

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SPK 2983 U -----

Claimant's Vehicle No. SPW 8789 M -----

Accident on 10-2-19 ----- involving vehicle/s No. -----

----- along/at -----

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 12655.36 Payable to Volkswagen Centre Singapore -----

2. Loss-of-Use/
Car Rental S\$ 815 Payable to Volkswagen Centre Singapore -----

3. ~~Medical~~ and Search Fees S\$ 2 Payable to Volkswagen Centre Singapore -----

Remarks : -----

Service Adviser -----

Contact No. H/P, -----



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19002542/fb3

21st February 2019

NIKOLLE TAN WAN HUI

24 Greenleaf Place,
Singapore 279428.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SDK 2983U AND SFW 8789M ALONG
GRANGE ROAD ON 10.02.2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the Third Party video footage, accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, ANDREAS HERNANDEZ LUYARDHI (the third party claimant) of 7A GRANGE ROAD (address), owner of SPW8789M (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SPW8789M that was damaged pursuant to the accident which occurred on 10/02/2019 (date) along GRANGE ROAD (location) involving vehicle no/s SPK2983M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14th (day) of MARCH (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)

Edmund Goh
Insurance Advisor
Tel: 6305 7299 Ext: 133
HP: 8121 4693
Email: edmund.goh@vw.com.sg

Signed by "the workshop"
(with chop)





Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd, LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 12,655.36 (repair costs), S\$ 898.80 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SFW 8789M that was damaged pursuant to the accident which occurred on 10/02/2019 (date) along GRANGE ROAD (location) involving vehicle no/s SDK 2983U

This is pursuant to the inspection conducted on 14/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANDREAS HARSANTO LUNARDHI ("third party claimant") of vehicle no. SFW 8789M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFW 8789M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd day of Nov (month) 20 19 (year)



MTH

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P11162

Biz Reg. No. 53100069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0457

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 078120

VEH NO.: SFW8789M

DATE: 15/03/19 Pickup:

VIN NO.: TMBMD9N57J8096491 KM: 12,494

GEARBOX CODE: Engine No.:

MODEL: Kodak 2.0 132kW Style

SA: Cheong Pearllyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT AGAINST AIG					
DOA: SDK2983U					
TP VEH: SDK2983U					
SURVEYOR: LKK TAUFIKH					
Labor					
1	LABOUR	2.00	LAB	840.00	1,680.00
2	TRANSFER DOOR PARTS	1.00	LAB	840.00	840.00
3	SPRAY PAINT	2.00	LAB	800.00	1,600.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6		1.00			
7	PROGRAMMING & CALIBRATION NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR, LIGHT	1.00	TU	280.00	280.00
Item					
9	SOUND ABS	2.00	PCS	97.53	195.06
10	DOOR RH#	1.00	PCS	2,897.16	2,897.16
11	DOOR RH#	1.00	PCS	2,897.16	2,897.16
12	DROMMET	6.00	PCS	1.63	9.77 ✓
13	DROMMET	3.00	PCS	1.63	4.88 ✓
14	DOOR SEAL RH#	1.00	PCS	110.53	110.53

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P11162

Bus Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO.: 19IP0457

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Serangoon Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SFW8789M

DATE: 15/03/19

Pickup:

VIN NO.: TMBMD9N57J8096491

KM: 12,404

GEARBOX CODE:

Engine No.:

MODEL: Kodiaq 2.0 132kW Siye

SA: Cheong Pearlyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	DOOR SEAL RHR	1.00	PCS	110.53	110.53
16	RHF DOOR PROTECTOR STRIP	1.00	PCS	399.20	399.20
17	RHR DOOR PROTECTOR STRIP	1.00	PCS	317.38	317.38
18	NUT	4.00	PCS	1.44	5.76

GST (7%) AMOUNT: 827.92
TOTAL AMOUNT: 12,655.36

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
18-Mar-2019	P 1660

	VHA NO.	DUE DATE	VEH. NO.
	P 1660	18-Mar-2019	SKL 386 T
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 07 MARCH 2019 TO 14 MARCH 2019 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SFW8789M & SDK2983U (VOLKSWAGEN)	7	120.00	\$840.00
GST @ 7%			\$58.80
TOTAL			\$898.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

