

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SMA3114B

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SMA3114B AND SGL8500A ON 31-Jan-2019 AT ALONG YISHUN AVE
1 TOWARDS MANDAI AVE (LAMP POST NO:54).**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

Description					Amount
Repair Costs					\$ 7,900.00
Loss of Rental	\$150.00	X	6	days	\$ 963.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 8,870.45

Please look into our client claims and let us hear from you shortly.

Thank you



Eric Tan
Xin Hua Workshop Pte Ltd
Tel :8266 1132
email : xinhuaworkshop@gmail.com





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19002574/Apa3

15 MAY 2019

LEE TZE HOW (LI ZHIHAO)

BLK 504C

YISHUN STREET 51

#04-116

SINGAPORE 763504

Dear Sir/Madam,

ACCIDENT INVOLVING SGL8500A AND SMA3114B ON 31/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA

Case Handler

DID: 6841 2360

FAX: 6741 4108

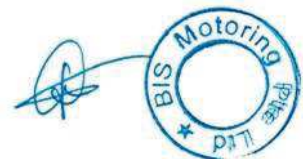
EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION FOR CAR REPAIR WORKSHOP

1. I/We, BIS Motoring Pte Ltd (claimant), owner of vehicle no. SMA 3114 B hereby unconditionally appoint authorize my repairer, Xin Hua Workshop Pte Ltd to act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use and/or admin fees ("claim") for my/our vehicle no. SMA 3114 B that was damage pursuant to the accident which occurred at/along Yishun Ave 1 towards Mandai Ave (lamp post no. 54) on 31/1/2019, involving vehicle registration number SMA 3114 B and SGL 8500 A

2. I/We hereby authorize the workshop to proceed with the repairs of my/our damage vehicle as mentioned in the above accident and in particular appointing a surveyor and a solicitor (**M/S CHIA S ARUL LLC**) on my/our behalf to protect my/our interest. Since I/we would not be able to pay for the repairs, I/we further authorized my/our repairer to claim on all costs and expenses caused to my/our vehicle damages on the above mentioned accident. With that, my/our repairer will settle the claim in a manner that they deem fit from the 3rd party involved in the above mentioned accident. My/Our repairer is then further authorized on my/our behalf to receive payment with regards of my/our claim with payment cheque(s) being made in favour to my/our repairer / solicitor (**M/S CHIA S ARUL LLC**), from the 3rd party insurers. I/We further acknowledge that any settlement and liability my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**), may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned. I/We accept any settlement on costs and liability my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**) has reached on behalf for me/us with the 3rd party insurers which are full and final.



.....
Signature of owner of vehicle no.
SMA 3114 B

3. I/We authorize my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**) to be appointed by me/us to communicate and quantify my/our claim against the negligent party and/or his insurers and settle all claims and liability on my/our behalf. I/We also undertake that I/we will attend at the office of the my/our repair workshop/solicitor (**M/S CHIA S ARUL LLC**) and to execute the Warrant To Act, Authorize to Act, Discharge Voucher and all other necessary documents which is needed to be sign by me/us and in connection with my/our claim. If I/we fail or refuse to do so thus jeopardize the claim, my/our repairer will immediately charge to me/us and that I/we will have to made payable to my/our repairer and/or solicitor's (**M/S CHIA S ARUL LLC**) costs without any conditions at all.
4. I/We understand that the law does not recognize false claims. With that, it is my/our duty to speak the truth to my/our repairer and/or solicitor (**M/S CHIA S ARUL LLC**) of the accident and will not communicate with the owner and/or driver and/or the insurers of the third party relating to the accident on my claim. As thus, this will bring to jeopardize my/our claim thus resulting in repudiating my/our claim and/or affecting my/our settlement and liability. If I/we fail comply with, the repairs will reserve their rights to proceed legal action and demand all the repairs costs and all other incidental charges including of interest charges/fees as well as solicitor cost & disbursement involved from me/us. I/We understand that in the event if the insurers of the third party appointed their surveyors to examine the damage caused to my/our vehicle or after repaired/re-inspection of my vehicle, an inspection date will be given to me/us prior to an appointment being made on my/our behalf. I/we have to ensure that I'll/we'll attend the appointment on the inspection with the said vehicle at my repair's workshop. As such, if I/we fail and/or refused to turn up on the appointment of the inspection and jeopardize the claims. My/Our repairers will reserve their rights to precede legal actions against me/us to demand all the repairs costs and all other incidental charges including of interest charges/fees as well as solicitor's (**M/S CHIA S ARUL LLC**) costs & disbursements involved from me due to my/our uncooperative.
5. Further, if there is a dispute with the third party settlement and/or liability and the case will be proceed further for legal action. Mediation will conducted to resolve the matter. I/we will agree on findings by third party insurances and/or the judge's final decisions on the claims and liability given by the court and/or the third party insurance and I will give my full co-operative to attend Court if needed. I will also co-operate to obtain witness statement, police investigation result, scene photos and other documents as require by the workshop and/or solicitor (**M/S CHIA S ARUL LLC**). Should I/we disagree with the third party insurances and/or judge's final decision, I/we will agreed to discharge my/our repairers/solicitor (**M/S CHIA S ARUL LLC**) from this cause and agreed made all payment to my/our repairer/solicitor (**M/S CHIA S ARUL LLC**) on the repair costs, all other incidental charges and legal costs involved within (7) seven working days of the notice given by my/our repairer/solicitor (**M/S CHIA S ARUL LLC**) and proceed with legal action on my/our own accord.



