

Vic (LKKAuto)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Thursday, 8 August, 2019 3:26 PM
To: Vic (LKKAuto); Lee, Ming-Yao
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: Our Ref : 9957415451SG-003 | Accident Involving SLR7754A & SHB5057Z on 02/02/2019 LKK REF CC3/AIG19002623/Jdb3

Hi Vic,

Kindly check for longer version of the video footage (at least 5 seconds before impact).

Thank you.

Tee Chee Wah
AIG

Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, August 07, 2019 2:59 PM
To: Lee, Ming-Yao
Cc: Tee, Chee-Wah; Admin A; Vic (LKKAuto); Jia Le (LKK Auto)
Subject: [EXTERNAL] RE: Our Ref : 9957415451SG-003 | Accident Involving SLR7754A & SHB5057Z on 02/02/2019 LKK REF CC3/AIG19002623/Jdb3

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

We refer to your below email.

Please be informed that TP video footage was already uploaded in merimen, we are still pending for COR finalization and this matter is now handled by Ms Jia Le.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]

Sent: Wednesday, 7 August, 2019 9:00 AM

To: Vic (LKKAuto)

Cc: Tee, Chee-Wah

Subject: RE: Our Ref : 9957415451SG-003 | Accident Involving SLR7754A & SHB5057Z on 02/02/2019

Hi Vic,

Referring above mentioned case, any update on the claim and may we obtain video footage from SMRT?

We have received injury claim.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: 04 March 2019 18:56

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: Our Ref : 9957415451SG-003 | Accident Involving SLR7754A & SHB5057Z on 02/02/2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
---------	-------------------

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Monday, 4 March 2019 11:32 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 9957415451SG-003 | Accident Involving SLR7754A & SHB5057Z on 02/02/2019

Hi Team,

Insured wishes us to call to update on TP claim status.

Please assist to check the handler and check the latest correspondence.

Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@aig.com | www.aig.sg



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