INS. CASE OWNER:		CC 3/ (T) 1900	11, 1958	V Pa3 nz LKK:	
Surveyor:	Naz	DOI:	MENT	Date / Time :	7/19
Sui reyor.	- 19			Registered in Merimen:	
Pre-assign / CCU /	FTE ( A )	11 /var 2220		SNM19h 200	213 cm/
Insured Vehicle No.	TPC 940	H (XD ) JJ PS	Claim No.	20 MM/11 MA	171- (00/2
Name of Insured	. Gold h	uli (11	Policy No.		
		HP:	Make / Model		
Insured Tel No.	-	D.O.A: 31/1/19	Place of Acciden		
Excess Sec II :S\$  Is driver the owner?	(YES / NO)	Nature of Accident :	I lace of Acciden		
	7	Nature of Accident .	OLGIA REPOR	T: YES / NO ; TP GIA REP	ORT: VES/NO
If NO, Driver Name Driver Tel N	50 x 10 x 10 x	(V/L: YES / NO)	Insured Liability	12	
5140 4894	2.0	3			
300 40 4	<u> </u>		B		
INSRS: WSP: (VWY) Tel: Liability: RMKS:	MAN INSRS WSP: Tel: Liabilit RMKS	y: 🗐	INSRS: WSP: Tel: Liability: RMKS:	WS Tel Lia	
Date/ Time					
No 13	SHOW894U-CUSTA TOE940HIX	16 1500>994 Gras ;	DAN: PALA(IS	STAGE Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup):	DATE / PIC
12/4	call of no answ	er Email Loi		Call OI:	12/4.
2	10. 70.01.110			After call ltr to OI:	TY - 31 - Trucks
25/4	offer it diopare	nm of \$3980 Chin	TATAL DICORP TATION	Documentation Check List: Notification ltr (if non-pickup)	Handler Typist
244	REA OF AVE FOX to	settle @ 100%.		After call ltr to OI:	
	withdrawal of pri	won often & M- of		Authorisation To Act:	
	To velet of \$150	mail Affred with AVF	0.1 P. P. C. L.	Release Voucher: Final Repair Bill:	
	seek instruction.	NO.		Car Rental Invoice:	
3/5 -	Re-offer TP 010		A THE RESERVE AND A STREET AND ADDRESS OF THE PARTY OF TH	Towing Invoice	X
		ounter offer global		LTA / GIA : Medical Bill:	
815 -	2C 4175 C - 1 (-0.5)	FOUTTO CHECK.	- Youding DV in	PIR:	
10/5-				Mandate/Reject Instruction:	
				LOD	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Payment Breakdown Form: Post-Repair Photos:	
				Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	S\$ (	days) Reduction: Confirm with	% Catherine	Email Call	Call
FINAL SETTLEMENT Final Liability;	Mate/Time: 75 M 50 M	/ Assessed) BOLA S/N No. :	Ge	If NO or B 28, Ass. Lia:	
Repair Cost: 42621 50	S\$ 3338-38	Assessed Both Sirino.		DI X 1P TUVN 170	ant to main Rd.
Loss of Rental (LOR)25 - 5	ss 314-64 ;	2 days) x \$126.76	(W[GS])	- 110	-FM5-
Loss of Use (LOU):	S\$ - (\$ x S\$ 85 (\$ 50 x			7000	110
Loss of Income (LOI) 100		OR + LOI [Tick only or	ne]	MICH	5/19
GIA/LTA Search	ss 7.49				
Medical:	S\$ -	(e.g. Tow/ Independ	aut \	Claim status: Normal/Re     Report Format:	ect/Private Settle
Disbursement:	SS	(e.g. 10W/ independ	citt J	3) Survey fee:	00-00-
Total: 2981.51	ce 2535.4	Global Sum SS: 2900	00		
FINAL PAYMENT	Date/Time:	Confirm with:	TIME AND THE	Email Call	11/1
Payee 1: Payee 2: (Strike if N.A.)	22 3200 00	Name 1: CONTONIO	pro Engineeri	y Mx CIU.	W/ 60/21
Payce 3: (Strike I. N.A.)	ISS	Name 3:			

