

## Vic (LKKAuto)

---

**From:** Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>  
**Sent:** Thursday, 3 October, 2019 10:26 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Md Noor, Norsiah  
**Subject:** RE: Your Ref: 9149870182SG - ACCIDENT INVOLVING VEHICLES SMD 4412T AND SHB 1002H ON 05/02/2019 - LKK REF CC3/AIG19002646/Jha3  
**Attachments:** 9149870182SG.pdf; tmp116F.TIF; RE: LOD Re: Accident on 5/2/2019 involving SHB 1002H & SMD 4412T (AIG's insured) Our Ref: TAX/02/19/2023/lg \*\*\* LKK REF: CC3/AIG19002646/Jha3

Dear Vic,

Although the BI LOD did not include the LOI, the final settlement for the BI was inclusive of the LOI as attached.

Thank you.

**Jeffrey Ng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

[Jeffreysaykiat.Ng@aig.com](mailto:Jeffreysaykiat.Ng@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
**[Click here to find out more.](#)**

**Follow us:**



### IMPORTANT NOTICE:

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, October 03, 2019 9:58 AM  
**To:** Ng, Jeffreysaykiat  
**Cc:** Admin A; Vic (LKKAuto); Md Noor, Norsiah  
**Subject:** [EXTERNAL] Your Ref: 9149870182SG - ACCIDENT INVOLVING VEHICLES SMD 4412T AND SHB 1002H ON 05/02/2019 - LKK REF CC3/AIG19002646/Jha3

**This message is from an external sender; be cautious with links and attachments.**

Dear Jeffrey,

We refer to the subject matter.

We noted that there was a BI claim and the matter was settled.

As such, we had offered to TP for the PD settlement and we take out the LOI. However, TP repairer informed us that the LOI was not included in the BI claim (see attached email).

Kindly confirm and let us know if LOI was included on the BI settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.