

INS CASE OWNER:

CC 4/ 601 1900

2608

4245 Y

LAA IDAC:

Sub-major

MARCON

DO:

ASSIGNMENT

11/2/19

Date / Time:

12/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 3497U

Name of Insured:

Karen Tan See Chang

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

10/2/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLM 3497U

SLV 6148K

SHB 2090X



INSRS:

WSP:

Tel:

Liability:

RMKS:

07



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zoom  
Amend  
1p

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

20/12  
19/12

SLV 6148K - X : SLM 3497U - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 19-3-19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher (if INACC)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: OCL

Repair Cost:

S\$ 11,500

( 9

days) Reduction:

60 %

Email

Call

FINAL SETTLEMENT

Date/Time: 13.06.19

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 100%

Repair Cost:

S\$ 11,500.00

3 YRS CC OF WSP

Loss of Rental (LOR):

S\$ 1,000.00

( 10

days) x 100

Loss of Use (LOU):

S\$ -

(\$

x

days)

Loss of Income (LOI):

S\$ -

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 12,500.00

Global Sum S\$:

FINAL PAYMENT

Date/Time: 13.06.19

Confirm with:

Email

Call

Payee 1:

S\$ 12,500.00

Name 1:

Zoom Approved Pre Ltd

Payee 2: (Strike if N/A)

S\$

Name 2:

Payee 3: (Strike if N/A)

S\$

Name 3:

14/6/19

ole  
17/6/19  
ow

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

900

EQ

## ASSIGNMENT

Valt No: SAVOK 48 Yr Regn: L/3172

Type: M.Cycle / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA

Make: Volkswagen Golf Cabriolet 1.570

Colour: Blue ✓ A/C: Insured / Std / NI / NA

End/No:

C/Na: W V W 7 7 7 | K 7 C K 0 2 5 5 0 4

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size: Ft 225/45-12

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / **PIR** / SUMI /

TOYO / YOKO OF

Front 1 Rear 6

R/Bal.	6	mm	R/Bal.	2	mm
--------	---	----	--------	---	----

L/Bal. 6. mm L/Bal. 6. mm

D.O.B. 12/2/19 D.O.B. 11/2/18

Survey held at

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear L RL

The UIC / Chassis frame / Body Structure affected due to collision

(350) = 11,456.17 (60%)

☐: Prell. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$ )

Lump Sum / I.B.I: (\$)

Interview (\$ )

\_\_\_\_\_ Tech. Inc. (\$\_\_\_\_\_)

\_\_\_\_\_

☐ Weekend (✓) \_\_\_\_\_

Survey Fee:

Transportation

$$G + RE \rightarrow S$$

Photos

Others

TOTAL



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC4/EQI19002608/Uea3

Date: 25/02/2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLV 6148K**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/02/2019 at the premises of M/s Zoom Autowerks Pte Ltd - Bedok and have the following to report:-

Workshop Estimate Amount	: S\$	28,956.17
Revised Estimate Amount	: S\$	11,500.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	11,500.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front & Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 9.0 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

12 February 2019

REG NO.: SLV 6148 K  
MAKE/MODEL: VOLKSWAGEN GOLF

Not Authorised  
11/2/19  
1/5 \$11,500/-  
9dy.  
2h, phl. Attention

### ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(S\$)
<b>LIST ITEMS</b>		
1	Rear boot lid 1088.30	\$ 1,178.30
2	Rear boot hinges	\$ 494.00 X
2	Rear boot lamps	\$ 586.40 X
1	Rear boot lock	\$ 198.00
1	Rear boot logo	\$ 125.00
1	Rear boot rubber	\$ 354.00
2	Rear taillamps 455.01 x 2 = 910.02	\$ 1,398.00
1	Rear end panel assy 1066.45	\$ 1,339.00
1	Rear end panel inner garnish	\$ 215.00
1	Rear bumper 1388.62	\$ 1,430.00
2	Rear bumper brackets	\$ 250.00 X
1	Rear bumper inner frame pad	\$ 130.00 X
1	Rear bumper inner sponge	\$ 125.00 X
1	Rear bumper lower diffuser 397.60	\$ 785.00
2	Rear bumper reflectors	\$ 136.00
1	Rear bumper reinforcement	\$ 767.00 X
2	Rear bumper side retainers	\$ 172.00
4	Rear bumper "PDC" sensors 185 x 2 = 390	\$ 1,060.00 2pc
2	Rear number plate lamps 82	\$ 84.00 1pc
1	Rear spare tyre board	\$ 215.00 X
1	Rear spare tyre panel	\$ 985.00 X
1	Rear exhaust silencer	\$ 825.00 X
2	Rear exhaust mountings	\$ 150.00 X
2	Rear fender inner trims	\$ 470.00 X
1	Front bonnet	\$ 1,013.20 X
1	Front bonnet lock	\$ 176.60
1	Front bonnet rubber	\$ 80.40 X
2	Front headlamps 1068.80	\$ 2,137.60 1pc
2	Front headlamp panels	\$ 251.00 X
2	Front headlamp lower brackets 75.80	\$ 151.60 1pc
2	Front headlamp nozzle pens	\$ 390.00 X
2	Front headlamp nozzle covers	\$ 116.00 X
1	Front grille with chrome assy 645.30	\$ 1,148.00
		\$ 18,936.10



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	6830B
<b>Vehicle Details</b>	
Vehicle No.:	SLV6148K
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Feb 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF CABRIOLET 1.4 TSI AT 5172Q5
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	CAV380266
Chassis No.:	WVWZZZ1KZCK023304
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$35,355.00
Original Registration Date:	02 Mar 2012
First Registration Date:	02 Mar 2012
Transfer Count:	1
Actual ARF Paid:	\$35,355.00 17677
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Mar 2022
PARF Rebate Amount:	\$22,980.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	01 Mar 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$56,112.00
COE Rebate Amount:	\$17,099.00
<b>Total Rebate Amount:</b>	<b>\$40,079.00</b>

The information contained herein is correct as at 13 Feb 2019

OK

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GV Credit Pte Ltd [StarAd](#)**PRIME M01**

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all European to Japanese



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Sort by Date Posted

2 vehicles

Volkswagen Golf cabriolet

[Advanced Search](#)

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
<b>Search Selection</b>	Volkswagen Golf cabriolet		Any	Any	2013	Any	Any	
	Volkswagen Golf Cabriolet 1.4A TSI		\$62,900	\$11,630 /yr	31-Mar-2013	1,390 cc	107,301 km	
(We Assure 100% Genuine Mileage), Fully Serviced And Maintained By Agent, Low Depreciation, New Paintwork, Well Maintained By Own Free.								
	Posted: 09-Feb-2019	Tags: 2013 Volkswagen Golf, 2013 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen						
	Volkswagen Golf GTI Cabriolet		\$82,800	\$13,530 /yr	2012 26-Jul-2013	1,984 cc	71,000 km	
Boys Play Toy Car, Man Play Sports Car! Very Impressive Showroom Condition! Super Rare One And Only In The Market! Fully Stock! T2 Monster, Glide Thru The Wind! Superbly Well Maintained! Welcom...								
	Posted: 24-Jan-2019	Tags: 2013 Volkswagen Golf, 2013 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen						

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
--	------	-------	-------	--------------	----------	---------	---------	---

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## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 13 May 2019 12:20 PM  
**To:** 'Joel Goh'  
**Cc:** EQI PRS  
**Subject:** [MANDATE REQUEST] RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)  
**Attachments:** LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; TP LOD.pdf

Your ref : TBA  
Our ref : CC4/EQI19002608/Uea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **ZOOM AUTOWERKS PTE LTD**" at **\$12,500.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 28,956.17	\$ 11,500.00
2. Loss of Rental (10days x \$120)	\$ 1,200.00	\$ 1,000.00 (10days x \$100)
Total	\$ 30,156.17	\$ 12,500.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Asher Sng (LKKAUTO)**

---

**From:** Zoom Autowerks <zoomautowerks@gmail.com>  
**Sent:** Sunday, 26 May 2019 7:16 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** Re: Letter of Claim for SLV 6148 K

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Completed

Dear Asher,

We confirm acceptance.

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018***

On Fri, May 24, 2019 at 10:49 PM Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 11,500.00
2. Loss of Rental (10days x \$100)	\$ 1,000.00
<b>TOTAL</b>	<b><u>\$ 12,500.00</u></b>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Wednesday, February 27, 2019 9:27 AM

**To:** Asher Sng (LKKAuto)

**Subject:** Letter of Claim for SLV 6148 K

Dear Asher,

- Without Prejudice -

Enclosed please find Letter of Claim for your kind attention.

Look forward to your favorable reply.

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

Q9450 7920

[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018***

## Nivitha (LKK Auto)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 12 February 2019 9:15 AM  
**To:** assignments  
**Subject:** FW: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)  
**Attachments:** SHB2090X.PDF; SLM3497U.PDF; SLV6148K.PDF

9.18am @ 12/2/19  
vehicle in  
person @ Elin  
SUR @ Mams

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Tuesday, 12 February 2019 9:02 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Dear LKK

Attached all accident reports for your attention.  
Please assist on DS if possible.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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---

**From:** Joel Goh  
**Sent:** Tuesday, February 12, 2019 8:59 AM  
**To:** 'Zoom Autowerks'

**Cc:** 'Admin A'

**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

**Without Prejudice**

Dear Elin

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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---

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, February 11, 2019 3:46 PM

**To:** Joel Goh

**Subject:** Re: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Hi Joel,

Kindly arrange LKK.

On Mon, Feb 11, 2019, 15:21 Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Costs**

Dear Elin

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

**Joel Goh**

Executive | Claims

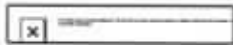


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify i*

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Sunday, February 10, 2019 5:41 PM

**To:** EQI PRS

**Subject:** Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM 3497 U

Dear Sir/Madam,

We are instructed by Judy Chiang Lee Ling to notify you of a road traffic accident on 10

/02/2019

at about 13:15HR at along PIE(Tuas), after KPE Exit involving our client's vehicle registration number

SLV 6148 K

and vehicle registration number SLM 3497 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178***

**08.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***



## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 26 February, 2019 1:45 PM  
**To:** 'Joel Goh'  
**Cc:** Admin A; 'EQI PRS'; Asher Sng (LKKAuto); CS A Team  
**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLV 6148K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 12 February, 2019 9:20 AM  
**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Dear Sir/Mdm,

Thank you for the assignment.

**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

**Without Prejudice**

Dear Elin

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

A Member of Ciystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

---

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, February 11, 2019 3:46 PM

**To:** Joel Goh

**Subject:** Re: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Hi Joel,

Kindly arrange LKK.

On Mon, Feb 11, 2019, 15:21 Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Costs**

Dear Elin

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Best Regards,

**Joel Goh**

Executive | Claims

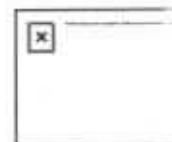
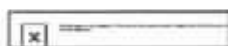


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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th*

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Sunday, February 10, 2019 5:41 PM

**To:** EQI PRS

**Subject:** Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM 3497 U

Dear Sir/Madam,

We are instructed by Judy Chiang Lee Ling to notify you of a road traffic accident on 10

/02/2019

at about 13:15HR at along PIE(Tuas), after KPE Exit involving our client's vehicle registration number

SLV 6148 K

and vehicle registration number SLM 3497 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

To: **EQ Insurance Company Limited**  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110

Attn: **Motor Claims Department**

Date: 27<sup>th</sup> February 2019

Dear Sir/Madam,

Claimant: **Chiang Lee Ling Judy**

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 10/02/2019 at along PIE(Tuas) involving our client's vehicle registration number SLV 6148 K and vehicle registration number SLM 3497 U driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$11,500.00
2) Loss of Rental (SGD\$120.00 x 10Days)	\$1,200.00

**Total :** **\$12,700.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Elin Cai***

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road, Eunos Spring  
#08-1339 Singapore 470130  
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 19 March 2019 10:17 AM  
**To:** 'KARENTAN22@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SLM 3497U AND SLV 6148K ON 10/02/2019

Our Ref: CC4/EQI19002608/Uea3

19 MAR 2019

**KAREN TAN SZE CHING**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM 3497U AND SLV 6148K ON 10/02/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*



## ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 10/02/19 @ 13:15 along PIE (TUAS)  
Involving vehicles SLV 6148K, SLM 3497U and SHB 2090X

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SLV 6148K at my request, I/We, Chiang Lee Ling Judy ("the claimant") of (address) bearing NRIC No S1686830B the owner of motor vehicle no SLV 6148K, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 10 day of 02 (month) 20 19 (year)

Judy  
Signed by "the claimant"

Name: Chiang Lee Ling Judy

NRIC No: S1686830B



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: EQ Insurance Company Limited  
5 Maxwell Road  
#17-00 Lower Block MND Complex  
Singapore 069110

Invoice No. : ZI0000207  
Date : 13/6/2019  
VRN : SLV 6148 K  
Make & Model : VW.Golf  
DOA : 10/2/2019  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			11,500.00

---

**TOTAL :** **\$11,500.00**

---

I agree to the price as listed above and confirm that  
goods are received in good condition.

---

(Customer's Signature )

---

(by Zoom Autowerks Pte Ltd)



**RENTAL AGREEMENT**

**METRO CAR LEASING PTE LTD**

210 Turf Club Road Lot A8, The Grandstand Car Mall SINGAPORE 287995

ROC: 201810490D

 OFFICE : 81119294 / 83223162  
 FAX :  
 EMAIL : Metrocarleasing08@gmail.com

 INVOICE : MC00080  
 DATE : 22-FEB-19

Company Name C/O ZOOM AUTOWERKS PTE LTD

Company Address

Hirer's Name JOEY NG Zi Lin

Hirer's Address S9145682 F

NRIC/Passport No.

Driving License No.

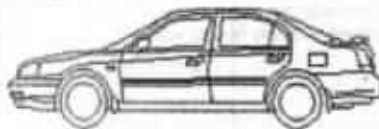
Local Contact 93222207

Issue By

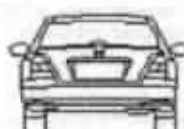
 SIN  
TP

DOB

Left Side



Back



Right Side



Front



Top

 Model mazda3  
 Licence Plate SLP362D  
 Colour silver

\* Rates do not include Petrol.

Taken

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Return

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

\* Every 1/8 of petrol used is chargeable @ \$20 nett.

Remarks : D = Dent S = Scratches C = Chips R = Rust M = Missing

**RENTAL DETAILS**

Start Date 10-FEB-19

Start Time

Return Date 20-FEB-19

Return Time

	RATES	QTY	TOTAL
Rental Amount	\$120	10	\$1200
Additional Driver			
Malaysia Usage *Destination : ( )			
Rental of GPS			
Rental of P-Plate			
<b>Total Cost Of Rental</b>			<b>\$1200</b>

Remarks:

Hirer's Signature



## Asher Sng (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 16 May 2019 8:46 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ) (DM19HO00420-JG)

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Completed

Dear Asher

Please proceed to resolve this matter up to S\$12,500.00

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

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---

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Monday, May 13, 2019 12:20 PM  
**To:** Joel Goh  
**Cc:** EQI PRS  
**Subject:** [MANDATE REQUEST] RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Your ref : TBA  
Our ref : CC4/EQI19002608/Uea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **ZOOM AUTOWERKS PTE LTD**" at **\$12,500.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 28,956.17	\$ 11,500.00
2. Loss of Rental (10days x \$120)	\$ 1,200.00	\$ 1,000.00 (10days x \$100)
Total	\$ 30,156.17	\$ 12,500.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 26 February 2019 1:45 PM

**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLV 6148K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 12 February, 2019 9:20 AM

**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Dear Sir/Mdm,

Thank you for the assignment.



BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Tuesday, 12 February 2019 9:02 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Dear LKK

Attached all accident reports for your attention.  
Please assist on DS if possible.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg



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---

**From:** Joel Goh

**Sent:** Tuesday, February 12, 2019 8:59 AM

**To:** 'Zoom Autowerks'

**Cc:** 'Admin A'

**Subject:** RE: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

**Without Prejudice**

Dear Elin

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Monday, February 11, 2019 3:46 PM

**To:** Joel Goh

**Subject:** Re: Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM3497U (EQ)

Hi Joel,

Kindly arrange LKK.

On Mon, Feb 11, 2019, 15:21 Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)> wrote:

**Without Prejudice**

**Save As To Costs**

Dear Elin

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd	4) Priority Services Tel: 62934822

Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

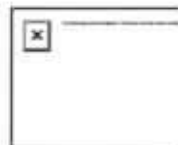
**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)





*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the*

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Sunday, February 10, 2019 5:41 PM

**To:** EQI PRS

**Subject:** Pre-Repair Inspection for SLV 6148 K // Accident on 10/02/2019 @ 13:15HR at along PIE(Tuas), after KPE Exit involving Vehicle Number SLV 6148 K & SLM 3497 U

Dear Sir/Madam,

We are instructed by Judy Chiang Lee Ling to notify you of a road traffic accident on 10  
/02/2019

at about 13:15HR at along PIE(Tuas), after KPE Exit involving our client's vehicle registration number  
SLV 6148 K

and vehicle registration number SLM 3497 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178  
08.**

Warmest Regards,

Elin Cai

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

Q9450 7920

✉ [zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SLM 3497U (Insd Veh)	Your Ref. No. : DM19HO00420-JG
	SLV 6148K (TP Veh)	Our Ref. No. : CC4/EQI19002608/Uea3q2
Date of Accident	10/2/2019	

Liability	100%	
Final Repair Cost	: \$ 11,500.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 1,000.00	10 days
Others:	: \$	
	: \$	
	12,500.00	
Final Settlement Sum	: \$ 12,500.00	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	ZOOM AUTOWERKS PTE LTD	: \$ 12,500.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI19002608/Uea3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 18-06-2019	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLM 3497U	Veh. Inspected	SLV 6148K	
Policy No.	DMPPHQ18-001878	Coverage (\$)	0.00	
Claim No.	DM19HO00420-JG	Excess (\$)	0.00	
Assign From	JOEL	Assign Date	11/02/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLKSWAGEN GOLF CABRIOLET (A)	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WWZZZ1KZCK023304	Colour	BLUE	
Odometer	58054	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45 R17	PIRELLI	6 mm	
L/H Front Tyre	225/45 R17	PIRELLI	6 mm	
R/H Rear Tyre	225/45 R17	PIRELLI	6 mm	
L/H Rear Tyre	225/45 R17	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR & FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	10/02/2019	Inspection Date	11/02/2019	
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			9 Working Days	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 6148K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR BOOT LID	BADLY DENTED	1,178.30	1,088.30
2	REAR BOOT HINGES	NOT NECESSARY	494.00	-
2	REAR BOOT LAMPS	NOT NECESSARY	586.40	-
1	REAR BOOT LOCK	TWISTED	198.00	198.00
1	REAR BOOT LOGO	NECESSARY	125.00	125.00
1	REAR BOOT RUBBER	TWISTED	354.00	354.00
2	REAR TAILLAMPS	CRACKED	1,398.00	910.02
1	REAR END PANEL ASSY	DENTED	1,339.00	1,066.45
1	REAR END PANEL INNER GARNISH	TWISTED	215.00	215.00
1	REAR BUMPER	DISTORTED	1,430.00	1,388.62
2	REAR BUMPER BRACKETS	NOT NECESSARY	250.00	-
1	REAR BUMPER INNER FRAME PAD	NOT NECESSARY	130.00	-
1	REAR BUMPER INNER SPONGE	NOT NECESSARY	125.00	-
1	REAR BUMPER LOWER DIFFUSER	DEFORMED	785.00	397.60
2	REAR BUMPER REFLECTORS	CRACKED	136.00	136.00
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	767.00	-
2	REAR BUMPER SIDE RETAINERS	BENT	172.00	172.00
4	REAR BUMPER 'PDC' SENSORS	SHORTED (2 PCS ONLY)	1,060.00	390.00
2	REAR NUMBER PLATE LAMPS	CRACKED (1 PCS ONLY)	84.00	42.00
1	REAR SPARE TYRE BOARD	NOT NECESSARY	215.00	-
1	REAR SPARE TYRE PANEL	TO REPAIR SEE LABOUR	985.00	-
1	REAR EXHAUST SILENCER	TO REPAIR SEE LABOUR	825.00	-
2	REAR EXHAUST MOUNTINGS	NOT NECESSARY	150.00	-
2	REAR FENDER INNER TRIMS	NOT NECESSARY	470.00	-
1	FRONT BONNET	TO REPAIR SEE LABOUR	1,013.20	-
1	FRONT BONNET LOCK	TWISTED	176.60	176.60
1	FRONT BONNET RUBBER	NOT NECESSARY	80.40	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	FRONT HEADLAMPS	O/S CRACKED	2,137.60	1,068.80
2	FRONT HEADLAMP PANELS	TO REPAIR SEE LABOUR	251.00	-
2	FRONT HEADLAMP LOWER BRACKETS	O/S CRACKED	151.60	75.80
2	FRONT HEADLAMP NOZZLE PENS	NOT NECESSARY	390.00	-
2	FRONT HEADLAMP NOZZLE COVERS	NOT NECESSARY	116.00	-
1	FRONT GRILLE WITH CHROME ASSY	CRACKED	1,148.00	645.30
1	FRONT GRILLE LOGO	CRACKED	165.00	165.00
1	FRONT BUMPER	DISTORTED	1,072.00	1,072.00
1	SET FRONT BUMPER CLIP	NECESSARY	50.00	50.00
2	FRONT BUMPER FOG LAMPS	NOT NECESSARY	465.60	-
2	FRONT BUMPER FOG LAMP COVERS	O/S SCRATCHED	312.00	156.00
1	FRONT BUMPER INNER SPONGE	TORN	135.00	135.00
1	FRONT BUMPER LOWER GRILLE	TORN	285.00	184.00
1	FRONT BUMPER REINFORCEMENT	BENT	562.10	505.10
2	FRONT BUMPER SIDE RETAINERS	BENT	81.60	81.60
4	FRONT BUMPER PDC SENSORS	SHORTED (2 PCS ONLY)	1,060.00	430.00
1	FRONT SUPPORT PANEL	CRACKED	1,045.90	866.00
1	AIR CON CONDENSER	NOT NECESSARY	836.00	-
1	RADIATOR	NOT NECESSARY	945.00	-
	LESS 10% DISCOUNT		-2,595.13	-1,209.42
			23,356.17	10,884.77
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET REAR BUMPER CLIP (SN)	NECESSARY	80.00	50.00
1	REAR NUMBER PLATE (SN)	CRACKED	50.00	40.00
1	REAR REVERSE CAMERA (SN)	NOT NECESSARY	480.00	-
1	FRONT NUMBER PLATE WITH HOLDER (SN)	CRACKED	50.00	40.00
			660.00	130.00
	<b><u>LABOUR</u></b>			
	TO CHECK WIRING AND RESET HEADLAMPS FOCUSING.)		80.00	30.00
	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING.)		80.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT INNER GARNISHES.		180.00	80.00
	TO REMOVE AND REFIT REAR REVERSE SENSOR AND CAMERA.		150.00	50.00
	TO TRANSFER BOOT LID MECHANISM AND WIRING ASSEMBLY TO ASSIST REPAIR.		120.00	60.00
	TO REMOVE, REPLACE AIR-CON CONDENSER AND CONDUCT LEAKAGE TEST.		180.00	100.00
	TO REMOVE, REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS.	NOT NECESSARY	150.00	-
	TO APPLY UNDERCOATING.		200.00	80.00
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT, REAR SPARE TYRE PANEL, REAR EXHAUST SILENCER, FRONT BONNET AND FRONT HEADLAMP PANELS.		2,000.00	1,400.00
	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS.		1,800.00	1,600.00
			4,940.00	3,400.00
<b>GRAND TOTAL</b>			<b>28,956.17</b>	<b>14,414.77</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>11,500.00</b>

Report Ref No. CC4/EQI19002608/Uea3q2

CHUA KANG SENG

Licensed Appraiser

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## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 20 June 2019 3:42 PM  
**To:** 'Joel Goh'  
**Cc:** 'ashersng@lkkauto.com'  
**Subject:** TP Direct Settlement - Accident Involving SLM 3497U (OI) and SLV 6148K (TP) on 10/02/2019  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933