Nett

1SET	BUMPER CLIP FRT	\$ 12 66.00 -
1	BUMPER BRACKET CLIP FRT RH	\$ 22 12.00 X
1	BUMPER SUPPORT CLIP FRT RH	\$ ~~ 10.50 ×
1SET	BUMPER GRILLE LOWER CLIP	\$ ~~ 69.00 X

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9797U

	тота	L \$	10,799.25	
		\$	157.50	
1	FRONT RIGHT DOOR STICKER 'CHASSIS'	\$	Ma 50.00 /55n	-
1	FRONT RIGHT DOOR STICKER 'TRANS-CAB'	\$	14 80.00 605N-	

AAD1902-068

TOTAL PARTS

LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts,	
adjust and realign the same	\$ 3,000.00 FCOL
Putty and spray painting of the affected portion.	\$ 3,000.00 6601
To rust-proofing of the affected areas.	\$ 170.00 30
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$ nn 380.00 X
To check steering geometry and computer wheel alignment	\$ ~~ 220.00 X
To transfer of tire, rim and on wheel balancing.	\$ rn 170.00 x
To Check Electrical Lighting Concerned.	\$ 170.00 201
To transfer of front fender fittings, attachment and perform water seepage test.	\$ ルン 380.00 ×
To vacuum, replace, refix and recharge air condenser	\$ ~~ 380.00 ×
To replace, refix and top up coolant for radiator	\$ ~~ 170.00 X

No. 2 Ang Mo Kio Street 63 Singapore 569111

* Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHB 9797U

To vacuum, replace, refix and recharge Air Intercooler

\$

na 170.00 X

19,009.25

TOTAL \$ 8,210.00

LUMP SUM (REPAIR DAY)

Over All Total \$

10 DAYS

2th day

LEOK Auto Condultants hence notify
the Repairer of the following:

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHB9797U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Feb 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000395
Chassis No.:	VF1ABL15AUC273417
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	31 Jul 2013
First Registration Date:	31 Jul 2013
Transfer Count:	0
Actual ARF Paid:	\$12.498.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date:	30 Jul 2021
PARF Rebate Amount:	\$8,748.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$51,810.00
COE Rebate Amount:	\$15.981.00
Total Rebate Amount:	\$24,729.00
Message	
Please note that the 8-year COE for this vehicle cannot be	se further renewed. The vehicle must be de-registered upon COE expiry or when

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 11 Feb 2019

OK

LINE ALTER CONSULTANTS PTE LTD LTP -



« Service Request Details

S9M01DU0

Reference

None A

Loss Date

February 11, 2019

Request Date

February 14, 2019

Due Date

February 14, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Vehicle Information

Incident Vehicle Registration #

SHB9797U

Make

TPVD

Model

RENAULT

Service Address

Miles +

LINE AUTO CONSULTANTS PTE LTD (TP) - Me

Х

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Nam Message

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 31 July 2019 2:01 PM

To: Hsiao Tong (LKKAuto)

Cc: 'Jasmine Tan'; Admin A; CS A Team

Subject: FW: <Request for Video > Your ref: AAD1902-068 (SHB 9797U) *Our ref:

CC3/ASM19002649/Kpb3 [ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U

ON 11/02/2019]

Attachments: Statement of SMH3416T.pdf; SHB9797U 110219 -PIR.PDF

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is traffic police final result for your attention, your client had committed an offence of inconsiderate driving.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sa

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 3 July, 2019 10:20 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg'

<claims@transcab.com.sg>

Subject: FW: <Request for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref: CC3/ASM19002649/Kpb3

[ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

We regret to inform that we do not have video footage for this case.

Our driver was travelling straight on the third lane and your insured swerved onto our taxi front right portion.

Circumstances of Accident

ON 11/02/2019 AT ABOUT 0940HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF COMMONWEALT TOWARDS JURONG. SUDDENLY VEHICLE B(SMH3416T) SWERVED ONTO MY LANE AND COLLIDED ONTO THE FIRIGHT PORTION OF MY TAXI.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 2 July, 2019 2:53 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>;

claims@transcab.com.sg

Subject: <Request for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref: CC3/ASM19002649/Kpb3 [ACCIDENT

INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019]

Your ref: AAD1902-068 (SHB 9797U)

Without Prejudice

Our ref: CC3/ASM19002649/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of your client's video footage as stated in his accident report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software. www.avg.com

Menu



<TP - Mandate IA> - S9M01DJ1 [ACCIDENT INVOLVING SMH 3416T(OI) & SHB 9797U(TP) ON 11/02/2019]