HIRER'S PARTICULARS

Name (as in I/C): **ANDREAS HAJJANTO LUNARDHI**
 NRIC/Passport No: **S6871693D** Date of Birth: **20/01/1968**
 Address: **76 Grange Rd #06-02** Age: **51**
 S(**248 249530**)
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: **22**
 Driving Licence No: **S6871693D** Passed Date: **23/7/1996**
 D/L Type: Local/Intl/Others: _____
 Tel(O) _____ (R) _____ HP **9633 7034**

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S()
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Intl/Others: _____ Contact No: _____

Hirer's Own Vehicle No: 5FW 8797M Replace Veh No: _____																																													
Loan Vehicle No: SKL 386T	VR No: _____																																												
Make & Model: T. carry	Auto/Manual Group: _____																																												
<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>\$</th> <th>cts</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>7 day @ \$ 120</td> <td>Per day</td> <td>840 00</td> </tr> <tr> <td>Weekly/Monthly</td> <td>week @ \$ _____</td> <td>Per week/Monthly</td> <td></td> </tr> <tr> <td colspan="2">Others</td> <td></td> <td></td> </tr> <tr> <td>CDW/PAI</td> <td>@ \$ _____</td> <td>Per day/Monthly</td> <td></td> </tr> <tr> <td colspan="2">Delivery/Collection Svc</td> <td></td> <td></td> </tr> <tr> <td colspan="2">GST</td> <td></td> <td></td> </tr> <tr> <td colspan="2">OR No: _____ (A) SUB-TOTAL</td> <td></td> <td></td> </tr> <tr> <td>Petrol Level & Surcharge</td> <td>OUT IN</td> <td>E 1/4 1/2 3/4 F</td> <td></td> </tr> <tr> <td>First _____ km FREE per day</td> <td>GST 7%</td> <td>58 80</td> <td></td> </tr> <tr> <td>Excess mileage is chargeable at _____ cents per km</td> <td>TOTAL CHARGES</td> <td>898 80</td> <td></td> </tr> </tbody> </table>		CHARGES		\$	cts	Daily	7 day @ \$ 120	Per day	840 00	Weekly/Monthly	week @ \$ _____	Per week/Monthly		Others				CDW/PAI	@ \$ _____	Per day/Monthly		Delivery/Collection Svc				GST				OR No: _____ (A) SUB-TOTAL				Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F		First _____ km FREE per day	GST 7%	58 80		Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES	898 80	
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Security Deposit : \$ _____ Bank: **DBS**
 CASH/NETBANK/MC/AMEX/CHQ No: **4119 1100 0069 1250**
 Expiry Date: **05/11** Card ID No: **229**
 Name as in Card: **ANDREAS H. LUNARDHI**

NON WAIVER EXCESS (Subject to GST): \$ **3000**

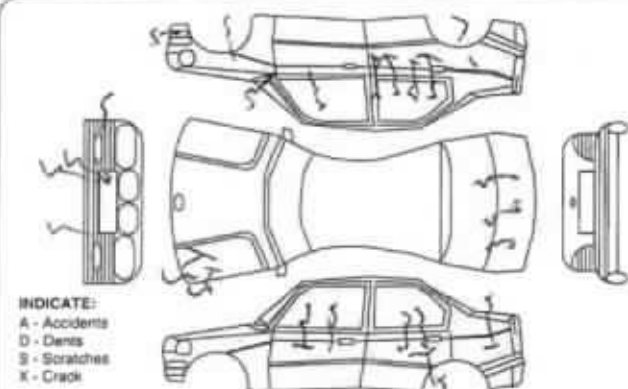
ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

[Signature]

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
7/3/19	0930	94017	Mohd Ali	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
14.03.19	1600	94559	Lenny	

Hirer's/Driver Signature

Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-020868
Date of Request: 11/02/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 11/02/2019
Enquiry By: Edmund Goh Hui Huang
TP Vehicle No.: SDK2983U
Accident Date: 10/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDK2983U	AIG Asia Pacific Insurance Pte. Ltd.	01/07/2018-27/04/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-020868

Date of Request: 11/02/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 11/02/2019
Enquiry By: Edmund Goh Hui Huang
TP Vehicle No: SDK2983U
Accident Date: 10/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque