

INS. CASE OWNER: Kim Hong CC 3, AIG 1900 2638, J/8342 LAC IDAC

Surveyor: OHJ DOI: 11/2/19 Date / Time: 11/2/19

Registered in Merimen: 13/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SLM 8607 L Claim No.:
 Name of Insured: Ann Chan Leung etc Policy No.:
 Insured Tel No.: HP: Make / Model:
 Excess Sec II : \$5 D.O.A: 5/1/19 Place of Accident:
 Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Driver Tel No.: 5124M (V/L: YES / NO) Insured Liability: 0 % Final ? Yes / No



INSRS: Comp m
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date / Time	STAGE	DATE / PIC
<u>10/1/19</u>	Non-Reporting ltr (1st):	
<u>10/1/19</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI: <u>PK 12/6/19</u>	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	☐
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☐
	LTA / GIA:	☒
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☐
	LOD:	☐
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐

PRELIMINARY ADVICE Date/Time: 15-08-19 Sent By: OHJ

FINALIZATION Date/Time: 15-08-19 Confirm with: LEE GAG Confirm by: OHJ

Repair Cost: PIP \$52,301.31 (3 days) Reduction: 69 % Email ☒ Call ☐

FINAL SETTLEMENT Date/Time: 15-08-19 Confirm with: LEE GAG Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 110 9 If NO or B 28, Ass. Lia:

Repair Cost: \$52,301.31 OID TURN IN AND MAN ROAD disburse out from side and
collided with TP vehicle

Loss of Rental (LOR): \$5 699.18 (6 days) x \$116.63

Loss of Use (LOU): \$5 - (\$ x days)

Loss of Income (LOI): \$5 300.00 (\$ x 6 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search: \$5 1.00
 Medical: \$5 -
 Disbursement: \$5 - (e.g. Tow/Independent)
 Legal Cost: \$5 -
 Total: \$5 3,308.29 Global Sum \$5:
 FINAL PAYMENT Date/Time: 15-08-19 Confirm with: LEE GAG Email ☒ Call ☐
 Payee 1: \$5 3,308.29 Name 1: SANET TAN PTE LTD
 Payee 2: (Strike if N.A.) \$5 Name 2:
 Payee 3: (Strike if N.A.) \$5 Name 3:

REF: A16

Hwee Jie

ASSIGNMENT

From _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLump Sum: 181 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No. SHB 5124M Yr Regn: 3 NOV 2017Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Prius cc 1797Colour: maroon A/C: Insured / Std / NI / NA

Sp Reading _____ T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU103573616Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 5/2/19 D.O.I. 11/2/19Survey held at: SumitDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooflop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	02/19/2025
	SLM 8607 L
	PIP: * 2,301.51 (USD) * 9123.23 69%

Date/Time. File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + PS \$

) Photos

) Copies

)

TOTAL

Report Format:

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park EA, Singapore 757705
FAX Number: 63682002
Estimator Telephone Number: 68602623
Accident Reporting Number: 68602672

Date Generated: 15/02/2019

User ID: Paldoun

Poh H

Section A - Accident Details

Registration Number	SH85124M
Case Reference Number	TAX/02/19/2025
Registration Date	3/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	CHUA CHENG GUAN
Type of Accident	Head To Side
Accident Date and Time	5/2/2019 6:05 PM
Accident Reported Date and Time	7/2/2019 12:21 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100009
Special Instruction to ARC, if any	TP
Prepared Date and Time	6/2/2019 2:18 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Finalised - HJ

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,295.00	\$450.00
Total Spare Part Cost	\$4,364.04	\$1,401.51
Total Other Cost	\$920.00	\$50.00
TOTAL COST	\$7,425.04	\$2,301.51 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	08/02/2019 2:58 PM	11/02/2019 1:23 PM
Signature		
Remarks	P/P REPAIR, PHOTO BEFORE PAINT.	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0174	Invoice Number	
Quotation Date	16.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION RH	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$50.00
TO RESPRAY RIM	\$180.00	\$0.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,296.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$30.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$920.00	\$50.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
	DEF	52565479 00	FILLER, RR BUMPER, RH	1.00	\$119.90	25.00	\$89.93	Replace	Replace
	NEC	52462470 30	PAD, RR BUMPER, RH & LH, 1	1.00	\$3.80	25.00	\$2.85	Replace	Replace
	NN		TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given
	NN	52169470 20	COVER, GUARD RR BUMPER LOWER	0.00	\$14.80	0.00	\$0.00	Replace	Not Given
	DEF	52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace
	DEF	52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace
	NN	52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	0.00	\$0.00	Replace	Check
	NN	42611474 50	WHEEL, DISC	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given
	NN	52565479 00	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
55 Woodlands Industrial Park EA, Singapore 757701
FAX Number : 63635502
Estimator Telephone Number : 68642623
Accident Reporting Number : 88182672

