

INS CASE OWNER:

CC 3, MG 1900

2641, Jha3/✓

LKK:
IDAC

ASSIGNMENT

Subject:

043

DOI:

21/19

Date / Time:

2/2/19

Registered in Merimen:

13/2/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SJC 1328 P

Claim No. : _____

Name of Insured : Ng/Ah May

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :SS _____ D.O.A: 21/19

Place of Accident : Rangoon Rd

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES/NO)

Insured Liability: % Final ? Yes / No

SHB338 X

INSRS:
WSP: smt, w
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time

STAGE

DATE / PIC

17/2
vncSHB338X - 05/10/19 24/1/19 24/1/19 : 00A: 02/01/19
- 05/10/19 24/1/19 24/1/19 : 00A: 30/01/2019

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 02/01/19

After call ltr to OI: 02/01/19 JICOM

14/2/19
18/2/19Call OI - Advice of TP claim & HLD affected.
Send letter to OI - File PRC to VIC to check.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

- FINALIZED
- TP LOD IN BY EMAIL

28/02/19

- SEND 1ST OFFER TO TP.
- TP ACCEPTED OFFER.
- ALL POC IN ORDER.
- TO CLOSE.

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L16 \$5 850.00 / 2 days) Reduction: 84 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 271

If NO or B 28, Ass. Lia:

Repair Cost: \$5 850.00

COI (LTD-INDENT TP)

Loss of Rental (LOR): \$5 691.66 (6 days) X \$108.61 - CNY

Loss of Use (LOU): \$5 360.00 (\$60 x 6 days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search \$5 7.00

Medical \$5 -

Disbursement \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320.00

Total: \$5 1860.66

Global Sum SS: 1860.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5 1860.00

Name 1: CURT TAXI PTE LTD

Payee 2: (Strike if N.A.) \$5 -

Name 2: -

Payee 3: (Strike if N.A.) \$5 -

Name 3: -

REF: ALG

Huee Jie

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

at Workshop ref

of

Insured:

Policy No.

Claims No.

Sum Insured:

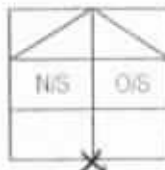
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No SHB 338x

In Regd: 20 Aug 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius

C.C. 1797

Colour: maroon

A/C Insured / Std / NI / NA

Sp Reading: 56576

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKN36U70S7477S1

Gen Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brakes: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or chilles

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 2/2/19

D.O.A: 2/2/19

Survey held at

Sprint

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

HS \$850.00
 CRAB: \$4,710.86 (84%)

02/19/2005

SJC1328P

Date/Time, File Pass to/

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to/

Survey Fee:

2)

Add Fee: ☐ Site Insp (\$

Transportation

☐ Interview (\$

) 5 + RS 8

☐ Tech. Insp (\$

) Phone

☐ Weekend (\$

) Other

Report Format :

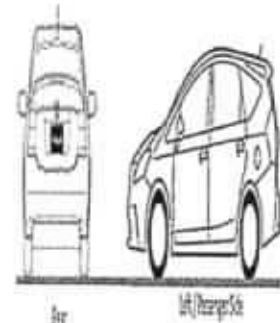
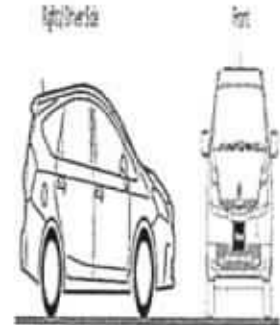
Lump Sum / I.B.I. (\$

1994

Vic Finalized - 43

Section A - Accident Details

Registration Number	5HB338X
Case Reference Number	TAX/02/19/2005
Registration Date	20/8/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LOW TIAN SIONG
Type of Accident	Head to Rear
Accident Date and Time	2/2/2019 11:50 AM
Accident Reported Date and Time	4/2/2019 9:06 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099987
Special Instruction to ARC, if any	DROVE IN/ TP
Prepared Date and Time	7/2/2019 6:50 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$200.00
Total Spray Cost	\$1,116.00	\$200.00
Total Spare Part Cost	\$2,759.86	\$371.16
Total Other Cost	\$840.00	\$60.00
TOTAL COST	\$5,560.86	\$831.16
Lump Sum Total	\$5,560.00	\$850.00 (L/S)
Number of Repair Days	7.0	2.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	07/02/2019 4:47 PM	07/02/2019 4:00 PM
Signature		
Remarks		L/S repair, photo after paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0161	Invoice Number	
Quotation Date	16.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$845.00	\$200.00 ✓
Total Labour	\$845.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$1,116.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO INSPECT RR LIGHTING MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	\$120.00	\$40.00 ✓
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$840.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given
		52159-47905	BUMPER REAR	1.00	\$458.80	25.00	\$343.85 ✓	Replace	Replace
		75573-47080	TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given
		75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given
		81551-47180	TAIL LAMP RH	1.00	\$557.80	100.00	\$0.00	Replace	Old Damage
		75575-47030	MOULDING BACK WINDOW, LOWER NO.1	0.00	\$29.40	0.00	\$0.00	Replace	Not Given
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.80	0.00	\$0.00	Replace	Check
		52578-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Check

52575-47020	BUMPER SIDE RETAINER RRRH	0.00	\$94.80	0.00	\$0.00	Replace	Check	✓	nn
	PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	✓	hec
52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check	X	nn
58307-47060	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Check	X	nn
	SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	nn
75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X	nn
52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given	X	nn
76088-47020	BUMPER LIP COVER RRLH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given	X	nn
	SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X	nn
67005-47241	TAILGATE ASY	1.00	\$1,007.90	100.00	\$0.00	Replace	Old Damage	X	nn
Total			\$4,204.90		\$463.95				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

463.95

- 202

371.16

+ 200.00

+ 260.00

831.16

L/S \$850/-

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

18/3/19 - Finalized L/S \$850/- 2 days.



Case Details

Case Reference Number : TAX/02/19/2005
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB338X

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5608-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 02/02/2019 03:50 AM
 Vehicle Age(In Months) : 54

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	• DEF
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	• NEC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	•
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	•
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check	•
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check	•
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	•
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Check	•
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	•
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	•
Total Spare Part Cost									3,449.83	Surveyor Total				463.95
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)				20
Final Spare Part Cost									2,759.86	Final Sur Total				371.16

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantify	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	*
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	*
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	*
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	1	0	Old Dan	*
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Give	*
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	*
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	*
One Time Key In	Main			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give	*
One Time Key In	Main			SEALANT W/SCREEN	3	37.00	111.00	0.00	111.00	Replace	0	0	Not Give	*
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	1	0	Old Dan	*
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Not Give	*
Total Spare Part Cost									3,449.83					
Lump Sum Discount (%)									20.00					
Final Spare Part Cost									2,759.86					
											Surveyor Total		483.95	
											Lump Sum Dis (%)		20	
											Final Sur Total		371.18	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	845.00	200	
Total:			845.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
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S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY REAR BUMPER	375.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY REAR PANEL	180.00	0	
4	Main	TO RESPRAY TAIL GATE	375.00	0	
Total:			1,115.00	200.00	

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	50.00	20	
2	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
3	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0	
4	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	120.00	40	
5	Main	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0	
6	Main	TO WASH AND VACUUM	60.00	0	
7	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			840.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,759.86	371.16
Total Labour Cost	845.00	200.00
Total Spray Painting	1,115.00	200.00
Other	840.00	60.00
Overall Total	5,559.86	831.16
Lump Sum Repair Option		
Lump Sum Total	5,550.00	850.00
Surveyor Approved Amount		850.00

Estimator Assessment(\$)

Surveyor Assessment(\$)

No of Repair Days*

7

2

Remarks

-

L/S repair, photo after paint.

Surveyor Name

Hwee jo

Signature



Save

Clear

Survey Date

07/02/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 28 March, 2019 10:21 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 2/2/2019 involving SHB 338X & SJC 1328P (AIG's insured)
Our Ref: TAX/02/19/2005/lg
Attachments: 02 19 2005 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$850.00
Loss of Rental	\$1086.10 (10 days x \$108.61)
Loss of Income	\$600.00 (10 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2543.10

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19002641/Jha3

18 March 2019

NG AG MOY
101 Tamarind Road
Singapore 806050

Dear Sir/Madam,

ACCIDENT INVOLVING SJC 1328P AND SHB 338X ON 02/02/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 338X** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 338X** that was damaged pursuant to the accident which occurred on **02/02/2019** (date) along **RANGOON ROAD** (location) involving vehicle no/s **SJC 1328P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of March (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,860.00** (Global Sum – all in) for vehicle no. **SHB 338X** that was damaged pursuant to the accident which occurred on **02/02/2019** (date) along **RANGOON ROAD** (location) involving vehicle no/s **SJC 1328P**. This is pursuant to the inspection conducted on **07/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 338X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 338X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of March (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190300216
Date : 18.03.2019
Vehicle No. : SHB338X
Your Ref No. : TAX/02/19/2005
Our Ref No. : 24099987
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	850.00
GRAND TOTAL				\$ 850.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 02.02.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2005

From: SMRT Taxis Pte Ltd

Date: 15/02/2019

ACCIDENT INVOLVING SHB 338X & SJC 1328P ON 2/2/2019 ALONG RANGOON ROAD

This is to confirm that the daily rental rate for SHB 338X is \$108.61 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/02/2019
Accident End Date : 06/03/2019

Date Generated : 06/03/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/19/2005	SHB338X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24099987	02/02/2019 12:30 PM	12/02/2019 2:37 PM

Vehicle Hub

2002/03/11/11:00

Search Date/Time: 02 Feb 2019 11:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Search Date/Time: 02 Feb 2019 11:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Information displayed is correct as at the log date and time.

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2019 Edit Reg		07 Feb 2019 00:00 Edit Adj Rpt	S\$850.00 Edit Estimates	S\$850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NG AG MOY , ID: S2137835F									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB338X		Date of Loss: 02/02/2019 11:00 - :59 [53 Months and 13 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1959671917SG		Policy/Cover Note No.: 2100459249 (Comprehensive)							
Vehicle Reg. No. (Insured): SJC1328P		Policy No. (Claimant): D-18090213MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 22/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (14/02/2019): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB338X (1959671917SG)**
[SJC1328P]
TP
SMRT TAXIS PTE LTD
Feb 2 2019 11:00AM
[NG AG MOY]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Letters/Correspondences				
			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	[Draft]	Third Party Express Settlement – Payment Breakdown		Edit
Photos/Images				
			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 09:58	General View		Load JPG ☒
2	15/02/19 09:58	General View		Load JPG ☒
3	15/02/19 09:58	General View		Load JPG ☒
4	15/02/19 09:58	General View		Load JPG ☒
5	15/02/19 09:58	General View		Load JPG ☒
6	15/02/19 09:58	General View		Load JPG ☒
7	15/02/19 09:58	General View		Load JPG ☒
8	15/02/19 09:58	General View		Load JPG ☒
9	15/02/19 09:58	General View		Load JPG ☒
10	15/02/19 09:58	General View		Load JPG ☒
11	15/02/19 09:58	General View		Load JPG ☒
12	15/02/19 09:58	General View		Load JPG ☒
13	15/02/19 09:58	General View		Load JPG ☒
14	15/02/19 09:58	General View		Load JPG ☒
15	15/02/19 09:58	General View		Load JPG ☒
16	15/02/19 09:58	General View		Load JPG ☒
17	18/03/19 09:24	Photo After Spray		Load JPG ☒
18	18/03/19 09:24	Photo After Spray		Load JPG ☒
19	18/03/19 09:24	Photo After Spray		Load JPG ☒
Documentation				
			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/02/19 17:35	TP ESTIMATE - MARKED		Load PDF
2	16/02/19 17:35	TP GIA REPORT		Load PDF
3	03/04/19 12:41	WORKSHOP INVOICE		Load PDF
4	03/04/19 12:41	AUTHORISATION TO ACT FORM		Load PDF
5	03/04/19 12:41	Release Voucher		Load PDF
6	03/04/19 12:41	RENTAL RECEIPT		Load PDF
7	03/04/19 12:41	RENTAL MILEAGE		Load PDF
8	03/04/19 12:41	LTA SEARCH		Load PDF
9	03/04/19 12:41	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/02/19 14:11	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer.Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJC1328P (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB338X (TP veh)		
Date of Accident:	02/02/2019		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	7,065.90
Final Repair Cost	: \$	1,860.00
Loss of Use	: \$	6.00 days at \$60.00 per day
Rental (if any)	: \$	6 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	1,860.00

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	1,860.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

03 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002641/JHA3Q2

Date: 03/04/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100459249
Claimant Vehicle No :	SHB338X	Insured Vehicle No :	SJC1328P
Date of Loss:	02/02/2019	Nature of Claim:	TP
		Claim No:	1959671917SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB338X	Engine No:	2ZR6110816
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKN36U705747751
Reg. Date:	20/08/2014 (Man. Year: 2014)	Odometer:	565796 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Chilles 6 mm	Rear Left Side:	Chilles 6 mm
Front Right Side:	Chilles 6 mm	Rear Right Side:	Chilles 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,264.90	463.95	3,800.95	89.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,801.00	460.00	2,341.00	83.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,065.90	923.95	6,141.95	86.92
Approved Total (Overridden) (S\$)		850.00		
Nett Amount (S\$)	7,065.90	850.00	6,215.90	87.97
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
+ Car Rental (6.0 x S\$108.61/day) (S\$)		651.66		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,868.66		
Global Sum Settlement (S\$)		1,860.00		

INSPECTION

Date of Assignment:	07/02/2019	
Date Inspected:	07/02/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: ONG HWEE JIE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Deformed	458.60 F	*343.95 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F
4	1		*TAIL GATE DOOR GLASS MOULDING RH	Not Necessary	29.40 F	*- F
5	1		*NAME PLATE (HYBRID)	Not Necessary	51.90 F	*- F
6	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
7	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
8	1		*BUMPER LIP COVER RR/RH	Not Necessary	118.10 F	*- F
9	1		*TAIL LAMP RH	Not Necessary	557.80 F	*- F
10	1		*MOULDING BACK WINDOW ,LOWER NO.1	Not Necessary	29.40 F	*- F
11	1		*ARM SUB-ASSY ,RR BUMPER RH	Not Necessary	139.60 F	*- F
12	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
13	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
14	1		*ARM SUB-ASSY ,RR BUMPER LH	Not Necessary	139.60 F	*- F
15	1		*END PANEL	Not Necessary	602.10 F	*- F
16	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
17	1		*TAIL GATE DOOR GLASS MOULDING ,LH	Not Necessary	29.40 F	*- F
18	1		*TAIL LAMP BRACKET ,RH	Not Necessary	30.70 F	*- F
19	1		*BUMPER LIP COVER RR/LH	Not Necessary	72.20 F	*- F
20	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
21	1		*TAILGATE ASY	Not Necessary	1,007.90 F	*- F

F=Franchise part.

Total Parts (S\$)	4,264.90	463.95
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	200.00
2	SPRAY PAINT	New	1,116.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO INSPECT RR LIGHTING MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	New	120.00	0.00
5	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	40.00
6	TO REMOVE AND REFIX REAR WINDSCREEN	New	240.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	0.00
8	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
9	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,801.00	460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >