

Continued

WASH. REG. NO.

REG

CA/MSG/19002637/RHD304

Agent's Initials

CA / REV / 05

ASSIGNMENT (Office)

menimen

clerk Milah Yeo

of MSIG

Date/Time 13/2/19 @ 9:35am

Estimated Cost

Bill to

OD

TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No

SLZ 81L

Insured

at Workshop n/a

Performance

Tel

9116 5779

of

303 Alexandra Road

Policy No

291000 SSMCY

Claim No

584778

Sum Insured

Excess

\$1,000.00

Make of Veh

(Client's Record)

D.O.A

11/2/2019

CA / REV

REP. / REV 24 HRS

18/2/19 @ after 10am

H.O.B. Endorsement

Date/Time

12:19pm @ 13/2/19

Person Contacted

Gary

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLZ 81L - x

19/2 @ 6

01pm revert via menimen to MILAH

19/2 @ 11

03am Ng Chen How informed CIA menimen

19/2 @

1:15pm informed Han & Gary authorise at \$1000 Excess by email

part by part \$8685.19 (Red: 11691.71: 57%)



## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Iconified	Est. Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins. Auth'ed	Status
Main	12 Feb 2019 14:53		13 Feb 2019 09:35 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>SIME DARBY SERVICES P. L.,</b> Co. Reg. No.: 197501065W								
Vehicle Reg. No.:	<b>SLZ81L</b>	Date of Loss:	11/02/2019 14:00 - :59 [10 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD</b>	Policy/Cover Note No.:	29100055MCY (Comprehensive) Coverage: 01/10/2018 - 30/09/2019						
		Excess:	\$1,000.00						
Repairer:	<b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Clara Milah Yeo</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Imm.Advice due 14/02/2019]</b>								
Driver/Customer:	HUANG YUBIN GARY (37 / Male), NRIC: S8124048E, Tel: +6598787070								
Adj Asg. Remarks:	Survey on 18/02/19, survey after 10am. Pls revert.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 19 February 2019 1:15 PM  
**To:** han.kwan.yong@simedarby.com.sg; Gary Poh Chai Hoon  
**Cc:** SUR  
**Subject:** VEHICLE SLZ 81L (DOA: 11/02/2019)

Dear Han & Gary,

As instructed by our client , please proceed to repair the **insured vehicle SLZ 81L (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Feb 2019 14:50	<b>Clim Veh Model Changed</b>	(205154) BMW 540I 3.0 SR LED NAV HUD RCP MSPORT (A).	[I] Clara Milah Yeo
2	12 Feb 2019 14:50	<b>Clim Created</b>	Reg No: SLZ81L. Policy No: 29100055MCY. Acct Date: 2019/02/11. Claim Type: O D. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Performance Motors Limited (Alexandra). Ins.Status => Incoming Claim. Created from SAS:MPML19019026	[I] Clara Milah Yeo
3	12 Feb 2019 15:38	<b>Adj Co Assigned</b>	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Authorise if consistent	[I] NG CHEN HOW
4	12 Feb 2019 15:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2019/02/13	[I] NG CHEN HOW
5	12 Feb 2019 15:38	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.	[I] NG CHEN HOW
6	12 Feb 2019 16:49	<b>Assignment 1st Accessed</b>		[A] Pauline Soh Li Ping
7	13 Feb 2019 09:35	<b>Adj Assignment Cancelled</b>	Survey on 18/02/19, survey after 10am. IHS unable to attend (Morning - Training, Afternoon - Claims Sharing)	[I] Pauline Soh Li Ping
8	13 Feb 2019 09:35	<b>Adj Est Details Deleted</b>	Deleting Est Details For Cancelling Adjuster Assignment	[I] Pauline Soh Li Ping
9	13 Feb 2019 09:35	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):Survey on 18/02/19, survey after 10am. Pls revert.	[I] Pauline Soh Li Ping
10	13 Feb 2019 09:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2019/02/14	[I] Pauline Soh Li Ping
11	13 Feb 2019 09:35	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.	[I] Pauline Soh Li Ping
12	13 Feb 2019 09:37	<b>Assignment 1st Accessed</b>		[A] Nivitha Govindasamy
13	13 Feb 2019 15:37	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasamy
14	18 Feb 2019 17:53	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
15	18 Feb 2019 17:57	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/03/15	[A] SHIAU CHAN
16	18 Feb 2019 17:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/03/15	[A] SHIAU CHAN
17	18 Feb 2019 17:58	<b>Adj Adjuster Assigned</b>	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] SHIAU CHAN
18	18 Feb 2019 18:01	<b>Adj Mandate Request</b>	Cur Req:14841.90:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	19 Feb 2019 11:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/03/15	[I] NG CHEN HOW
20	19 Feb 2019 11:03	<b>Adj Mandate Set</b>	Approved:7047.35.	[I] NG CHEN HOW