Date Generated : 18/02/2019

User ID : Peh Guan

	R		PANEL SUB-ASSY, FENDER REAR RH	1.00	\$824.80	100.00	\$0.00	Replace	Repair	A
	nee	52462470 20	PAD, RR BUMPER, RH & LH, 2	1.00	\$3.80	25.00	\$2.85	Replace	Replace	/
	nee	52191470 30	SEAL, RR BUMPER ARM, RH & LH	1.00	\$11.00	25.00	\$8.25	Replace	Replace	/
	nee	52462470 10	PAD, RR BUMPER, RH & LH, 3	1.00	\$3.80	25.00	\$2.85	Replace	Replace	/
	nn	81551472 81	LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X
	Scr	81581470 10	LENS & BODY ASSY, RR BUMPER, RH	1.00	\$486.80	10.00	\$438.12	Replace	Replace	/
	nn		SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given	X
	nee		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	/
	nn	52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given	X
	nn	52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Check	X
Total					\$5,473.74		\$1,401.51			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r} 1401.51 \\ + 400.00 \\ + 500.00 \\ \hline 2301.51 \end{array}$$

27/2/19 - Finalized p/p \$2301.51 3dys.



Case Details

Case Reference Number : TAX/02/19/2025
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB5124M

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5627-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 05/02/2019 10:05 AM
 Vehicle Age(In Months) : 15

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 0

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92 ✓	Replace	*	DEF
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	Check	*	
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 1	1	3.80	3.80	25.00	2.85	Replace	1	2.85 ✓	Replace	*	NEC
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 2	1	3.80	3.80	25.00	2.85	Replace	1	2.85 ✓	Replace	*	NEC
One Time Key In	Main			PAD, RR BUMPER, RH & LH , 3	1	3.80	3.80	25.00	2.85	Replace	1	2.85 ✓	Replace	*	NEC
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	1	11.00	11.00	25.00	8.25	Replace	1	8.25 ✓	Replace	*	NEC
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Check	*	
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Give	*	

Total Spare Part Cost 4,364.04

Surveyor Total 1,401.48

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 4,364.04

Final Sur Total 1,401.48

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FILLER, RR BUMPER , RH	1	119.90	119.90	25.00	89.93	Replace	1	89.93 ✓	Replace	DEF
One Time Key In	Main			FILLER, RR BUMPER , LH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Give	
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	0	0	Not Give	
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	1	418.72 ✓	Replace	BUC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give	
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00 ✓	Replace	NEL
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	824.80	25.00	618.60	Replace	1	0	Repair	
One Time Key In	Main			WHEEL, DISC	1	1,555.10	1,555.10	25.00	1,166.32	Replace	0	0	Not Give	
One Time Key In	Main			TYRE	1	126.74	126.74	25.00	95.05	Replace	0	0	Not Give	
One Time Key In	Main			LENS & BODY ASSY , RR BUMPER , RH	1	486.80	486.80	10.00	438.12	Replace	1	438.12 ✓	Replace	SCR
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP , RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give	
Total Spare Part Cost									4,364.04	Surveyor Total		1,401.49		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									4,364.04	Final Sur Total		1,401.49		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION RH	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY FILLER RR BUMPER LH	180.00	0	
3	Main	TO RESPRAY FILLER RR BUMPER RH	180.00	50	
4	Main	TO RESPRAY RIM	180.00	0	
5	Main	TO RESPRAY REAR FENDER RH	378.00	200	
Total:			1,296.00	450.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	30	
3	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	
5	Main	TO REMOVE AND REFIT TYRE	120.00	0	
6	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
7	Main	TO WASH AND VACUUM	80.00	0	
8	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			920.00	50.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	4,364.04	1,401.48
Total Labour Cost	845.00	400.00
Total Spray Painting	1,296.00	450.00

Estimator Assessment(\$)

Surveyor Assessment(\$)