Page 2

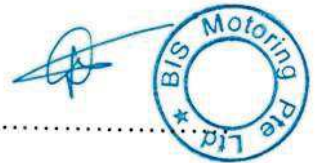

Signature of owner of vehicle no.
SMA 3114B

7. I/We hereby declare that I/we will always remain and be liable to my repairer and/or solicitor **(M/S CHIA S ARUL LLC)** for the cost of repair to my/our said vehicle and other incidental expenses. In the event that my/our claim are unsuccessful / repudiate / dismissed due to any willful misrepresentation or withholding of material facts as well as failure to execute the discharge vouchers and all necessary on request, I/we hereby undertake to reimburse my/our repairer/solicitor **(M/S CHIA S ARUL LLC)** the full repair costs, rental fees, surveyor fees, legal fees and all disbursements and my repair/solicitor **(M/S CHIA S ARUL LLC)** are entitled to terminate/discharge our engagement.

I/We have read all of the above terms and understand the procedure for my claim against the third party.

Dated this 11th day of February (month) 20 19 (year)

Name of owner of vehicle: BIS Motoring Pte Ltd
NRIC No.: 2017 350 55 D
Address: 20 Bendemeer Road #03-13/14 339914
Vehicle No.: SMA 3114 B



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1655381802

Claim No : SNM19D200576

Claimant : BIS MOTORING PTE LTD

Amount : S\$8,549.45

DOLLARS EIGHT THOUSAND FIVE HUNDRED FORTY NINE AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA 3114B

Insured Vehicle No. : SGL 8500A

Date of Loss : 31/01/2019

Place of Accident : YISHUN AVE 1 TWDS MANDAI AVE(LAMP POST NO: 54)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE TZE HOW(LI ZHIHAO)

Driver Name : LEE TZE HOW(LI ZHIHAO)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

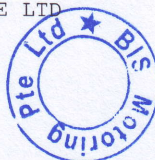
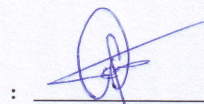
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,900.00
(3) Loss of Use/ Rental/Earning	S\$	642.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,549.45

Claimant Name : BIS MOTORING PTE LTD

NRIC No : 201735055D

Signature :



Date :

27/04/2020

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Xin Hua Workshop Pte Ltd
23 Kaki Bukit Avenue 4, #04-01(SouthWing) Singapore 415933
Tel : 6844-1985 Fax : 6844-5185
Business Reg No. 201838521G

Invoice

Bill To

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Invoice Date : 03-Oct-19
Invoice No : P19-0032
Vehicle No. : SMA3114B
Accident Date : 31-Jan-19

Item No	Description	Quantity	Unit Price	Amount
1	Lump Sum Repair for Third Party Claim	1		\$7,900.00
<u>Remarks</u>			Sub Total	\$7,900.00
			Amount Due	\$7,900.00

for Xin Hua Workshop Pte Ltd


AUTHORISED SIGNATURE





AlpineCarRental

BIS MOTORING PTE LTD

TAX INVOICE

GST Reg no.: M2-0094320-1

Co. Reg no.: 199003483E

INVOICE NO **REN-19IR05501R**

16-Feb-19

DATE :

DESCRIPTION		AMOUNT
SKU 4613P		
CAR NO. :		
<u>RENTAL PERIOD:</u> 11/2/2019 - 16/2/2019		
* RENTAL DAILY	\$150.00 * 6 DAYS	\$900.00
* GST 7%		\$63.00
E. & O. E.		
TOTAL:		\$963.00

ALPINE CAR RENTAL PTE LTD

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'.
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.
- PAYMENT IS DUE ON THE TERMS STATED HEREIN. INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

This Invoice is computer generated.
No signature is required.

AlpineCarRental

Check Out / Check In List

CAR NO:

SKU 4613 P

MAKE/MODEL:

Chel. orlando

AT/MT

1. ITEMS FITTED / PLACED INSIDE THE CAR

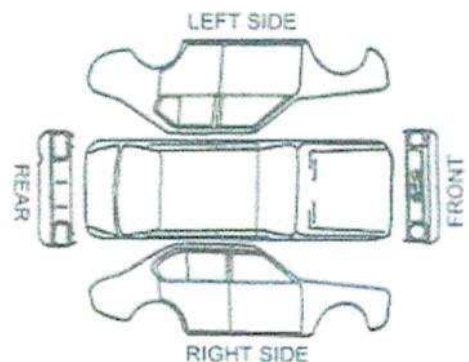
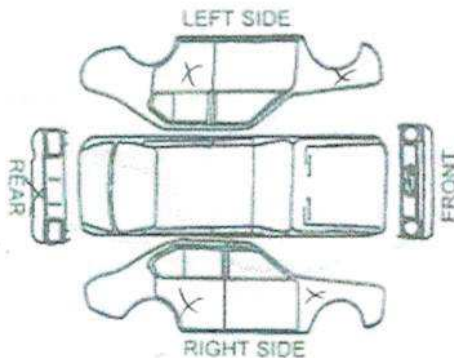
☐ O	RADIO / CASSETTE / CD PLAYER	☐ I	☐ O	RADIO REMOTE CONTROL (1 PC)	☐ I
☐	CIGARETTE LIGHTER	☐	☐	RADIO SPEAKERS (4 PCS)	☐
☐	CENTRE ASH-TRAY (1PC)	☐	☐	FRONT ASH-TRAY (1PC)	☐
☐	FRONT SEAT BELTS (2 PCS)	☐	☐	REAR SEAT BELTS (3 PCS)	☐
☐	FLOOR MATS (4/5/6 PCS)	☐	☐	REAR SIDE DOOR ASH-TRAY (2 PCS)	☐
☐	FRONT / CENTRE ROOF LIGHT	☐	☐	CAR / RADIO MANUALS	☐
☐	SPEAKER BOARD (1 PC) HATCHBACKCAR	☐	☐	REAR VIEW MIRROR (1 PC)	☐

2. ITEMS FITTED / PLACED INSIDE THE BOOT

☐	BOOT CARPET (1 PC)	☐	☐	BOARD COVER (1 PC)	☐
☐	SPARE TYRE (1PC)	☐	☐	SPARE TOOLS / JACK	☐
☐	CD CHANGER (1 PC) WITH 6 / 10 MAG	☐	☐		☐

3. ITEMS FITTED ON THE EXTERIOR

☐	SIDE VIEW MIRRORS (2 PCS)	☐	☐	FRONT WIPERS (2 PCS)	☐
☐	REAR WIPER (1 PC)	☐	☐	HEADLIGHT WIPERS (2 PCS)	☐
☐	TYRES (4PCS)	☐	☐	HUB CARS (4PCS)	☐
☐	PETROL COVER (1 PC)	☐	☐	FRONT / REAR NUMBER PLATES (2 PCS)	☐



REMARKS: Mileage: 125 + 60 Petrol: (1/8), (1/4), (3/8), (1/2), (5/8), (3/4), (7/8), FULL
Minor Scratches & Dents

CHECKED OUT BY

Kelvin Chow

CHECKED IN BY

kelvin

DATE/TIME

11 1021/9 PM/AM

DATE/TIME

16102119 PM/AM

HIRER'S SIGNATURE _____

HIRER'S SIGNATURE


[Back to OneMotoring](#)


Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Jan 2019 / 18:14:06

Receipt Date/Time : 31 Jan 2019 / 18:14:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190131-002891

Previous Receipt No. :

S/N Item Description/**Business Transaction Reference****No.****Amount****Before****GST (\$\$)****GST****Amount****(\$\$)****Amount****After GST****(\$\$)**

Result of Insurance Enquiry - SGL8500A

As at 31 Jan 2019/09:40:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SGL8500A

Enquiry Fee

20190131181245521328

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By20190131181307529 Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: o/r :SNM19D200576/SGL8500A/adeline - [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING SGL 8500A AND SMA 3114B ON 31/01/2019

Adeline Chng <adeline.chng@sg.cntaiping.com>

Wed 4/22/2020 11:19 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

📎 6 attachments (2 MB)

LETTER TO OI.PDF; LKK RESURVEY PHOTO.PDF; LKK SURVEY PHOTO.PDF; LKK ADJUSTMENT.PDF; LKK INSPECTION.PDF; TP LOD.PDF;

Dear lkk

Please proceed to offer at \$8,549.45 (all-in) as per your proposal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, 15 April 2020 11:09 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: o/r :SNM19D200576/SGL8500A/adeline - [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING SGL 8500A AND SMA 3114B ON 31/01/2019

Dear All,

Please note that officer in charge – Adeline

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>**Sent:** Wednesday, April 15, 2020 5:46 PM**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>**Subject:** [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING SGL 8500A AND SMA 3114B ON 31/01/2019

Your ref : TBA

Our ref : CC6/CTI19002574/Aea3q2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SGL 8500A AND SMA 3114B ON 31/01/2019

The accident occurred when our insured changed lane and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**XIN HUA WORKSHOP PTE LTD**" at **\$8,549.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 35,614.26	\$ 7,900.00
2. Loss of Rental (6days x \$150)(w/GST) \$	963.00	\$ 642.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45

Total	\$ 8,549.45
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Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.