

ASS. REC. BY:

REF:

CS/EGF 19 002544/Kqd3

n2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): claims of EGF Date/Time: 12/2/19 @ 2.15pm

Estimated Cost: Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SGZ 7272R Insured: SJA 2028Aat Workshop m/s: Lim Ten Motor Tel: 6452 0893of 176 Sin Ming Drive # 03-09/10Policy No: Claim No: SJA 2028A / 12 / WM

Sum Insured: Excess:

Make of Veh: D.O.A. 12/2019
(Client's Record)CA / REV / REP. / REV 24 HRS hup

H.O.D. Endorsement:

Date/Time: 306pm 12/2/19 Person Contacted: Picheed Vehicle IN/OUT (OUT)

Date/Time	Action/Instruction (✓) Estimate
	SGZ 7272R-CC7/AIG/201759 S/Cpb3pl DUA: 6/9/12
	SJA 2028A-X
19/1/19 @ 3.36pm	revised to EGI by email.
	Kenneth finalised final fig \$2215.01, 3 days.
	(Red to 1904.60, 46%)
	no lump sum.

REF:

EG1

ASSIGNMENT

SGZ 7272R

04 13

From: _____ Date: _____
Estimated Cost: _____OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MVTo: SGZ 7272Rat: Lim Tan Motor

ed:

Insured:

Policy No.:

Claim No.:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 10.30am.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen Consistent? : Yes or No

Est. Repair: 03 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No:

Type: ☒ Car / ☐ M. Cycle / ☐ Bus / Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp Reading:

Eng/No:

C/No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

R/Bal:

L/Bal:

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 20 FEB 2019

Date/Time, File Pass to?

26/2/2019

Date/Time, File Return to?

☐

: Prefi. Report

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Inv. (\$

☐

Workshop (\$

Survey Fee:

Transportation

) 5 x 15 = 75

) Photo

) Other

) Total

Total

Report Format:

Lump Sum / L.B. (\$)

TP2115-01

250

25/2/2019.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SJQ2028A/SL/WM

Date: 19th February 2019

Our Ref: CS/EG119002544/Kqd3

Without Prejudice

The Motor Claims Department
ERGO Insurance Pte Ltd

Attn: Sir/Madam

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SGZ 7272R .

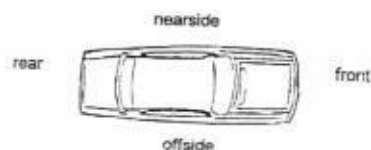
We thank you for the instruction on 12/02/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 18/02/2019 at the premises of M/s LIM TAN MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$	<u>4,124.61</u>	.
Revised Estimate Amount	: S\$	<u>1,864.46</u>	.
"Check" Items Amount	: S\$	<u>1,734.62</u>	.
Market Value	: S\$	<u>-</u>	.
Salvage Value	: S\$	<u>-</u>	.
Nett Value	: S\$	<u>-</u>	.

Description of Damage:

The vehicle sustained damages at the rear n/s portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 3 days.

We have NOT authorise repair.

Yours faithfully

KENNETH KONG
Licensed Appraiser

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 12 February 2019 2:15 PM
To: 'admin-d@lkkauto.com'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FPRS IRO SGZ7272R | OI :SJQ2028A DOA: 04/02/2019 | ERGO REF:SJQ2028A /SL/WM
Attachments: OI SAS.pdf
Importance: High

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request and confirm direct settlement with the repairer.

Attached are the necessary documents for your further actions (Note: Reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

For Claims Department

ERGO Insurance Pte. Ltd.

From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Tuesday, 12 February, 2019 11:57 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Mandy
Subject: RE: Survey Request - Our Client : SGZ7272R Your Insured : SJQ2028A D.O.A : 04/02/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP022019/013 (SGZ 7272 R)

Dear Sir,

In reference to your email dated 12th February 2019, we select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please advised if this a direct settlement case ?

Thank you and regards,

Richard Ang
Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575648

TEL: +65 6452 2135 FAX: +65 6452 2139

WWW.LTM.SG



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From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Tuesday, 12 February 2019 11:31 AM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: Survey Request - Our Client : SGZ7272R Your Insured : SJQ2028A D.O.A : 04/02/2019

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

Kindly let us have your reply on the selection of the surveyor

From: richard@lrm.sg [mailto:richard@lrm.sg]

Sent: Tuesday, 12 February, 2019 9:05 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Mandy

Subject: RE: Survey Request - Our Client : SGZ7272R Your Insured : SJQ2028A D.O.A : 04/02/2019

Importance: High

WITHOUT PREJUDICE

Our ref : LTP022019/013 (SGZ 7272 R)

Good Morning Sir / Madam,

We are assisting our mutual client the vehicle owner of **SGZ7272R** to submit a claim against your insured, **SJQ2028A** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www. LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

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Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 19 February 2019 3:26 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'; assignments
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)'; SUR
Subject: RE: FPRS IRO SGZ7272R | OI :SJQ2028A DOA: 04/02/2019 | ERGO REF:SJQ2028A /SL/WM
Attachments: CSEGI19002544Kqd3.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SGZ 7272R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewse@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 12 February 2019 3:08 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: FPRS IRO SGZ7272R | OI :SJQ2028A DOA: 04/02/2019 | ERGO REF:SJQ2028A /SL/WM

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4220F
Vehicle Details	
Vehicle No.:	SGZ7272R
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 2.0 TFSI QUATTRO (211BHP)
Primary Colour:	Blue
Manufacturing Year:	2013
Engine No.:	CPS017950
Chassis No.:	WAUZZZ8U3DR077419
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$38,932.00
Original Registration Date:	17 Apr 2013
First Registration Date:	17 Apr 2013
Transfer Count:	2
Actual ARF Paid:	\$38,932.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Apr 2023
PARF Rebate Amount:	\$27,252.00
Intended COE Rebate Details	
COE Expiry Date:	16 Apr 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$96,210.00
COE Rebate Amount:	\$40,087.00
Total Rebate Amount:	\$67,339.00

The information contained herein is correct as at 16 Feb 2019

OK

Kg



ESTIMATE TO REPAIR

VEHICLE NO. : SGZ 7272 R
 MAKE : AUDI
 MODEL : Q3 2.0 TFSI QUATTRO (211 BHP)
 YEAR : 2013
 CHASSIS NO : WAUZZZ8U3DR077419

SURVEYOR NAME :
DATE OF SURVEY : 18 FEB 2019
TIME OF SURVEY :

DATE : 12-Feb-19
 DATE OF ACCIDENT : 4-Feb-19
 THIRD PARTY REF : SJQ 2028 A / ERGO

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper				\$ Bu 901.95 ✓
1 pc	Rear Bumper Lower Garnish				\$ Bu 331.35 ✓
1 pc	Rear Bumper Reflector				\$ Bu 197.85 ✓
1 pc	Rear Bumper Tow Cover				\$ Bu 18.25 ✓
2 pcs	Rear Bumper Sensor		\$ 194.75		\$ Bu 389.50 ✓
2 pcs	Rear Bumper Retainer		\$ 30.85		\$ Bu 61.70 ✓
1 pc	Rear Bumper Reinforcement				\$ 452.25 ✓
1 pc	Rear Exhaust Silencer Box				\$ 1,022.55 ✓
1 pc	Rear Exhaust Silencer Clamp				\$ 63.05 ✓
	Less 10%				\$ 3,438.45
					\$ 343.85
					\$ 3,094.61
	To putty and spray painting				\$ 250 550.00
	To check rear wiring and replace sensor				\$ 60 80.00
	Labour Charges				\$ 250 400.00
	Not Authorised				
	Re-may B4 paint				
	3 days				
				Paint	\$1838.90
				-100%	\$183.89
					\$1655.01
				Labour	\$560.00
				PPF	\$2215.01 ✓
					23/2/19 03 days
TG/RA-	Total				\$ 4,124.61



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI19002544/Kqd3n2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 27-02-2019		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJQ 2028A	Veh. Inspected	SGZ 7272R	
Policy No.		Coverage (\$)	0.00	
Claim No.	SJQ2028A/SL/MM	Excess (\$)	0.00	
Assign From	CLAIMS (ERGO)	Assign Date	12/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	AUDI Q3 (A)	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WAUZZZ8U3DR077419	Colour	METALLIC BLUE	
Odometer	90743	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/50 R18	PIRELLI	8 mm	
L/H Front Tyre	235/50 R18	PIRELLI	8 mm	
R/H Rear Tyre	235/50 R18	PIRELLI	8 mm	
L/H Rear Tyre	235/50 R18	PIRELLI	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/02/2019	Inspection Date	18/02/2019	
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGZ 7272R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	BUCKLED	901.95	901.95
1	REAR BUMPER LOWER GARNISH	DENTED / CUT	331.35	331.35
1	REAR BUMPER REFLECTOR	BROKEN	197.85	197.85
1	REAR BUMPER TOW COVER	MISSING	18.25	18.25
2	REAR BUMPER SENSOR @\$194.75	SHORTED	389.50	389.50
2	REAR BUMPER RETAINER @\$30.85	SERVICEABLE	61.70	-
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	452.25	-
1	REAR EXHAUST SILENCER BOX	TO REPAIR SEE LABOUR	1,022.55	-
1	REAR EXHAUST SILENCER CLAMP	SERVICEABLE	63.05	-
	LESS 10% DISCOUNT		-343.84	-183.89
			3,094.61	1,655.01
LABOUR				
	TO PUTTY AND SPRAY PAINTING.		550.00	250.00
	TO CHECK REAR WIRING AND REPLACE SENSOR.		80.00	60.00
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT AND REAR EXHAUST SILENCER BOX.		400.00	250.00
			1,030.00	560.00
GRAND TOTAL			4,124.61	2,215.01
RECOMMENDED COST OF REPAIRS				2,215.01

Report Ref No. CS/EG19002544/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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