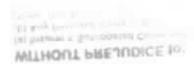
Type

Q Question

Message

Liability: 100%. Insured changed lane collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. No video from TP. TP had submitted a copy of PIR which shows that OI was being charged for Inconsiderate Driving. We seek your mandate at \$3,445.56(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 09 Aug 2019

Reply





Company Registration No. 199607198R

51 UBLAVE I, 202-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (005) 62563361 FAX : (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 09/08/2019

Survey Details:

Date of loss	11-Feb-19
Date of appointment	13-Feb-19
Date of survey	12-Feb-19
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHB 9797U
Make and Model	RENAULT LATITUDE 2.0L DCI
Date of registration	31/7/2013
Excess	
Market Value	
Parf Rebate	-
Nett Loss	

Repair details:

Initial Estimate	5	19.009.25

Proposed/Revised repair cost:

Parts	\$ 2,366.57
Check items (estimate)	\$ (2)
Labour	\$ 1,110.00
Total	\$ 3,476.57
Lump Sum(if applicable)	\$ 2,800.00

Number of days for repair	2.5
---------------------------	-----



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

No video from TP. TP s	submitted PIR-OI was being charged for
Inconsiderate driving.	

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	2,996.00	
Loss of use		NIL	no. of days
Loss of rental	\$	292.11	(3days x \$97.37)
Loss of income	Ś	150.00	(3days x \$50.00)
LTA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	3,445.56	

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 13 August 2019 9:34 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 102700, vehicle number SHB9797U

310719 Rec'd email from TP Dear Hsiao Tong Enclosed is traffic police final result for your attention, your client had committed an offence of inconsiderate driving.	CHT	9/8/2019 8:20:41 AM
Message Liability: 100%. Insured changed lane collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. No video from TP. TP had submitted a copy of PIR which shows that OI was being charged for Inconsiderate Driving. We seek your mandate at \$3,445.56(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 09 Aug 2019	СНТ	9/8/2019 8:33:42 AM
8/10/19 12:03 AM CHAN Kian ChuanPLS PROCEED AS PROPOSED	LSP	13/8/2019 9:20:22 AM

Best Regards, Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 13 August 2019 8:45 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 102700, vehicle number SHB9797U

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]

Sent: Saturday, 10 August, 2019 12:04 AM

To: admin-d@lkkauto.com

Subject: New message for service request 102700, vehicle number SHB9797U

AXA Insurance has sent you a message for claim number S9M01DJ1.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From:

Jasmine Tan <jasminetan@transcab.com.sg>

Sent:

Wednesday, 28 August 2019 1:56 PM

To:

Hsiao Tong (LKKAuto); 'Ng Wai Yin'

Cc:

Admin A; CS A Team; claims@transcab.com.sg

Subject:

RE: <Request for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref:

CC3/ASM19002649/Kpb3 [ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U

ON 11/02/2019]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line :(65) 6603 1250 Website: www.transcab.com.sa

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 16 August 2019 3:40 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>

Subject: RE: <Request for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref: CC3/ASM19002649/Kpb3

[ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019]

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement at a global sum of \$3,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 31 July 2019 2:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jasmine Tan' < iasminetan@transcab.com.sg>; Admin A < admin-a@lkkauto.com>; CS A Team < cs-

a@lkkauto.com>

Subject: FW: <Request for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref: CC3/ASM19002649/Kpb3

[ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is traffic police final result for your attention, your client had committed an offence of inconsiderate driving.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 3 July, 2019 10:20 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg'

<claims@transcab.com.sg>

Subject: FW: <Request for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref: CC3/ASM19002649/Kpb3

[ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

We regret to inform that we do not have video footage for this case.

Our driver was travelling straight on the third lane and your insured swerved onto our taxi front right portion.

Circumstances of Accident

ON 11/02/2019 AT ABOUT 0940HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF COMMONWEALT TOWARDS JURONG. SUDDENLY VEHICLE B(SMH3416T) SWERVED ONTO MY LANE AND COLLIDED ONTO THE FIRIGHT PORTION OF MY TAXI.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 2 July, 2019 2:53 PM

To: 'jasminetan@transcab.com.sg' < jasminetan@transcab.com.sg>; Ng Wai Yin < waiyin.ng@transcab.com.sg>;

claims@transcab.com.sg

Subject: <Reguest for Video> Your ref: AAD1902-068 (SHB 9797U) *Our ref: CC3/ASM19002649/Kpb3 [ACCIDENT

INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019]

Your ref: AAD1902-068 (SHB 9797U)

Without Prejudice

Our ref: CC3/ASM19002649/Kpb3

Dear Sirs/Madam.

ACCIDENT INVOLVING SMH 3416T(AXA) & SHB 9797U ON 11/02/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of your client's video footage as stated in his accident report.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

LKK

Our Ref

: AAD1902-068

Your Ref

: SMH3416T

Date

: 14.May 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9797U AND SMH3416T ON 11/02/19 09:40 AM ALONG COMMONWEALTH AVE TOWARDS JURONG

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 2,996.00
2.	Loss of Rental for 3 days @ \$97.37 per day	\$ 292.11
3.	Loss of Income for 3 days @ \$50.00 per day	\$ 150.00
4.	LTA Search Fee	\$ 7.45
5.	Survey Fee	\$ 0.00
	Total	\$ 3.445.56

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent: To: Thursday, 2 May 2019 9:59 AM 'STHAMBURAJ@GMAILCOM'

Subject:

ACCIDENT INVOLVING SMH3416T AND SHB9797U ALONG COMMONWEALTH AVE

WEST RD TO DOVER RD ON 11.02.2019

MR. THAMBURAJ SOOSAINATHAN BLK 18 DOVER CRESCENT #07-32 SINGAPORE 130018

Dear Sir.

OUR REF

: CC3/ASM19002649/Khb3

YOUR REF

: SMH3416T

ACCIDENT INVOLVING SMH3416T AND SHB9797U ALONG COMMONWEALTH AVE WEST RD TO DOVER RD ON 11.02.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s TRANS-CAB AUTO SERVICES PTE LTDacting on behalf of the owner of SHB9797U against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHB9797U. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
 us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9797U and SMH3416T along COMMONWEALTH AVE TOWARDS JURONG on 11/02/19 09:40 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of May 2019

Yours Faithfully Trans-Cab Services Pte Ltd

Jasmine Tan General Manager



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:		SMH	3416T		(Insd veh)		
		SHB			(TP veh)	Model: RENAU	LT LATITUDE 2.0L
Date of A	ccident/Time:	11/02	/2019			1	
Repair Est	omate		15	20,478	199		
Final Repa	eir Cost		-5				
Loss of Us	e		1.5				days at S per da
Rental (if.	[Vert		: 5				days at 5 per da
LTA/GIA	Search Fee		1.5				
Others			:5				
			:5				
Final Sett	lement Sum (Glob)	il Sum)	:5	3,400.00			
Payer Na	me: TRANS-CAB /	UTO SEF	VICES	PTELTO	6		•
Is Third P	arty Workshop GIA	Registere	d?	[X] YES	[] NO	(Kindly indicate be	elaw)
A)	For Non GIA	Registere	Work	shop!	Agreed	Liability	_(16)
9)	For GIA Regis	tered Wo	rkshop	4	BOLA A	pplicable: Yes/ 14e	BOLA Scenario No: 15
	BOLA Dability	100	(%)	()	Assesse	d Liability (*):	(%)
	* Assessed Li	ability to b	e filled	anly for chain	collisions and fi	or cases where BOL	A does not apply.

NOTE:

Remarks:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/hortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative:

NO WALY

Date: 1.5 SEP 20.9

100

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: | Teve | Teve

Date:

KSC

Signature of AXA's surveyor/representative. Name of AXA's surveyor /Representative.

Date:

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO:

AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01

AXA TOWER

ATTENTION:

068811 SINGAPORE

INVOICE NO. DATE

: INV1905-049 : 14. May 2019

REFERENCE NO : AAD1902-068

TERMS

DUE DATE

: 14. May 2019

PAGE

: 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9797U;DOA 11.02.19(LUMP SUM-19)	1	2,996.00	2,996.00

Total SGD Excl. GST:

2,800.00

7% GST:

196.00

Total SGD Incl. GST:

2,996.00

**** TWO THOUSAND NINE HUNDRED NINETY SIX SGD ONLY ****

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd" 2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof falling which it shall be deemed to have been unconditionally accepted.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Fel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K

14 May, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/02/19 09:40 AM at COMMONWEALTH AVE TOWARDS JURONG

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
 registered owner of the taxi bearing vehicle registration no. SHB9797U. The taxi was hired to NG YONG
 SEAH a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the
 aforementioned accident at a rental rate \$97.37 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

11-02-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1902-068	Accident I	Date 11-02-2019
11/2/2019 09:40	13/2/2019 16:00	SHB9797U	

