

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 3 May 2019 4:05 PM
To: Claims Dept of CTI; Admin A
Cc: Elaine Cheong; Chee So Chow; Hsiao Tong (LKKAuto); ivy.limls@ssgroup.sg; Yap Mei Fang; ryan.pohlk@ssgroup.sg; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving XD5772S (TRC940H)(OI: SNM19D200713C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

Dear Alfred,

We will proceed to settle at best base on your instruction given. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Friday, 3 May 2019 4:00 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ivy.limls@ssgroup.sg; Yap Mei Fang <meifang.yap@ssgroup.sg>; ryan.pohlk@ssgroup.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving XD5772S (TRC940H)(OI: SNM19D200713C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

LKK REF - CC3/CTI19002579/Npa3

CTI REF - SNM19D200713C02/2 (XD5772S (TR940H)

Section II Excess: \$2,000.00

Dear Cecilia

Please proceed to negotiate the property damage claim at best possible terms based on the third party video footage.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Friday, 3 May, 2019 3:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ivy.limls@ssgroup.sg; Yap Mei Fang <meifang.yap@ssgroup.sg>; ryan.pohlk@ssgroup.sg

Subject: RE: Direct Settlement - Accident Involving XD5772S (TRC940H)(OI: SNM19D200713C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

Dear Alfred,

Kindly refer to attached for the LOI via email. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 3 May 2019 2:59 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ivy.limls@ssgroup.sg; Yap Mei Fang <meifang.yap@ssgroup.sg>; ryan.pohlk@ssgroup.sg

Subject: Direct Settlement - Accident Involving XD5772S (TRC940H)(OI: SNM19D200713C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

LKK REF - CC3/CTI19002579/Npa3

CTI REF - SNM19D200713C02/2 (XD5772S (TR940H)

Section II Excess: \$2,000.00

Dear Cecilia

We refer to your email pertaining to the above matter.

Please let us have your letter to Insured on the third party claim.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Wednesday, 24 April, 2019 2:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD5772S (TRC940H)(OI: SNM19D200713C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

Hi Sir,

We refer to the above matter,

Enclose the Third Party's video for your easy reference.

Base on the video, we have offer Third Party based on 50/50. However, Third Party reject the offer.

Kindly let us have your instructions or comments. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 25 March, 2019 10:58 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Direct Settlement - Accident Involving TRC940H (OI: SNM19D200713C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

Dear Mei Kwan/Hsiao Tong

Please assist to change our Claim Reference to: SNM19D200713C02/2 (XD5772S/TRC940H)

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Monday, 25 March, 2019 10:53 AM

To: meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; henry.tan@yllogistics.com.sg; Yap Mei Fang <meifang.yap@ssgroup.sg>; ivy.limls@ssgroup.sg; Chen YIYI <yiyi.chen@ssgroup.sg>; xiaosi.tan@ssgroup.sg; goodluck_enq@outlook.com

Subject: Direct Settlement - Accident Involving TRC940H (OI: SNM19D200874C02/2) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

LKK REF - CC3/CTI19002579/Npa3

CTI REF - SNM19D200874C02/2 (XD5772S/TRC940H)

Dear Hsiao Tong

We refer to the above matter.

Attach herewith Insured's SAS report (XD5772S/TRC940H) for your attention and necessary action.

Aside to Chin Kiat, you may withdraw the repudiation letter.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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-----Original Message-----

From: henry.tan@yllogistics.com.sg [mailto:henry.tan@yllogistics.com.sg]

Sent: Monday, 25 March, 2019 10:05 AM

Subject: Re: Direct Settlement - Accident Involving TRC940H (OI: SNM19D200874C02/0) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

Please check attached file for your perusal..

On 2019-03-25 08:22, Mei Kwan (LKKAuto) wrote:

> _'WITHOUT PREJUDICE' ____

>

> _ SAVE AS TO COSTS _

>

> __

>

> Dear Sir / Madam,

>

> __

>

> We refer to the above matter.

>

> Kindly advise whether insured has reported. If so, kindly let us have

> a copy of insured's accident report for our necessary action.

>

> __

>

> Thank you.

>

> Best Regards,

>

> MEI KWAN | Admin

>

> LKK AUTO CONSULTANTS PTE LTD

>

> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

>

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> FROM: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> SENT: Monday, 4 March, 2019 3:26 PM

> TO: henry.tan@yllogistics.com.sg

> CC: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto)

> <Meikwan@lkkauto.com>; ivy.lims@ssgroup.sg; Alfred Toh

> <alfred.toh@sg.cntaiping.com>; xiaosi.tan@ssgroup.sg; Hsiao Tong

> (LKKAuto) <chewht@lkkauto.com>

> SUBJECT: Direct Settlement - Accident Involving TRC940H (OI:

> SNM19D200874C02/0) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3)

> on 31/01/2019

>

> M/S GOOD LUCK PTE LTD

>

> ATTN: MR HENRY TAN

>

> POLICY NO: DMCVSN1754771801

>

> FROM 9 NOVEMBER 2018 TO 8 NOVEMBER 2019

>
> CLAIM REF: SNM19D200874C02/0 (TRC940H)
>
> Dear Sirs
>
> We refer to above matter.
>
> It is noted that there is NO accident report filed by your good office
> on the alleged accident by SHD4894U till date.
>
> PLEASE INSTRUCT THE DRIVER TO FILE THE ACCIDENT REPORT (WITH VEHICLE,
> DRIVING LICENCE, NRIC AND COMPANY STAMP) IMMEDIATELY AT M/S LKK AUTO
> CONSULTANTS PTE LTD OR ANY OF CHINA TAIPING INSURANCE'S AUTHORIZED
> WORKSHOP (REPORTING CENTRE) to enable our appointed agent, M/s LKK
> Auto Consultants Pte Ltd to handle the incoming claim against your
> Motor Insurance Policy on your behalf.
>
> We would like to bring to your attention that if there is no accident
> report received by Wednesday, 6 March 2019, we shall have no
> alternative but to repudiate liability and re-direct all claims to
> your good office for your own disposal.
>
> BEST REGARDS
>
> ALFRED TOH
>
> SENIOR EXECUTIVE
>
> CLAIMS DEPARTMENT
>
> CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
>
> 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909
>
> TEL (65) 6389 6183
>
> FAX (65) 6224 7478
>
> EMAIL: CLAIMSDEPT@SG.CNTAIPING.COM
>
> ALFRED.TOH@SG.CNTAIPING.COM
>
> WEBSITE: WWW.SG.CNTAIPING.COM [1]
>
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> you are not the intended recipient of the message, please notify the

> sender immediately. _
>
> FROM: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
> SENT: Monday, 4 March, 2019 10:16 AM
> TO: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ong Chin Kiat
> <chinkiat.ong@sg.cntaiping.com>
> CC: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow
> <sochow.chee@sg.cntaiping.com>; Xiao Si <xiaosi.tan@ssgroup.sg>; Yap
> Mei Fang <meifang.yap@ssgroup.sg>; Ivy Lim <ivy.lims@ssgroup.sg>;
> Chen YiYi <yiyi.chen@ssgroup.sg>; Ryan Poh <ryan.poh@ssgroup.sg>;
> KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong
> (LKKAuto) <chewht@lkkauto.com>
> SUBJECT: RE: Direct Settlement - Accident Involving TRC940H (OI:
> SNM19D200874C02/0) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3)
> on 31/01/2019

> _'WITHOUT PREJUDICE' _

> _ SAVE AS TO COSTS _

> Dear Sir / Madam,

> We refer to the above matter.

> Kindly advise whether insured has reported. If so, kindly let us have
> a copy of insured's accident report for our necessary action.

> Thank you.

> Best Regards,

> MEI KWAN | Admin

> LKK AUTO CONSULTANTS PTE LTD

> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> FROM: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> SENT: Tuesday, 26 February, 2019 12:51 PM
> TO: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A
> <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
> CC: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh
> <alfred.toh@sg.cntaiping.com>; Chee So Chow
> <sochow.chee@sg.cntaiping.com>; xiaosi.tan@ssgroup.sg; Yap Mei Fang

> <meifang.yap@ssgroup.sg>; ivy.limls@ssgroup.sg; Chen YiYi
 > <yiyi.chen@ssgroup.sg>; ryan.pohlk@ssgroup.sg; KKLau
 > <kkklau@lkkauto.com>
 > SUBJECT: Direct Settlement - Accident Involving TRC940H (OI:
 > SNM19D200874C02/0) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3)
 > on 31/01/2019
 >
 > LKK REF - CC3/CTI19002579/NPA3
 >
 > CTI REF – SNM19D200874C02/0 (TRC940H)
 >
 > POLICY NO: DMCVSN1754771801
 >
 > Dear Hsiao Tong/Mei Kwan
 >
 > We refer to your email pertaining to the above matter.
 >
 > Regret to advise that mutual client, M/S GOOD LUCK PTE LTD HAS FAILED
 > AND/OR HAS NOT AND/OR HAS YET TO FILE ACCIDENT REPORT TILL DATE.
 >
 > Aside to M/s Inxpress Insurance Agency, PLEASE ASSIST TO NOTIFY MUTUAL
 > CLIENT TO FILE ACCIDENT REPORT AT M/S LKK AUTO CONSULTANTS PTE LTD OR
 > ANY OF CHINA TAIPING INSURANCE'S AUTHORIZED WORKSHOP (REPORTING
 > CENTRE) IMMEDIATELY to enable us to handle the incoming claim against
 > their Motor Insurance Policy on their behalf.
 >
 > __
 >
 > _ASIDE TO CHIN KIAT, PLEASE KEEP TRACK ON THE MATTER AND REPUDIATE
 > LIABILITY, IF NECESSARY._
 >
 > BEST REGARDS
 >
 > ALFRED TOH
 >
 > SENIOR EXECUTIVE
 >
 > CLAIMS DEPARTMENT
 >
 > CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
 >
 > 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909
 >
 > TEL (65) 6389 6183
 >
 > FAX (65) 6224 7478
 >
 > EMAIL: CLAIMSDEPT@SG.CNTAIPING.COM
 >
 > ALFRED.TOH@SG.CNTAIPING.COM
 >
 > WEBSITE: WWW.SG.CNTAIPING.COM [1]

>
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> use or dissemination, either in whole or partial, is prohibited. If
> you are not the intended recipient of the message, please notify the
> sender immediately. _
>
> FROM: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
> SENT: Tuesday, 26 February, 2019 11:50 AM
> TO: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> CC: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong
> (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A
> <admin-a@lkkauto.com>
> SUBJECT: RE: Direct Settlement - Accident Involving TRC940H (OI:
> SNM19D200874C02/0) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3)
> on 31/01/2019
>
> Dear Sir / Madam,
>
> We refer to the above matter.
>
> Kindly let us have a copy of your insured's GIA report for our
> necessary action.
>
> __
>
> Thank you.
>
> Best Regards,
>
> MEI KWAN | Admin
>
> LKK AUTO CONSULTANTS PTE LTD
>
> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
>
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> FROM: Mei Kwan (LKKAuto)
> SENT: Tuesday, 19 February, 2019 10:13 AM
> TO: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
> CC: 'Ong Chin Kiat' <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong
> (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A
> <admin-a@lkkauto.com>
> SUBJECT: Direct Settlement - Accident Involving TRC940H (OI : CTI -
> TBA) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019
>
> _'WITHOUT PREJUDICE' ____

>
> _ SAVE AS TO COSTS_
>
> Dear Sir / Madam,
>
> We refer to the above matter.
>
> We have inspected TP vehicle SHD 4894U 56at M/s ComfortDelGro
> Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed
> for a direct settlement.
>
> Enclosed for your perusal is:
>
> * TP GIA report
> * TP estimated cost of repair
> * Preliminary advice
>
> Meanwhile, kindly let us have a copy of your insured's GIA report for
> our necessary action.
>
> Kindly take note that the case handler in-charge Hsiao Tong and she
> can be contacted at DID: 6742 3197.
>
> _TO CHECK AVAILABILITY OF THE CASE HANDLER , YOU MAY CONTACT THE
> UNDERSIGNED._
>
> __
>
> Thank you.
>
> Best Regards,
>
> MEI KWAN | Admin
>
> LKK AUTO CONSULTANTS PTE LTD
>
> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
>
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
>
>
> Links:
> -----
> [1] <http://www.sg.cntaiping.com/>

--
Best Regards,

Henry Tan
Director

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For more information please visit <http://www.symanteccloud.com>

Our Ref : T 0119 / SHD4894U /WT(st)
Your Ref :
Date : 25-Feb-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198000430

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 606236

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4894U YOUR INSURED TRC 940H
AND OTHER _____ ON 31.01.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4894U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving TRC 940H we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,621.50
6	2 days Loss of Rental @ \$ 126.26 per day	\$ 252.52
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,881.51

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 3,041.51

We enclose herewith the following documents to support the claims :

- a) Original repair bill and photocopies of photographs : 8 pcs.
b) LTA search slip/s of : TRC 940H
c) GIA / Police report/s of : SHD4894U
d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 12 April 2019 5:57 PM
To: goldluck_enq@outlook.com
Cc: Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)
Subject: <NOTIFICATION LETTER TO INSURED> Your ref: XD 5772S (Our ref: CC3/CTI19002579/Nga3) *** ACCIDENT INVOLVING XD 5772S & SHD 4894U ON 31/01/2019 ***

Our Ref: CC3/CTI19002579/Nga3

12 APRIL 2019

GOLD LUCK PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XD 5772S & SHD 4894U ON 31/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 22/04/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

I 40 SHD4894U , TRC940H

ON 31-Jan-19 16:30

BEDOK SOUTH AVE 3 T JUNCTION OF UPP. EST COAST RD.

I / We

CHIA BUCK KIANG

(Hirer) NRIC No.:

S0026650G

and/or

CHIA BUCK KIANG

(Relief) NRIC No.:

S0026650G

Taxi Number

SHD4894U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

31-Jan-2019

Name of Hirer

CHIA BUCK KIANG

Hirer NRIC

S0026650G

Signature :



Address

305 SHUNFU ROAD #12-93
570305

Contact No.

96542489

Name of Relief

CHIA BUCK KIANG

Relief NRIC

S0026650G

Signature :



Address

305 SHUNFU RD #12-93
570305

Contact No.

96542489

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1754661801

Claim No : SNM19D200713C02/2

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,500.00

Singapore Dollars Two Thousand Five Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4894U

Insured Vehicle No. : XD 5772S

Date of Loss : 31/01/2019

Place of Accident : BEDOK SOUTH AVE 3 T JUNCTION OF UPP EAST COAST RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOLD LUCK PTE LTD

Driver Name : RAMASAMY MUTHUKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,500.00
TOTAL	S\$ 2,500.00

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOYANG DRIVE
SINGAPORE 530881

Claimant Name : _____ NRIC No : _____

Signature :  Date : 3/5/19

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
 SPRINGLEAF TOWER

3 ANSON ROAD #16-00
 SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
 SHD4894U

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 12.03.2014

CHASSIS CODE
 KMHLB41UMKU052707

NO/DATE
 91427565 22.02.2019

JOB NO.
 305265601

ODOMETER READING

JOB TYPE

Description : 3P 31.01.2019

Invoice for lump Sum Repair

Total lump Sum Repair Amt.		2,450.00
Add GST @ 7.000 %		171.50
Total Invoice amount		2,621.50

Issued by : KATHKRINETAN 22.02.2019 14:55:10
 Repair Type : CISO/57/57
 Payment Type/Term : /Credit 30 days

WHILE TAKING ALL RESPONSIBLE PRECAUTIONS, WE CANNOT BE HELD RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANYTHING BELONGING TO CUSTOMERS AND VEHICLES AND UPHOLDERS AND THEIR OWNERS' RISK.
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19010915

Date: 21 February 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	31/01/2019 @ 16:30 hrs
ALONG	BEDOK SOUTH AVE 3 T JUNCTION OF UPP. EST COAST RD.
INVOLVING	TRC940H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4894U** (the "Taxi"). The Taxi was hired to **CHIA BUCK KIANG IC NO S0026650G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.26** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
TRC940H	31 Jan 2019 / 16:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK