Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Saturday, 7 December, 2019 2:06 PM

To: ONG LI LI

Cc: Admin A; Vic (LKKAuto); 'MT_Claim_SG'

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving XD6433P (OI : LPC -

18/19/19/VC05/021410) and SHB9762U (TP: LKK REF - CC3/LPC19002627/Kha3) on

09/02/2019 [External General]

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; TP LOD.pdf

Your Ref: 18/19/19/VC05/021410 Our Ref: CC3/LPC19002627/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES XD 6433P (OI) AND SHB 9762U (TP) ON 09/02/2019

We refer to the subject matter and to the assignment dated 19th February 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was reversing when collided to the TP vehicle.

As such, in view of the MCF for reversing vehicle, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "TRANS-CAB AUTO SERVICES PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 53,535.63	\$ 14,445.00
Loss of Rental (\$83.46 x 19 days)	\$ 1,585.74	\$ 1,502.28 (\$83.46 x 18 days)
Loss of Income (\$50 x 19 days)	\$ 950.00	\$ 900.00 (\$50 x 18 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 56,078.86	\$ 16,854.77

Breakdown of days is as follows:

Our surveyor's recommended days to repair	14 days
Weekends / Downtime	4 days
TOTAL	18 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 19 February, 2019 5:40 PM
To: Mei Kwan (LKKAuto); MT_Claim_SG
Cc: CS A Team; Admin A; Joy Irene (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving XD6433P (OI: LPC - 18/19/19/VC05/021410) and

SHB9762U (TP: LKK REF - CC3/LPC19002627/Kja3) on 09/02/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 19 February, 2019 2:14 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN; ONG LI LI; CS A Team; Admin A; Joy Irene (LKKAuto)

Subject: Direct Settlement - Accident Involving XD6433P (OI: LPC - TBA) and SHB9762U (TP: LKK REF -

CC3/LPC19002627/Kja3) on 09/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9762U at M/s Trans-cab Auto Services Pte Ltd (Ang Mo Kio).

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)