Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 6 March 2019 11:03 AM

To: 'Alice Tng'

Cc: Admin A; Kang Car Repairers Pte Ltd

Subject: RE: ACCDT INVLG PC8178M & SLZ4185U(AIG) ON 06.02.2019

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Alice Tng <kangcar176@yahoo.com.sg>

Sent: Tuesday, 5 March 2019 2:07 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Kang Car Repairers Pte Ltd

<kangcar@singnet.com.sg>

Subject: Fw: ACCDT INVLG PC8178M & SLZ4185U(AIG) ON 06.02.2019

On Tuesday, 19 February 2019, 16:31, "kangcar@singnet.com.sg" <kangcar@singnet.com.sg> wrote:

We refer to our email dated 19 Feb 2019 and CCTV footage attached. Kindly revert the liability asap. Your immediate action is appreciated. Regards, Sharon WITHOUT PREJUDICE Hi All. Our client's vehicle was surveyed by Adrian Ling on 11.02.2019. We would like to proceed for Direct Settlement and kindly advise if your insured reported the accident and the liability. Attached herewith the video footage for your review and kindly revert asap. Thank you & Regards, Sharon Kang Car Repairers Pte Ltd Tel: 6747 7636 Fax: 6748 5071

On Tue Feb 12 2019 16:15:38 GMT+0800 (Malay Peninsula Standard Time) < kangcar@singnet.com.sg > wrote:
----- Original Message ------

WITHOUT PREJUDICE

Without Prejudice / Reminder

Hi Asher,

Hi Adrian,

Attached herewith the damage photos of PC8178M for your attention.

Thank you & Regards, Jeffrey Kang Car Repairers Pte Ltd Tel: 6747 7636

Fax: 6748 5071