Other

920.00

50.00

Overall Total

7,425.04

2,301.49

Lump Sum Repair Option

Lump Sum Total

0.00

2,301.49

Surveyor Approved Amount

2,301.49

No of Repair Days*

5

3

Remarks

P/P REPAIR, PHOTO BEFORE PAINT

Surveyor Name

Hwee Jie

Signature



Save

Clear

Survey Date

11/02/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 15 March 2019 10:20 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 5/2/2019 involving SHB 5124M & SLM 8607L (AIG's insured)
Our Ref: TAX/02/19/2025/lg
Attachments: img-315091941-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2301.51
Loss of Rental	\$991.35 (8.5 days x \$116.63)
Loss of Income	\$510.00 (8.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3809.86

2301.51
466.52
200.00
7.00
2,975.03

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our relief driver Mr Chua Cheng Guan (NRIC No. S1778705E) is claiming his injury and loss of income (based on is medical leave) through his own lawyer. We are claiming the loss of income (based on downtime) on behalf of our hirer Mr Lim Thiam Siew (NRIC No. S8124441C).

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19002638/Jfa3

12 JUNE 2019

ASIA CARZ LEASING PTE LTD
1 BUKIT BATOK CRESCENT
#02-57 WCEGA PLAZA
SINGAPORE 658064

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM 8607L AND SHB 5124M ALONG/AT 86 DAKOTA
CRESCENT WATERBANK AT DAKOTA ON 05/02/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHB 5124M (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5124M that was damaged pursuant to the accident which occurred on 05/02/2019 (date) along DAKOTA CRESCENT WATERBANK DRIVEWAY (location) involving vehicle no/s SLM 8607L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of August (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,301.51 (Repair Cost), S\$999.78 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SHB 5124M that was damaged pursuant to the accident which occurred on 05/02/2019 (date) along DAKOTA CRESCENT WATERBANK DRIVEWAY (location) involving vehicle no/s SLM 8607L.

This is pursuant to the inspection conducted on 11/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5124M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5124M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of August (month) 2019 (year)


OHJ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190300068
Date : 07.03.2019
Vehicle No. : SHB5124M
Your Ref No. : TAX/02/19/2025
Our Ref No. : 24100009
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.93
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	1.00	\$ 3.80	(25.00)	\$ 0.95	\$ 2.85
PAD, RR BUMPER, RH & LH , 2	1.00	\$ 3.80	(25.00)	\$ 0.95	\$ 2.85
PAD, RR BUMPER, RH & LH , 3	1.00	\$ 3.80	(25.00)	\$ 0.95	\$ 2.85
SEAL, RR BUMPER ARM, RH & LH	1.00	\$ 11.00	(25.00)	\$ 2.75	\$ 8.25
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.93
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
PANEL SUB-ASSY, FENDER REAR RH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
WHEEL, DISC	0.00	\$1555.10	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , RH	1.00	\$ 486.80	(10.00)	\$ 48.68	\$ 438.12
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 1401.51
Labour					
TO REPAIR REAR PORTION RH	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

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Date : 07.03.2019
Vehicle No. : SHB5124M
Your Ref No. : TAX/02/19/2025
Our Ref No. : 24100009
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 2,301.51

Remark :

Make/Model : PRIUS4
Accident Date : 05.02.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2025

From: SMRT Taxis Pte Ltd

Date: 15/02/2019

**ACCIDENT INVOLVING SHB 5124M & SLM 8607L ON 5/2/2019 ALONG DAKOTA
CRESCENT WATERBANK DRIVEWAY**

This is to confirm that the daily rental rate for SHB 5124M is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/02/2019

Accident End Date : 06/03/2019

Date Generated : 04/03/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/19/2025	SHB5124M	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24100009	05/02/2019 7:01 PM	14/02/2019 2:33 PM

Enquire Transaction History

Personalised Policy Details

Log Date/Time:	08 Feb 2019 / 13:38:36	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLM8807L	Business Transaction Reference No.:	20190208133836427237
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABUL HALIL		