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

2/11/2010

> Back to OneMotoring

Vehicle Insurance Particulars Result

Vehicle No. Incident Date/Time

Insurance Company Name

SMH3416T

11 Feb 2019 / 09:40:00

AXA INSURANCE PTE LTD

rint

OK

Save as PDF



Traffic Police 10 Ubi Avenue 3 Singapore 408865 Tel +65 6547 0000 Fax +85 6547 4883 www.police.gov.sg

Our Ref Date : TP/IP/12459/2019 : 11 JULY 2019

NG KIAN WAH BLK 458 JURONG WEST STREET 41 #11-722 SINGAPORE 640458

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING SMH 3416 T AND SHB 9797 U ALONG COMMONWEALTH AVENUE ON 11/02/2019 AT ABOUT 9.40AM

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of <u>SMH 3416 T</u> had committed an offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276. Action has been initiated against the driver for the said offence.

Yours faithfully

HEAD INVESTIGATION TRAFFIC POLICE SINGAPORE POLICE FORCE

This is a computer-generated letter. No signature is required.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

AXA INSURANCE PTE	: LTD	Ref : CC3/ASM19002	2649/Kpb3q2
AA IIIOONAIIOE I TE	. 210		6
S SHENTON WAY #24 AXA TOWERSINGAPO		Date: 18-09-2019	
ATTN:KIAN CHUAN		Code: ASM	
1	Policy Particula	rs :- THIRD PARTY CLAI	M
Insured Veh.	SMH 3416T	Veh. Inspected	SHB 9797U
Policy No.	CN030590	Coverage (\$)	0.00
Claim No.	S9M01DJ1	Excess (\$)	0.00
Assign From		Assign Date	12/02/2019
2.	Vehicle Pa	rticulars & Condition	
Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	VF1ABL15AUC273417	Colour	METALLIC WHITE/RED
Odometer	74331	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3.	Cond	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/60 R16	GITI	8 mm
L/H Front Tyre	215/60 R16	GITI	8 mm
R/H Rear Tyre	215/60 R16	GITI	7 mm
L/H Rear Tyre	215/60 R16	GITI	7 mm
4.	Descrip	otion of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE	O/S FRONT PORTION.	
DAMAGES SEE D	ETAILS.	(5)	
5.	Gene	eral Information	
Accident Date	11/02/2019	Inspection Date	12/02/2019
Survey held at	TRANS-CAB AUTO SERVICE	ES PTE LTD	Z.
	NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a.		Remarks	
	ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS		
5b.	Estima	te Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2.500 Working	Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9797U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
-1	BUMPER COVER FRT (CONSISTENT)	BUCKLED	1,259.42	1,259.42
1	BUMPER SPOILER FRT (CONSISTENT)	SERVICEABLE	181.75	
-1	BUMPER ABSORBER FRT (CONSISTENT)	SERVICEABLE	394.68	
1	BUMPER RETAINER FRT RH (CONSISTENT)	DISTORTED	150.77	150.77
1	BUMPER SUPPORT FRT (CONSISTENT)	SERVICEABLE	123.88	9
1	BUMPER UNDERTRAY FRT (CONSISTENT)	SERVICEABLE	472.83	9
1	BUMPER GRILLE LOWER FRT (CONSISTENT)	SERVICEABLE	266.80	á
1	BUMPER FOG LAMP GRILLE RH (CONSISTENT)	SERVICEABLE	207.21	0
.1	BUMPER BEAM FRT (CONSISTENT)	TO REPAIR SEE LABOUR	914.08	š
1	HEADLAMP RH (CONSISTENT)	SERVICEABLE	1,184.43	2
1	HEADLAMP PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	152.15	3
1	FENDER PANEL FRT RH (CONSISTENT)	BENT	783.83	783.8
1	WHEELARCH FRT RH (CONSISTENT)	MISSING	278.84	278.8
1	FENDER BRACKET LOWER RH (CONSISTENT)	SERVICEABLE	15.79	
1	FENDER INSULATOR RH (CONSISTENT)	SERVICEABLE	130.84	
1	DOOR PANEL FRT RH (CONSISTENT)	TO REPAIR SEE LABOUR	2,844.66	8
1	WIPER RESERVOIR (CONSISTENT)	SERVICEABLE	348.25	
1	WIPER RESERVOIR NECK (CONSISTENT)	SERVICEABLE	136.11	3
1	WIPER RESERVOIR MOTOR (CONSISTENT)	SERVICEABLE	270.06	
1	RADIATOR GRILL (CONSISTENT)	SERVICEABLE	1,707.78	
	LESS 10% DISCOUNT		-1,182.42	-247.29
			10,641.74	2,225.5
	SPECIAL NETT ITEMS			
1	SET BUMPER CLIP FRT (SN) (CONSISTENT)	NECESSARY	66.00	66.00
1	BUMPER BRACKET CLIP FRT RH (SN) (CONSISTENT)	NOT NECESSARY	12.00	
1	BUMPER SUPPORT CLIP FRT RH (SN) (CONSISTENT)	NOT NECESSARY	10.50	
1	SET BUMPER GRILLE LOWER CLIP (SN) (CONSISTENT)	NOT NECESSARY	,69.00	
1	FRONT RIGHT DOOR STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NECESSARY	80.00	60.00

Report Ref No. CC3/ASM19002649/Kpb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Estimate By Our Adjusted

Qty	Description of Parts	Condition	Workshop (\$))	(\$)
	FRONT RIGHT DOOR STICKER 'CHASSIS' (SN) (CONSISTENT)	NECESSARY	50.00	15.00
	(CONSISTENT)		287.50	141.00
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT,HEADLAMP PANEL FRT RH AND DOOR PANEL FRT RH .		3,000,00	400.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		3,000.00	660.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
- 1	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER , TO ENABLE REPAIR.	NOT NECESSARY	380.00	
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	
-	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
- 1	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	2
	TO VACUUM ,REPLACE ,REFIX AND RECHARGE AIR CONDENSER.	NOT NECESSARY	380.00	
	TO REPLACE ,REFIX AND TOP UP COOLANT FOR RADIATOR.	NOT NECESSARY	170.00	5
	TO VACUUM ,REPLACE ,REFIX AND RECHARGE AIR INTERCOOLER.	NOT NECESSARY	170.00	
			8,210.00	1,110.00
	GRAND TOTAL		19,139.24	3,476.57
	RECOMMENDED COST OF LUMP SUM REPAIRS			2,800.00

RECOMMENDED COST OF LUMP SUM REPAIRS 2,800.00 (TO ITS PRE-ACCIDENT CONDITION)

Report Ref No. CC3/ASM19002649/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the Front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

20 September 2019

LKK AUTO CONSULTANTS PTE LTD (TP)

DATE

ALTHOR

*

CLAIMS

Chim

LATITUDE-2.0 D DOI (A) REMADIT SHB9797U Primary Contact/Insured Vehicle Information Service Address Incident Vehicle Registration # Model Make Walt for: Approve invoice Addinones Next Step Actions CC3/ASM19002649/Kpls342 LICK AUTO CONSULTANTS PTE 12 Feb 2019 11:14:53 AM 11 February 2019 7 March 2019 1/G10M65 Request Date Vendor Name Report Date Reference Loss Date Dise Date

BEX 18 DOVER CRESCENT, #07-32, 130018, SOOSAINATHAN THAMBURAL Singapore

sthamburaj@gmail.com

Pending verification - Direct

Services

Settlement

Third Party Welscle Dansage

Type of Loss.

ABBOS444 klanchuan.chanijana.com.sg CHAN Klan Chunn Claim Handler

History Documents Assessment Metrics Notes. Document SubType Messages Involves. Document Type

Additional Instructions

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LTASEARCHOUT	Forms / Claim Documents	Others	LICK AUTD CONSULTANTS FTE. LTD (TP)	20 September 2019
LKKOnspection.pdf	Forms / Claim Documents	Others	UNIX AUTO CONSULTANTS FTE. LTD (TP)	20 September 2019
LKK-Adlantement to polf	Forms / Claim Documents	Others	UKK AUTD CONSULTANTS PTE LTD (FP)	20 September 2019
■ PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM prif	Forms / Clains Documents	Satisfaction / Discharge Weicher	LICK AUTO CONSULTANTS PTE (TD (TP)	20 September 2019
AUTHORISATION TO ACT FORM pdf	Forms / Claim Documents	PDA / Authority Letter	LIKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE, and	Preción	Regainer	LKK AUTO CONSULTANTS PTE LTD (TR)	20 September 2019
PARTER TO OLIGH	Letters and Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
TH ESTIMATE. MARKED putt	Reports & Statement	Estimate / Qualation	LIK AUTO CONSULTANTS PTE LTD (TP)	9 August 2019
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PHR FROM TRPDE	Evidence	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	9 August 2019
TPuMandate IA dd 090819 pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 August 2019
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AUTHOR	KUMAR Shailendra	KLMAAR Shailendra	RATAN BHOSALE Prajati
SURTING	GlA Report	Estimate / Quitation	GIA Report
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