198:3-3: REF:	CT. YARRY
Similar: NAD	IGNMENT
<u>A55</u>	
From:Dale;	Veh No: Sth V8944 Yr Regn: 12 MAR 2
Eslimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Tax / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck/ Trailer or c.c. 1685
To Inspect Vehicle No:	Make: HAMADAL THE
at Workshop m/s CDGE	Colour RLUE T/Radio: Insured / Std / NI / N
ol	Sp.Reading 595, 418
Insured:	Eng/No:
Policy No.	C/No: KMHLBYIUMEUOS 2707
Clains No.	Gon, Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: [norder/ Jammed / Leaked / Burnt or
Make of Veh:	/Li O IL
X	
(Policy Condition)	R: BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
Remark; The veh had commenced its N/S O/S	
repair at the time of Inspection.	TOYO/YOKO or UANDOOL
Bal, or Market Value:  Consistent? : Yes or No	Fron! R/Bal. mm R/Bal.
IDAC Accident report.	UBal. 5 mm UBal. 5 5
One Ves or No	D.O.A. 31/1//8 D.O.I. 1/2//9
Est, Repairs: 3 days Res.: Yes or No	Survey held at Chara LoyAnt
Lum Sum: 90 % 5 Val., 165 of 116	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS	NIK FRONT
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collist
Date / Time Action / Instruction	Ct.LL
	,
474 47450.00 W	M 3 Vepar days-
	COCC PROVIDE
	Days Of Repair:
Dale/Time, File Pass to? : Pro!! Report	Resurvey No. of Trip: 'Survey Fee:
) : Final Report	Transportation:
Oale/Time, File Return to?  Add Fe	e: : Site Insp (\$) - s+RSSI
2)	: Interview (\$) Pholos
Report Format:	:Tech. Invo (\$), oners
Lump Sum / I.B.I: (\$)	TOTAL .

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Date: 15/02/2019

Our ref:

CC3/CTI19002579/Npa3

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

## PRELIMINARY ADVICE OF VEHICLE NO.

SHD 4894U

We refer to the above matter.

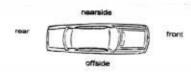
Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>01.02.2019</u> at the premises of M/s <u>ComfortDelGro Engineering Pte Ltd (Loyang)</u> and have the following to report:-

Workshop Estimate Amount	: S\$	3,505.12
Revised Estimate Amount	: S\$	2,619.12
"Check" Items Amount	: S\$	596.00
Total (Including Check Items)	: S\$	3,215.12
Market Value	: S\$	(est.
LTA Reimbursement Value	: S\$	- (est.
Nett Value	: S\$	- (est.

Description of Damage:

The vehicle sustained damages at the

N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

3.0 days

Yours faithfully,

MUHAMMAD NAZRIL

Licensed Appraiser

# COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO: SHD 4894U

DATE 1/2/2019 14:06

China

MAKE

MODEL

: HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	A	mount	2/CRK
	Front Bumper Cover			\$	544.50	
	Headlamp (LH)		"	\$	1,388.00	1500
	Front Fender (LH)			\$	566.30	/DBF
	Front Fender Shield (LH)	1		S	175.90	SX SUR
	Front Fender Retainer			\$	24.60	
	Frt Wheel Hub Cap,LH			\$	107.10	154
	SUB TOTAL		2,605.90	s	2,806.40	
	SUB TOTAL		2,084.72	S	561.28	
	LESS 20%			\$	2,245.12	
	DISCOUNTED TOTAL				2,243.12	
	Front Fender Advertisement Logo (LH)			\$	100.00	Nett /^
			Ge 1	s	100.00	
				3	100.00	
	Labour Charge Panel Beating			\$	400.00	/
	Spray Painting Charge			S	600.00	400
	Wiring			\$	30.00	/ ME C
	Tuff Kote Frt Wheel Alignment			\$ \$	5 <del>0.00</del> 80.00	40 X N N
	TOTAL LABOUR		870	\$	1,160.00	
	ESTIMATE TOTAL		3,054,72	\$	3,505.12	
Larry			2,450			
	NAZLKV		2450 /			
	NAZUKU 172119 1715 LIS LIS LKKA	to Consulta	nis hoors notify	7		
	the Re	sairer of the	following:	-		
	11 11 12 12 12 12 12 12 12 12 12 12 12 1	ireay before/elli law democrack	n, skesh Ggagal			
	3 DAYS	rices are subje	it to confirmation	1		
	CHECK ITEMS THOTES	erly survey to e	n o "Without Projudiso" basis			
	ATTEL REPAIR PHOTOS.	po moramostos mantasy itamin per to itasi aggar	uy a anoused street be recurreyed <u>and</u> ural from Indusance Company	-		
	Actived	edged by Raper	w			
	Date:			Ш	820	4
	This is an initial estimate based on a visual inspection of the	ne above ve	hicle. The final repair	quan	tum will	

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

Date/Time 100 31 82 2020 19 11:17

JOB CARD JONO: 305265691 Sales Order: ARC Repair TP(CLSO)1 Team: MILEAGE REGN NO.: STOMER SHD4894U COMFORT TRANSPORTATION PTE LTD VAPS FUEL MAKE: VMS HYUNDAI 7010045 E.....1/2.. 383 SIN MING DRIVE DATE/TIME IN 31.01.2019 16:45 MODEL DRESS Singapore SINGAPORE 575717 I - 40YR OF MANU. 12.03.2014 65508755 TARGET DATE \_ (R) (P)

DESCRIPTION

CHASSIS CODE KMHLB41UMEU052707 COMPLETION DATE/TIME:

JOB DESCRIPTION

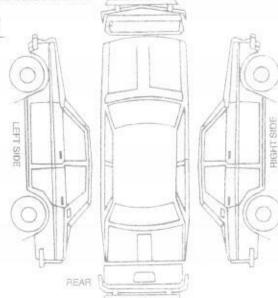
Accident Date: 31.01.2019 NATURE: 3P 31.01.2019

S/NO

SCOUNT CARD NO.

LABOR CODE

HINA - Left Frut damage



FRONT

HECKED & P	ASSED OUT BY:			
-	SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
owledgeme	int Slip		Exit Pass	
e: lo.: sla No.:	SHD4894U	LARRY	Vehicle No.: SHD4894U	
a of Service	Larry N9	Signature/Date	Name of Service Advisor Date	

s returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING

305265601 Our Job Ref No . ComfortOelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 4. Feb. 2019 Date FINALIZATION FORM Fax: Attn : Date of Accident: 31. Jan. 2019 Vehicle Reg No. : SHD4894U The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-TRC940H CHINA The repair job shall bill to: The finalized amount shall be: (a) Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: \$3,100.00 Final Lumpsum Repair cost \$2,450,00 Estimated normal period for repairs: 3 working days. 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and Thank you for your assistance. 5. finalized amount Signature: Signature: NAZ LKK Name 21 : 6214 8316 Date Tel : 6546 8156 Fax For Official Use Only Document Confirm By Remarks Attached Amount Item (Signature) Yes or No YES Rental Rate P/Day 2. Loss of Income Paid 3. Survey Fees LTA Search Fee Medical Fees (on behalf of driver, if applicable) 6 Overrun

Remarks:

### Mei Kwan (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Monday, 25 March, 2019 10:58 AM

To:

Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)

Cc:

Alfred Toh

Subject:

Direct Settlement - Accident Involving TRC940H (OI: SNM19D200713C02/2) and

SHD4894U (TP: LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019

Attachments:

WhatsApp Image 2019-03-25 at 9.57.41 AM.jpeg; REPORT OF XD5772S

(TRC940H).pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

Categories:

**HMK** 

Dear Mei Kwan/Hsiao Tong

Please assist to change our Claim Reference to: SNM19D200713C02/2 (XD5772S/TRC940H)

**Best Regards** 

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel

(65) 6389 6183

Fax

(65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Claims Dept of CTI

Sent: Monday, 25 March, 2019 10:53 AM

To: meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;

henry.tan@yllogistics.com.sg; Yap Mei Fang <meifang.yap@ssgroup.sg>; ivy.limls@ssgroup.sg; Chen YiYi

<yiyi.chen@ssgroup.sg>; xiaosi.tanss@ssgroup.sg; goodluck\_enq@outlook.com

Subject: Direct Settlement - Accident Involving TRC940H (OI: SNM19D200874C02/2) and SHD4894U (TP: LKK REF -

CC3/CTI19002579/Npa3) on 31/01/2019

LKK REF - CC3/CTI19002579/Npa3

CTI REF - SNM19D200874C02/2 (XD5772S/TRC940H)

Dear Hsiao Tong

We refer to the above matter.

```
> LKK AUTO CONSULTANTS PTE LTD
> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
> FROM: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> SENT: Monday, 4 March, 2019 3:26 PM
> TO: henry.tan@yllogistics.com.sg
> CC: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto)
> <Meikwan@lkkauto.com>; ivy.limls@ssgroup.sg; Alfred Toh
> <alfred.toh@sg.cntaiping.com>; xiaosi.tanss@ssgroup.sg; Hsiao Tong
> (LKKAuto) <chewht@lkkauto.com>
> SUBJECT: Direct Settlement - Accident Involving TRC940H (OI:
> SNM19D200874C02/0) and SHD4894U (TP: LKK REF - CC3/CTI19002579/Npa3)
> on 31/01/2019
> M/S GOOD LUCK PTE LTD
> ATTN: MR HENRY TAN
> POLICY NO: DMCVSN1754771801
> FROM 9 NOVEMBER 2018 TO 8 NOVEMBER 2019
> CLAIM REF: SNM19D200874C02/0 (TRC940H)
> Dear Sirs
> We refer to above matter.
> It is noted that there is NO accident report filed by your good office
> on the alleged accident by SHD4894U till date.
> PLEASE INSTRUCT THE DRIVER TO FILE THE ACCIDENT REPORT (WITH VEHICLE,
 > DRIVING LICENCE, NRIC AND COMPANY STAMP) IMMEDIATELY AT M/S LKK AUTO
 > CONSULTANTS PTE LTD OR ANY OF CHINA TAIPING INSURANCE'S AUTHORIZED
 > WORKSHOP (REPORTING CENTRE) to enable our appointed agent, M/s LKK
 > Auto Consultants Pte Ltd to handle the incoming claim against your
 > Motor Insurance Policy on your behalf.
 > We would like to bring to your attention that if there is no accident
 > report received by Wednesday, 6 March 2019, we shall have no
 > alternative but to repudiate liability and re-direct all claims to
 > your good office for your own disposal.
 > BEST REGARDS
 > ALFRED TOH
 > SENIOR EXECUTIVE
 >
 > CLAIMS DEPARTMENT
 > CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
```

```
>
> MEI KWAN | Admin
> LKK AUTO CONSULTANTS PTE LTD
>
> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> FROM: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> SENT: Tuesday, 26 February, 2019 12:51 PM
> TO: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A
> <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
> CC: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh
> <alfred.toh@sg.cntaiping.com>; Chee So Chow
> <sochow.chee@sg.cntaiping.com>; xiaosi.tanss@ssgroup.sg; Yap Mei Fang
> <meifang.yap@ssgroup.sg>; ivy.limls@ssgroup.sg; Chen YiYi
> <yiyi.chen@ssgroup.sg>; ryan.pohlk@ssgroup.sg; KKLau
> <kklau@lkkauto.com>
> SUBJECT: Direct Settlement - Accident Involving TRC940H (OI:
> SNM19D200874C02/0) and SHD4894U (TP : LKK REF - CC3/CTI19002579/Npa3)
> on 31/01/2019
>
> LKK REF - CC3/CTI19002579/NPA3
> CTI REF - SNM19D200874C02/0 (TRC940H)
> POLICY NO: DMCVSN1754771801
> Dear Hsiao Tong/Mei Kwan
> We refer to your email pertaining to the above matter.
> Regret to advise that mutual client, M/S GOOD LUCK PTE LTD HAS FAILED
> AND/OR HAS NOT AND/OR HAS YET TO FILE ACCIDENT REPORT TILL DATE.
 > Aside to M/s Inxpress Insurance Agency, PLEASE ASSIST TO NOTIFY MUTUAL
 > CLIENT TO FILE ACCIDENT REPORT AT M/S LKK AUTO CONSULTANTS PTE LTD OR
 > ANY OF CHINA TAIPING INSURANCE'S AUTHORIZED WORKSHOP (REPORTING
 > CENTRE) IMMEDIATELY to enable us to handle the incoming claim against
 > their Motor Insurance Policy on their behalf.
 >
 > _ASIDE TO CHIN KIAT, PLEASE KEEP TRACK ON THE MATTER AND REPUDIATE
 > LIABILITY, IF NECESSARY._
 > BEST REGARDS
 >
 > ALFRED TOH
 > SENIOR EXECUTIVE
 > CLAIMS DEPARTMENT
 > CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
```

```
> TO: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
> CC: 'Ong Chin Kiat' <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong
> (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A
> <admin-a@lkkauto.com>
> SUBJECT: Direct Settlement - Accident Involving TRC940H (OI: CTI -
> TBA) and SHD4894U (TP: LKK REF - CC3/CTI19002579/Npa3) on 31/01/2019
> _'WITHOUT PREJUDICE'_
> SAVE AS TO COSTS_
> Dear Sir / Madam,
> We refer to the above matter.
> We have inspected TP vehicle SHD 4894U 56at M/s ComfortDelGro
> Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed
> for a direct settlement.
> Enclosed for your perusal is:
        * TP GIA report
>
        * TP estimated cost of repair
        * Preliminary advice
>
> Meanwhile, kindly let us have a copy of your insured's GIA report for
> our necessary action.
>
> Kindly take note that the case handler in-charge Hsiao Tong and she
> can be contacted at DID: 6742 3197.
> _TO CHECK AVAILABILITY OF THE CASE HANDLER , YOU MAY CONTACT THE
> UNDERSIGNED._
>_
> Thank you.
> Best Regards,
> MEI KWAN | Admin
 > LKK AUTO CONSULTANTS PTE LTD
 > Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
 > Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
 >
 > Links:
 > [1] http://www.sg.cntaiping.com/
 Best Regards,
```

## Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Wednesday, 24 April 2019 2:08 PM

To:

Catherine Koh Mui Gek

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

RE: Your ref: SHD 4894U (Our Ref: CC3/CTI19002579/Nga3) \*\*\* ACCIDENT INVOLVING

XD 5772S(TRC 940H) & SHD 4894U ON 31/01/2019 \*\*\*

Dear Catherine,

We refer to the above matter.

We would like to withdraw our previous offer as the video clearly show that Our Insured is making a right turn instead of changing lane.

Our Insured's vehicle is a long vehicle that need a wider turn.

Video also clearly shown that your client is not stationary at the time of accident.

In view of above, without prejudice, for quick and amicable settle, we proposed settlement at global sum of \$1500.00(all in).

Please confirm acceptance. Thank you.

Best Regards,

Cecilia Chong | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong @lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Wednesday, 24 April 2019 9:57 AM

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Subject: Re: Your ref: SHD 4894U (Our Ref: CC3/CTI19002579/Nga3) \*\*\* ACCIDENT INVOLVING XD 5772S(TRC 940H) &

SHD 4894U ON 31/01/2019 \*\*\*

Dear Cecilia

Attached video footage as requested. Taxi was all along stationary beside your principal's insured yet he alleged no vehicle on his right. This clearly confirmed he failed to have proper lookout and encroached onto the taxi. He is 100% liable under BOLA S15.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Wednesday, 24 April 2019 9:27:19 AM

To: Catherine Koh Mui Gek

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your ref: SHD 4894U (Our Ref: CC3/CTI19002579/Nga3) \*\*\* ACCIDENT INVOLVING XD 5772S(TRC 940H) &

SHD 4894U ON 31/01/2019 \*\*\*

Your Ref: SHD 4894U

Without Prejudice

Our Ref: CC3/CTI19002579/Nga3

Dear Sirs/Mdm,

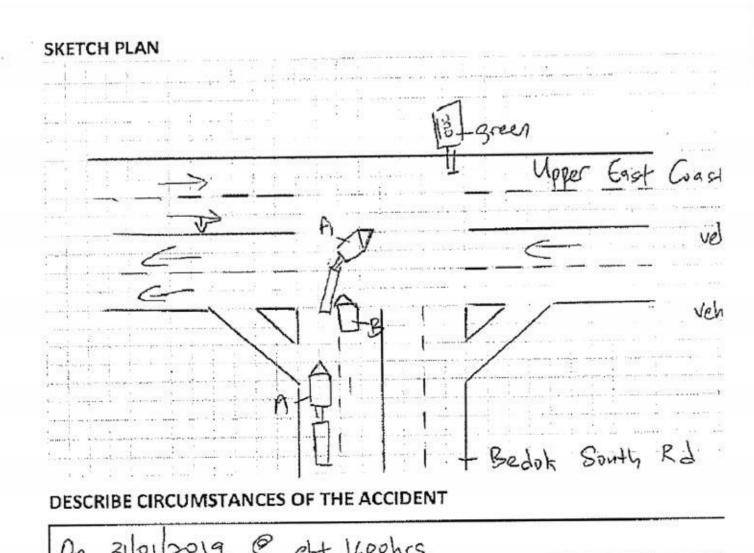
# ACCIDENT INVOLVING XD 5772S(TRC 940H) & SHD 4894U ON 31/01/2019

We refer to the above matter.

Please be informed that Our Insured is disputing in the liability. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

## Circumstances of Accident

ON 31/01/2019 @ ABT 1600HRS. I WAS WAITING INSIDE MY COMPANY F LOADED TRAILER (TRC940H) ALONG BEDOK SOUTH RD ON THE LEFT L GREEN, I THEN PROCEED TO MOVE FORWARD A BIT & MAKE RIGHT TURN SUCCOLLIDED INTO MY RIGHT LANE. WHEN I JUST START TO TURN SUCCOLLIDED INTO MY TRAILER REAR RIGHT TYRE. AFTER THE INCIDENT TO COMPENSATE HIM SGD\$50 TO SETTLE IT. I REFUSE TO SETTLE IT A TO HIT MY TRAILER NOT I HIT ONTO HIS VEHICLE. NO ONE WAS INJURI PURPOSE ONLY. THAT'S ALL. I WISH TO STATE THAT I DID NOT BRING REPORT AS MY PRIME MOVER WAS AT ANOTHER WORKSHOP TO DO \$ FOR PHOTO TAKEN.



We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard

circumstances

accident.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

further from us.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>CeciliaChong @lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Tuesday, 23 April 2019 3:36 PM

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Re: Your ref: SHD 4894U (Our Ref: CC3/CTI19002579/Nga3) \*\*\* ACCIDENT INVOLVING XD 5772S(TRC 940H) &

SHD 4894U ON 31/01/2019 \*\*\*

Dear Cecilia

Strictly without prejudice, we accept your offer at \$2980.00.

Kindly forward DV soonest.

Thank you.

Best Regards
Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Monday, 22 April 2019 2:12 PM

To: Catherine Koh Mui Gek

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Your ref: SHD 4894U (Our Ref: CC3/CTI19002579/Nga3) \*\*\* ACCIDENT INVOLVING XD 5772S(TRC 940H) & SHD

4894U ON 31/01/2019 \*\*\*

Your Ref: SHD 4894U

Without Prejudice

Our Ref: CC3/CTI19002579/Nga3

Dear Sirs/Mdm,

## ACCIDENT INVOLVING XD 5772S(TRC 940H) & SHD 4894U ON 31/01/2019

We refer to the above matter.

We propose settlement at a global sum of \$2,980.00(all-in).

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

8012		Affiliated to Federation Intern	ationale Des Experts En Autom	nobile
CHI	NA TAIPING INSU	RANCE (S) PTE LTD	Ref : CC3/CTI190025	579/Nga3n2
	NSON ROAD #16-0 RINGLEAF TOWER	00 RSINGAPORE 079909	Date: 16-05-2019 Code: CTI	
1.		Policy Particula	ars :- THIRD PARTY CLAI	M
	Insured Veh.	TRC 940H/ XD 5772S	Veh. Inspected	SHD 4894U
	Policy No.	DMCVSN1754661801	Coverage (\$)	0.00
	Claim No.	SNM19D200713C02/2	Excess (\$)	0.00
	Assign From		Assign Date	01/02/2019
2.		Vehicle Pa	articulars & Condition	
	Make & Model	HYUNDAI 140	c.c	1685
	Engine No.	HIDDEN	Year of Reg.	2014
	Chassis No.	KMHLB41UMEU052707	Colour	BLUE
	Odometer	595418	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	HANKOOK	5 mm
	L/H Front Tyre	205/60 R16	HANKOOK	5 mm
	R/H Rear Tyre	205/60 R16	HANKOOK	5 mm
	L/H Rear Tyre	205/60 R16	HANKOOK	5 mm
4.		Descri	ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE ETAILS.	N/S FRONT PORTION.	
5.		Gen	eral Information	
	Accident Date	31/01/2019	Inspection Date	01/02/2019
	Survey held at	COMFORTDELGRO ENGIN	EERING PTE LTD	
	Jan 477 400	59 LOYANG DRIVE SINGAPORE 508969		
5a.			Remarks	
		ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS		
5b.		Estima	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	S



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4894U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER	CRACKED	544.50	544.50
1	HEADLAMP (LH)	SCRATCHED	1,388.00	1,388.00
1	FRONT FENDER (LH)	DEFORMED	566.30	566.30
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	175.90	2
1	FRONT FENDER RETAINER	SERVICEABLE	24.60	-
1	FRT WHEEL HUB CAP,LH	SCRATCHED	107.10	107.10
	LESS 20% DISCOUNT		-561.28	-521.18
			2,245.12	2,084.72
	SPECIAL NETT ITEMS			
1	FRONT FENDER ADVERTISEMENT LOGO (LH)(SN)	NECESSARY	100.00	100.00
	**************************************		100.00	100.00
	LABOUR			
	PANEL BEATING.		400.00	400.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING.		30.00	30.00
	TUFF KOTE.		50.00	40.00
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	274 A 40 CHINA NG 1980 278 A 50 CHINA NG CHARANTAN BAYAS 1980 2		1,160.00	870.00
	GRAND TOTAL		3,505.12	3,054.72
	RECOMMENDED COST OF LUMP SUM REPAIRS			2,450.00

RECOMMENDED COST OF LUMP SUM REPAIRS		2,450.00
(TO ITS PRE-ACCIDENT CONDITION)	THE RESERVE OF THE RE	

Report Ref No. CC3/CTI19002579/Nga3n2

MUHAMMAD NAZRIL BIN ABDULLAH

**Automotive Assessor** 

10

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.