Search Date / Time: 05 Feb 2019 18:05:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Feb 2019 Edit Reg		11 Feb 2019 00:00 Edit Adj Rpt	S\$2,301.51 Edit Estimates	S\$2,301.51 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: ASIA CARZ LEASING PTE LTD. Co. Reg. No.: 201606152D									
Main Claimant: SMRT TAXIS PTE LTD. Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB5124M		Date of Loss: 05/02/2019 18:00 - :59 [15 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 5747017085SG		Policy/Cover Note No.: 0999994426 (Comprehensive)							
Vehicle Reg. No. (Insured): SLM8607L		Policy No. (Claimant): D-18090213MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 22/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (15/02/2019): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5124M (5747017085SG)
[SLM8607L]
TP
SMRT TAXIS PTE LTD
Feb 5 2019 6:00PM
[ASIA CARZ LEASING PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☐ ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Photos/Images			3 per page ☐ ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/19 10:15	General View	 Load JPG	☒
2	15/02/19 10:15	General View	 Load JPG	☒
3	15/02/19 10:15	General View	 Load JPG	☒
4	15/02/19 10:15	General View	 Load JPG	☒
5	15/02/19 10:15	General View	 Load JPG	☒
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17	15/02/19 10:15	General View	 Load JPG	☒
18	15/02/19 10:15	General View	 Load JPG	☒
19	27/02/19 11:19	Replacement Part Photo	 Load JPG	☒
20	27/02/19 11:19	Replacement Part Photo	 Load JPG	☒
21	27/02/19 11:19	Replacement Part Photo	 Load JPG	☒
Documentation			1 per page ☐ ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/02/19 17:33	TP ESTIMATE - MARKED	 Load PDF	
2	16/02/19 17:33	TP GIA REPORT	 Load PDF	
3	28/08/19 14:28	WORKSHOP INVOICE	 Load PDF	
4	28/08/19 14:28	AUTHORISATION TO ACT FORM	 Load PDF	
5	28/08/19 14:28	Release Voucher	 Load PDF	
6	28/08/19 14:28	RENTAL RECEIPT	 Load PDF	
7	28/08/19 14:28	RENTAL MILEAGE	 Load PDF	
8	28/08/19 14:28	LTA SEARCH	 Load PDF	
9	28/08/19 14:28	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/02/19 10:51	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM8607L (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHB5124M (TP veh)		CVT (A)
Date of Accident:	05/02/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	8,594.74
Final Repair Cost	:	\$	2,301.51
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	699.78
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,308.29

6.00 days at \$50.00 per day
6 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,308.29
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

28 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002638/JEA3Q2

Date: 28/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994426

Claimant Vehicle No : SHB5124M

Insured Vehicle No : SLM8607L

Date of Loss: 05/02/2019

Nature of Claim:

TP

Claim No: 5747017085SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5124M

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRS101674

Reg. Date: 03/11/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU103573616

Colour: Maroon

Odometer: 0 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side:

Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,533.74	1,401.51	4,132.23	74.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,061.00	900.00	2,161.00	70.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	8,594.74	2,301.51	6,293.23	73.22
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$116.63/day) (S\$)		699.78		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,308.29		

INSPECTION

Date of Assignment: 11/02/2019

Date Inspected: 11/02/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: ONG HWEE JIE**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FILLER ,RR BUMPER ,RH (DISC 25%)	Deformed	119.90 F	*89.93 F
2	1		*PAD ,RR BUMPER ,RH & LH ,1 (DISC 25%)	Necessary	3.80 F	*2.85 F
3	1		*COVER ,RR BUMPER ASSY (DISC 25%)	Deformed	423.90 F	*317.93 F
4	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Deformed	558.30 F	*418.73 F
5	1		*PAD ,RR BUMPER ,RH & LH ,2 (DISC 25%)	Necessary	3.80 F	*2.85 F
6	1		*SEAL ,RR BUMPER ARM ,RH & LH (DISC 25%)	Necessary	11.00 F	*8.25 F
7	1		*PAD ,RR BUMPER ,RH & LH,3 (DISC 25%)	Necessary	3.80 F	*2.85 F
8	1		*LENS & BODY ASSY ,RR BUMPER ,RH (DISC 10%)	Scratched	486.80 F	*438.12 F
9	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
10	1		*TYRE	Not Necessary	126.74 F	*- F
11	1		*BUMPER ,GUARD ,RR BUMPER LOWER	Not Necessary	14.80 F	*- F
12	1		*REAR BUMPER REINFORCEMENT	Not Necessary	318.80 F	*- F
13	1		*WHEEL ,DISC	Not Necessary	1,555.10 F	*- F
14	1		*FILLER ,RR BUMPER ,LH	Not Necessary	119.90 F	*- F
15	1		*LENS & BODY ,REAR COMBINATION LAMP ,RH	Not Necessary	438.10 F	*- F
16	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
17	1		*RETAINER ,RR BUMPER ,LH	Not Necessary	111.50 F	*- F
18	1		*RETAINER ,RR BUMPER ,RH	Not Necessary	112.70 F	*- F
19	1		*PANEL SUB-ASSY ,FENDER REAR RH	Repair	824.80 F	*- F
				Total Parts (S\$)	5,533.74	1,401.51

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	1,296.00	450.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	200.00	30.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE AND REFIT TYRE	New	120.00	0.00
7	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
9	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
10	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			3,061.00	900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >