

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 15 March 2019 9:23 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 5/2/2019 involving SHB 1002H & SMD 4412T (AIG's insured)
Our Ref: TAX/02/19/2023/lg
Attachments: img-315090853-0001.pdf; SHB1002(2).jpg; SHB1002(3).jpg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2469.68
Loss of Rental	\$1179.67 (10.5 days x \$112.35)
Loss of Income	\$630.00 (10.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$4286.35

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) scene photos

Our hirer engaged his own lawyer to claim for his injury only.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX : (065) 62564315

30 AUGUST 2019

**SHEO BOON CHEW WINSON (XIAO WENZHO WINSON)
17A TELOK BLANGAH CRESCENT
#06-274
SINGAPORE 091017**

Dear Sir/Madam,

**OUR REF : CC3/AIG19002646/Jha3
YOUR REF : SMD 4412T**

ACCIDENT INVOLVING SMD 4412T AND SHB 1002H ALONG 532 BEDOK NORTH STREET 3 ON 05.02.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 1002H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 1002H** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 1002H** that was damaged pursuant to the accident which occurred on **11/02/2019** (date) along **532 BEDOK NORTH STREET 3 CAR PARK** (location) involving vehicle no/s **SMD 4412T** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of Dec (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,469.68** (Repair Cost), **S\$786.45** (Loss of Rental/Use), **S\$7.00** (Disbursement), for vehicle no. **SHB 1002H** that was damaged pursuant to the accident which occurred on **05/02/2019** (date) along **532 BEDOK NORTH STREET 3 CAR PARK** (location) involving vehicle no/s **SMD 4412T**. This is pursuant to the inspection conducted on **11/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 1002H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1002H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of Dec (month) **2019** (year)

 **LKK**
OHS

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190300103
Date : 08.03.2019
Vehicle No. : SHB1002H
Your Ref No. : TAX/02/19/2023
Our Ref No. : 24100010
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount
Parts				
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50 \$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00 \$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(100.00)	\$ 933.10 \$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22 \$ 39.68
WHEEL, DISC	0.00	\$1555.10	0.00	\$ 0.00 \$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00 \$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1249.60	(100.00)	\$1249.60 \$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00 \$ 60.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1243.90	(100.00)	\$1243.90 \$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00 \$ 120.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80 \$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90 \$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00 \$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00 \$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00 \$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00 \$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , LH	0.00	\$ 576.00	0.00	\$ 0.00 \$ 0.00
WHEEL, DISC	0.00	\$1555.10	0.00	\$ 0.00 \$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00 \$ 0.00
Sub-Total				\$ 219.68
Labour				
TO REPAIR RH PORTION	1.00	\$1000.00	0.00	\$ 0.00 \$ 1000.00

Others

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190300103
Date : 08.03.2019
Vehicle No. : SHB1002H
Your Ref No. : TAX/02/19/2023
Our Ref No. : 24100010
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	0.00	\$ 360.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPSRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 2,469.68

Remark :

Make/Model : PRIUS4
Accident Date : 05.02.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2023

From: SMRT Taxis Pte Ltd

Date: 15/02/2019

ACCIDENT INVOLVING SHB 1002H & SMD 4412T ON 5/2/2019 AT THE CAR PARK OF BLOCK 534 BEDOK NORTH STREET 3

This is to confirm that the daily rental rate for SHB 598L is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/02/2019
Accident End Date : 04/03/2019

Date Generated : 06/03/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/19/2023	SHB1002H	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24100010	05/02/2019 3:32 PM	16/02/2019 9:21 AM

Enquire Transaction History

Log Date/Time:	08 Feb 2019 / 14:01:54		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMD4412T		
Transaction Type:	18.22 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
Live ID:	ESASBAHID - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190208140154224307
Search Date / Time:	05 Feb 2019 12:30:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		
Information displayed is correct as at the log date and time.			

Enquire Related Logs

[Back to List](#)



SINGAPORE
POLICE FORCE

Traffic Police
10 Ulu Avenue 3
Singapore 408665
Tel: +65 6547 5000
Fax: +65 6547 4863
www.police.gov.sg

Our Ref : TP/IP/10731/2019
Date : 10 MAY 2019

TAN WEE LIANG
BLK 732 WOODLANDS CIRCLE
#10-77
SINGAPORE 730732

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SMD 4412 T AND SHB 1002 H ALONG BEDOK
NORTH STREET 3 ON 05/02/2019 AT ABOUT 12.30PM**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **SMD 4412 T** had committed an offence of **Careless Driving under Rule 29 of the Road Traffic Rules**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.