Date From



Date To



Audit Type None

Go

### ACTIVITY

[13/02/2019 12:19] Nivitha Govindasamy:

Please be informed vehicle not in the workshop, repairer arrange on 18/02/2019.

[13/02/2019 09:32] Pauline Soh Li Ping:

Gary informed unable to change date of survey. IHS unable to attend (Morning - Training, Afternoon - Claims Sharing)

[13/02/2019 09:11] Pauline Soh Li Ping:

Gary confirmed survey and repair on 18/02/19, survey after 10am.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2060274	18/02/2019 17:53	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ81L		10.70

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Clara Milah Yeo

Date: 18 Feb 2019

**Preliminary Advice**

Vehicle No	: SLZ81L	Accident Date	: 11/02/2019
Make	: BMW 540I	Policy No.	: 29100055MCY
Assignment Date	: 13/02/2019	Excess	: S\$1,000.00
Date of Inspection	: 18/02/2019	Est. Duration of Repair	: 6.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front &amp; n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,287.50
Revised Amount	:S\$	7,047.35
Check Items (Estimated)	:S\$	7,794.66
Total	:S\$	14,841.90

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	299,000.00
COE / PARF Rebate	:S\$	112,442.00
Salvage Value	:S\$	
Margin for Repair	:S\$	186,558.00

**Remarks**

- ( X ) The vehicle is economical for repair.
- ( ) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	1065W
<b>Vehicle Details</b>	
Vehicle No.:	SLZ81L
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Feb 2019
Vehicle Make:	B.M.W.
Vehicle Model:	540I SR LED NAV HUD RCP MSPORT
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	16605240B58B30A
Chassis No.:	WBAJB320X0G460039
Maximum Power Output:	250.0 kW (335 bhp)
Open Market Value:	\$72,496.00
Original Registration Date:	02 Apr 2018
First Registration Date:	02 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$102,493.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Apr 2028
PARF Rebate Amount:	\$76,869.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	01 Apr 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,001.00
COE Rebate Amount:	\$35,573.00
<b>Total Rebate Amount:</b>	<b>\$112,442.00</b>

The information contained herein is correct as at 18 Feb 2019

OK



REG / CS / PAY / FA  
12 FEB 2019

FACSIMILE MESSAGE

DATE 12/2/19 TIME 10:25  
 TO ms. in FAX NO. 62257402  
 ATTENTION motor claim NO. OF PAGES 14  
 (INCLUSIVE OF THIS PAGE)  
 CC \_\_\_\_\_  
 ATTENTION \_\_\_\_\_ FAX NO. \_\_\_\_\_  
 FROM GARY FAX NO. \_\_\_\_\_  
 TEL NO. GARY 91165779

Your Ref:  
Our Ref:  
Date:  
Subject:

If this fax is not received in order, please do call us. Thank you

Attached is the repair estimate for SLZ 81L  
(Vehicle Regn. No)

The vehicle is presently **IN / Not IN** our workshop.

This is an Own Damage Claim.  
Please arrange for a surveyor to inspect the vehicle.

This is a 3rd Party Claim.  
If we do not hear from you within the next 24 hours, exclude Saturday and Sunday, we shall proceed with our survey and repair the vehicle.

Book in  
18/2/19  
for survey of repair

CC \_\_\_\_\_ FAX: \_\_\_\_\_

Performance Motors Ltd  
1800-Car-Share (1800-2255-269)  
www.pml.com.sg

303 Alexandra Road  
Sims Darby Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel AfterSales 6319 0111  
Fax 6474 7770

315 Alexandra Road  
Sims Darby Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel AfterSales 6319 0527  
Fax 6479 6624

896 Dunearn Road #01-01  
Sims Darby Centre  
Singapore 599472  
Tel Sales 6319 0500  
Tel AfterSales 6319 0555  
Fax 6469 1709

260 Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel AfterSales 6319 0688  
Fax 6344 1332

Registered office  
305 Alexandra Road #02-01  
Vantage Automotive Centre  
Singapore 159942

Co. Reg. No. 197401559W

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	11/02/2019 17:17
Date Of Accident	11/02/2019 14:00
Exact Location Of Accident	TANJONG PAGAR RAILWAY STATION
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLZ81L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SIME DARBY SERVICES P. L.
Co Reg No	197501065W
Email Address	GARYHUANG7070@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-98787070

### Vehicle Particulars

Manufacturer	BMW
Model	G30 540I
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	HUANG YUBIN GARY
NRIC No	S8124048E
Date Of Birth	03/08/1981
Occupation	INDOOR
Date Of Driving Pass	07/01/2000
Driving Experience	19 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-98787070
Fax Number	
Contact Number	
EEmail Address	GARYHUANG7070@GMAIL.COM

Address	1C CANTONMENT ROAD #42-27
Postcode	085301
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LEASED VEHICLE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NG LAY TING GENDER: : FEMALE
Passenger 2	NAME: : HUANG SI NING GUYNETH GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	UNKNOWN
Vehicle Make/Model/Colour	GREEN COLOR TOYOTA VAN
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

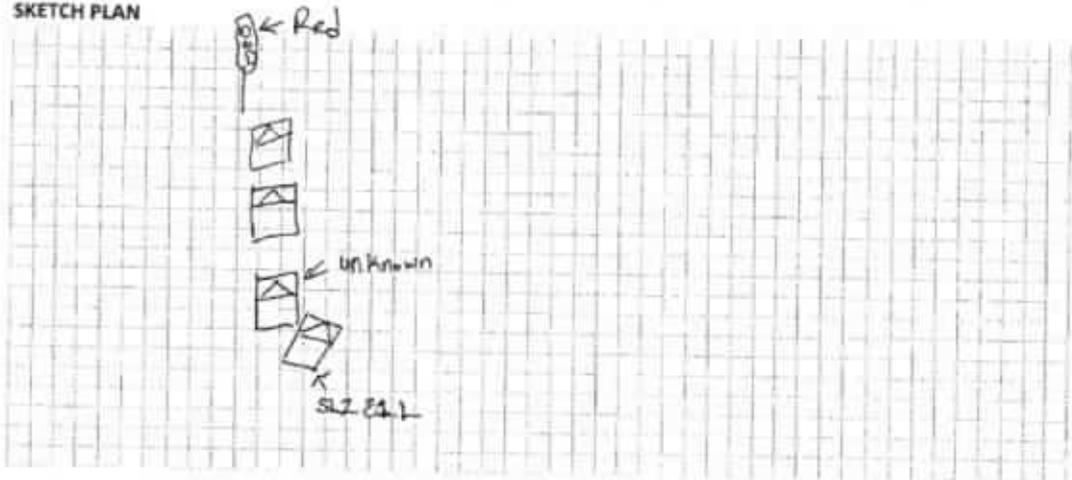
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature  
 Date & Time:

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS ON Extreme left lane stopped behind the green toyota van but which was a red traffic light. I tried to overtake to the right when my vehicle brushed against the right rear side of the van. My vehicle sustained damages on the front left side and also left side mirror.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time: 

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

<Vehicle Information>

Reg'n.: SLZ81L +Model: JB42 G30/540iA RL/B58  
Stock.: 00070389 |Color: 475 SAPPHIRE BLACK  
Chasis.: G460039 |Trim.: LZNI MOCCA EXCL STITCH/PIPING BLACK  
V.Type.: nc |InsCo: 66 MSIG Insurance (S) Pte Ltd  
FullChs: WBAJB320X0G460039+IU No: 1128227724  
Reg'dt.: 02/04/2018 Wty Exp.: Last R/O...: 1332516 W6  
Prod'dt: 11801|2018-01 E-Wty Exp: Last Mile...: 30,165  
S/Area.: V1 Key A....: Last S/Date: 23/01/2019  
Engine.: 16605240B58B30A Key B....: Next S/Date: 02/04/2018  
RadioCd: StockDate: 03/03/2018 MOT Due Dt.:

Option	Sub Option	Description
dfa	s083	Corporate / VIP Program - BRI 5yrs/200,000km (07CK
	3	SF PKG W SR PREM FOC (5/X3/X4)5yrs/200,000km (07CK
dfa	vou	PML Voucher \$500/-

F4=Enquiry F3=Exit F7=Accept F12=Previous

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

380, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190328 (AfterSales)  
63190333/330 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : **b1 50063** Page No. : **1 of 5**  
Date Estimated : **11/02/2019**  
Prepared By : **Gary Poh Chai Hoon**

### - ESTIMATE REPAIR FOR -

Sime Darby Services Private Limited  
305 Alexandra Road  
#02-01 Vantage Automotive Centre  
Singapore 159942

### - ACCOUNT - 66

MSIG Insurance (S) Pte Ltd  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SL281L	G460039	02/04/2018	540iA	0

#### DESCRIPTION

To replace front bumper, left front fender, left mirror assly, LHF window glass and R/L LHF door, LHR door, LHR fender and attachment include knocking cause by the accident.

VALUE  
2975 4,250.00

Painting front bumper, left front fender, left front door, left rear door, left mirror cover, left rear fender.

2590 4,652.00  
2594

To carry out body cavity preservation.  
(Per panel).

100 128.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 177.00

To replace right headlight.

X? 481.00

To supply and install front left window glass solar film.

X? 425.00

Sundries.

80 150.00

Total Labour 1: **10,253.00**

#### DESCRIPTION

FRT LH SIDE PANEL ALUMINIUM Rt ✓  
LH GUIDE TOP ? XMM ✓  
FRT BUMPER PANEL PRIMED (M) Repair ✓  
EMBLEM (M) X M ✓  
LH TURN INDICATOR EXTERIOR MIRROR \* ? XMM ✓  
LH COVER CAP PRIMED Repair ✓  
Mirror glas. \* ? M ✓  
LH HEATED OUTSIDE MIRROR MEMORY BUS \* ? ✓ CRA ✓  
FRT LH DOOR SIDE WINDOW GREEN (ESG) \* ✓ CRA ✓  
LH HEADLIGHT LED AHL HIGH (ICON LIG ? M ✓  
Ultrasonic s ? M ✓  
ULTRASONIC SENSOR BLACK ? M ✓

QTY	PRIC	VALUE
1	929.15	929.15
1	34.55	34.55
1	1,618.50	1,618.50
1	81.90	81.90
1	78.10	78.10
1	153.20	153.20
1	272.20	272.20
1	998.90	998.90
1	363.20	363.20
1	4,855.25	4,855.25
1	380.65	380.65
1	248.70	248.70

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 189941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kangkong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : **b1 50063**  
Date Estimated : **11/02/2019**  
Prepared By : **Gary Poh Chai Hoon**

Page No. : **2 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLZ81L</b>	<b>G460039</b>	<b>02/04/2018</b>	<b>540iA</b>	<b>0</b>

DESCRIPTION	QTY	PRIC	VALUE
DECOUPING RING PDC TORQUE CONVERTER ?	4	5.05	20.20
Total Parts :			<b>10,034.50</b>

*Handwritten signature*  
20/2/19

Consent / End Party / Untraceable / Dead Stock

Page No. \_\_\_\_\_ Date \_\_\_\_\_

Condition: **18/02/19 @ 1110** Mileage: **1000**

Buyer's Name: **RASUL** Reg. No. \_\_\_\_\_

Buyer's Tel: **90010068** Amount: **C**

Additional Tel: \_\_\_\_\_

Buyer's Email: \_\_\_\_\_

Buyer's Address: \_\_\_\_\_

6 days

*Handwritten text*  
Renger

20/2/19

Labour 1	:	10,253.00
Parts	:	10,034.50
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,420.13
<b>Grand Total</b>	:	<b>21,707.63</b>

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0320081-J



## FINAL REPORT

Estimate No. : b1 50063 Page No. :  
Date Estimated : 11/02/2019  
Prepared By : Gary Poh Chai Hoon

**REPAIR FOR -**  
Sime Darby Services Private Limited  
305 Alexandra Road  
#02-01 Vantage Automotive Centre  
Singapore 159942

**- ACCOUNT - 66**  
MSIG Insurance (S) Pte Ltd  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

REGN. NO	CHASSIS NO	REGN. DATE	MODEL	M LEASE
SLZ81L	G460039	02/04/2018	5401A	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace front LH fender and attachments, front LH wing mirror assembly, front LH door side window include making good the front bumper, rear LH fender and knocking out dents caused by the accident	2975.00		2,975.00
To spray paint front bumper, front LH fender, LH wingmirror cover and rear LH fender	2594.00		2,594.00
To carry out body cavity preservation (Per panel)	100.00		100.00
To check electrical wiring systems at the front section for proper function	150.00		150.00
# *To conduct water leak tests	75.00		75.00
Sundries	80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# ADJUSTABLE BLIND RIVET *	3.15	4.00		12.60
3M PLATINUM FRONT SIDE DOOR	252.34	1.00		252.34
FRT LH SIDE PANEL ALUMINIUM	929.15	1.00		929.15
# RIVET *	0.45	4.00		1.80
LH COVER CAP PRIMED	153.20	1.00		153.20
LH HEATED OUTSIDE MIRROR MEMORY BUS	998.90	1.00		998.90
FRT LH DOOR SIDE WINDOW GREEN (ESG)	363.20	1.00		363.20

### # SUPPLEMENTARY ITEMS

Total Labour :	5,974.00
Total Parts :	2,711.19
Total Labour & Parts :	8,685.19
Deduction for Excess :	3,000.00
Total Repair Costs less Excess:	5,685.19
GST @7%:	397.96
<b>Grand Total :</b>	<b>6,083.15</b>

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W. GST Reg. No. M3-0020081-X



## SUPPLEMENTARY

Estimate No. : b1 50063  
Date Estimated : 11/02/2019  
Prepared By : Gary Poh Chai Hoon

Page No. :

REPAIR FOR -  
Sime Darby Services Private Limited  
305 Alexandra Road  
#02-01 Vantage Automotive Centre  
  
Singapore 159942

- ACCOUNT - 66  
MSIG Insurance (S) Pte Ltd  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	M LEAGE
SLZ81L	G460039	02/04/2018	540iA	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
# *To conduct water leak tests	75.00		75.00 (A)

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# ADJUSTABLE BLIND RIVET *	3.15	4.00		12.60 (A)
# RIVET *	0.45	4.00		1.80 (A)

Total Labour :	75.00
Total Parts :	14.40
Total Labour & Parts :	89.40

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No.	: b1 50063
Date Estimated	: 11/02/2019
Prepared By	: Gary Poh Chai Hoon

Page No. : 3 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ81L	G460039	02/04/2018	540iA	0

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190200 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770180, Serpong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449772315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796501 (AfterSales)  
64796524 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No.	: b1 50063
Date Estimated	: 11/02/2019
Prepared By	: Gary Poh Chai Hoon

Page No. : 4 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ81L	G460039	02/04/2018	540iA	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - to the Vendor's business partners for the purpose of carrying out product promotions;
  - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770380, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773311, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
64736601 (AfterSales)  
64736624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No.	: b1 50063
Date Estimated	: 11/02/2019
Prepared By	: Gary Poh Chai Hoon

Page No. : 5 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ81L	G460039	02/04/2018	540iA	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
  - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
  - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pmi.com.sg

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Feb 2019		13 Feb 2019 09:35 <a href="#">Edit Adj Rpt</a>	<b>S\$8,685.19</b> <a href="#">Edit Estimates</a>	<b>S\$8,685.19</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>SIME DARBY SERVICES P. L.</b> , Co. Reg. No.: 197501065W								
Vehicle Reg. No.:	<b>SLZ81L</b>	Date of Loss:	11/02/2019 14:00 - :59 [10 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 584778</b>	Policy/Cover Note No.:	29100055MCY (Comprehensive) Coverage: 01/10/2018 - 30/09/2019						
		Excess:	S\$1,000.00						
Repairer:	<b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Clara Milah Yeo</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 15/03/2019]								
Driver/Custodian:	HUANG YUBIN GARY (37 / Male), NRIC: S8124048E, Tel: +6598787070 Email: GARYHUANG7070@GMAIL.COM								
Adj Asg. Remarks:	Survey on 18/02/19, survey after 10am. Pls revert.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (01/04/2019): Alert - Adj Mandate Approved (S\$8685.19) - SLZ81L - Claim Handler: Clara Milah Y...</li> <li>MSIG_SG (01/04/2019): Alert - Adj Mandate Approved (S\$3953.50) - SLZ81L - Claim Handler: Clara Milah Y...</li> <li>MSIG_SG (01/04/2019): Alert - Adj Mandate Approved (S\$8685.19) - SLZ81L - Claim Handler: Clara Milah Y...</li> <li>MSIG_SG (19/02/2019): Alert - Adj Mandate Approved (S\$7047.35) - SLZ81L - Claim Handler: Clara Milah Y...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLZ81L (584778)  
 OD  
 Feb 11 2019 2:00PM  
 [SIME DARBY SERVICES P. L.]  
 Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Performance Motors Limited (Alexandra)						Thumbnail	Print		
1	11/02/19 17:34	<b>Accident Statement</b>					1	Load HTM			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	18/02/19 17:57	<b>Adjuster Immediate Advice</b>					1	Load HTM			
2	29/03/19 09:23	<b>Adjuster Immediate Advice</b>					1	Load HTM			
<b>Photos/Images</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
2	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
3	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
4	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
5	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
6	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
7	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
8	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
9	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
10	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
11	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
12	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
13	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
14	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
15	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
16	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
17	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
18	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
19	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
20	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
21	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
22	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
23	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
24	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
25	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
26	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
27	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
28	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
29	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
30	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
31	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
32	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		
33	29/03/19 09:10	<b>General View</b>					1	Load JPG	<input checked="" type="checkbox"/>		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Performance Motors Limited (Alexandra)	Thumbnail	Print
				<input checked="" type="checkbox"/>
34	29/03/19 09:10	General View	Load JPG	<input checked="" type="checkbox"/>
35	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
37	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
38	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
39	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
40	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
42	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
44	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
45	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
46	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
47	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
48	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
49	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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51	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
52	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
53	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
54	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
55	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
56	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
57	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
58	29/03/19 09:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
59	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
60	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
61	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
62	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
63	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
64	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
65	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
66	29/03/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	12/02/19 15:09	Repair Estimate + IC & DL	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/02/19 10:21	ESTIMATE	Load PDF	
2	29/03/19 09:09	SUPPLEMENTARY	Load PDF	
3	29/03/19 09:24	ESTIMATE 1	Load PDF	
4	15/04/19 11:14	Supplementary	Load PDF	

### Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Performance Motors Limited (Alexandra)	Thumbnail	Print
1	11/02/19 17:34	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Performance Motors Limited (Alexandra)	Thumbnail	Print
No	Finalized On	Performance Motors Limited (Alexandra)	Thumbnail	Print
1	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	11/02/19 17:31	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
14	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
15	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
16	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
17	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
18	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
19	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
20	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
21	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
22	11/02/19 17:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Performance Motors Limited (Alexandra)	Thumbnail	Print
1	11/02/19 17:33	Sketch Plan	Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

**Our File No:** CS/MSG19002637/R1TD3E2

**Date:** 15/04/2019

#### REFERENCE

Insured/Claimant:	SIME DARBY SERVICES P. L.	Policy No:	29100055MCY
Date of Loss:	11/02/2019	Nature of Claim:	OD
		Claim No:	584778

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLZ81L		
Make & Model:	BMW 540i, 3.0 SR LED NAV HUD RCP MSPORT (A)	Engine No:	16605240B58B30A
Reg. Date:	02/04/2018 (Man. Year: 2018)	Chassis No:	WBAJB320X0G460039
Colour:	Black	Odometer:	32660 km
Engine Capacity:	2998 cc		
Market Value/New Car Price:	S\$299,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	245/35 R20	Rear Tyre Size:	245/35 R20
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,451.24	2,791.19	7,660.05	73.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,178.00	5,894.00	4,284.00	42.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>20,629.24</b>	<b>8,685.19</b>	<b>11,944.05</b>	<b>57.90</b>
<b>- Excess (S\$)</b>	1,000.00	1,000.00	0.00	0.00
	<b>(S\$)</b>	19,629.24	7,685.19	11,944.05
<b>+ GST 7.00/7.00% (S\$)</b>	1,374.05	537.96	836.09	60.85
<b>Nett Amount (S\$)</b>	<b>21,003.29</b>	<b>8,223.15</b>	<b>12,780.14</b>	<b>60.85</b>

#### INSPECTION

Date of Assignment:	13/02/2019	
Date Inspected:	18/02/2019 Inspected At:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941
Estimated Period of Repair:	6.0 days	

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**Adjuster:** MOHD RASUL

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 15 Apr 2019)
<b>Parts:</b> 143	BMW 540I 3.0 SR LED NAV HUD RCP MSPORT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLZ81L)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
2	1		*FRT LH SIDE PANEL ALUMINIUM	Bent	929.15 FS	*929.15 FS
3	1		*LH GUIDE TOP	Not Necessary	34.55 FS	*- FS
4	1		*FRT BUMPER PANEL PRIMED (M)	Repair	1,618.50 FS	*- FS
5	1		*EMBLEM (M)	Not Necessary	81.90 FS	*- FS
6	1		*LH TURN INDICATOR EXTERIOR MIRROR	Not Necessary	78.10 FS	*- FS
7	1		*LH COVER CAP PRIMED	Scratched	153.20 FS	*153.20 FS
8	1		*MIRROR GLAS	Not Necessary	272.20 FS	*- FS
9	1		*LH HEATED OUTSIDE MIRROR MEMORY BUS	Cracked	998.90 FS	*998.90 FS
10	1		*FRT LH DOOR SIDE WINDOW GREEN (ESG)	Cracked	363.20 FS	*363.20 FS
11	1		*LH HEADLIGHT LED AHL HIGH (ICON LIG	Not Necessary	4,855.25 FS	*- FS
12	1		*ULTRASONIC S	Not Necessary	380.65 FS	*- FS
13	1		*ULTRASONIC SENSOR BLACK	Not Necessary	248.70 FS	*- FS
14	4		*DECOUPING RING PDC TORQUE CONVERTER	Not Necessary	20.20 FS	*- FS
15	1		*3M PLATINUM FRONT SIDE DOOR	Necessary	252.34 FS	*252.34 FS
16	4		*ADJUSTABLE BLIND RIVET	Necessary	12.60 FS	*12.60 FS
17	4		*RIVET	Necessary	1.80 FS	*1.80 FS
<b>Total Parts (\$\$)</b>					<b>10,451.24</b>	<b>2,791.19</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PAINING FRONT BUMPER, LEFT FRONT FENDER, LEFT FRONT DOOR, LEFT REAR DOOR, LEFT MIRROR COVER, LEFT REAR FENDER	New	4,652.00	2,594.00
2	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL).	New	118.00	100.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
4	TO SUPPLY AND INSTALL FRONT LEFT WINDOW GLASS SOLAR FILM	New	425.00	0.00
5	TO REPLACE FRONT BUMPER, LEFT FRONT FENDER, LEFT MIRROR ASSLY, LHF WINDOW GLASS AND R/I LHF DOOR, LHR DOOR, LHR FENDER AND ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT	New	4,250.00	2,975.00
6	TO REPLACE RIGHT HEADLIGHT	New	481.00	0.00
7	TO CONDUCT WATER LEAK TESTS	New	75.00	75.00
<b>Gross Labour Cost (S\$)</b>			<b>10,178.00</b>	<b>5,894.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >